



**Muni  
Service Delivery  
Daily Report**

Tuesday, January 19, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**WENDESDAY 01 20 10 Morning Report**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	4	0	0	0	10=1, 12=1, 28=1, 47=1
<b>Woods</b>	2	0	0	0	9=1, 18=1
<b>Potrero</b>	3	0	2	2	6=1, 14=2
<b>Presidio</b>	0	0	1	1	
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	9	0	3	3	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**TUESDAY 01/19/10**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	4	0	0	0	8X=2 14L=1 38=1
<b>Kirkland</b>	3	0	0	0	19=1 28=2
<b>Woods</b>	3	0	0	0	9=2 67=1
<b>Potrero</b>	11	8	0	0	6=1 14=6 22=1 30=2 33=1 41=2 49=6
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	0	0	1	0	
<b>F line</b>	0	0	0	1	
<b>TOTAL</b>	<b>21</b>	<b>8</b>	<b>1</b>	<b>1</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
TUESDAY, JAN 19, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	0	0	0.0%	49	0	0	100.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	1	0	2.6%	155	1	0	99.4%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	2	4	3.5%	218	4	4	98.2%
<b>Kirkland multi-piece</b>	4		4.0%				
<b>Woods one-piece</b>	2	0	2.3%	260	3	0	98.8%
<b>Woods multi-piece</b>	2		2.0%				
<b>Potrero one-piece</b>	6	5	9.0%	202	8	5	96.0%
<b>Potrero multi-piece</b>	4		4.5%				
<b>Presidio one-piece</b>	0	0	0.0%	162	0	0	100.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	0	7	0.0%	148	0	7	100.0%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	2	4	20.0%	33	2	4	93.9%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>18</b>	<b>20</b>	<b>98.5%</b>

# Accidents

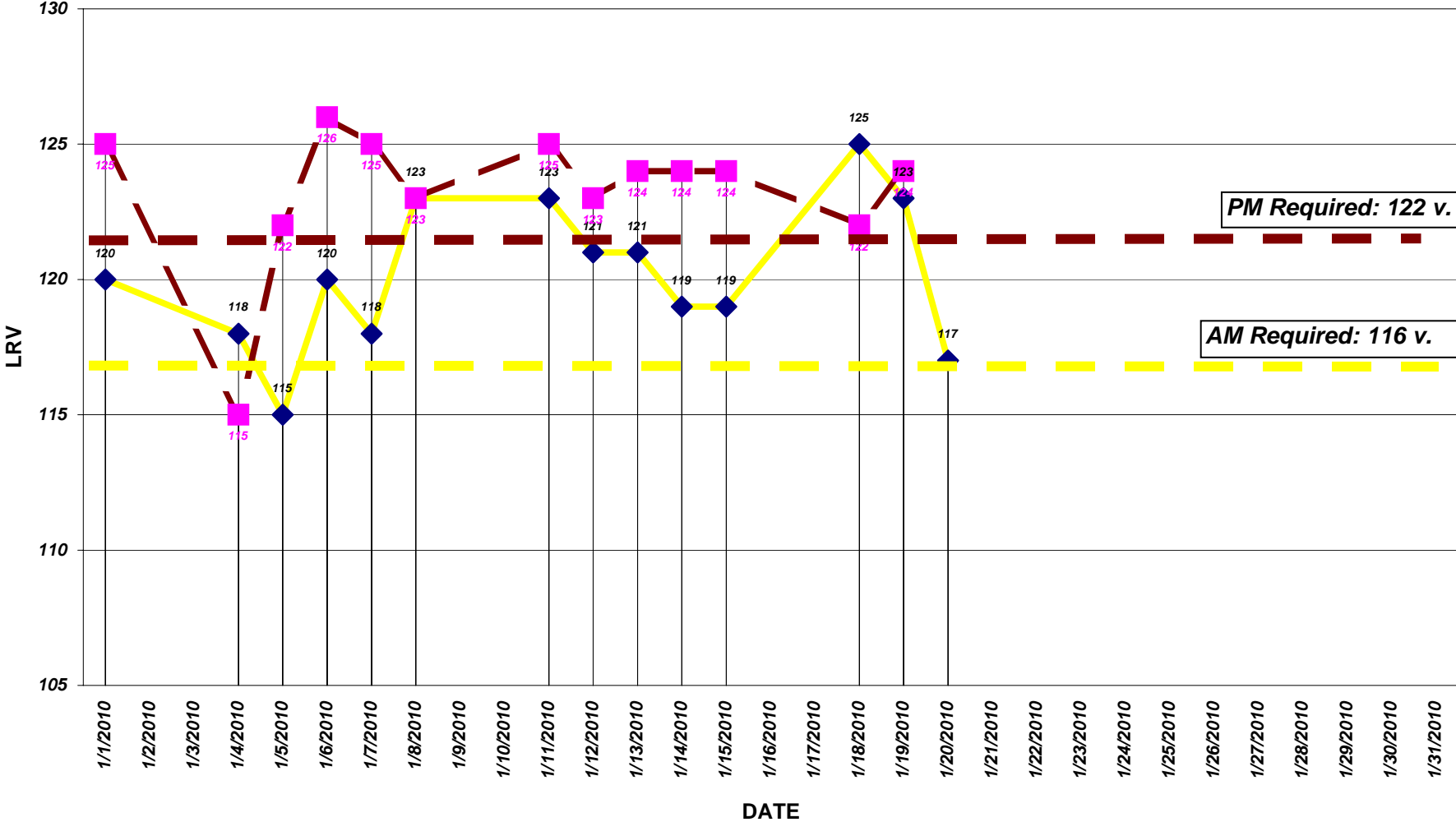
Tue Jan 19, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:15 01/19/10	R OPERATOR ME	77	1246	1	N	1529	SUNSET TUNNEL BETWEEN DUBOCE & NOE (IB)	INTRUDER / TRESPASSER	IB	04:15	04:16	86
							<b>1087667</b>	[LRV2=1410]SFPD*, CAD#0405. SFPD UNIT.#3F13E APPREHENDED TRESPASSER AND ESCORTED PERSON OUT. SFPD CITED AND RELEASED TRESPASSER AT 0430HRS.. INSP.DONALDSON. VEH DELAY: 00:01				
08:06 01/19/10	R OPERATOR PR	39	1393	15	30	5555	VAN NESS & CHESTNUT (OB)	ACCIDENT COACH & TREE, NO INJURY.	OB	08:06	10:08	30
							<b>1087750</b>	INSP K JOMOC RESP. BROKEN RIGHT SIDE MIRROR. P & S TOW COACH IN PRESIDIO. OPERATOR 799. INSP E VICKERS TRANS NEW OPERATOR TO STAND BY WITH COACH. NEW OPERATOR PULL RUN 15/30 BACK OUT. SYSTEM SAFETY*. VIDEO*. MGR M ESPINOZA*. SI PRESIDIO 5496 @10:51 VEH DELAY: 02:45				
18:53 01/19/10	T SFPD PR	38	3184	98	5	5561	VAN NESS & MCALLISTER (OB)	SFPD REPORTS ALLEGED H/R COACH/AUTO ACCIDENT WITH AUTO SUSTAINING BROKEN MIRROR.	OB	18:53	18:54	25
							<b>1087813</b>	SEE ACCOMPANYING TAG#1087815 FOR OPERATOR INTERVIEW. VEH DELAY: 00:01				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:08 01/19/10	R OPERATOR ME	75	1076	73	N	1403	JUDAH & 28TH AVENUE (OB)	DOORS	OB 08:08 LD 08:08	08:13	08:55	20
							1087696	INSP DONALDSON*, MRU 4-S-48 REPAIRED SI GREEN VEH DELAY: 00:05 LINE DELAY: 00:47				
18:18 01/19/10	T OPERATOR GV	74	2874	162	F	1007	CHURCH ST & 18TH ST (OB,PI)	NO POWER	OB 18:18 LD 18:18	18:41	18:41	87
							1087811	MRU 4S49 & INSP C GONZALEZ CLRD WITH RESCUE CAR RUN 140/J/1533, MRU 4S37 ON SCENE, DEAD PUSH TO GENEVA YARD, LSGP, 2-MOTOR COACH SHUTTLES REQUESTED, INSP J CASTILLO & INSP E WELLS*, SS/SAFETY & RAILS* BY PHONE & PHONE* SI GREEN N/R [EOR 18:30] VEH DELAY: 00:12 LINE DELAY: 00:23				
18:24 01/19/10	R MRU 4S49 ME	23	1497	140	J	1533	CHURCH ST & 18TH ST (OB,PI)	RESCUE CAR FOR RUN 162/F/1007.	OB 18:24 LD 18:18	18:41	18:41	85
							1087812	MRU 4S49 & INSP C GONZALEZ CLRD WITH RESCUE CAR RUN 140/J/1533, MRU 4S37 ON SCENE, DEAD PUSH TO GENEVA YARD, LSGP, 2-MOTOR COACH SHUTTLES REQUESTED, INSP J CASTILLO & INSP E WELLS*, SS/SAFETY & RAILS* BY PHONE & PHONE* SI GREEN 1533 @20:18 VEH DELAY: 01:54 LINE DELAY: 00:23				
19:43 01/19/10	R OPERATOR ME	23	1170	130	M	1471	SAINT FRANCIS CIRCLE (OB)	DRAGGING, NOISE UNDER CARRIAGE	OB 19:43 LD 19:43	19:43	20:04	85
							1087828	4S35,4C32*,4C31*,4T41*.SS/STAFF. SI GREEN 1462 @20:35 VEH DELAY: 00:52 LINE DELAY: 00:21				

# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability   
 ■ PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
January 2010			
01/01/10	FRIDAY	120	125
01/04/10	MONDAY	118	115
01/05/10	TUESDAY	115	122
01/06/10	WEDNESDAY	120	126
01/07/10	THURSDAY	118	125
01/08/10	FRIDAY	123	123
01/11/10	MONDAY	123	125
01/12/10	TUESDAY	121	123
01/13/10	WEDNESDAY	121	124
01/14/10	THURSDAY	119	124
01/15/10	FRIDAY	119	124
01/18/10	MONDAY	125	122
01/19/10	TUESDAY	123	124
01/20/10	WEDNESDAY	117	
01/21/10	THURSDAY		
01/22/10	FRIDAY		
01/25/10	MONDAY		
01/26/10	TUESDAY		
01/27/10	WEDNESDAY		
01/28/10	THURSDAY		
01/29/10	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>January 20, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

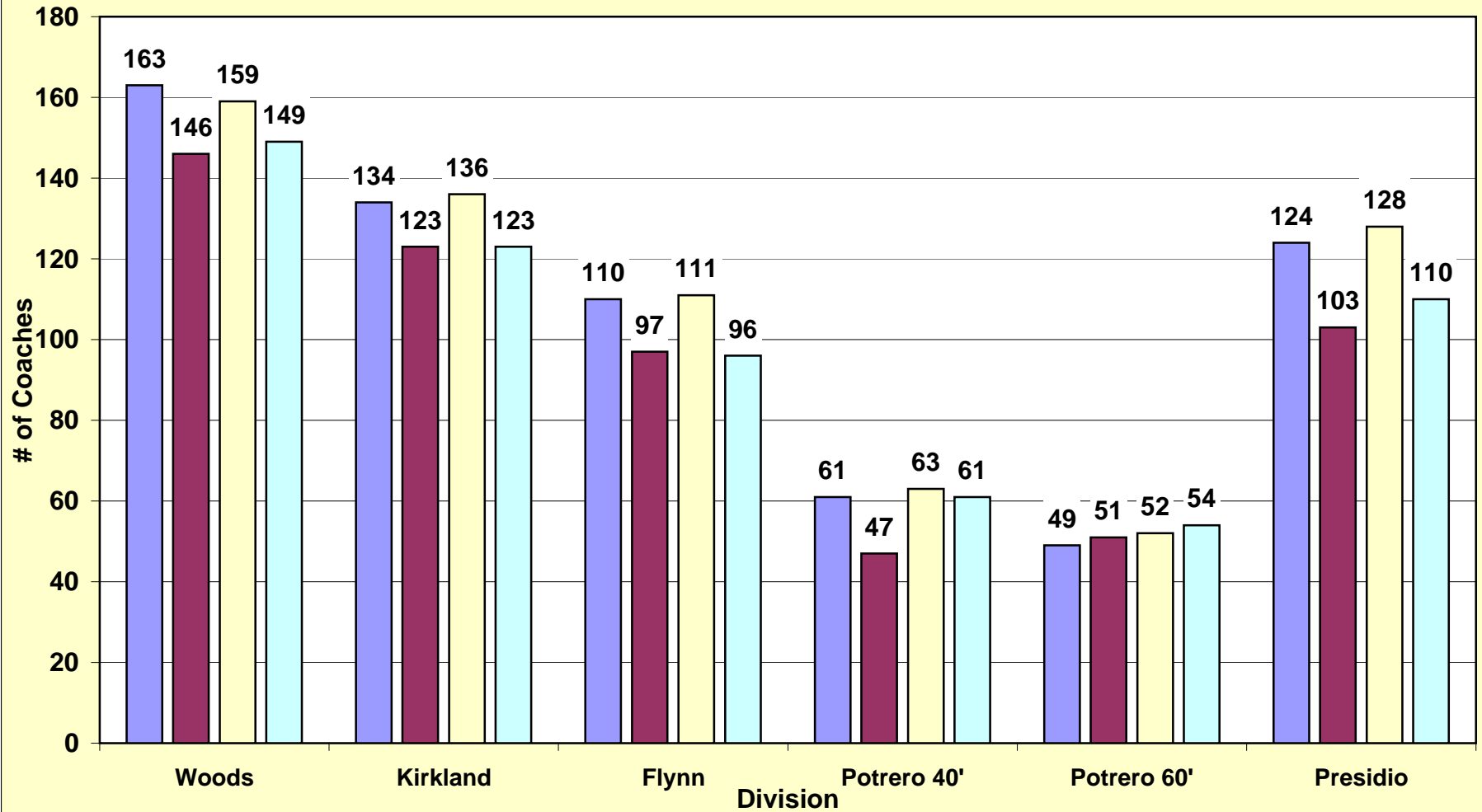
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	4
SUPPORT SHOP	3
BODY/PAINT/LEAKER	5
FLEET APPEARANCE	1
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	3
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **34**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance      January</b>				
<b>20, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>34</b>	<b>10</b>	<b>4</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>117</b>	<b>11</b>	<b>6</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
 A.M. 1/20/10 & 1/19/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>1/20/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	5	11	0	0	2	2	13
Campaigns / retrofits	4	1	4	9	0	2	0	2	11
Maintenance Holds	28	11	14	53	14	24	41	79	132
Awaiting parts	5	3	0	8	5	6	6	17	25
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	163	134	110	407	61	49	124	234	641
Final a.m. pull-out	146	123	97	366	47	51	103	201	567
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	10	11	11
Operator not outs	2	4	0	6	1	2	0	3	9
<b>Afternoon (p.m.) availability</b>									
<b>1/19/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	8	13	0	0	0	0	13
Campaigns / retrofits	4	1	0	5	0	0	0	0	5
Maintenance holds	32	9	13	54	12	21	37	70	124
Awaiting parts	5	3	0	8	5	6	7	18	26
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	159	136	111	406	63	52	128	243	649
Final p.m. pull-out	149	123	96	368	61	54	110	225	593
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	7	7	7
Operator not outs	0	0	1	1	2	0	0	2	3

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day:TUESDAY, JANUARY 19, 2010</b>											
Green	260	65	21	5	26	13	25.0	8.1	1.9	10.0	5.0
Cable Car	143	22	5	0	9	8	15.4	3.5	0.0	6.3	5.6
Potrero	239	47	19	2	18	8	19.7	7.9	0.8	7.5	3.3
Presidio	197	32	10	8	8	6	16.2	5.1	4.1	4.1	3.0
Kirkland	254	50	22	7	9	12	19.7	8.7	2.8	3.5	4.7
Woods	328	51	22	7	12	10	15.5	6.7	2.1	3.7	3.0
Flynn	194	37	9	6	16	6	19.1	4.6	3.1	8.2	3.1
<b>Total</b>	<b>1,615</b>	<b>304</b>	<b>108</b>	<b>35</b>	<b>98</b>	<b>63</b>	<b>18.8%</b>	<b>6.7%</b>	<b>2.2%</b>	<b>6.1%</b>	<b>3.9%</b>

**Summary For The Last 7 Days**

<b>TUESDAY 01 12 10</b>	1602	323	128	32	97	66	20%	8%	2%	6%	4%
<b>WEDNESDAY 01 13 10</b>	1609	344	121	35	106	82	21%	8%	2%	7%	5%
<b>THURSDAY 01 14 10</b>	1589	328	106	35	106	81	21%	7%	2%	7%	2%
<b>FRIDAY 01 15 10</b>	1600	342	111	36	110	85	21%	7%	2%	7%	5%
<b>SATURDAY 01 16 10</b>	1111	267	88	26	86	67	24%	8%	2%	8%	6%
<b>SUNDAY 01 17 10</b>	1058	249	86	28	76	59	23%	8%	3%	7%	6%
<b>MONDAY 01 18 10</b>	1531	325	101	42	52	130	21%	7%	3%	4%	8%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.