



**Muni  
Service Delivery  
Daily Report**

Monday, January 25, 2010





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<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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**Runs Not Out and Late Out for Rush Hours  
TUESDAY 01 26 10 AM NOLO REPORT**

<i>Cable Car</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Flynn</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>8X=1, 38=2</i>
<i>Kirkland</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Woods</i>	<i>1</i>	<i>0</i>	<i>2</i>	<i>0</i>	<i>9=1</i>
<i>Potrero</i>	<i>4</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>14=1, 22=2, 30=1</i>
<i>Presidio</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>2</i>	
<i>Metro</i>	<i>1</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>L=1</i>
<i>F line</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>F=1</i>
<b>TOTAL</b>	<b>10</b>	<b>0</b>	<b>4</b>	<b>2</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**MONDAY 01/25/10**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	4	0	0	0	14X=2 38=1 38L=1
<b>Kirkland</b>	6	0	0	0	2=1 19=1 28=2 47=2
<b>Woods</b>	7	0	0	0	9=1 9L=1 27=2 23=1 29=1 44=1
<b>Potrero</b>	19	0	0	0	6=1 14=2 22=3 24=2 30=4 33=1 41=1 49=5
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	2	0	0	0	L=1 M=1
<b>F line</b>	0	0	0	2	
<b>TOTAL</b>	<b>38</b>	<b>0</b>	<b>0</b>	<b>2</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
MONDAY , JAN 25, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	0	1	0.0%	49	0	1	100.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	3	0	7.9%	155	4	0	97.4%
<b>Flynn multi-piece</b>	2		2.9%				
<b>Kirkland one-piece</b>	4	3	7.0%	218	5	3	97.7%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	8	6	9.2%	260	10	6	96.2%
<b>Woods multi-piece</b>	4		4.0%				
<b>Potrero one-piece</b>	11	8	16.4%	202	15	8	92.6%
<b>Potrero multi-piece</b>	8		9.0%				
<b>Presidio one-piece</b>	0	0	0.0%	162	0	0	100.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	2	17	3.0%	148	3	17	98.0%
<b>Metro multi-piece</b>	2		4.1%				
<b>F Line one-piece</b>	1	3	10.0%	33	2	3	93.9%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>1227</b>	<b>39</b>	<b>38</b>	<b>96.8%</b>

# Accidents

Mon Jan 25, 2010

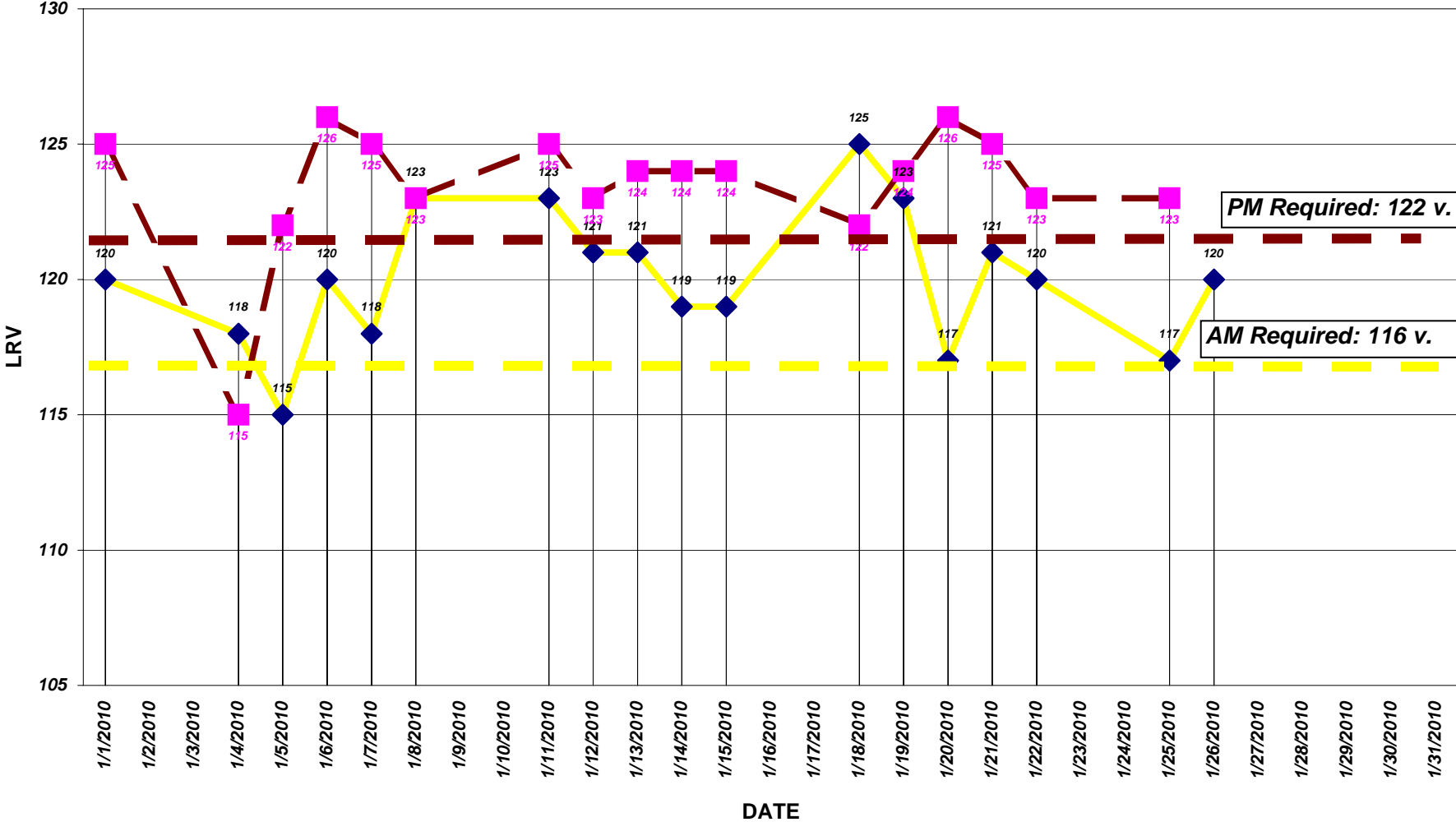
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:37 01/25/10	R OPERATOR CA	17	1668	11	61	57	CALIFORNIA & GRANT (IB)	SLOT BLADE DEPLOYED TO AVOID COLLISION-AUTOMOBILE PULLED OUT FROM DRIVEWAY	IB	10:37	10:55	38
							1088902	8M1-J. RANCE*; CABLE MACHINERY; CABLE SHOP TRUCK 665; INSP. A. JAHN; OPERATOR REPORTS NO INJURIES; SLOT BLADE DEPLOYED TO AVOID CONTACT WITH AN AUTOMOBILE THAT PULLED OUT FROM A DRIVEWAY TO MAKE A L/TURN ONTO GRANT AVENUE. SI CABLE CAR 57 @13:21 VEH DELAY: 02:44				
10:46 01/25/10	R OPERATOR KI	30	2996	625	28	8032	LOMBARD & SCOTT (OB)	ACCIDENT COACH / TRUCK	OB	10:46	11:37	39
							1088893	INSP E. VICKER, LEFT CONVEX MIRROR CRACK, NO 799, SYSTEM SAFETY*, VIDEO*, MANAGER STUART SI KIRKLAND 8228 @12:50 VEH DELAY: 02:04				
11:01 01/25/10	R OPERATOR PO	32	3100	408	49	7124	OCEAN & HAROLD (IB)	ACCIDENT COACH & VAN	IB	11:01	11:55	39
							1088891	INSP T.C. JOHNSON, SYSTEM SAFETY*, VIDEO*, NO DAMAGE TO COACH, NO 799 VEH DELAY: 00:54				
14:21 01/25/10	R OPERATOR PR	38	3151	51	1	5498	SACRAMENTO & VAN NESS (OB)	COACH & AUTO COLLIDE(MINOR) AUTO DROVE AWAY	OB	14:21	14:22	29
							1088906	OPERATOR CLEARED SAFETY* VEH DELAY: 00:01				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:49 01/25/10	R OPERATOR FL	29	26	474	8X	6275	KEARNY STREET & PACIFIC STREET (OB)	ACCIDENT, COACH AND AUTO (H&R) OPERATOR INTERVIEW	OB	16:27	16:39	29
							1088939	SYSTEM SAFETY*, INSP. BROWN (1T66) INTERVIEWED OPERATOR. VIDEO* VEH DELAY: 00:12				
15:49 01/25/10	R OPERATOR FL	26	2997	474	8X	6275	GENEVA & MISSION STREET (IB)	ACCIDENT, COACH AND AUTO (H&R)	IB	15:49		29
							1088855	SYSTEM SAFETY*, INSP. BROWN (1T66) INTERVIEWED OPERATOR, VIDEO*, INTERVIEW TOOK PLACE AT KEARNY AND PACIFIC.				

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:01 01/25/10	R OPERATOR ME	72	0510	16	KT	1490	WEST PORTAL & 14TH AV. (IB)	FALL ON BOARD	IB	08:01	08:27	72
							1088873	A WOMAN, IN HER MID-50'S, FELL WHILE ON BOARD, COMPLAINING OF HEAD, NECK AND BACK INJURIES, MEDIC 96 TRANSPORTED HER TO UCSF, INSP. C. DEBONO CLEARED, D. CASTRO* W. COLLAZOS* METRO DISP* CLAIMS 6A42* OP 799, METRO SHOP* SI GREEN N/R [EOR 13:47] VEH DELAY: 05:46 LINE DELAY: 00:26				
19:07 01/25/10	R MRU 4S44 ME	74	2924	141	K/T1	1484	EMBARCADERO STATION (OB)	DORRS (TIME OUT)	OB	19:07	19:09	75
							1088987	METRO SHOP, MRO 4C52 CASTRO, 4C52B D. DIAL, MRO 4C53B CONTRERAS NOTIFIED SI GREEN 1460 @20:02 VEH DELAY: 00:55 LINE DELAY: 00:55				
22:12 01/25/10	R OPERATOR PR	29	3006	143	45	5497	STOCKTON & COLUMBUS (OB)	SFPD BLOCKING	OB	22:12	22:20	29
							1088962	FONG, D ESPINOSA VEH DELAY: 00:08 LINE DELAY: 01:22				

# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability   
 ■ PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
January 2010			
01/01/10	FRIDAY	120	125
01/04/10	MONDAY	118	115
01/05/10	TUESDAY	115	122
01/06/10	WEDNESDAY	120	126
01/07/10	THURSDAY	118	125
01/08/10	FRIDAY	123	123
01/11/10	MONDAY	123	125
01/12/10	TUESDAY	121	123
01/13/10	WEDNESDAY	121	124
01/14/10	THURSDAY	119	124
01/15/10	FRIDAY	119	124
01/18/10	MONDAY	125	122
01/19/10	TUESDAY	123	124
01/20/10	WEDNESDAY	117	126
01/21/10	THURSDAY	121	125
01/22/10	FRIDAY	120	123
01/25/10	MONDAY	117	123
01/26/10	TUESDAY	120	
01/27/10	WEDNESDAY		
01/28/10	THURSDAY		
01/29/10	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>January 26, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

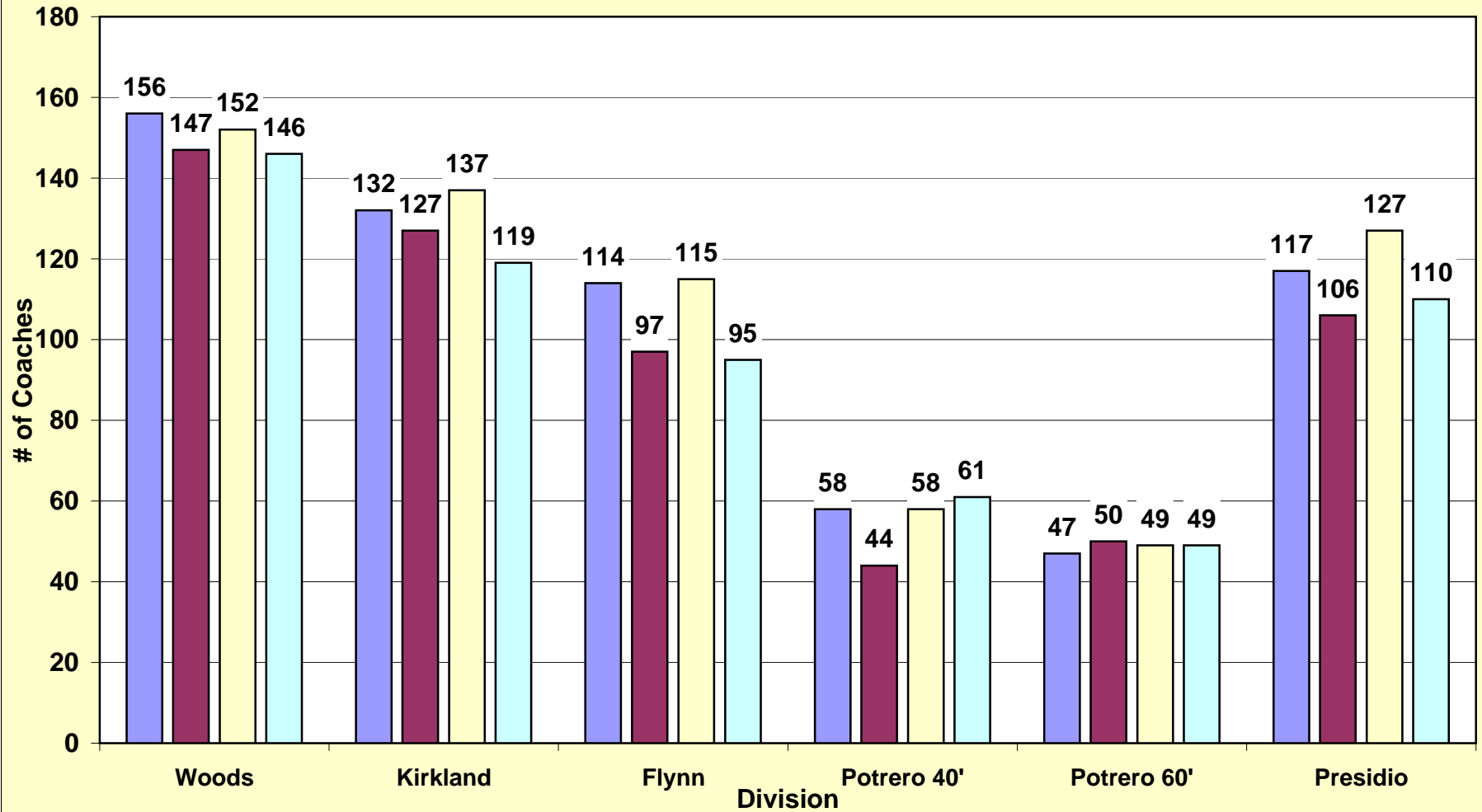
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	3
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	5
SUPPORT SHOP	4
BODY/PAINT/LEAKER	2
FLEET APPEARANCE	1
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	3
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **31**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance      January</b>				
<b>26, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>31</b>	<b>10</b>	<b>4</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>120</b>	<b>11</b>	<b>6</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
**A.M. 1/26/10 & 1/25/10 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>1/26/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	7	12	0	2	0	2	14
Campaigns / retrofits	4	1	3	8	0	0	0	0	8
Maintenance Holds	35	10	10	55	17	26	48	91	146
Awaiting parts	6	1	0	7	5	4	9	18	25
Radio	0	0	2	2	0	1	0	1	3
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	156	132	114	402	58	47	117	222	624
Final a.m. pull-out	147	127	97	371	44	50	106	200	571
Reserve fleet usage	0	0	0	0	0	1	0	1	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	5	5	5
Operator not outs	1	0	0	1	2	3	0	5	6
<b>Afternoon (p.m.) availability</b>									
<b>1/25/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	9	0	0	9	N/A	N/A	N/A	N/A	9
Scheduled maintenance	4	1	3	8	0	0	0	0	8
Campaigns / retrofits	5	1	0	6	0	1	0	1	7
Maintenance holds	39	8	9	56	17	24	38	79	135
Awaiting parts	6	1	0	7	5	4	9	18	25
Radio	0	0	0	0	0	1	0	1	1
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	152	137	115	404	58	49	127	234	638
Final p.m. pull-out	146	119	95	360	61	49	110	220	580
Reserve fleet usage	9	0	0	9	0	5	0	7	16
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	6	6	6
Operator not outs	3	1	2	6	2	0	0	2	8

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: MONDAY, JANUARY 25, 2010</b>											
Green	251	65	23	7	20	15	25.9	9.2	2.8	8.0	6.0
Cable Car	146	26	7	5	11	3	17.8	4.8	3.4	7.5	2.1
Potrero	237	56	28	4	16	8	23.6	11.8	1.7	6.8	3.4
Presidio	200	31	10	3	11	7	15.5	5.0	1.5	5.5	3.5
Kirkland	257	54	26	5	13	10	21.0	10.1	1.9	5.1	3.9
Woods	333	70	34	5	16	15	21.0	10.2	1.5	4.8	4.5
Flynn	191	46	17	6	17	6	24.1	8.9	3.1	8.9	3.1
<b>Total</b>	<b>1,615</b>	<b>348</b>	<b>145</b>	<b>35</b>	<b>104</b>	<b>64</b>	<b>21.5%</b>	<b>9.0%</b>	<b>2.2%</b>	<b>6.4%</b>	<b>4.0%</b>

**Summary For The Last 7 Days**

<b>MONDAY 01 18 10</b>	1531	325	101	42	52	130	21%	7%	3%	4%	8%
<b>TUESDAY 01 19 10</b>	1615	304	108	35	98	63	19%	7%	2%	6%	4%
<b>WEDNESDAY 01 20 10</b>	1622	338	147	36	99	56	21%	9%	2%	6%	4%
<b>THURSDAY 01 21 10</b>	1609	353	154	36	108	55	22%	9%	2%	7%	4%
<b>FRIDAY 01 22 10</b>	1621	371	159	31	109	72	23%	10%	2%	7%	4%
<b>SATURDAY 01 23 10</b>	1113	250	91	18	89	52	23%	8%	2%	8%	5%
<b>SUNDAY 01 24 10</b>	1053	243	89	18	79	57	23%	8%	2%	8%	5%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.