

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, JANUARY 19, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,203	98.7%	5	11	44

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	112	-2%
F LINE	24	21	-13%
CABLE CAR	27	30	11%
WOODS	151	192	27%
KIRKLAND	111	134	21%
FLYNN	103	114	11%
POTRERO 40'	44	72	64%
POTRERO 60'	47	47	0%
PRESIDIO	105	118	12%
TOTAL	726	840	16%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	111	17	7	5	5	0
Flynn	188	26	4	8	12	2
Green	199	30	12	9	6	3
Kirkland	205	36	13	9	12	2
Potrero	225	37	21	5	10	1
Presidio	183	28	9	8	9	2
Woods	345	60	27	5	23	5
TOTAL	1,456	234	93	49	77	15

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:56 01/19/12		ALL		DUBOCE PORTAL LEFT & SIGNAL D-10 (OB)	AUTO ENTERED PORTAL, BECAME DAMAGED, DISABLED & DAMAGED ATCS COMMUNICATION LOOP #5, MOTORIST NOT INJURED.	05:56 05:56	08:18

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
			1212625	EMERGENCY RESPONSE UNIT, TRACK CREW, SIGNAL COMMUNICATION CREW, OVERHEAD LINE CREW, SFPD AND SENIOR MGMT STAFF ON SCENE, ALL PORTAL INSPECTORS*, STATION AGENTS*, 311* & BART* TO ASSIST OUR PASSENGERS, LSQP^S* TO OPERATORS, PASSENGERS & PATRONS, STATION & PORTAL HOLDS, ALL LINES REROUTED AS NECESSARY INSIDE & OUTSIDE OF SUBWAY UNTIL NORMAL SERVICE RESTORED, 20-MOTOR COACH SHUTTLES USED ON ALL LRV LINES AS NEEDED, SYSTEM SAFETY, SENIOR STAFF & RAILS* BY PHONE & PAGE. LINE DELAY: 02:22			
11:48 01/19/12	405	33	5401	18TH ST & MISSION (IB)	ACCIDENT COACH & AUTO, NO INJURY.	11:48	13:24
			1212666	INSP E IRBY RESP. SFPD 3D15A RESP. MINOR DAMAGE TO LEFT SIDE OF COACH. MINOR DAMAGE TO THE RIGHT SIDE MIRROR OF AUTO. DRIVER OF THE AUTO WAS CITED FOR NOT HAVING THE DRIVER^S LICENSE WITH HIM. CASE #120-051-438. MGR M ESPINOZA RESP. SYSTEM SAFETY*. CLAIMS 6A40*. VIDEO*. VEH DELAY: 01:36			
13:01 01/19/12	45	9L	8107	POTRERO & 16TH ST (OB)	LOST BACKPACK ON COACH	13:10	13:35
			1212668	INSP E DENNIS RESP. SFPD 4M109 CLEARED. VEH DELAY: 00:25			
16:07 01/19/12	206	23	8129	OAKDALE & TOLAND (IB)	JUVENILE DISTURBANCE	16:07	17:15
			1212697	SFPD RESP. MEDIC 81 TRANS THE OPERATOR TO ST FRANCIS FOR BREATHING PROBLEM. ALL PASSENGERS LEFT PRIOR TO INSP M PORTER^S ARRIVAL. INSP K JOMOC TRANS NEW OPERATOR TO TAKE OVER THE RUN. MGR A ANDREWS*. CLAIMS 6A46*. VIDEO*. SYSTEM SAFETY*. MGR M TRAVIS-ALLEN*. DISP*. VEH DELAY: 01:08			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:33 01/19/12	663	30X	8033	BEACH STREET & SCOTT STREET (PI)	ACCIDENT, COACH AND SMALL WHITE VEHICLE (HIT AND RUN) (INTERVIEW)	18:06	18:23
					IONSP. FONG (1T68), SYSTEM SAFETY*, 6A46*, VIDEO REQUESTED AND WAS TOLD INFORMED THERE WAS NO VIDEO ON THE 8000 SERIES COACHES, NOTE: SEE ORIGINAL TAG #1212725 VEH DELAY: 00:17		
17:33 01/19/12	663	30X	8033	HOWARD STREET & SPEAR (OB)	ACCIDENT, COACH AND SMALL WHITE AUTO (HIT AND RUN)	17:11	
					OPERATOR CLEARED, NOTE: SEE INTERVIEW TAG #1212623		
18:01 01/19/12	143	23	8181	BAYSHORE & CORTLAND (OB)	VEHICLE ACCIDENT COACH / AUTO	18:01	18:40
					INSP B. HENDERSON RESP S/SAFETY* CLAIMS 6A46* VIDEO* NO 799 VEH DELAY: 00:39		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:56 01/19/12		ALL		DUBOCE PORTAL LEFT & SIGNAL D-10 (OB)	AUTO ENTERED PORTAL, BECAME DAMAGED, DISABLED & DAMAGED ATCS COMMUNICATION LOOP #5, MOTORIST NOT INJURED.	05:56	08:18
					EMERGENCY RESPONSE UNIT, TRACK CREW, SIGNAL COMMUNICATION CREW, OVERHEAD LINE CREW, SFPD AND SENIOR MGMT STAFF ON SCENE, ALL PORTAL INSPECTORS*, STATION AGENTS*, 311* & BART* TO ASSIST OUR PASSENGERS, LSGP^S* TO OPERATORS, PASSENGERS & PATRONS, STATION & PORTAL HOLDS, ALL LINES REROUTED AS NECESSARY INSIDE & OUTSIDE OF SUBWAY UNTIL NORMAL SERVICE RESTORED, 20-MOTOR COACH SHUTTLES USED ON ALL LRV LINES AS NEEDED, SYSTEM SAFETY, SENIOR STAFF & RAILS* BY PHONE & PAGE. LINE DELAY: 02:22		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:57 01/19/12				CHURCH & DUBOCE (IB)	CHURCH DUBOCE JUNCTION, SWITCH D7 NO CORRESPONDANCE	13:57 13:57	14:05 14:25
	1212676			SIGNAL MAINT. 501, MRO 4T40 G. CHAVEZ, MRO 4T41 PITTS VEH DELAY: 00:08 LINE DELAY: 00:28			
20:15 01/19/12	182	F	1080	MARKET & JONES (IB,OB)	BLOCKED BY POLICE ACTIVITIES DUE TO NON MUNI ACCIDENT	20:20 20:20	21:04 21:04
	1212743			INSP WILLIAMS; LSGP*; SWITCH BACK OB AT FERRY; IB AT MARKET/11TH ST. VEH DELAY: 00:44 LINE DELAY: 00:44			

5. NX Bus Express

Ridership	Counts
Morning	785
Afternoon	617
TOTAL	1,402

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%