

## DAILY SERVICE DELIVERY OVERVIEW

### SUNDAY, JANUARY 09, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>773</b>	<b>98.4</b>	<b>12</b>	<b>30</b>

#### 2. VEHICLES AVAILABILITY (MONDAY AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>106</b>	<b>-7%</b>
<b>F LINE</b>	<b>18</b>	<b>23</b>	<b>28%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>31</b>	<b>19%</b>
<b>WOODS</b>	<b>143</b>	<b>177</b>	<b>24%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>122</b>	<b>10%</b>
<b>FLYNN</b>	<b>103</b>	<b>111</b>	<b>8%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>62</b>	<b>41%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>41</b>	<b>-13%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>117</b>	<b>19%</b>
<b>TOTAL</b>	<b>704</b>	<b>790</b>	<b>12%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>154</b>	<b>35</b>	<b>4</b>	<b>4</b>	<b>14</b>	<b>13</b>
<b>Cable Car</b>	<b>106</b>	<b>23</b>	<b>5</b>	<b>3</b>	<b>11</b>	<b>4</b>
<b>Potrero</b>	<b>159</b>	<b>32</b>	<b>10</b>	<b>3</b>	<b>9</b>	<b>10</b>
<b>Presidio</b>	<b>132</b>	<b>17</b>	<b>4</b>	<b>5</b>	<b>2</b>	<b>6</b>
<b>Kirkland</b>	<b>135</b>	<b>31</b>	<b>6</b>	<b>5</b>	<b>12</b>	<b>8</b>
<b>Woods</b>	<b>188</b>	<b>32</b>	<b>12</b>	<b>0</b>	<b>9</b>	<b>11</b>
<b>Flynn</b>	<b>144</b>	<b>25</b>	<b>11</b>	<b>0</b>	<b>7</b>	<b>7</b>
<b>TOTAL</b>	<b>1,018</b>	<b>195</b>	<b>52</b>	<b>20</b>	<b>64</b>	<b>59</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:37 01/09/11	R OPERATOR PO	14	2388	355	49	7033	MISSION & 24TH STREET (IB)	ACCIDENT COACH & BUS SHELTER	IB	09:37	11:20	39
						1148763	INSP B. LUM, INSP A. CHAU, LEAD INSP STUART, VIDEO*, 6A50*, POLICE 3D17A, MAJOR DAMAGE TO RIGHT FRONT OF COACH, MAJOR DAMAGE TO BUS SHELTER, OPERATOR 799, DISP*, SYSTEM SAFETY*, ENG #11, ATLAS TOWED, INSP L. BROWN TRANSPORTED RESCUE OPERATOR SI POTRERO N/R [EOR 15:46] VEH DELAY: 06:09					

***LINE DELAY > 20 MINUTES:***

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

***There was not delay > 20 minutes.***