

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, JANUARY 21, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1172	96.7	39	43

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	106	-7%
F LINE	20	23	15%
CABLE CAR	26	31	19%
WOODS	143	181	27%
KIRKLAND	111	128	15%
FLYNN	103	105	2%
POTRERO 40'	49	57	16%
POTRERO 60'	47	37	-21%
PRESIDIO	103	116	13%
TOTAL	716	784	9%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	243	60	16	3	21	20
Cable Car	120	15	1	1	12	1
Potrero	237	69	2	1	30	36
Presidio	194	33	4	6	11	12
Kirkland	221	47	7	4	26	10
Woods	340	73	23	5	32	13
Flynn	197	39	13	1	20	5
TOTAL	1,552	336	66	21	152	97

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:03 01/21/11	R OPERATOR ME	74	1894	032	K/T	1479	WEST PORTAL AVENUE & 14TH ST	LRV/AUTO ACCIDENT (MINOR)	OB LD	10:03 10:03	10:16 10:16	74
						1150557	SENIOR STAFF/SYSTEM SAFETY; LSGP; INSP D CASTRO & MRU 4S43 RESPONDED AND CLEARED; NO INJURIES; NO 799 INVOLVED; VIDEO* VEH DELAY: 00:13 LINE DELAY: 00:13					
14:47 01/21/11	R OPERATOR PO	11	3316	395	49	7017	VAN NESS & CALIFORNIA (OB)	ACCIDENT COACH AND RENTAL TRUCK (HIT AND RUN)	OB	14:47	16:03	11
						1150761	INSPECTOR DENNIS, E. POTRERO 094 REPLACED CONVEX MIRROR NO 799 VEH DELAY: 01:16					
15:20 01/21/11	R TRAINER VINCE PR	32	4000			2802	3RD STREET & 20TH	ACCIDENT (COACH / POLE)	IB	15:05	15:25	32
						1150825	INSP JOMOC, K., LEAD INSP ANDREWS, A. RESPONDED, MIRROR OF COACH HIT POLE, VIDEO*, OPER & INSP 799, RELIEF INSP ESPINOSA, T. VEH DELAY: 00:20					
15:26 01/21/11	R OPERATOR WO	33	3077	203	29	8194	GRAFTON & MIRAMAR (OB)	ACCIDENT (COACH / AUTO)	OB	15:26	16:19	32
						1150806	INSP HENDERSON, B. RESPONDED, COACH MADE CONTACT WITH AUTO MIRROR, MINOR DAMAGE, NO INJURIES, S/SAFETY*, CLAIMS 6A01*, VIDEO* VEH DELAY: 00:53					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:45 01/21/11	R OPERATOR WO	34	1019	96	29	8426	GRAFTON & CAPITAL (IB)	ACCIDENT (COACH / AUTO) NO INJURIES	IB	15:45	17:18	32
							1150807	INSP JIANG, J. RESPONDED, CLAIMS 6A01*, S/SAFETY*, VIDEO*, AUTO PASSING COACH MADE CONTACT, NO 799, INSP HENDERSON, B. ASSIST W/PHOTOS VEH DELAY: 01:33				
20:42 01/21/11	R OPERATOR PO	18	3682	449	49	7133	VAN NESS & UNION (OB)	NON INJURY MUNI ACCIDENT, COACH / GOLDEN GATE TRANSIT, MIRROR, MINOR.	OB	20:42	21:21	24
							1150867	INSP ESPINOZA T, MARY TRAVIS-ALLEN*, NO DAMAGE, NO 799. VEH DELAY: 00:39				

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:55 01/21/11	R OPERATOR ME	74	1119	003	K/T	1511	3RD ST & LE CONTE AVENUE (IB,OB)	DISABLE AUTO BLOCKING THE TRACKWAY	IB LD	09:55 09:55	10:51 10:51	74
							1150555	SENIOR STAFF* LSGP; INSP F CADELINA & C DEBONO RESPONDED AND CLEARED; K/T LINE WAS SWITCHED BACK SOUTH TO NORTHBOUND @ 3RD ST & ARMSTRONG AVENUE FOR THE TIME BEING. 1 M/C (93 9L 8188) SHUTTLE UTILIZED TO COVER THE GAP. VEHICLE WAS CITED & TOWED AWAY BY SFPD UNIT# 3C-12B. VEH DELAY: 00:56 LINE DELAY: 00:56				
21:16 01/21/11	R OPERATOR ME	23	2144	122	J	1482	CHURCH & 18TH STREET (IB)	NO POWER	IB LD	21:16 21:16	21:45 21:45	86
							1150869	RESCUE TRAIN 127/J/1549. MRU 4S37 & INSP.MCCRAY CLEARED. OPERATORS & PASSENGERS NOTIFIED. POWER CONTROL*. INSP.WELLS*. SI METRO EAST 1508 @22:00 VEH DELAY: 00:44 LINE DELAY: 00:29				