



**Muni
Service Delivery
Daily Report**

Tuesday, July 7, 2009





Content

	Count	Time
Baseball Game Service Summary Report JULY 7, 2009		
ATTENDANCE: 27799		NUMBER
OF PASSENGERS (appr.): 2345		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		19:15
First IB trip at Embarcadero		16:07
Last IB trip at Embarcadero		19:57
Number of special IB trips	11	
Number of regular IB trips	51	
Total pre-game trips	62	
Average IB headway		3:40
Standard deviation		3:06
Post-game outbound (OB) service		
Game ended		21:21
First OB trip at Embarcadero		21:20
Last OB trip at Embarcadero		21:50
Load completed		21:42
Trips to Castro	0	
Trips to Embarcadero	1	
J	0	
KT	0	
L	2	
M	0	
N	5	
Total post-game trips	8	
Average OB headway		3:54
Standard deviation		2:16

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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WEDNESDAY 07/08/09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	1	0	
Kirkland	4	0	0	2	12=1; 28=2; 10=1
Woods	4	0	1	0	30X=2; 67=1; 16X=1
Potrero	0	0	0	0	
Presidio	0	0	1	0	
Metro	3	0	0	2	K=2; N=1
F line	0	0	0	0	
TOTAL	11	0	3	4	

Special Events

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Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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WEDNESDAY 07 07 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	1=14X
Kirkland	8	0	0	0	1=2 1=12 4=19 2=43
Woods	5	0	0	0	1=16X 1=27 1=36 1=54 1=71
Potrero	5	0	0	0	2=7 1=24 2=49
Presidio	2	0	0	0	2=21
Metro	5	0	0	0	1=KT 1=L 1=M 2=N
F line	1	0	0	0	
TOTAL	27	0	0	0	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 7/7/2009							
Revised 6/15/09							
Cable Car one-piece	0	3	0.0%	49	0	3	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	0	2.6%	154	1	0	0.6%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	4	1	7.0%	212	9	1	4.2%
Kirkland multi-piece	10		9.9%				
Woods one-piece	2	5	2.3%	251	5	5	2.0%
Woods multi-piece	6		6.0%				
Potrero one-piece	1	1	1.5%	212	3	1	1.4%
Potrero multi-piece	4		4.5%				
Presidio one-piece	2	0	3.8%	174	4	0	2.3%
Presidio multi-piece	4		4.7%				
Metro one-piece	3	7	4.5%	146	7	7	4.8%
Metro multi-piece	8		16.3%				
F Line one-piece	2	3	20.0%	33	4	3	12.1%
F Line multi-piece	4		44.4%				
System total				1231	33	20	2.7%

Accidents

Tue Jul 07, 2009

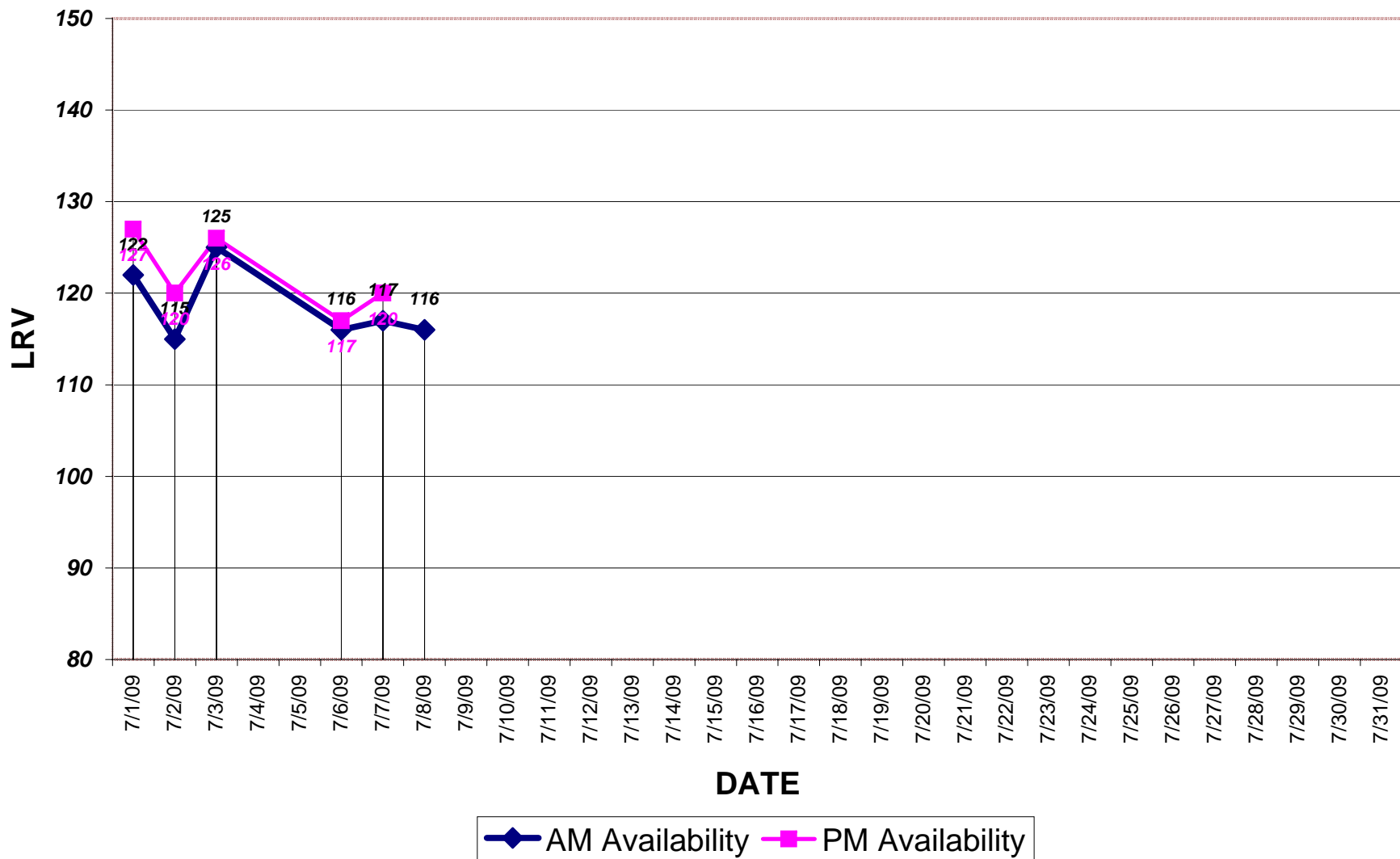
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:14 07/07/09	R OPERATOR PO	36	7	416	14	7019	MISSION & 1ST STREET (IB)	ACCIDENT (COACH / AUTO). MINOR DAMAGE TO COACH & AUTO, NO INJURY	IB	08:14	08:35	26
				1055704		INSP A. LEDBETTER RESP. VIDEO*, CLAIM 6A50*, NO INJURY, NO 799. VEH DELAY: 00:21						
08:34 07/07/09	T SFPD KI	13	1	644	12	8039	BROADWAY & STOCKTON (IB)	SFPD RREQUESTED COACH TO STOP. ROBERY ON COACH, 2 SUSPECT ARRESTED.	IB	08:34	09:29	26
				1055729		INSP P. JONES RESP. MGR J. STAURT*, M. TRAVIS-ALLEN*, J. TRUE*, D. BANBURY*, A. PARRA*, VIDEO*, SFPD 3E4A RESP. CASE # 090689733. VEH DELAY: 00:55						
08:53 07/07/09	R OPERATOR WO	39		3	27	8417	BRYANT & 9TH STREET (IB)	ACCIDENT COACH AND TRUCK	IB	08:53	09:24	11
				1055726		INSPECTOR CLARK, J. CLEARED VEH DELAY: 00:31						
09:16 07/07/09	R OPERATOR PO	36	3	404	22	5441	16TH STREET & MISSION (OB)	ACCIDENT (COACH / AUTO), HIT & RUN, NO INJURY.	OB	09:13		26
				1055737		OPERATOR WILL BE INTERVIEWED						

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:31 07/07/09	R OPERATOR WO	29	6	178	29	8126	25TH AVENUE & GEARY (IB)	ACCIDENT-COACH & AUTOMOBILE (MINOR DAMAGE)	IB	14:31	15:41	38
							1055786	INSP. V. HOLMES REPORTS VEHICLE #2 BACKING FROM DRIVEWAY, REAR BUMPER MADE CONTACT WITH RIGHT REAR WHEEL MOULDING AND SIDE PANEL MOULDING OF COACH; MINOR DAMAGE TO BOTH VEHICLES; NO RANDOM TEST REQUIRED. VEH DELAY: 01:10				
15:05 07/07/09	R OPERATOR WO	15		69	18	8192	47TH AVE & WAWONA (OB)	ACCIDENT COACH & AUTO, NO INJURY.	OB	15:15	16:50	30
							1055829	INSP T KONG CLEARED. MGR S WONG RESP. AUTO WAS TOWED AWAY. INSP Y CHAN TRANS NEW OPERATOR TO PULL COACH IN. OP 799. VIDEO*. VEH DELAY: 01:35				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:03 07/07/09	R OPERATOR ME	13	8	114	K	1536	4TH STREET & KING (IB)	ROBBERY / PASSENGER & PASSENGER PHYSICAL ALTERCATION	IB LD	14:03 14:03	14:29 14:29	86
				1055854			SFPD*CAD.#0187. SFFD MEDIC.#62 TRANSPORTED PASSENGER TO ST.FRANCIS HOSPITAL WITH HEAD INJURY. SFPD UNIT.#3-B-27 & 3-B-4-A CLEARED. INSP.CONTRERAS*, CLAIMS* 6-A-50. E.KRETZ* FOR VIDEO PULL. VEH DELAY: 00:26 LINE DELAY: 00:26					
17:16 07/07/09	T CABLE MACHINE CA	30	4	41	61	60	CALIFORNIA & DRUMM (IB)	BUMPER BAR #25 CALIFORNIA	IB LD	17:16 17:16	18:15 17:40	30
				1055820			INSP W BARTH RESP. CABLE MACHINERY CLEARED. SHOP TRUCK 665 TOW CAR IN HOUSE. RUN 44/61/54 WAS BACK IN SERVICE WITH A CAR TRADE AT CAL & DRUMM AT 1609 HRS PER INSP W BARTH. SI CABLE CAR VEH DELAY: 00:59 LINE DELAY: 00:24					

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
July 2009			
07/01/09	WEDNESDAY	122	127
07/02/09	THURSDAY	115	120
07/03/09	FRIDAY	125	126
07/06/09	MONDAY	116	117
07/07/09	TUESDAY	117	120
07/08/09	WEDNESDAY	116	
07/09/09	THURSDAY		
07/10/09	FRIDAY		
07/13/09	MONDAY		
07/14/09	TUESDAY		
07/15/09	WEDNESDAY		
07/16/09	THURSDAY		
07/17/09	FRIDAY		
07/20/09	MONDAY		
07/21/09	TUESDAY		
07/22/09	WEDNESDAY		
07/23/09	THURSDAY		
07/24/09	FRIDAY		
07/27/09	MONDAY		
07/28/09	TUESDAY		
07/29/09	WEDNESDAY		
07/30/09	THURSDAY		
07/31/09	FRIDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 7/8/2009 Wednesday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

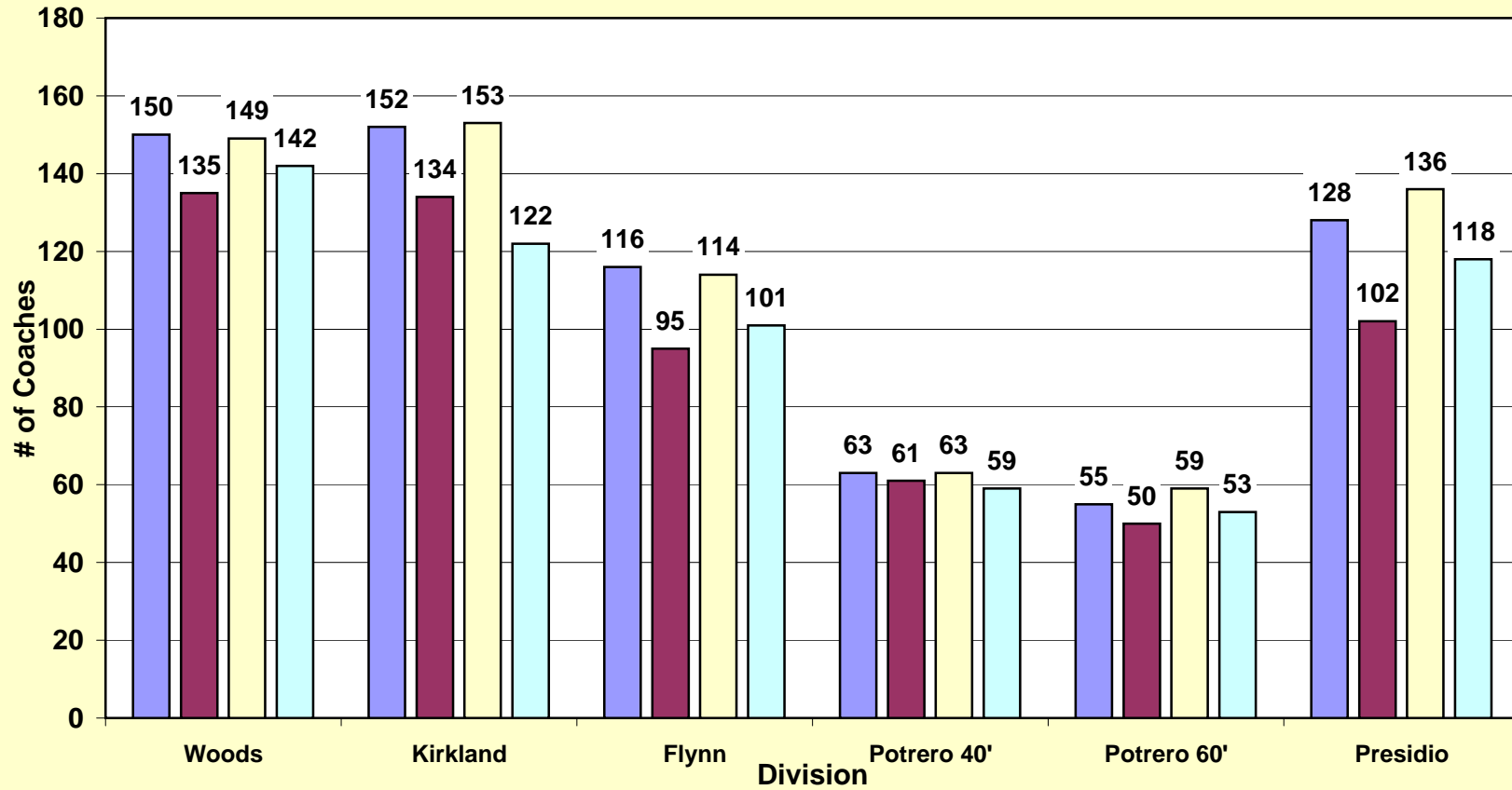
AIR SYSTEM	1
ATCS	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	4
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	4
TRUCK / FLAT WHEEL	0
PM / WEEKLY	3
SUPPORT SHOP	8
BODY/PAINT SHOP	4
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	1
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **35**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Wednesday 7/8/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	35	7	3	4
Equipment available for service @ 7:30 a.m.	116	14	7	4

Motor & Trolley Coaches Availability
 A.M. 7/8/09 & 7/7/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
7/8/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	1	1	6	8	1	1	1	3	11
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance Holds	31	3	8	42	12	19	37	68	110
Awaiting parts	10	1	0	11	0	0	18	18	29
Radio	0	0	0	0	1	1	0	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	150	152	116	418	63	55	128	246	664
Final a.m. pull-out	135	134	95	364	61	50	102	213	577
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	3	3	0	6	0	0	0	0	6
Afternoon (p.m.) availability									
7/7/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	0	1	2	3	0	0	0	0	3
Campaigns / retrofits	0	0	0	0	0	0	4	4	4
Maintenance holds	32	2	10	44	12	15	29	56	100
Awaiting parts	10	1	0	11	0	0	18	18	29
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	149	153	114	416	63	59	136	258	674
Final p.m. pull-out	142	122	101	365	59	53	118	230	595
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	1	4	0	5	0	0	0	0	5

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, JULY 7, 2009											
Green	239	50	18	9	14	9	20.9	7.5	3.8	5.9	3.8
Cable Car	130	33	10	6	13	4	25.4	7.7	4.6	10.0	3.1
Potrero	277	66	29	6	16	15	23.8	10.5	2.2	5.8	5.4
Presidio	211	42	18	7	6	11	19.9	8.5	3.3	2.8	5.2
Kirkland	253	58	23	9	11	15	22.9	9.1	3.6	4.3	5.9
Woods	314	71	23	13	21	14	22.6	7.3	4.1	6.7	4.5
Flynn	202	41	15	8	15	3	20.3	7.4	4.0	7.4	1.5
Total	1,626	361	136	58	96	71	22.2%	8.4%	3.6%	5.9%	4.4%

Summary For The Last 7 Days

TUESDAY 6 30	1,619	344	93	52	101	98	21%	6%	3%	6%	6
WEDNESDAY 7 1	1,637	338	108	57	108	65	21%	7%	3%	7%	4
THURSDAY 7 2	1,629	318	98	55	107	58	19%	6%	3%	7%	5
FRIDAY 7 3	1,673	348	114	66	100	68	21%	7%	4%	6%	4
SATURDAY 7 4	1,010	193	101	24	27	41	19%	10%	2%	3%	5
SUNDAY 7 5	1,068	263	103	23	80	57	25%	9%	2%	7%	6
MONDAY 7 6	1,657	379	146	57	100	76	23%	9%	3%	6%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.