



MUNI

Service Delivery

Daily Report

Friday, January 29, 2010





CONTENT

- *NOT OUTS FOR THE AM RUSH HOUR* 3
- *NOT OUTS FOR THE PM RUSH HOUR* 4
- *DAILY NOT OUTS & RDO REPORT* 5
- *ACCIDENTS & LINE DELAYS > 20 MINUTES* 6
- *OPERATORS ABSENTEEISM REPORT* 8

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
---------------------------------------	---------------------------------------	----------------------------------------------	----------------------------------------------	-----------------------

AM NOLO REPORT SATURDAY 01 30 10

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	7	0	0	0	14=3, 22=1, 24=1, 33=1, 49=1
Presidio	1	0	0	0	30=1
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	8	0	0	0	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

Runs Not Out and Late Out for Rush Hours
THURSDAY 01/28/10
 Afternoon report

Cable Car	1	0	0	0	60=1
Flynn	2	0	0	0	8X=2
Kirkland	12	0	0	0	1X=2 2=1 10=2 12=1 19=2 28=2 38=1 43=1
Woods	4	0	0	0	9=3 71=1
Potrero	14	0	0	0	14=2 22=3 24=1 30=2 41=3 49=3
Presidio	2	0	0	0	1=1 5=1
Metro	3	0	1	0	KT=1 M=1 L=1
F line	1	0	0	0	
TOTAL	39	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
FRIDAY , JAN 29, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	4	0.0%	49	0	4	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	3	0	7.9%	155	4	0	97.4%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	5	3	8.8%	218	8	3	96.3%
Kirkland multi-piece	6		5.9%				
Woods one-piece	4	0	4.6%	260	7	0	97.3%
Woods multi-piece	6		6.0%				
Potrero one-piece	11	0	16.4%	202	15	0	92.6%
Potrero multi-piece	8		9.0%				
Presidio one-piece	1	2	1.9%	162	1	2	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	3	6	4.5%	148	4	6	97.3%
Metro multi-piece	2		4.1%				
F Line one-piece	3	1	30.0%	33	4	1	87.9%
F Line multi-piece	2		22.2%				
System total				1227	43	16	96.5%

Accidents

Fri Jan 29, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:48 01/29/10	R OPERATOR PR	12	684	70	30	5581	STOCKTON & MARKET (IB)	ACCIDENT COACH & AUTO	IB	09:48	10:23	39
							1089509	INSP L. DAVIS, SYSTEM SAFETY*, NO DAMAGE TO COACH, NO 799, VIDEO* VEH DELAY: 00:35				
13:25 01/29/10	R OPERATOR PO	14	3158	453	24	5456	CASTRO & 17TH ST. (IB)	NON INJURY ACCIDENT, COACH / BUS SHELTER.	IB	13:25	14:09	24
							1089636	INSP JOMOC K, NO 799, 311*. VEH DELAY: 00:44				
14:52 01/29/10	R OPERATOR WO	39	3778	98	71	8370	MARKET & 2ND ST. (IB)	NON INJURY ACCIDENT, COACH / AUTO.	IB	14:52	15:52	24
							1089656	INSP FLORES J, S/S*, CLAIMS #6A45*, VIDEO*, NO 799, MINOR. VEH DELAY: 01:00				
16:29 01/29/10	R OPERATOR ME	23	1041	98	M	1475	RANDOLPH & RAMSELL (IB)	LRV-PEDESTRIAN COLLISION, OPERATOR REPORTED MALE PERSON UNDERNEATH TRAIN	IB	16:29	18:16	75
							1089699	[LRV2=1453]MGR. 4M8 E. DELBARRIO, MRU MGR. 4S3, J. KELLY, MGR F. ALEJANDRO*, MRU 4S27, MRU 4S37 M LINE BLOCKED IB-OB PENDING SFPD INVESTIGATION, M LINE ROUTED OVER K LINE, MOTOR COACH SHUTTLES, SFPD UNIT(3116D), SFPD UNITS ENG19,15,33, MEDIC UNIT 55 TRANSPORTED TO SFGH, MNOR INJURIES REPORTED, FORM R FILED, POST ACCIDENT OPERATOR DRUG TESTING SI GREEN VEH DELAY: 01:47				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:17 01/29/10	R OPERATOR PR	26	1645	99	3	5620	SUTTER & FRANKLIN (OB)	NON INJURY ACCIDENT, COACH / AUTO, HIT & RUN.	OB	18:17		24
							1089714	S/S*, VIDEO*, CLAIMS #6A45*, INTERVIEW LATTER.				
18:56 01/29/10	T 311 CALL CENT WO	30	3660	209	71	8141	STANYAN & FREDERICK (OB)	ALLEGED NON INJURY ACCIDENT.	OB	18:30		24
							1089717	INTERVIEW LATTER, VIDEO*, S/S*, CLAIMS #6A50*.				
22:27 01/29/10	R OPERATOR WO	16	1672	238	71	8195	HAIGHT & STANYAN (IB)	JUVENILE DISTURBANCE (FARE EVASION)	IB	22:27	22:35	18
							1089722	SFPD CLEARED VEH DELAY: 00:08				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:30 01/29/10	R OPERATOR ME	77	2908	125	L	1472	CHURCH ST. STATION (IB)	DEAD CAR, NO FORWARD MOTION	IB LD	00:30 00:30	01:02 01:02	88
							1089537	4-S-24 M. SENORES, & 4-S-37 R. BARRIENTOS, D. KINDSTEDT, LSGP, WEST PORTAL AGENT*, EMB*, PHONE TREE, 311*, LINE DEPARTMENT TRUCK 824, ET 859 INSPECTION OF OVERHEAD IN SUBWAY AFTER CLOSING, SI MME N/R [EOR 01:34] VEH DELAY: 01:04 LINE DELAY: 00:32				

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: FRIDAY, JANUARY 29, 2010											
Green	249	70	24	5	22	19	28.1	9.6	2.0	8.8	7.6
Cable Car	140	33	13	3	11	6	23.6	9.3	2.1	7.9	4.3
Potrero	248	64	32	5	15	12	25.8	12.9	2.0	6.0	4.8
Presidio	198	33	11	1	11	10	16.7	5.6	0.5	5.6	5.1
Kirkland	255	57	24	5	16	12	22.4	9.4	2.0	6.3	4.7
Woods	327	54	24	6	10	14	16.5	7.3	1.8	3.1	4.3
Flynn	199	50	20	6	17	7	25.1	10.1	3.0	8.5	3.5
Total	1,616	361	148	31	102	80	22.3%	9.2%	1.9%	6.3%	5.0%

Summary For The Last 7 Days

FRIDAY 01 22 10	1621	371	159	31	109	72	23%	10%	2%	7%	4%
SATURDAY 01 23 10	1113	250	91	18	89	52	23%	8%	2%	8%	5%
SUNDAY 01 24 10	1053	243	89	18	79	57	23%	8%	2%	8%	5%
MONDAY 01 25 10	1615	348	145	35	104	64	22%	9%	2%	6%	4%
TUESDAY 01 26	1600	334	145	31	104	54	21%	9%	2%	7%	3%
WEDNESDAY 01 27 10	1602	336	132	32	111	61	21%	8%	2%	7%	4%
THURSDAY 01 28 10	1603	328	127	29	104	68	21%	8%	2%	7%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.