



**Muni  
Service Delivery  
Daily Report**

Tuesday, January 5, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

01

06 2010 WEDNESDAY

AM NOLO Morning Report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	1	0	0	0	14L=1
<b>Kirkland</b>	3	0	0	0	1X=1, 12=1, 43=1
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	8	0	0	0	14=2, 22=1, 30=2, 33=1, 49=2
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	12	0	0	0	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**TUESDAY 12 / 05 / 10**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	9	0	0	0	8X=3 14L=3 38=1 38L=2
<b>Kirkland</b>	18	0	0	0	1X=3 2=2 10=2 12=1 19=2 28=4 43=3 47=1
<b>Woods</b>	5	0	1	0	16X=1 9L=1 27=1 44=1 52=1
<b>Potrero</b>	24	0	0	0	6=1 14=7 22=6 24=2 30=2 41=3 49=3
<b>Presidio</b>	2	0	0	0	1=1 5=1
<b>Metro</b>	1	0	1	0	L=1
<b>F line</b>	2	0	0	0	
<b>TOTAL</b>	<b>61</b>	<b>0</b>	<b>2</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
TUESDAY, JAN 05, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	1	2	4.5%	49	1	2	98.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	6	0	15.8%	155	7	0	95.5%
<b>Flynn multi-piece</b>	2		2.9%				
<b>Kirkland one-piece</b>	9	5	15.8%	218	15	5	93.1%
<b>Kirkland multi-piece</b>	12		11.9%				
<b>Woods one-piece</b>	4	5	4.6%	260	5	5	98.1%
<b>Woods multi-piece</b>	2		2.0%				
<b>Potrero one-piece</b>	17	3	25.4%	202	24	3	88.1%
<b>Potrero multi-piece</b>	14		15.7%				
<b>Presidio one-piece</b>	1	3	1.9%	162	2	3	98.8%
<b>Presidio multi-piece</b>	2		2.4%				
<b>Metro one-piece</b>	1	11	1.5%	148	1	11	99.3%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	1	4	10.0%	33	1	4	97.0%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>56</b>	<b>33</b>	<b>95.4%</b>

# Accidents

Tue Jan 05, 2010

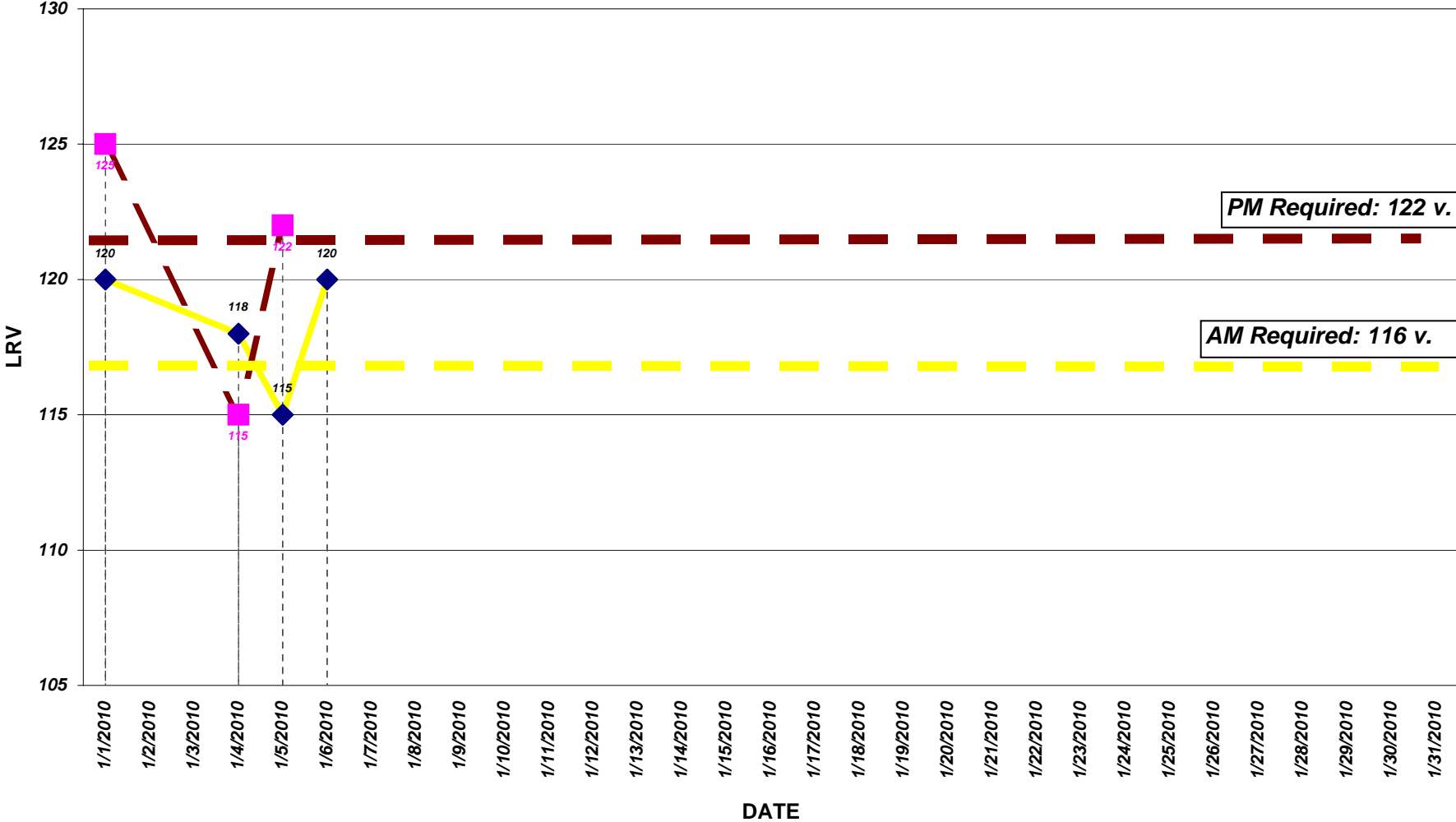
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:05 01/05/10	R OPERATOR KI	77	0417	791	19	8215	18TH ST & DEHARO (IB)	MULTIPLE INJURY ACCIDENT COACH & PICK-UP TRUCK	IB	00:05	04:21	25
						1085508	MEDIC #78, 65, & 79, & KING AMERICAN #15 TRANSP TO SFGH TOTAL OF 7, INCLUDING OPER & DRIVER OF TRUCK. MODERATE INJURIES TO ALL. SFPD #4B8E CS#100012674. 19 LINE RE-ROUTED I/B. COACH PUT ON HOLD. OPER. POST ACCIDENT DRUG TEST AFTER RELEASE FROM HOSPITAL. MGR.ANDREWS, INSPS.B. JOHNSON, WILSON, ESCOBAR, CLAIMS#6A48, SYS.SAFETY RESPONDED. UPAGED SEN.STAFF. J TRUE* S LAU* D HILL* J KELLY*.A ANTONIO* J DOUGHERTY* TRAVIS-ALLEN* TWU* VIDEO*, MGR. J. STUART, RESPONDING INSPECTOR^S NAME CORRECTED. SI WOODS N/R [EOR 01:31] VEH DELAY: 01:26					
07:25 01/05/10	R OPERATOR WO	35	309	14	18	8447	LAKE MERCED & JOHN MUIR (OB)	PATRON ATTEMPTED TO BOARD COACH WITH A WEAPON.	OB	06:30		19
						1085593	SFPD RESPONDED. PATRON ARRESTED. SFPD CAD 494. NO LOSS OF TIME. SECURITY HOULIHAN*					
14:05 01/05/10	R OPERATOR WO	38	1338	136	48	8370	24TH STREET & CHURCH	ACCIDENT COACH/AUTO		14:05	15:47	19
						1085680	SYSTEM/S* 1M4* 61B SMITH,L DAMAGE TO RIGHT MIRROR. VEH DELAY: 01:42					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:58 01/05/10	R OPERATOR WO	7	2428	97	71	8109	MARKET & 6TH STREET (OB)	ACCIDENT COACH/ATUO	OB	14:58	15:55	19
							1085682	S/S*, 1M4* T66 HOLMES, V. SI WOODS N/R VEH DELAY: 00:57				
17:20 01/05/10	R OPERATOR PO	29	2290	478	14	7057	MISSION & SILVER (IB)	COACH/AUTO MINOR ACCIDENT	IB	17:20	18:28	07
							1085714	INSP E. TUCKER CLEARED, SYSTEM SAFETY* VEH DELAY: 01:08				

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:23 01/05/10	R OPERATOR CA	29	1190	44	61	49	CALIFORNINA & DRUMM (IB)	NEED PUSH, GRIP CHANGE	IB	16:23		17
							1085647	INSP ALLEN, CABLE SHOP 665 CLEARED LINE DELAY: 00:35	LD	16:23	16:58	
21:29 01/05/10	T CABLE MACHINE CA	15			61		WASHINGTON & MASON (IB,OB)	INITIAL SPLICE CHECK RESULTS IN CALIFORNIA LINE SHUT DOWN FOR SPLICE REPAIR.	IB	21:29		25
							1085757	INSP.FONG RESPONDED. SHOP TRUCK #665 TOWED CALIFORNIA CARS INTO YARD. TWO SHUTTLES UTILIZED. CABLE MACHINERY CLEARED. UPAGED SEN.STAFF* LINE DELAY: 03:19	LD	21:35	00:54	

# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability    ■ PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b> January 2010			
01/01/10	FRIDAY	120	125
01/04/10	MONDAY	118	115
01/05/10	TUESDAY	115	122
01/06/10	WEDNESDAY	120	
01/07/10	THURSDAY		
01/08/10	FRIDAY		
01/11/10	MONDAY		
01/12/10	TUESDAY		
01/13/10	WEDNESDAY		
01/14/10	THURSDAY		
01/15/10	FRIDAY		
01/18/10	MONDAY		
01/19/10	TUESDAY		
01/20/10	WEDNESDAY		
01/21/10	THURSDAY		
01/22/10	FRIDAY		
01/25/10	MONDAY		
01/26/10	TUESDAY		
01/27/10	WEDNESDAY		
01/28/10	THURSDAY		
01/29/10	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>January 6, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

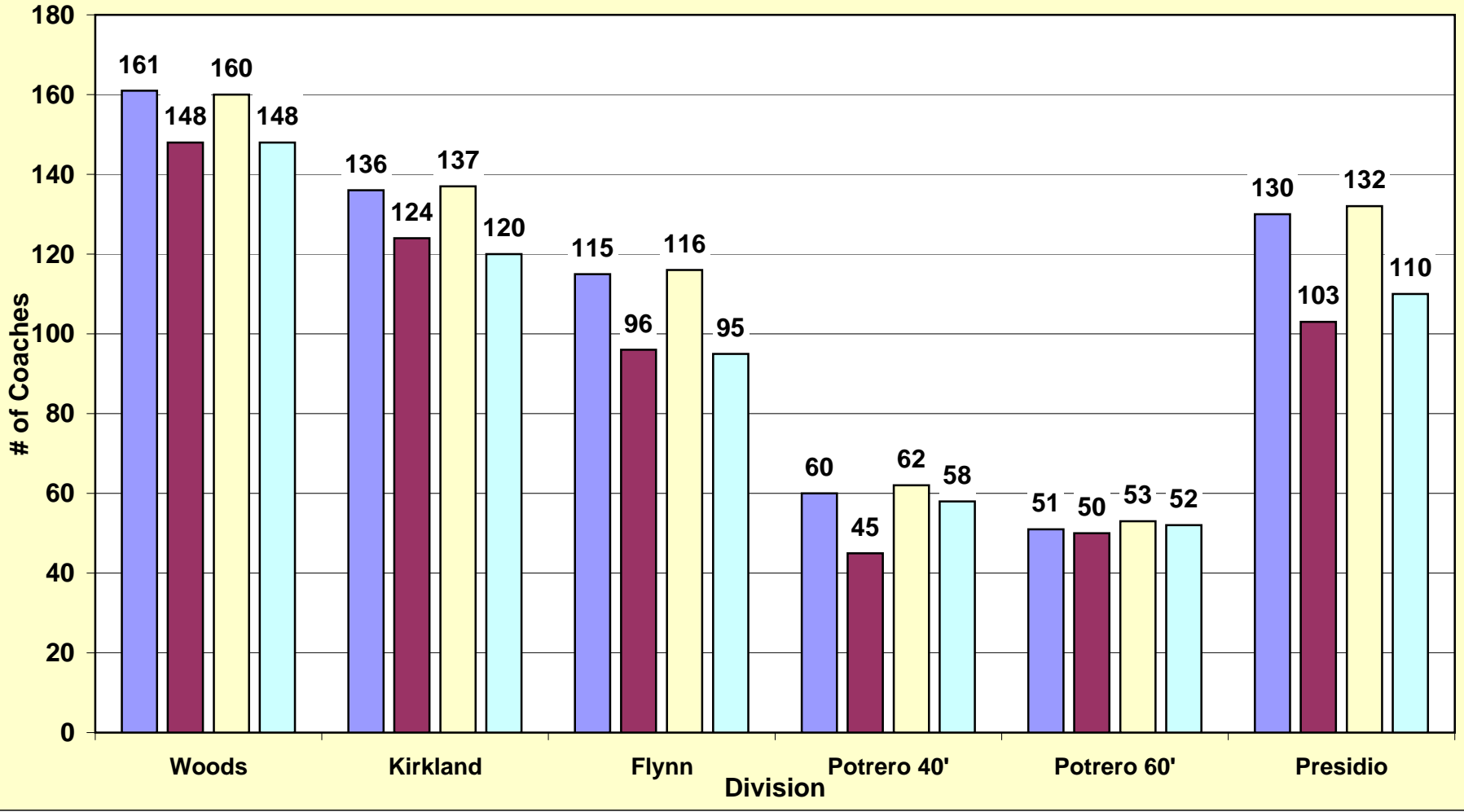
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	1
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	4
SUPPORT SHOP	5
BODY/PAINT/LEAKER	1
FLEET APPEARANCE	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **31**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance      January</b>				
<b>6, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>31</b>	<b>10</b>	<b>3</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>120</b>	<b>11</b>	<b>7</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
 A.M. 1/6/10 & 1/5/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>1/6/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	7	14	0	1	3	4	18
Campaigns / retrofits	4	0	0	4	0	1	0	1	5
Maintenance Holds	30	9	9	48	15	22	35	72	120
Awaiting parts	9	1	0	10	6	6	14	26	36
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	161	136	115	412	60	51	130	241	653
Final a.m. pull-out	148	124	96	368	45	50	103	198	566
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	3	1	4	3	3	0	6	10
<b>Afternoon (p.m.) availability</b>									
<b>1/5/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	1	8	0	0	0	0	8
Campaigns / retrofits	4	0	0	4	0	0	0	0	4
Maintenance holds	31	8	8	47	13	20	33	66	113
Awaiting parts	9	1	0	10	6	6	13	25	35
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	160	137	116	413	62	53	132	247	660
Final p.m. pull-out	148	120	95	363	58	52	110	220	583
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	3	2	6	5	2	0	7	13

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: TUESDAY, JANUARY 05, 2010</b>											
Green	260	63	19	5	26	13	24.2	7.3	1.9	10.0	5.0
Cable Car	142	32	14	4	7	7	22.5	9.9	2.8	4.9	4.9
Potrero	245	70	38	8	15	9	28.6	15.5	3.3	6.1	3.7
Presidio	194	36	18	5	7	6	18.6	9.3	2.6	3.6	3.1
Kirkland	250	61	34	8	8	11	24.4	13.6	3.2	3.2	4.4
Woods	304	56	24	6	14	12	18.4	7.9	2.0	4.6	3.9
Flynn	192	44	19	3	17	5	22.9	9.9	1.6	8.9	2.6
<b>Total</b>	<b>1,587</b>	<b>362</b>	<b>166</b>	<b>39</b>	<b>94</b>	<b>63</b>	<b>22.8%</b>	<b>10.5%</b>	<b>2.5%</b>	<b>5.9%</b>	<b>4.0%</b>

**Summary For The Last 7 Days**

<b>TUESDAY 12 29</b>	1592	362	129	74	98	61	23%	8%	5%	6%	4%
<b>WEDNESDAY 12 30</b>	1609	396	147	74	96	79	25%	9%	5%	6%	5%
<b>THURSDAY 12 31</b>	1588	445	181	75	98	91	28%	11%	5%	6%	6%
<b>FRIDAY 01 01 10</b>	1031	276	130	22	35	89	27%	13%	2%	3%	9%
<b>SATURDAY 01 02 10</b>	1087	289	134	17	74	64	27%	12%	2%	7%	6%
<b>SUNDAY 01 03 10</b>	1037	263	119	9	81	54	25%	12%	1%	8%	5%
<b>MONDAY 01 04 10</b>	1595	394	181	40	107	66	25%	11%	3%	7%	4%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.