



**Muni  
Service Delivery  
Daily Report**

Thursday, January 14, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

01 15 2010 FRIDAY AM NOLO Morning Report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	1	0	
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	1	0	1	0	44=1
<b>Potrero</b>	1	0	0	2	49=1
<b>Presidio</b>	1	0	0	0	5=1
<b>Green</b>	0	0	0	0	
<b>F line</b>	1	0	0	0	F=1
<b>TOTAL</b>	4	0	2	2	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**THURSDAY 01 / 14 / 10**  
 Afternoon report

<b>Cable Car</b>	1	0	0	0	60=1
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	10	0	0	0	2=3 12=1 19=2 28=1 28L=1 43=1 47=1
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	12	0	0	0	6=1 14=4 24=2 30=2 49=3
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	2	0	1	0	N=1 S=1
<b>F line</b>	2	0	0	0	
<b>TOTAL</b>	<b>27</b>	<b>0</b>	<b>1</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
THURSDAY, JAN 14, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	2	3	9.1%	49	2	3	95.9%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	0	0	0.0%	155	0	0	100.0%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	6	2	10.5%	218	9	2	95.9%
<b>Kirkland multi-piece</b>	6		5.9%				
<b>Woods one-piece</b>	1	0	1.1%	260	1	0	99.6%
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	7	6	10.4%	202	9	6	95.5%
<b>Potrero multi-piece</b>	4		4.5%				
<b>Presidio one-piece</b>	1	7	1.9%	162	2	7	98.8%
<b>Presidio multi-piece</b>	2		2.4%				
<b>Metro one-piece</b>	1	14	1.5%	148	1	14	99.3%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	2	3	20.0%	33	2	3	93.9%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>26</b>	<b>35</b>	<b>97.9%</b>

# Accidents

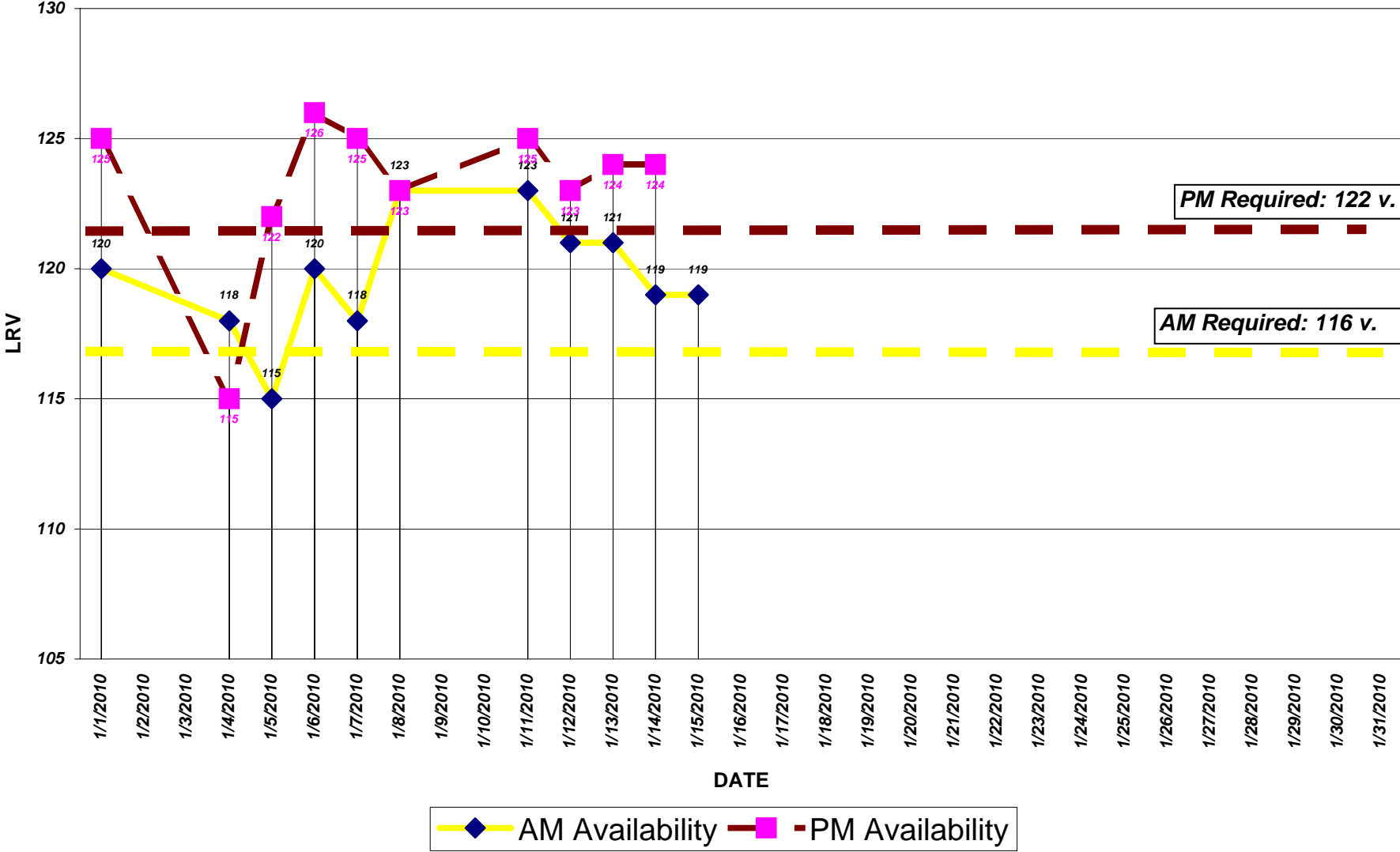
Thu Jan 14, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:13 01/14/10	R OPERATOR PR	32	0786	87	1	5597	SACRAMENTO & JONES (OB)	ACCIDENT COACH & AUTO, ONE INJURY.	OB	08:13	09:35	30
							1086935	INSP E TUCKER; MGR J STUART RESP. KING AMERICAN #15 TREAT & RELEASE 3 YRS OLD BABY. MODERATE DAMAGE TO LEFT FRONT OF AUTO, MINOR DAMAGE TO COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VIDEO*. CLAIMS 6A46*. VEH DELAY: 01:22				
12:15 01/14/10	T SFPD KI	30	3743	736	19	8030	POLK & BROADWAY (IB)	PEDESTRIAN COLLISION.	IB	12:15	14:20	24
							1087042	INSP TUCKER E, WONG S, SFPD #3E62, #3E12A, #3E43B, CASE #100044730, MEDIC #66 TREATED & RELEASED, 1M1, S/S, CLAIMS #6A46, VIDEO*, HILL D*, LAU S*, HOLLAND K*, BANBURY D*, PEER ASSISTANCE*, WORKERS COMP*, PACULBA P*, NO 799, NON DRIVING STATUS, RESCUE OPERATOR. SI KIRKLAND N/R [EOR 12:16] VEH DELAY: 00:01				
16:24 01/14/10	R OPERATOR KI	29	3443	745	47	8328	4TH ST & TOWNSEND (IB)	NON INJURY ACCIDENT, COACH / POLE.	IB	16:24	17:50	24
							1087016	INSP WONG S, BROWN L, AYN*, S/S*, VIDEO*, 799. SI KIRKLAND N/R [EOR 19:05] VEH DELAY: 02:41				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:24 01/14/10	R OPERATOR PO	12	2475	327	33	5449	ARGUELLO & CALIFORNIA (OB)	NON-MUNI ACCIDENT BLOCKING	OB LD	12:24 12:24	12:54 12:54	30
							1086977	SFPD CLEARED. PRESIDIO SHOP 091*. VEH DELAY: 00:30 LINE DELAY: 00:30				
15:10 01/14/10	R OPERATOR GV	85	1885	165	F	1015	EMBARCADERO & PIER 39 (IB)	NO POWER	IB LD	15:10 15:10	16:01 16:01	86
							1087056	MRU 4S24, 4S27 & PCC SHOP CLEARED. RESCUE TRAIN 160/F/1060 TO THE MINT YARD. 2 SHUTTLES. INSP.KINDSTEDT. LSGP*, OPERATORS & PASSENGERS NOTIFIED. S/B AT THE FERRY IB-OB. 311 CALL CENTER*, S.LAU*, F.ALEJANDRO*, J.TRUE*. SENIOR STAFF/SAFETY/RAILS* UPAGED. SI FERRY / GREEN N/R [EOR 16:06] VEH DELAY: 00:56 LINE DELAY: 00:51				

# LIGHT RAIL VEHICLES AM/PM Required & Availability





Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
January 2010			
01/01/10	FRIDAY	120	125
01/04/10	MONDAY	118	115
01/05/10	TUESDAY	115	122
01/06/10	WEDNESDAY	120	126
01/07/10	THURSDAY	118	125
01/08/10	FRIDAY	123	123
01/11/10	MONDAY	123	125
01/12/10	TUESDAY	121	123
01/13/10	WEDNESDAY	121	124
01/14/10	THURSDAY	119	124
01/15/10	FRIDAY	119	
01/18/10	MONDAY		
01/19/10	TUESDAY		
01/20/10	WEDNESDAY		
01/21/10	THURSDAY		
01/22/10	FRIDAY		
01/25/10	MONDAY		
01/26/10	TUESDAY		
01/27/10	WEDNESDAY		
01/28/10	THURSDAY		
01/29/10	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>January 15, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

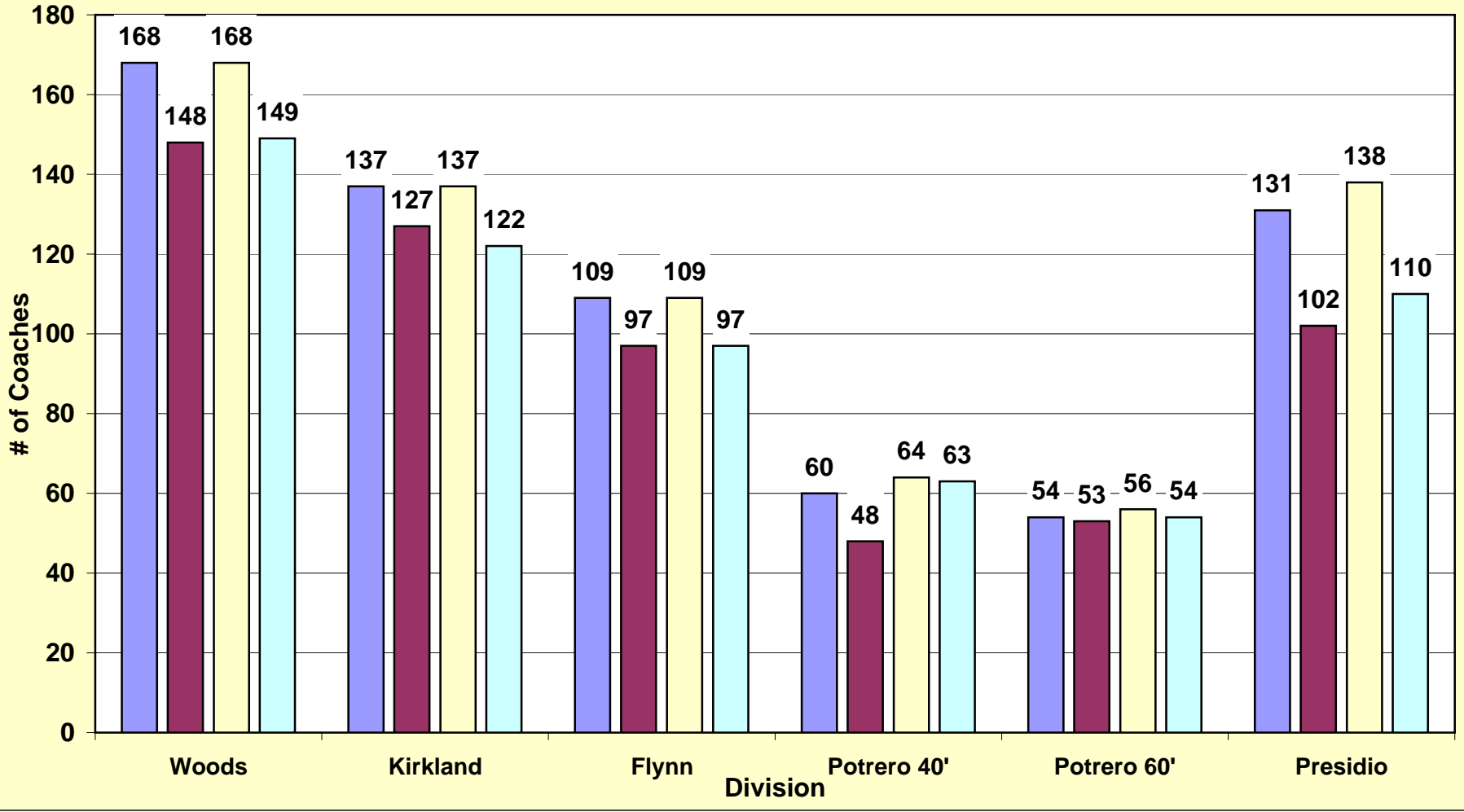
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	4
SUPPORT SHOP	6
BODY/PAINT/LEAKER	2
FLEET APPEARANCE	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	3
ENGR / PROJECT	3
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **32**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance      January</b>				
<b>15, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>32</b>	<b>9</b>	<b>4</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>119</b>	<b>12</b>	<b>6</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
 A.M. 1/15/10 & 1/14/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>1/15/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	2	6	14	2	0	1	3	17
Campaigns / retrofits	4	0	1	5	0	1	0	1	6
Maintenance Holds	23	8	15	46	15	19	34	68	114
Awaiting parts	5	2	0	7	5	6	5	16	23
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	168	137	109	414	60	54	131	245	659
Final a.m. pull-out	148	127	97	372	48	53	102	203	575
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	0	0	0	0	0	0	1	1	1
<b>Afternoon (p.m.) availability</b>									
<b>1/14/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	2	2	N/A	N/A	N/A	N/A	2
Scheduled maintenance	6	1	4	11	0	0	0	0	11
Campaigns / retrofits	4	1	1	6	0	0	0	0	6
Maintenance holds	23	8	15	46	11	17	27	55	101
Awaiting parts	5	3	0	8	5	6	5	16	24
Radio	0	0	0	0	1	0	0	1	1
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	168	137	109	414	64	56	138	258	672
Final p.m. pull-out	149	122	97	368	63	54	110	227	595
Reserve fleet usage	0	0	0	0	0	0	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	0	1	0	1	0	0	0	0	1

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day:THURSDAY, JANUARY 14, 2010</b>											
Green	261	71	20	5	30	16	27.2	7.7	1.9	11.5	6.1
Cable Car	143	31	11	4	9	7	21.7	7.7	2.8	6.3	4.9
Potrero	242	54	25	2	16	11	22.3	10.3	0.8	6.6	4.5
Presidio	189	37	10	8	8	11	19.6	5.3	4.2	4.2	5.8
Kirkland	249	48	18	5	11	14	19.3	7.2	2.0	4.4	5.6
Woods	311	52	14	8	13	17	16.7	4.5	2.6	4.2	5.5
Flynn	194	35	8	3	19	5	18.0	4.1	1.5	9.8	2.6
<b>Total</b>	<b>1,589</b>	<b>328</b>	<b>106</b>	<b>35</b>	<b>106</b>	<b>81</b>	<b>20.6%</b>	<b>6.7%</b>	<b>2.2%</b>	<b>6.7%</b>	<b>5.1%</b>
<b>Summary For The Last 7 Days</b>											
<i>THURSDAY 01 07 10</i>	1585	349	160	31	107	51	22%	10%	2%	7%	3%
<i>FRIDAY 01 08 10</i>	1602	350	154	29	105	62	22%	9%	2%	7%	4%
<i>SATURDAY 01 09 10</i>	1080	260	101	18	90	51	24%	9%	2%	8%	5%
<i>SUNDAY 01 10 10</i>	1031	223	84	15	86	38	22%	8%	2%	8%	4%
<i>MONDAY 01 11 10</i>	1593	332	128	30	110	64	21%	8%	2%	7%	4%
<i>TUESDAY 01 12 10</i>	1602	323	128	32	97	66	20%	8%	2%	6%	4%
<i>WEDNESDAY 01 13 10</i>	1609	344	121	35	106	82	21%	8%	2%	7%	5%
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b>1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											