



**Muni  
Service Delivery  
Daily Report**

Wednesday, January 6, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**  
**01 07 2010 THURSDAY AM NOLO Morning Report**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	1	0	0	0	8X=1
<b>Kirkland</b>	10	0	2	1	1X=3, 2=1, 10=1, 12=1, 28=2, 47=2
<b>Woods</b>	0	0	0	1	
<b>Potrero</b>	8	0	0	0	6=1, 14=2, 22=1, 30=1, 49=3
<b>Presidio</b>	2	0	1	0	5=1, 31=1
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	21	0	3	2	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**WEDNESDAY 01 / 06 / 10**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	6	0	0	0	2=2 10=1 12=1 28=1 19=1
<b>Woods</b>	3	0	0	0	9=1 29=1 44=1
<b>Potrero</b>	27	0	0	0	6=3 14=10 22=3 30=5 41=1 49=5
<b>Presidio</b>	1	0	0	1	
<b>Metro</b>	0	0	0	1	2=KT 2=L 1=M 2=N
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	<b>38</b>	<b>0</b>	<b>0</b>	<b>2</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
WEDNESDAY, JAN 06, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car</b> one-piece	0	4	0.0%	49	0	4	100.0%
<b>Cable Car</b> multi-piece	0		0.0%				
<b>Flynn</b> one-piece	1	1	2.6%	155	2	1	98.7%
<b>Flynn</b> multi-piece	2		2.9%				
<b>Kirkland</b> one-piece	5	5	8.8%	218	7	5	96.8%
<b>Kirkland</b> multi-piece	4		4.0%				
<b>Woods</b> one-piece	3	1	3.4%	260	4	1	98.5%
<b>Woods</b> multi-piece	2		2.0%				
<b>Potrero</b> one-piece	18	4	26.9%	202	25	4	87.6%
<b>Potrero</b> multi-piece	14		15.7%				
<b>Presidio</b> one-piece	1	3	1.9%	162	2	3	98.8%
<b>Presidio</b> multi-piece	2		2.4%				
<b>Metro</b> one-piece	1	7	1.5%	148	2	7	98.6%
<b>Metro</b> multi-piece	2		4.1%				
<b>F Line</b> one-piece	1	3	10.0%	33	1	3	97.0%
<b>F Line</b> multi-piece	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>43</b>	<b>28</b>	<b>96.5%</b>

# Accidents

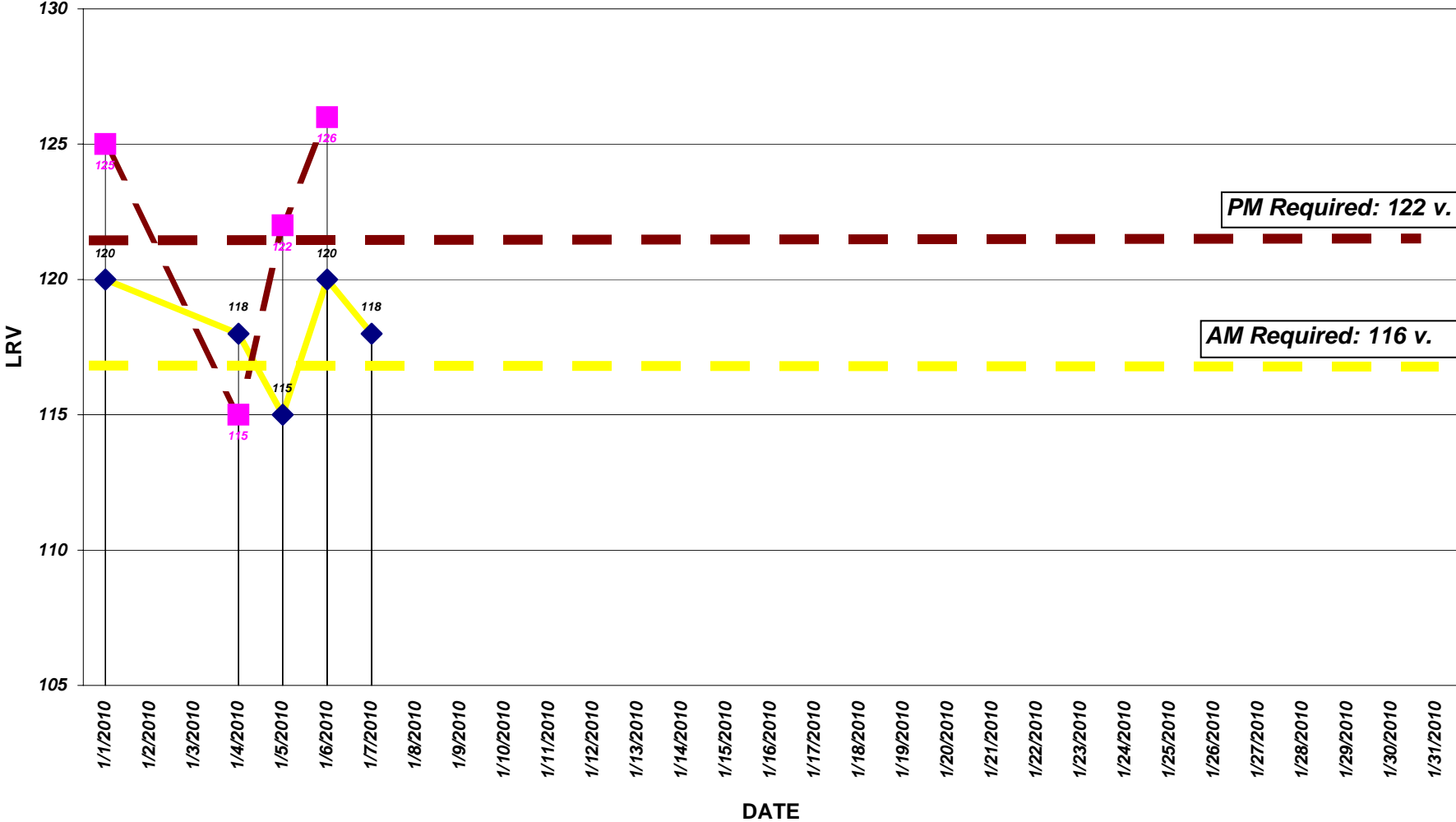
Wed Jan 06, 2010

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:57 01/06/10	T REVENUE DEPT ME	20					MONTGOMERY STATION & MEZZANINE	REVENUE DEPARTMENT SALES BOOTH BURGLAZIED		07:57		88
							<b>1085775</b>	BOOTH FORCIBLY BROKEN INTO; SFPD 3-B-3; REVENUE DEPT; STATION OPS SUPV J HICKEY; J KELLY*; J DOUGHERTY*; J MURPHY*; D HAMMONDS*; F ALEJANDRO*; MUNI VIDEO DEPT*; BART VIDEO DEPT*; BART POLICE*; SFPD CASE #100016773; NOTHING STOLEN; SERVICE NOT AFFECTED.				
14:42 01/06/10	R OPERATOR PR	38	1965	128	45	5542	LYON & GREENWICH (IB)	VEHICLE ACCIDENT COACH / COACH	IB	14:42	16:00	15
							<b>1085833</b>	INSP V HOLMES; 1-M-4*, SYSTEM SAFETY*, SENIOR STAFF*, VIDEO*, SEE DISPATCHER REPORT FOR FURTHER DETAILS VEH DELAY: <b>01:18</b>				
18:34 01/06/10	R OPERATOR PR	38	3579	159	5	5571	MARKET & 2ND STREET (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	18:34	19:15	15
							<b>1085891</b>	INSP R JONES JR; SYSTEM SAFETY*, VIDEO*, 6-A-48* NO INJURIES / NO 799 VEH DELAY: <b>00:41</b>				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
22:40 01/06/10	R OPERATOR GV	13	2134	182	F	1060	MARKET & NOE (IB)	PASSENGER ASSAULTED BY ANOTHER PASSENGER. REQUESTED POLICE & AMBULANCE	IB	22:40	23:13	86
						1085862	SFFD MEDIC# 64 TRANSPORTED PASSENGER TO DAVIES MEDICAL CENTER WITH FACE INJURIES (BLOODY NOSE). SFPD UNIT.#3D11E. OFFICIER KARW, STAR #566. SFPD CASE #100019727. INSP.MCCRAY CLEARED. TRAIN SENT IN OUT OF SERVICE WITH BIO-HAZARD. INSP.KINDSTEDT. CLAIM*6-A-48 MESSAGE. SENIOR STAFF/SAFETY/RAILS* UPAGED. SI GREEN N/R [EOR 01:43] VEH DELAY: 03:03 LINE DELAY: 00:33					

# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability    ■ PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b> January 2010			
01/01/10	FRIDAY	120	125
01/04/10	MONDAY	118	115
01/05/10	TUESDAY	115	122
01/06/10	WEDNESDAY	120	126
01/07/10	THURSDAY	118	
01/08/10	FRIDAY		
01/11/10	MONDAY		
01/12/10	TUESDAY		
01/13/10	WEDNESDAY		
01/14/10	THURSDAY		
01/15/10	FRIDAY		
01/18/10	MONDAY		
01/19/10	TUESDAY		
01/20/10	WEDNESDAY		
01/21/10	THURSDAY		
01/22/10	FRIDAY		
01/25/10	MONDAY		
01/26/10	TUESDAY		
01/27/10	WEDNESDAY		
01/28/10	THURSDAY		
01/29/10	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>January 7, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

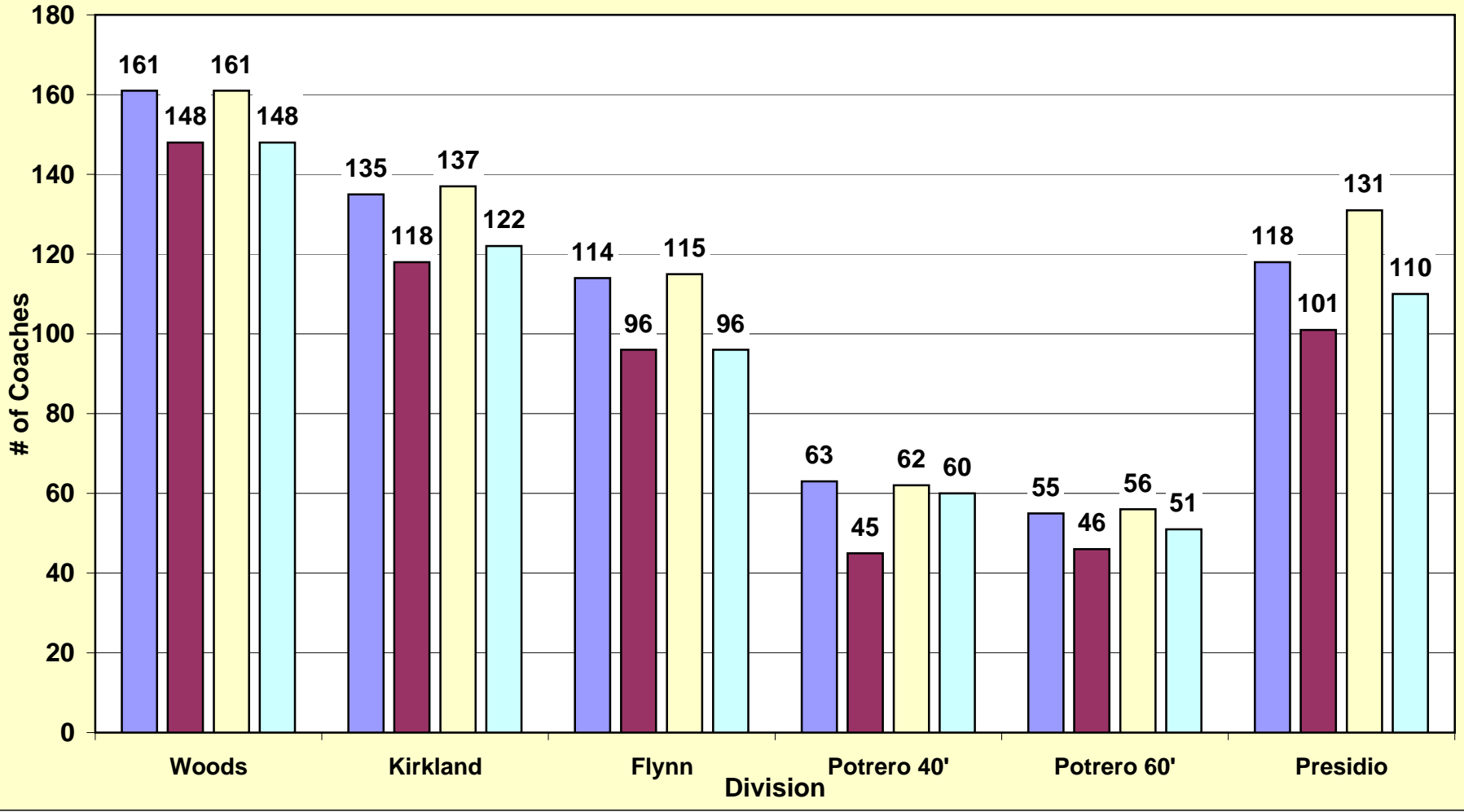
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	4
BRAKE SYSTEM	6
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	1
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	4
BODY/PAINT/LEAKER	1
FLEET APPEARANCE	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	3
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **33**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance      January</b>				
<b>7, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>33</b>	<b>8</b>	<b>3</b>	<b>3</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>118</b>	<b>13</b>	<b>7</b>	<b>5</b>

**Motor & Trolley Coaches Availability**  
 A.M. 1/7/10 & 1/6/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>1/7/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	5	12	0	2	3	5	17
Campaigns / retrofits	4	0	0	4	0	1	0	1	5
Maintenance Holds	30	10	10	50	12	18	47	77	127
Awaiting parts	9	2	0	11	6	6	14	26	37
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	161	135	114	410	63	55	118	236	646
Final a.m. pull-out	148	118	96	362	45	46	101	192	554
Reserve fleet usage	5	0	0	5	0	0	0	0	5
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	0	9	1	10	3	7	2	12	22
<b>Afternoon (p.m.) availability</b>									
<b>1/6/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	1	8	0	0	0	0	8
Campaigns / retrofits	4	0	0	4	0	0	0	0	4
Maintenance holds	30	8	9	47	13	17	34	64	111
Awaiting parts	9	1	0	10	6	6	14	26	36
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	161	137	115	413	62	56	131	249	662
Final p.m. pull-out	148	122	96	366	60	51	110	221	587
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	1	1	3	3	3	0	6	9

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: WEDNESDAY, JANUARY 06, 2010</b>											
Green	261	67	24	2	28	13	25.7	9.2	0.8	10.7	5.0
Cable Car	142	31	17	2	7	5	21.8	12.0	1.4	4.9	3.5
Potrero	246	70	36	8	18	8	28.5	14.6	3.3	7.3	3.3
Presidio	192	32	12	4	6	10	16.7	6.3	2.1	3.1	5.2
Kirkland	254	52	33	8	10	1	20.5	13.0	3.1	3.9	0.4
Woods	308	56	22	6	12	16	18.2	7.1	1.9	3.9	5.2
Flynn	195	48	20	3	18	7	24.6	10.3	1.5	9.2	3.6
<b>Total</b>	<b>1,598</b>	<b>356</b>	<b>164</b>	<b>33</b>	<b>99</b>	<b>60</b>	<b>22.3%</b>	<b>10.3%</b>	<b>2.1%</b>	<b>6.2%</b>	<b>3.8%</b>

**Summary For The Last 7 Days**

<b>WEDNESDAY 12 30</b>	1609	396	147	74	96	79	25%	9%	5%	6%	5%
<b>THURSDAY 12 31</b>	1588	445	181	75	98	91	28%	11%	5%	6%	6%
<b>FRIDAY 01 01 10</b>	1031	276	130	22	35	89	27%	13%	2%	3%	9%
<b>SATURDAY 01 02 10</b>	1087	289	134	17	74	64	27%	12%	2%	7%	6%
<b>SUNDAY 01 03 10</b>	1037	263	119	9	81	54	25%	12%	1%	8%	5%
<b>MONDAY 01 04 10</b>	1595	394	181	40	107	66	25%	11%	3%	7%	4%
<b>TUESDAY 01 05 10</b>	1587	362	166	39	94	63	23%	11%	3%	6%	4%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.