

**DAILY SERVICE DELIVERY OVERVIEW**

**WEDNESDAY, JANUARY 18, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	1,203	99.1%	7	4	23

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	111	-3%
<b>F LINE</b>	24	20	-17%
<b>CABLE CAR</b>	27	28	4%
<b>WOODS</b>	151	194	28%
<b>KIRKLAND</b>	111	134	21%
<b>FLYNN</b>	103	114	11%
<b>POTRERO 40'</b>	44	70	59%
<b>POTRERO 60'</b>	47	47	0%
<b>PRESIDIO</b>	105	118	12%
<b>TOTAL</b>	726	836	15%

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>114</b>	<b>15</b>	<b>3</b>	<b>5</b>	<b>7</b>	<b>0</b>
<b>Flynn</b>	<b>195</b>	<b>31</b>	<b>4</b>	<b>10</b>	<b>15</b>	<b>2</b>
<b>Green</b>	<b>197</b>	<b>24</b>	<b>12</b>	<b>5</b>	<b>5</b>	<b>2</b>
<b>Kirkland</b>	<b>206</b>	<b>42</b>	<b>14</b>	<b>13</b>	<b>13</b>	<b>2</b>
<b>Potrero</b>	<b>228</b>	<b>33</b>	<b>20</b>	<b>5</b>	<b>7</b>	<b>1</b>
<b>Presidio</b>	<b>191</b>	<b>25</b>	<b>9</b>	<b>5</b>	<b>8</b>	<b>3</b>
<b>Woods</b>	<b>348</b>	<b>60</b>	<b>27</b>	<b>7</b>	<b>20</b>	<b>6</b>
<b>TOTAL</b>	<b>1,479</b>	<b>230</b>	<b>89</b>	<b>50</b>	<b>75</b>	<b>16</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:34 01/18/12	53	5	5490	MARKET & TURK (IB)	ROBBERY ON BOARD COACH	09:34	10:28
					INSP E TUCKER CLEARED, SFPD CASE #120048320, INSP E MORRIS SI PRESIDIO N/R [EOR 10:19] <b>VEH DELAY: 00:45</b>		
13:35 01/18/12	154	54	8163	GENEVA & TARA (IB)	ACCIDENT (COACH / TRUCK)	13:35	14:33
					INSP J. WONG (1T63B) RESPONDED, SYS/SAFETY*, CLAIMS 6A40*, VIDEO*, NO 799 SI WOODS 8191 @15:24 <b>VEH DELAY: 01:49</b>		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:19 01/18/12	130	5	5508	FULTON & MASONIC (IB)	ACCIDENT (COACH / AUTO) (HIT & RUN)	14:19	14:43
			<b>1212508</b>	INSP B. LUM (1T62A) RESPONDED, MINOR DAMAGE TO COACH, SYS/SAFETY*, CLAIMS 6A40*, VIDEO*, NO 799, <b>VEH DELAY: 00:24</b>			
16:17 01/18/12	083	KT	1419	3RD ST & INGERSON-JAMESTOWN (IB)	LRV & AUTO, MAJOR DAMAGE TO LRV COUPLER & AUTO, NO INJURIES.	16:17 <b>16:17</b>	<b>17:05</b>
			<b>1212538</b>	MRU 4S35 & 4S47 TOWED/PUSHED WITH FOLLOWER RUN 47/KT/1418, INSP K WILLIAMS ON SCENE, OPERATOR POST ACCIDENT 799, KT-LINE SWITCHED BACK 3RD ST/ARMSTRONG ST, TWO MOTOR COACH SHUTTLES, LSGP *, SYSTEM SAFETY ON SCENE, SS/SAFETY & RAILS* BY PHONE & PAGE. SI GREEN N/R [EOR 19:35] <b>VEH DELAY: 03:18 LINE DELAY: 00:48</b>			
17:36 01/18/12	381	30	7114	STOCKTON & SUTTER (IB)	ROBBERY ON COACH	17:36	17:59
			<b>1212548</b>	INSP.D. FONG (1T68) RESPONDED, SFPD CAD#2175 RESPONDED, VIDEO PULLED. <b>VEH DELAY: 00:23</b>			
19:37 01/18/12	438	24	5418	30TH STREET & SANCHEZ (IB)	I PHONE	19:31	20:08
			<b>1212552</b>	INSP T. ESPINOZA RESP SFPD 3H14D RESP, CASE # 120-049-970 VIDEO* <b>VEH DELAY: 00:37</b>			
19:49 01/18/12	148	1	5526	SACRAMENTO & DAVIS (OB)	EMERGENCY ALARM	19:49	20:04
			<b>1212555</b>	INSP C. SOLINGER RESP SFPD* NO MERIT <b>VEH DELAY: 00:15</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:20 01/18/12	008	59	0015	MASON & UNION (IB)	GRIP	10:20 <b>10:20</b>	11:15 <b>11:15</b>
			<b>1212449</b>	INSP ALLEN, C (8T43) RESP, SHOP TRUCK 665 CLEARED. 8M8*, 311*, 2M8*, CABLE MACHINERY*. 2 SHUTTLE RUNNING. PAGE SENT OUT. <b>VEH DELAY: 00:55 LINE DELAY: 00:55</b>			
13:29 01/18/12		26		WASHINGTON BETWEEN TAYLOR & MASON (IB)	SLOT BLADE TEST	13:29 <b>13:29</b>	13:59 <b>13:59</b>
			<b>1212544</b>	SHOP TRUCK 665, CABLE MACHINERY RESP. <b>VEH DELAY: 00:30 LINE DELAY: 00:30</b>			
13:45 01/18/12	024	60	24	WASHINGTON & JONES (IB)	BLOCK BY TRAINING CAR	13:45 <b>13:45</b>	14:07 <b>14:07</b>
			<b>1212502</b>	SHOP TRUCK 665 CLEARED <b>VEH DELAY: 00:22 LINE DELAY: 00:22</b>			
15:13 01/18/12	079	KT	1415	FERRY PORTAL RIGHT & FOLSOM ST (IB)	NO BRAKE RELEASE	15:13 <b>14:13</b>	15:20 <b>15:20</b>
			<b>1212512</b>	INSP L HAYNES CLEARED, MRU 4S35*, LMC*, NO LINE INSP AVAILABLE, LMC R GUZMAN AUTHORIZED S/B FOR SERVICE GAP, FOLLOWER RUN 86/KT/1534 DIRECTLY BEHIND TO ACCOMMODATE PASSENGERS. <b>VEH DELAY: 00:07 LINE DELAY: 01:07</b>			
16:17 01/18/12	083	KT	1419	3RD ST & INGERSON- JAMESTOWN (IB)	LRV & AUTO, MAJOR DAMAGE TO LRV COUPLER & AUTO, NO INJURIES.	16:17 <b>16:17</b>	17:05
			<b>1212538</b>	MRU 4S35 & 4S47 TOWED/PUSHED WITH FOLLOWER RUN 47/KT/1418, INSP K WILLIAMS ON SCENE, OPERATOR POST ACCIDENT 799, KT-LINE SWITCHED BACK 3RD ST/ARMSTRONG ST, TWO MOTOR COACH SHUTTLES, LSGP*, SYSTEM SAFETY ON SCENE, SS/SAFETY & RAILS* BY PHONE & PAGE. SI GREEN N/R [EOR 19:35] <b>VEH DELAY: 03:18 LINE DELAY: 00:48</b>			