

**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, JANUARY 8, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>793</b>	<b>94.5%</b>	<b>24</b>	<b>20</b>	<b>68</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>62</b>	<b>114</b>	<b>84%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>24</b>	<b>30</b>	<b>25%</b>
<b>WOODS</b>	<b>84</b>	<b>183</b>	<b>118%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>135</b>	<b>125%</b>
<b>FLYNN</b>	<b>82</b>	<b>112</b>	<b>37%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>73</b>	<b>74%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>37</b>	<b>-5%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>140</b>	<b>106%</b>
<b>TOTAL</b>	<b>481</b>	<b>845</b>	<b>76%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>88</b>	<b>18</b>	<b>7</b>	<b>5</b>	<b>5</b>	<b>1</b>
<b>Flynn</b>	<b>146</b>	<b>30</b>	<b>14</b>	<b>7</b>	<b>8</b>	<b>1</b>
<b>Green</b>	<b>119</b>	<b>25</b>	<b>8</b>	<b>9</b>	<b>5</b>	<b>3</b>
<b>Kirkland</b>	<b>133</b>	<b>26</b>	<b>10</b>	<b>8</b>	<b>6</b>	<b>2</b>
<b>Potrero</b>	<b>159</b>	<b>25</b>	<b>14</b>	<b>5</b>	<b>3</b>	<b>3</b>
<b>Presidio</b>	<b>111</b>	<b>19</b>	<b>8</b>	<b>4</b>	<b>7</b>	<b>0</b>
<b>Woods</b>	<b>161</b>	<b>21</b>	<b>14</b>	<b>5</b>	<b>2</b>	<b>0</b>
<b>TOTAL</b>	<b>917</b>	<b>164</b>	<b>75</b>	<b>43</b>	<b>36</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
01:13 01/08/12	482	14	7121	MISSION & 16TH STREET (IB)	SMOKING ON COACH	01:13	01:27
			<b>1210891</b>	<b>OPERATOR CLEARED, SFPD* VEH DELAY: 00:14</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:14 01/08/12	498	14L	6411	MISSION & 11TH STREET (IB)	PHYSICAL CONTACT WAS MADE IN ORDER FOR AN IPOD ROBBERY TO TAKE PLACE ON BOARD COACH, AFRICAN AMERICAN JUVENILE FLED THE SCENE BEFORE SFPD & INSPECTOR ARRIVAL. NO ARREST WAS MADE, PATRON REFUSED MEDICAL AID.	11:14	11:50
					INSP R STANTON CLEARED, SFPD UNIT 3B4C, CASE NUMBER 020293, VIDEO* <b>VEH DELAY: 00:36</b>		
14:33 01/08/12	498	14L	6411	MISSION & 30TH STREET (OB)	ACCIDENT (COACH / AUTO), NO INJURY, HIT AND RUN	14:33	14:46
					INSP BATISTE, E (1C9) RESP, SYSTEM SAFETY*, VIDEO*, CLAIMS 6A45*. NO INJURY, HIT & RUN. <b>VEH DELAY: 00:13</b>		
18:04 01/08/12	405	14	7031	MISSION & 8TH STREET (OB)	GRAFFITI	18:04	19:39
					INSP C. SOLINGER (1T60B), SFPD 3-B-3D RESPONDED, THREE (3) TEENS DEFACING INSIDE OF COACH, THREE (3) ARREST WERE MADE, SYS/SAFETY*, L. MILITELLO* VIDEO*, CASE #120-021-348 <b>VEH DELAY: 01:35</b>		

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:50 01/08/12	163	F	1895	17TH.ST. & NOE (IB)	BLOCK BY SFFD	10:50	11:52
					INSP. `SG.PINTO ,L.HAYNES RESPOND .R/163,156.168 ON THE F SWITCHBACK AT 11TH.INSP.L.HAYNES ASSISTLSGP*,311*,D.PUGLISI*,SWITCHBACK AT 11TH.OB/IB TWO SHUTTLESDISPATCH <b>VEH DELAY: 01:02 LINE DELAY: 01:02</b>	<b>10:50</b>	<b>11:52</b>