

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, JANUARY 28, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1172	98.9	13	31

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2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	111	-3%
F LINE	20	23	15%
CABLE CAR	26	29	12%
WOODS	143	179	25%
KIRKLAND	111	127	14%
FLYNN	103	107	4%
POTRERO 40'	49	53	8%
POTRERO 60'	47	43	-9%
PRESIDIO	103	123	19%
TOTAL	716	795	11%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	244	50	5	4	20	21
Cable Car	123	25	0	2	15	8
Potrero	240	61	18	4	27	12
Presidio	196	32	3	5	14	10
Kirkland	214	29	5	3	13	8
Woods	329	58	17	3	21	17
Flynn	194	35	9	5	13	8
TOTAL	1,540	290	57	26	123	84

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
15:48 01/28/11	R	WOODS SHOP WO	18			2807	TUBBS STREET & WOODS DIVISION	ACCIDENT, COACH AND PARKED AUTO		15:48	16:30	27	
							1152014	WOODS MECHANIC BACKED INTO PARKED OPERATORS AUTO, SYSTEM SAFETY*, 6A48*, VIDEO*, NO DAMAGE TO COACH. VEH DELAY: 00:42					
17:14 01/28/11	R	TINA 311 KI	32	1834	668	47	8006	POWELL STREET & BEACH STREET (OB)	ALLEGED ACCIDENT, COACH AND STROLLER (NO BABY INSIDE)	OB	17:14		27
								1152010	LADY STATED TO 311 SHE WAS PUTTING HER CHILD IN THE CAR AND THE COACH HIT HER STROLLER, OPERATOR CLEARED.				
17:29 01/28/11	R	OPERATOR KI	32	1859	671	47	8210	VAN NESS AVE & O'FARRELL STREET (IB)	ACCIDENT, COACH AND AUTO	IB	17:29	18:49	27
								1152018	INSP. DENNIS (1T60). VIDEO*, 6A48*, SYSTEM SAFETY*, MINOR DAMAGE TO VEHICLE, MINOR DAMAGE TO COACH. VEH DELAY: 01:20				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
22:34 01/28/11	T 311 CALL CENT WO	16	3883	218	17	8504	ST FRANCIS CIRCLE & PORTOLA (OB)	ALLEGED VEHICLE ACCIDENT COACH / AUTO	OB	21:45		36
						1152063	INSP L. WILSON RESP. CLAIMS 6A42* VIDEO* NO DAMAGE FOUND ON COACH					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was not line delay > 20 minutes.