

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, JANUARY 20, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1172	98.0	23	47

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	113	-1%
F LINE	20	23	15%
CABLE CAR	26	31	19%
WOODS	143	181	27%
KIRKLAND	111	128	15%
FLYNN	103	105	2%
POTRERO 40'	49	53	8%
POTRERO 60'	47	40	-15%
PRESIDIO	103	122	18%
TOTAL	716	796	11%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	239	53	12	2	20	19
Cable Car	117	23	1	2	13	7
Potrero	240	69	22	0	32	15
Presidio	193	27	3	4	10	10
Kirkland	217	44	7	3	25	9
Woods	344	64	18	5	29	12
Flynn	188	32	12	1	15	4
TOTAL	1,538	312	75	17	144	76

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:04 01/20/11	R OPERATOR PO	27	2355	472	14	7123	MISSION & 14TH STREET (OB)	OPERATOR ASSAULT (PASSEGER THREW A LIQUID SUBSTANCE ON THE OPERATOR)	OB	00:04	00:52	16
						1150485	INSP. ESPINOZA, SFPD 3D-15D, D-44-D, 1 ARREST, CASE # 110-059-503, MEDIC (A M R #10), AID REFUSED, *, VIDEO*, PEER ASSISTANCE*, WORKERS COMP.*, TWU - 250A, VEH DELAY: 00:48					
10:08 01/20/11	R OPERATOR KI	39	3508	606	28	8319	19TH AVE, & QUINTARA	ACCIDENT COACH/AUTO DOOR		10:08	10:45	40
						1150533	CLAIMS 6A45*, S/S* VIDEO*, INSP.T64 GIANG,J. MINOR DAMAGE VEH DELAY: 00:37					
10:51 01/20/11	R OPERATOR KI	39	1719	701	43	8340	9TH AVE. & JUDAH (OB)	ACCIDENT COACH/AUTO MINOR	OB	10:51	11:43	40
						1150541	INSP.T64,SFPD 3I1,1L1 STUART,J.*VIDEO *S/S*, CLAIMS 6A45* VEH DELAY: 00:52					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:12 01/20/11	R OPERATOR ME	23	2645	37	KT	1507	OCEAN AVENUE & WESTGATE (IB)	ACCIDENT, LRV & PEDESTRAIN	IB	15:12	16:30	20
						1150629	SYSTEM SAFETY, J KELLY*, J HALEY, JR.* , M TRAVIS-ALLEN*, R WOLFGANG*, T JULIAN*, T LAMA*, DISP*, SFPD # 3-I-1-13, SFFD # 39, MEDIC # 12, TRANSPORTED TO SFGH HOSPITAL, VIDEO PULLED, (2) SHUTTLES, METRO TERMINAL TO WEST PORTAL, RESCUE LRV 110/KT/1490, RUN 120/KT TO PULL OUT, INSP MJ STALIONS CLEARED SI GREEN N/R [EOR 15:58] VEH DELAY: 00:46 LINE DELAY: 01:18	LD	15:12	16:30		
15:17 01/20/11	R OPERATOR FL	24	1821	461	8X	6210	BRYANT & 5TH STREET (IB)	ACCIDENT COACH AND TRUCK	IB	15:17	16:00	11
						1150619	INSPECTOR FLORES, J. MINOR SYSTEM SAFETY *, CLAIMS * VIDEO * NO 799 VEH DELAY: 00:43					
15:34 01/20/11	R OPERATOR PO	11	3735	365	14	5471	MISSION & SAN JOSE (IB)	VEHICLE COLLISION WITH INJURY , COACH & MULTIPLE AUTOS, (ROLLED AWAY COACH)	IB	15:37	17:57	17
						1150631	INSP B HENDERSON CLEARED, INSP A ANDREWS, SYSTEM SAFETY, 6-A-01, VIDEO*, PEER ASSISTANCE*, SFPD INCIDENT #S 110, 120, DCPD, RCS 855*, ATLAS TOWED VEHICLE TO POTRERO DIVISION, OPERATOR 799, MEDIC 403 TRANSPORT TO SETON HOSPITAL. SI POTRERO N/R [EOR 16:24] VEH DELAY: 00:47					
23:50 01/20/11	T WOODS SHOP WO	16				8190	WOODS DIVISION	ACCIDENT, COACH / FIXED OBJECT		23:50	00:45	16
						1150692	INSP. GEETER, ESPINOZA, SHOPMAN MADE CONTACT WITH GATE IN WOODS YARD, MODERATE DAMAGE TO LOWER LEFT SIDE OF COACH, NO (799), VIDEO*, N. POPP* VEH DELAY: 00:55					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:12 01/20/11	R OPERATOR ME	23	2645	37	KT	1507	OCEAN AVENUE & WESTGATE (IB)	ACCIDENT, LRV & PEDESTRAIN	IB	15:12	16:30	20
						1150629	SYSTEM SAFETY, J KELLY*, J HALEY, JRSFPD # 3-I-1-13, SFFD # 39, MEDIC # 12, TRANSPORTED TO SFGH HOSPITAL, VIDEO PULLED, (2) SHUTTLES, METRO TERMINAL TO WEST PORTAL,] VEH DELAY: 00:46 LINE DELAY: 01:18	LD	15:12	16:30		
16:19 01/20/11	R CABLE MACHINE CA	27	2206	19	59	20	MASON STREET BETWEEN JACKSON STREET & WASHINGTON STREET	BUMPER BAR #1227	IB	16:19	16:43	27
						1150646	INSP. KWONG (8T54), SHOP TRUCK #655, SI TOWED INTO CABLE CAR VEH DELAY: 00:24 LINE DELAY: 00:24	LD	16:19	16:43		