



**Muni
Service Delivery
Daily Report**

Thursday, January 21, 2010





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	8
Light Rail Maintenance Hold	9
Light Rail Maintenance Available	10
Light Rail Maintenance Count	11
Motor & Trolley Buses Pull Outs (chart)	12
Motor & Trolley Buses Pull Outs (details)	13
• Operators absenteeism report	14

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

Runs Not Out and Late Out for Rush Hours

01 22 2010 FRIDAY AM Morning Report

Cable Car	0	0	0	0	
Flynn	2	0	1	0	8X=2
Kirkland	2	0	0	0	12=2
Woods	0	0	0	0	
Potrero	2	0	1	1	14=1, 49=1
Presidio	3	0	0	1	5=2, 30=1
Green	0	0	0	0	
F line	0	0	0	2	
TOTAL	9	0	2	4	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

Runs Not Out and Late Out for Rush Hours
THURSDAY 01/21/10
 Afternoon report

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	9	0	0	0	1X=1 2=1 12=2 19=2 28=2 43=1
Woods	3	0	0	0	9=1 44=1 71=1
Potrero	9	0	0	0	6=1 14=1 22=2 30=3 41=1 49=1
Presidio	4	0	0	0	1=2 5=1 30=1
Metro	3	0	0	0	L=1 K=1 S=1
F line	1	0	0	0	
TOTAL	29	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY , JAN 21, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	2	4	9.1%	49	2	4	95.9%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	0	0	0.0%	155	0	0	100.0%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	9	4	15.8%	218	12	4	94.5%
Kirkland multi-piece	6		5.9%				
Woods one-piece	4	3	4.6%	260	5	3	98.1%
Woods multi-piece	2		2.0%				
Potrero one-piece	7	6	10.4%	202	10	6	95.0%
Potrero multi-piece	6		6.7%				
Presidio one-piece	3	13	5.8%	162	4	13	97.5%
Presidio multi-piece	2		2.4%				
Metro one-piece	2	13	3.0%	148	3	13	98.0%
Metro multi-piece	2		4.1%				
F Line one-piece	2	5	20.0%	33	2	5	93.9%
F Line multi-piece	0		0.0%				
System total				1227	38	48	96.9%

Accidents

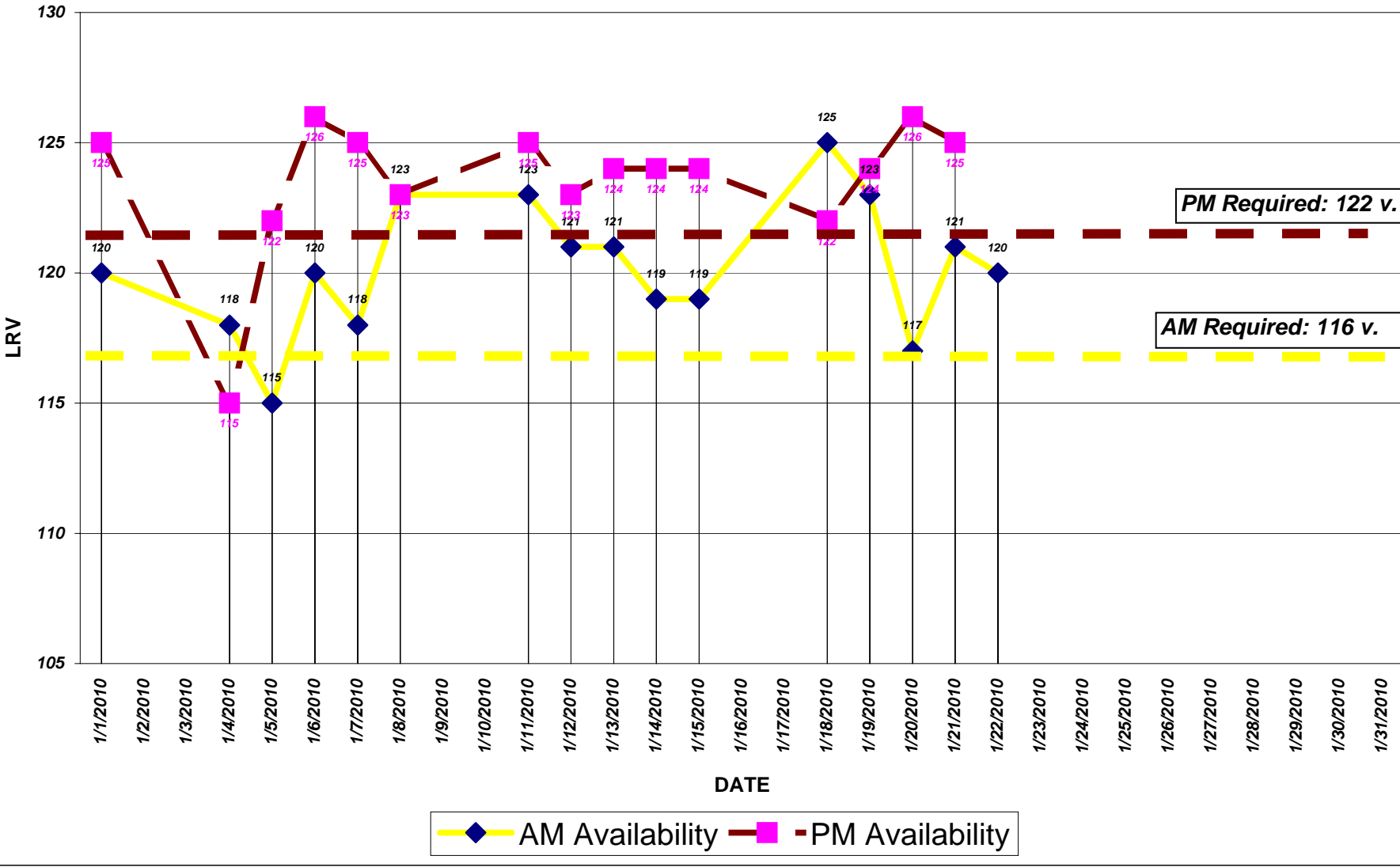
Thu Jan 21, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:18 01/21/10	R OPERATOR CA	39	503	7	61	53	CLIFORNIA & DRUMM (IB)	STRAND ALARM & SLOT BLADE	IB	09:18		29
							1088200	INSP A. FORSE, C/S TOWED, C/M, MANAGER Y. KWAN*, 3 SHUTTLES, NO INJURY, OPERATOR USED A SLOT BLADE BECAUSE THE SPLICE WAS PULLING CABLE CAR SI CABLE CAR LINE DELAY: 06:07	LD	09:18	15:25	
17:35 01/21/10	R OPERATOR PO	38	3728	457	14	7045	MISSION & ACTON (IB)	ALLEGED COACH/AUTO ACCIDENT, MINOR DAMAGE TO AUTO	IB	17:35	18:15	07
							1088239	INSP B. HENDERSON CLEARED VEH DELAY: 00:40				
19:45 01/21/10	R OPERATOR FL	36	2520	532	38	6233	GEARY & VAN NESS (OB)	COACH & CAB COLLIDE (MINOR)	OB	19:35	21:30	29
							1088277	WONG,S NO 799 SI FLYNN N/R [EOR 21:05] VEH DELAY: 01:30				
20:29 01/21/10	R OPERATOR PO	38	3371	489	14	7021	MISSION & 30TH ST. (OB)	NON INJURY ACCIDENT, COACH / AUTO.	OB	20:30	21:24	24
							1088276	INSP ESPINOZA T, S/S*, VIDEO*, CLAIMS #6A50*, NO 799. VEH DELAY: 00:54				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:50 01/21/10	R OPERATOR ME	77	0931	009	K/T	1452	3RD ST & NEWCOMB ST (SB)	BLOCKED BY SFFD & SFPD ACTIVITY	SB	04:50	05:34	74
					1088139	RUN 407 08X COACH 6249 WAS USED FOR SHUTTLE. VEH DELAY: 00:44 LINE DELAY: 00:44						
09:18 01/21/10	R OPERATOR CA	39	503	7	61	53	CLIFORNIA & DRUMM (IB)	STRAND ALARM & SLOT BLADE	IB	09:18		29
					1088200	INSP A. FORSE, C/S TOWED, C/M, MANAGER Y. KWAN*, 3 SHUTTLES, NO INJURY, OPERATOR USED A SLOT BLADE BECAUSE THE SPLICE WAS PULLING CABLE CAR SI CABLE CAR LINE DELAY: 06:07						
14:45 01/21/10	R OPERATOR CA	29	1142	3	60	2	WASHINGTON & JONES (IB)	NEED PUSH	IB	14:45		29
					1088248	CABLE SHOP 665 LINE DELAY: 03:16						
23:33 01/21/10	R INSP. A. BEMN CA	16			POWL		150 POWELL ST. (OB)	ILLEGALLY PARKED AUTO (BLOCKING)	OB	23:33	23:59	16
					1088299	INSP. A. BEMNET, 311*, CITY TOW, LICENSE # 7U84500 WHITE FORD E350 VAN ON TRACKS, AUTO TOWED VEH DELAY: 00:26 LINE DELAY: 00:26						

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
January 2010			
01/01/10	FRIDAY	120	125
01/04/10	MONDAY	118	115
01/05/10	TUESDAY	115	122
01/06/10	WEDNESDAY	120	126
01/07/10	THURSDAY	118	125
01/08/10	FRIDAY	123	123
01/11/10	MONDAY	123	125
01/12/10	TUESDAY	121	123
01/13/10	WEDNESDAY	121	124
01/14/10	THURSDAY	119	124
01/15/10	FRIDAY	119	124
01/18/10	MONDAY	125	122
01/19/10	TUESDAY	123	124
01/20/10	WEDNESDAY	117	126
01/21/10	THURSDAY	121	125
01/22/10	FRIDAY	120	
01/25/10	MONDAY		
01/26/10	TUESDAY		
01/27/10	WEDNESDAY		
01/28/10	THURSDAY		
01/29/10	FRIDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
January 22, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

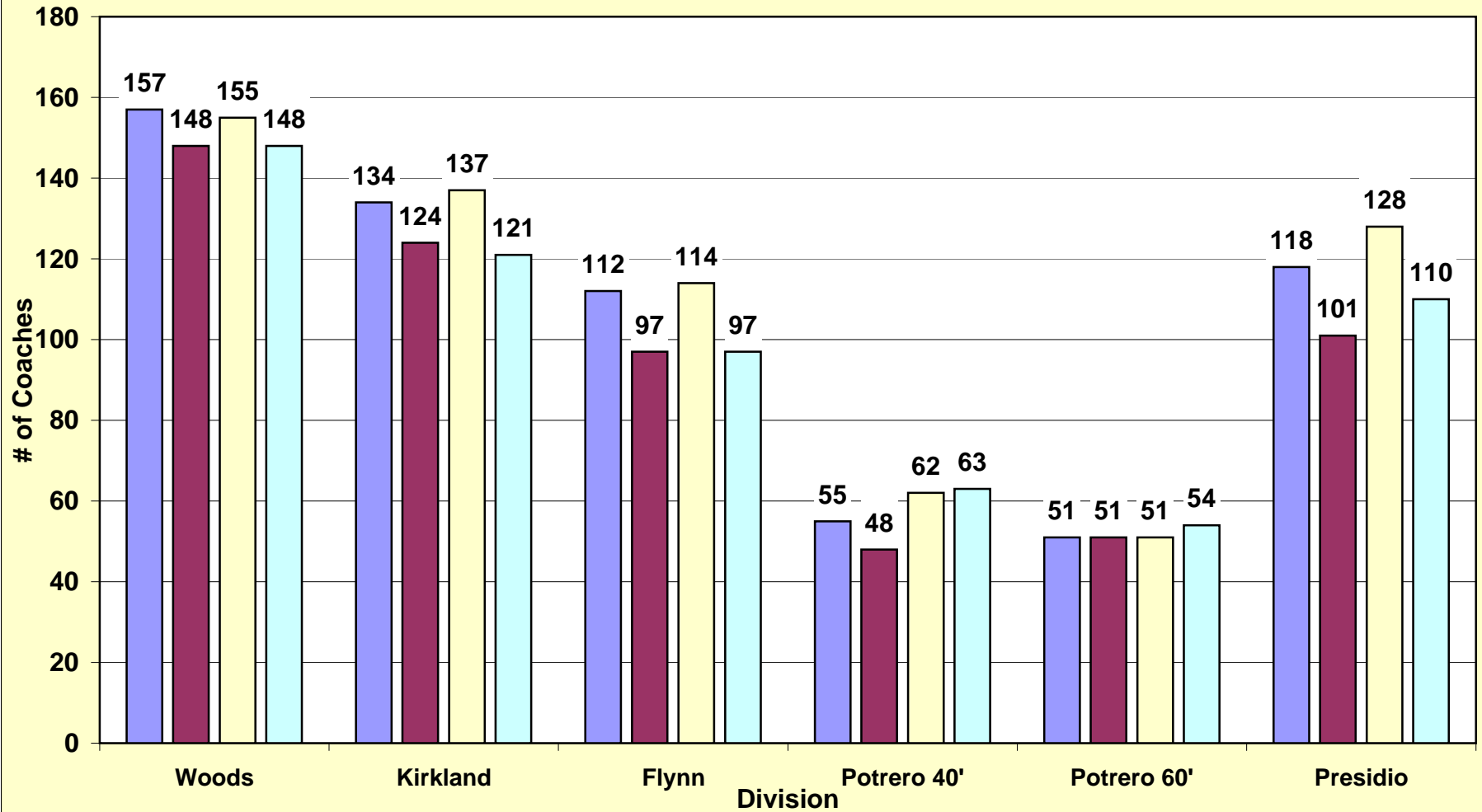
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	4
SUPPORT SHOP	4
BODY/PAINT/LEAKER	4
FLEET APPEARANCE	1
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	3
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **31**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance January				
22, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	31	10	4	4
Equipment available for service @ 7:30 a.m.	120	11	6	4

Motor & Trolley Coaches Availability
 A.M. 1/22/10 & 1/21/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
1/22/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	0	7	13	2	2	2	6	19
Campaigns / retrofits	4	1	4	9	0	2	0	2	11
Maintenance Holds	34	11	12	57	20	22	47	89	146
Awaiting parts	5	2	0	7	5	4	7	16	23
Radio	0	0	1	1	0	1	0	1	2
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	157	134	112	403	55	51	118	224	627
Final a.m. pull-out	148	124	97	369	48	51	101	200	569
Reserve fleet usage	5	0	0	5	0	0	0	0	5
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	6	6	6
Operator not outs	0	3	0	3	0	2	2	4	7
Afternoon (p.m.) availability									
1/21/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	5	12	0	0	0	0	12
Campaigns / retrofits	6	1	3	10	0	0	0	0	10
Maintenance holds	36	8	10	54	13	22	37	72	126
Awaiting parts	5	2	0	7	5	4	7	16	23
Radio	0	0	0	0	0	1	0	1	1
Farebox	0	0	0	0	0	1	0	1	1
Equipment available for service @ 5:30 p.m.	155	137	114	406	62	51	128	241	647
Final p.m. pull-out	148	121	97	366	63	54	110	227	593
Reserve fleet usage	0	0	0	0	0	3	0	4	4
Trolley hot body defects	N/A	N/A	N/A	N/A	1	0	7	8	8
Operator not outs	1	2	0	3	0	0	0	0	3

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, JANUARY 21, 2010											
Green	262	77	29	8	27	13	29.4	11.1	3.1	10.3	5.0
Cable Car	142	25	10	4	10	1	17.6	7.0	2.8	7.0	0.7
Potrero	240	57	37	2	14	4	23.8	15.4	0.8	5.8	1.7
Presidio	191	47	17	7	11	12	24.6	8.9	3.7	5.8	6.3
Kirkland	250	55	25	6	13	11	22.0	10.0	2.4	5.2	4.4
Woods	330	58	27	6	16	9	17.6	8.2	1.8	4.8	2.7
Flynn	194	34	9	3	17	5	17.5	4.6	1.5	8.8	2.6
Total	1,609	353	154	36	108	55	21.9%	9.6%	2.2%	6.7%	3.4%

Summary For The Last 7 Days

THURSDAY 01 14 10	1589	328	106	35	106	81	21%	7%	2%	7%	2%
FRIDAY 01 15 10	1600	342	111	36	110	85	21%	7%	2%	7%	5%
SATURDAY 01 16 10	1111	267	88	26	86	67	24%	8%	2%	8%	6%
SUNDAY 01 17 10	1058	249	86	28	76	59	23%	8%	3%	7%	6%
MONDAY 01 18 10	1531	325	101	42	52	130	21%	7%	3%	4%	8%
TUESDAY 01 19 10	1615	304	108	35	98	63	19%	7%	2%	6%	4%
WEDNESDAY 01 20 10	1622	338	147	36	99	56	21%	9%	2%	6%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.