

## DAILY SERVICE DELIVERY OVERVIEW

**TUESDAY, JANUARY 18, 2011**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>97.3</b>	<b>32</b>	<b>55</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>109</b>	<b>-4%</b>
<b>F LINE</b>	<b>20</b>	<b>24</b>	<b>20%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>31</b>	<b>19%</b>
<b>WOODS</b>	<b>143</b>	<b>180</b>	<b>26%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>127</b>	<b>14%</b>
<b>FLYNN</b>	<b>103</b>	<b>107</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>56</b>	<b>14%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>36</b>	<b>-23%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>122</b>	<b>18%</b>
<b>TOTAL</b>	<b>716</b>	<b>792</b>	<b>11%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>245</b>	<b>43</b>	<b>5</b>	<b>3</b>	<b>15</b>	<b>20</b>
<b>Cable Car</b>	<b>118</b>	<b>24</b>	<b>2</b>	<b>1</b>	<b>12</b>	<b>9</b>
<b>Potrero</b>	<b>240</b>	<b>63</b>	<b>14</b>	<b>3</b>	<b>33</b>	<b>13</b>
<b>Presidio</b>	<b>197</b>	<b>30</b>	<b>4</b>	<b>5</b>	<b>13</b>	<b>8</b>
<b>Kirkland</b>	<b>223</b>	<b>49</b>	<b>6</b>	<b>9</b>	<b>26</b>	<b>8</b>
<b>Woods</b>	<b>339</b>	<b>69</b>	<b>22</b>	<b>4</b>	<b>28</b>	<b>15</b>
<b>Flynn</b>	<b>190</b>	<b>37</b>	<b>16</b>	<b>3</b>	<b>12</b>	<b>6</b>
<b>TOTAL</b>	<b>1,552</b>	<b>315</b>	<b>69</b>	<b>28</b>	<b>139</b>	<b>79</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:15 01/18/11	R OPERATOR WO	39	2015	141	44	8171	SILVER & TOPIKA (IB)	PATRON INJURY COLLISION, ( COACH & AUTO ) COACH STATIONARY,	IB	10:45	11:29	17
						1150185	INSP L DAVIS CLEARED, INSP J STUART*, MGR M TRAVIS ALLEN*, SFPD UNIT #3C52, CASE # 110053743, MEDIC 89, ENGINE 42, MEDIC 54 TRANSPORTED ONE PATRON TO SFG, VIDEO*, SYSTEM SAFETY*, VEH DELAY: 00:44					
14:34 01/18/11	R 311 PR	21	3359	036	5	5614	HYDE & MCALLISTER (OB)	ACCIDENT (COACH / POLE), NO INJURY	OB	14:34		26
						1150206	OPERATOR WILL BE INTERVIEWED					
14:57 01/18/11	R OPERATOR KI	33	3095	727	10	8320	PACIFIC & VAN NESS (OB)	ACCIDENT (COACH / AUTO), NO INJURY	OB	14:57	16:20	26
						1150201	INSP HOLMES, V (1T66) RESP, SYSTEM SAFETY*, VIDEO*, CLAIMS 6A46*, NO INJURY, NO 799. VEH DELAY: 01:23					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:22 01/18/11	R OPERATOR PR	21	3406	044	1	5611	CALIFORNIA & PALM (OB)	ACCIDENT (COACH / AUTO), NO INJURY.	OB	15:22	16:12	26
							1150202	INSP LUM, B (1T62) RESP, VIDEO*, SYSTEM SAFETY*, CLAIMS 6A46*, NO INJURY, NO 799. VEH DELAY: 00:50				
18:47 01/18/11	R OPERATOR KI	18	2263	699	31X	8022	TURK & MASONIC (OB)	ACCIDENT ( COACH / AUTO), H/R, NO INJURY.	OB	18:47		26
							1150265	OPERATOR INSTRUCK TO FILL OUT PROPER REPORT WITH DISP. EOR. VIDEO*, SYSTEM SAFETY*, CLAIMS 6A46*. DISP*. SI KIRKLAND N/R				

***LINE DELAY > 20 MINUTES:***

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:35 01/18/11	R OPERATOR PO	18	3093	466	49	7120	VAN NESS & GROVE (IB)	NON-MUNI ACCIDENT BLOCKING	IB LD	18:35 18:35	18:57 18:57	26
							1150267	INSP WONG, S (1T60B), FONG, D (1T68) RESP. 21 LINE COACHES REROUTE. PAGE SENT OUT. VEH DELAY: 00:22 LINE DELAY: 00:22				
18:48 01/18/11	R OPERATOR FL	34			38		GEARY & MASONIC (OB)	SFPD ACTIVITY (CONSTRUCTION STEEL PLATE SLID)	OB LD	18:48 18:48	20:37	26
							1150284	INSP VONG, H (1T62B), ANDREWS, A (1L2) RESP. ALL 38 LINE COACH REROUTE AS FOLLOW: L - MASONIC, R - ANZA, R - PARKER, L - GEARY TO REGULAR ROUTE, TOW STOPS MISSIED. LINE DELAY: 01:49				