

**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, JANUARY 17, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	1,203	99.3%	3	5	40

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	115	1%
<b>F LINE</b>	24	20	-17%
<b>CABLE CAR</b>	27	28	4%
<b>WOODS</b>	151	192	27%
<b>KIRKLAND</b>	111	134	21%
<b>FLYNN</b>	103	112	9%
<b>POTRERO 40'</b>	44	73	66%
<b>POTRERO 60'</b>	47	44	-6%
<b>PRESIDIO</b>	105	123	17%
<b>TOTAL</b>	726	841	16%

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>113</b>	<b>12</b>	<b>2</b>	<b>4</b>	<b>5</b>	<b>1</b>
<b>Flynn</b>	<b>188</b>	<b>27</b>	<b>4</b>	<b>8</b>	<b>15</b>	<b>0</b>
<b>Green</b>	<b>204</b>	<b>32</b>	<b>11</b>	<b>11</b>	<b>7</b>	<b>3</b>
<b>Kirkland</b>	<b>206</b>	<b>38</b>	<b>10</b>	<b>13</b>	<b>10</b>	<b>5</b>
<b>Potrero</b>	<b>228</b>	<b>30</b>	<b>18</b>	<b>5</b>	<b>6</b>	<b>1</b>
<b>Presidio</b>	<b>177</b>	<b>26</b>	<b>6</b>	<b>7</b>	<b>11</b>	<b>2</b>
<b>Woods</b>	<b>343</b>	<b>55</b>	<b>27</b>	<b>4</b>	<b>21</b>	<b>3</b>
<b>TOTAL</b>	<b>1,459</b>	<b>220</b>	<b>78</b>	<b>52</b>	<b>75</b>	<b>15</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:26 01/17/12	136	44	8370	O'SHAUGHNESSY & CONGO (IB)	ALLEGED NON INJURY ACCIDENT COACH / BICYCLE	07:56	
			<b>1212267</b>	INSP. WILSON, L. (1T61) INTERVIEWED OPERATOR AT 4TH STREET / MARKET AT 0931 HRS., OPERATOR HAD NO KNOWLEDGE, SYSTEMS / SAFETY*, CLAIMS 6-A-40*, VIDEO*, 311 REF #1045087. NO 799.			
10:54 01/17/12	664	47	8209	VAN NESS & MARKET (OB)	NON INJURY ACCIDENT ( MINOR DAMAGE )	10:54	11:55
			<b>1212215</b>	INSP. MORRIS, E. (1T60) CLEAR, SYSTEMS / SAFETY*, CLAIMS 6-A-40*, VIDEO*, NO 799. <b>VEH DELAY: 01:01</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:36 01/17/12	34	18	8414	BALBOA & 37TH AVENUE (IB)	NON INJURY ACCIDENT (MINOR DAMAGE)	11:36	12:25
				<b>1212217</b>	INSP. JONES, R. (1T64) CLEARED, SYSTEM / SAFETY*, CLAIMS 6-A-40*, VIDEO*, NO 799. <b>VEH DELAY: 00:49</b>		
15:07 01/17/12	443	14L	6279	MISSION & ACTON (IB)	SFPD REQUESTED	15:07	16:24
				<b>1212372</b>	INSP GIANG, J RESP, NO SUSPECT. <b>VEH DELAY: 01:17</b>		

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:55 01/17/12	000	N/A	N/A	CHURCH ST & CLIPPER ST NEAR GLEN PARK AREA (IB,OB)	INTERMITTENT POWER OUTAGE	09:55 09:55	10:26 10:26
				<b>1212297</b>	0955 TO 1026 HRS. ROLLING DELAYS ON BOTH DIRECTIONS, DUE TO PG&E POWER PROBLEMS IN THE AREA. LSGP/ADGP. MRU 4S27 & INSP C DEBONO & F CADELINA RESPONDED AND ASSISTED. SENIOR STAFF* <b>VEH DELAY: 00:31 LINE DELAY: 00:31</b>		
21:04 01/17/12	103	L	1516	TARAVAL & 46TH (OB)	MASTER CONTROLLER	21:04 21:04	21:36
				<b>1212404</b>	[LRV2=1526]INSP GONZALEZ, HENLEY; 4S44; TOWED IN; 2 SHUTTLES USED. SI GREEN N/R [EOR 23:28] <b>VEH DELAY: 02:24 LINE DELAY: 00:32</b>		

## 5. NX Bus Express

Ridership	Counts
<b>Morning</b>	<b>755</b>
<b>Afternoon</b>	<b>715</b>
<b>TOTAL</b>	<b>1,470</b>

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>14</b>	<b>75%</b>