

## DAILY SERVICE DELIVERY OVERVIEW

### MONDAY, JANUARY 24, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>98.1</b>	<b>22</b>	<b>42</b>

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#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>113</b>	<b>-1%</b>
<b>F LINE</b>	<b>20</b>	<b>23</b>	<b>15%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>31</b>	<b>19%</b>
<b>WOODS</b>	<b>143</b>	<b>180</b>	<b>26%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>128</b>	<b>15%</b>
<b>FLYNN</b>	<b>103</b>	<b>107</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>52</b>	<b>6%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>40</b>	<b>-15%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>118</b>	<b>15%</b>
<b>TOTAL</b>	<b>716</b>	<b>792</b>	<b>11%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>244</b>	<b>48</b>	<b>12</b>	<b>4</b>	<b>19</b>	<b>13</b>
<b>Cable Car</b>	<b>122</b>	<b>22</b>	<b>2</b>	<b>2</b>	<b>14</b>	<b>4</b>
<b>Potrero</b>	<b>239</b>	<b>60</b>	<b>19</b>	<b>4</b>	<b>24</b>	<b>13</b>
<b>Presidio</b>	<b>196</b>	<b>30</b>	<b>8</b>	<b>5</b>	<b>11</b>	<b>6</b>
<b>Kirkland</b>	<b>214</b>	<b>38</b>	<b>8</b>	<b>4</b>	<b>19</b>	<b>7</b>
<b>Woods</b>	<b>325</b>	<b>58</b>	<b>18</b>	<b>3</b>	<b>20</b>	<b>17</b>
<b>Flynn</b>	<b>192</b>	<b>34</b>	<b>10</b>	<b>5</b>	<b>11</b>	<b>8</b>
<b>TOTAL</b>	<b>1,532</b>	<b>290</b>	<b>77</b>	<b>27</b>	<b>118</b>	<b>68</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
02:36 01/24/11	R OPERATOR PO	36	3963	480	24	5421	NORIEGA & 26TH STREET (IB)	ACCIDENT (BENT TROLLEY POLE)	IB	02:37	04:25	16
						1151100	INSP. A. VELACRUZ, ATLAS TOWING, POTRERO SHOP 094 CLEARED, M. TRAVIS-ALLEN*, OPERATOR (799), END OF RUN SI POTRERO (ATLAS TOWED) N/R [EOR 05:46] VEH DELAY: 03:09					
07:00 01/24/11	T SFPD WO	35	3247	76	71	8174	NORIEGA & SUNSET (IB)	ALLEGED ACCIDENT COACH AND AUTO	IB	06:50		11
						1150967	INSPECTOR ROOKS, I. CLEARED AT 0733 EAST BAY TERMINAL NO MERIT, VIDEO *, SYSTEM SAFETY *					
07:00 01/24/11	T SFPD WO	35	3091	83	71	8413	NORIEGA & SUNSET (IB)	ALLEGED ACCIDENT COACH AND AUTO	IB	06:50		11
						1150968	INSPECTOR ROOKS, I. CLEARED AT 0744 EAST BAY TERMINAL NO MERIT VIDEO *, SYSTEM SAFETY *					
09:03 01/24/11	R OPERATOR KI	14	3194	634	30X	8003	LOMBARD & OCTAVIA (IB)	ACCIDENT, COACH/TRUCK, H&R	IB	09:08	09:30	21
						1151129	INSP. L. BROWN SI KIRKLAND N/R [EOR 09:32] VEH DELAY: 00:24					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
10:25 01/24/11	R	OPERATOR CA	33	2205	015	61	2837	CALIFORNIA & DAVIS (OB)	NON-INJURY ACCIDENT C/T H/R	OB	10:27		33
							1151133	INSP. W. BARTH AND SFPD CLEARED SS*					
14:01 01/24/11	R	OPERATOR FL	24	2768	518	8X	6233	BRYANT & 7TH STREET (IB)	ACCIDENT COACH AND AUTO	IB	14:01	15:13	11
							1151206	INSPECTOR IRBY,E.CLEARED VIDEO *,SYSTEM SAFETY *,CLAIMS *,ANDREWS,A.* SI FLYNN N/R VEH DELAY: 01:12					
19:50 01/24/11	T	SFPD OFFICER WO	32				8362	SUNSET AVE & QUINTARA AVE	ALLEGED ACCIDENT, COACH AND AUTO		06:50		15
							1151193	THE DISPATCHER SAID THE COACH WAS PULLED BY 52/48/8362, INSP. VONG (1T67) RESPONDED TO THE TARAVAL POLICE STATION TO SPEAK WITH OFFICER SMITH AND MOTORIST, SYSTEM SAFETY* WAS CONTACTED AND STATED THE CLAIM HAD BEEN CALLED IN THIS MORNING BY SFPD AND THEY HAD NO COACH NUMBER, 6A48* AND WAS INSTRUCTED TO CONTACT SYSTEM SAFETY FOR INFORMATION REGARDING THE FIRST CALL THIS MORNING, VIDEO*.MANAGER 1-L-2*, INSP H VONG;					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
10:46 01/24/11	R	1573 ME	85	1573	26	M	1474	19TH. AVENUE & HOLLOWAY (IB)	VEHICLE ON TRACKS, BLOCKING	IB LD	10:46 10:46	12:10 12:10	75
							1151173	STREET INSP.C19,MRO 4S31, MRO 4T41 COLLAZOS, LSGP, MRO 4C52 CADELINA, MRO 4T75 DEBONO, ATLAS TOW CLEARED M LINE REROUTED OVER K LINE INBOUND ; 2 M/C SHUTTLES USED VEH DELAY: 01:24 LINE DELAY: 01:24					
13:05 01/24/11	R	OPERATOR ME	72	0819	012	N	1484	9TH. AVENUE BETWEEN JUDAH STREET & IRVING	DISABLED MOTORCOACH (BLOCKING)	OB LD	13:05 13:05	13:35 13:36	87
							1151178	INSP. 4-T-40B CHAVEZ RESP. & CLEARED, 4-S-48 RESP., LSGP N-LINE OPERATORS S/B I/B TO O/B @CARL & HILLWAY, I/B TO O/B @ JUDAH & 19TH. AVENUE. (2) TWO MOTORCOACH SHUTTLES USED AS BUS BRIDGE BETWEEN JUDAH & 19TH. AVE. AND CARL & HILLWAY. VEH DELAY: 00:30 LINE DELAY: 00:31					
16:27 01/24/11	R	OPERATOR PR	15	1901	87	5	5616	MARKET STREET & DAVIS STREET (OB)	ROPE IN THE OVERHEAD	OB LD	16:27 16:27	17:17 17:04	27
							1151231	INSP. E. IRBY (1T61), INSP. ANDREWS (1L2), LINE TRUCK #818, POTRERO SHOP TRUCK #094, VEH DELAY: 00:50 LINE DELAY: 00:37					
16:33 01/24/11	R	OPERATOR GV	29	2459	176	F	1059	MARKET STREET & DAVIS STREET (OB)	OPERATOR REPORTS BEING BLOCKED BY A TROLLEY WITH POLE IN THE OVERHEAD.	OB LD	16:33 16:33	17:04 17:04	23
							1151228	INSP. 4--C-55B WILIAMS RESP., LSGP*, F-LINE CARS S/B I/B TO O/B @ MARKET ST. AND 11TH. STREET, O/B TO I/B @ FERRY LOOP. VEH DELAY: 00:31 LINE DELAY: 00:31					