



**Muni  
Service Delivery  
Daily Report**

Wednesday, July 8, 2009





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	Count	Time
<b>Baseball Game Service Summary Report JULY 8, 2009</b>		
<b>ATTENDANCE: 34157</b>		<b>NUMBER</b>
<b>OF PASSENGERS (appr.): 3140</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
<b>Pre-game inbound (IB) service</b>		
Game started		12:45
First IB trip at Embarcadero		10:44
Last IB trip at Embarcadero		13:33
Number of special IB trips	9	
Number of regular IB trips	38	
Total pre-game trips	47	
Average IB headway		3:39
Standard deviation		2:21
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>15:05</b>
First OB trip at Embarcadero		15:08
Last OB trip at Embarcadero		15:30
<b>Load completed</b>		<b>15:30</b>
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	2	
L	2	
M	0	
N	3	
<b>Total post-game trips</b>	<b>7</b>	
<b>Average OB headway</b>		<b>4:49</b>
Standard deviation		2:26

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**THURSDAY 07/09/09 AM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	0	0	0	2	
Kirkland	7	0	1	0	2=2; 19=1; 28=3; 1X=1
Woods	0	0	0	1	
Potrero	2	0	0	0	41=2
Presidio	0	0	2	0	
Metro	0	0	0	0	
F line	0	0	0	0	
<b>TOTAL</b>	<b>9</b>	<b>0</b>	<b>3</b>	<b>3</b>	

**Special Events**

**0**

Division

**REPORT DATA AS OF 0740 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**07 08 09 WEDNESDAY PM NOLO REPORT**

Cable Car	2	0	0	0	59=1 61=1
Flynn	0	0	0	0	
Kirkland	1	0	0	0	2=1
Woods	3	0	0	0	16X=1 37=1 44=1
Potrero	0	0	0	0	
Presidio	1	0	0	0	45=1
Metro	5	0	0	0	L=2 M=2 N=1
F line	0	0	0	0	
<b>TOTAL</b>	12	0	0	0	

**Special Events**

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Division

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**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 7/8/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	0	2	0.0%	49	0	2	0.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	0	0	0.0%	154	0	0	0.0%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	1	2	1.8%	212	2	2	0.9%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	1	3	1.1%	251	3	3	1.2%
<b>Woods multi-piece</b>	4		4.0%				
<b>Potrero one-piece</b>	1	0	1.5%	212	1	0	0.5%
<b>Potrero multi-piece</b>	0		0.0%				
<b>Presidio one-piece</b>	0	1	0.0%	174	0	1	0.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	3	4	4.5%	146	7	4	4.8%
<b>Metro multi-piece</b>	8		16.3%				
<b>F Line one-piece</b>	1	0	10.0%	33	1	0	3.0%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				1231	14	12	1.1%

# Accidents

Wed Jul 08, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN
09:56 07/08/09	R MOTORMAN GV	13	05	170	F	0952	30TH. STREET & CHURCH STREET (IB)	LEFT HIS CONDUCTOR BEHIND @ GENEVA DIVISION, DUE TO A DELAY PULLING OUT, SFPD ACTIVITY, AND CONDUCTOR WENT FOR PERSONAL NECESSITY WITHOUT THE MOTORMANS KNOWLEDGE. WAITING FOR CONDUCTOR @ 30TH. STREET & CHURCH STREET IN THE STRAIGHT TRACK.
							1055871	INSP. 4-C-55A HAYNES RESP., 4-M-2 WILLIAMS, G.* , CONDUCTOR GOT ON A J-LINE CAR TO GO OUT TO 30TH. STREET & CHURCH STREET. INSP. 4-T-42A PINTO INTERVIEWED BOTH THE CONDUCTOR & MOTORMAN. <b>VEH DELAY: 00:20</b>
10:52 07/08/09	R OPERATOR FL	11	3	500	38	6247	GEARY & 3RD AVENUE (IB)	ACCIDENT COACH AND TOW TRUCK
							1055905	INSPECTOR VICKERS, E. CLEARED <b>VEH DELAY: 00:33</b>
16:46 07/08/09	R OPERATOR KI	29	4	756	28	8315	DOYLE DRIVE (NB)	ACCIDENT-MUNI & GOLDEN GATE TRANSIT COACH (MINOR DAMAGE )
							1055993	SENIOR STAFF*; SYSTEMS SAFETY*; KIRKLAND SUPT.*; CLAIMS-6A42*; VIDEO PULLED*; 1ST PAGE 1845 HRS; 1M4-A. ANDREWS*; INSP. V. HOLMES REPORTS BOTH COACHES TRAVELING N/B ON DOYLE DRIVE FROM RICHARDSON DRIVE; COACHES WERE IN STOP AND GO TRAFFIC; THE L/Front DRIVERS MIRROR OF GOLDEN GATE TRANSIT COACH #641 (RUN 216, ROUTE 54, BLOCK 4031) MADE CONTACT WITH THE REAR MOST RIGHT SIDE PASSENGER WINDOW OF COACH #8315 CAUSING A SPIDER WEB CRACK. GOLDEN GATE TRANSIT SHOP REPLACED THE MIRROR ON COACH #641 AND CONTINUED IN SERVICE; GG TRANSIT DISTRICT 3 SUPERVISOR: LAVERNA GRIFFIN (415) 257-4478, RESPONDED TO THE SCENE. NO POST ACCIDENT 799 REQUIRED. <b>VEH DELAY: 01:46</b>

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:48 07/08/09	R OPERATOR PO		7	419	30	7001	COLUMBUS & BAY (OB)	ACCIDENT COACH MIRROR AND POLE	OB	16:48	17:15	11
						1055974	INSPECTOR HENDERSON,B.CLEARED,NO DAMAGE VEH DELAY: 00:27					
17:11 07/08/09	R OPERATOR KI	7	2	713	28	8019	19TH AVENUE & TARAVAL (IB)	ACCIDENT-COACH & AUTOMOBILE (MINOR DAMAGE; AUTOMOBILE FLED SCENE)	IB	17:11	18:00	11
						1055989	INSP. J. GIANG RESPONDED; COACH WAS STOPPED IN BUS ZONE FOR PASSENGERS WHEN AN UNIDENTIFIED AUTOMOBILE MADE CONTACT WITH THE CORNER OF THE COACH'S LEFT REAR BUMPER. DAMAGE TO COACH IS MINOR ; NO POST ACCIDENT TEST REQUIRED. VEH DELAY: 00:49					
19:58 07/08/09	R OPERATOR WO	29	4	200	54	8187	HUDSON BETWEEN CASHMERE & KEITH (IB)	SHOT FIRE AT COACH	IB	19:58	21:29	38
						1055744	OPERATOR REPORT SHOT FIRE AT COACH, PROJECTILE STRUCK WINDOW #6 (2ND FROM THE REAR), SHATTERED GLASS CUT FOREHEAD OF JUVENILE, TREATED AND RELEASED, WITH A SUPERFICIAL WOUND, SFPD #3C13D, CASE #090695796, VIDEO*, CLAIMS 6A42*, MEDIC #92, MANAGER ANDREWS, A, INSPECTOR TUKER, E., SYST. SAF. K. ANDERSON*, 311*, HILL, D.*, TRAVIS-ALLEN,M.*, KELLY, J.*, TRUE,J.*, LOUIE, R.*, POPP,N.*,PARRA,A.*, VIDEO*, PEER ASSISTANCE*, 54-LINE RE-ROUTE FROM 3RD AND HUDSON TO 3RD AND PALOU FOR DURATION OF SERVICE. SI WOODS N/R VEH DELAY: 01:31					
23:31 07/08/09	R OPERATOR WO	16	1	225	29	8197	19TH AVENUE & WINSTON (IB)	ALTERCATION (PASSENGER / PASSENGER)	IB	23:31	23:37	16
						1055758	SFPD 12-15 STAR 2340 CLEARED, NO ARREST VEH DELAY: 00:06					

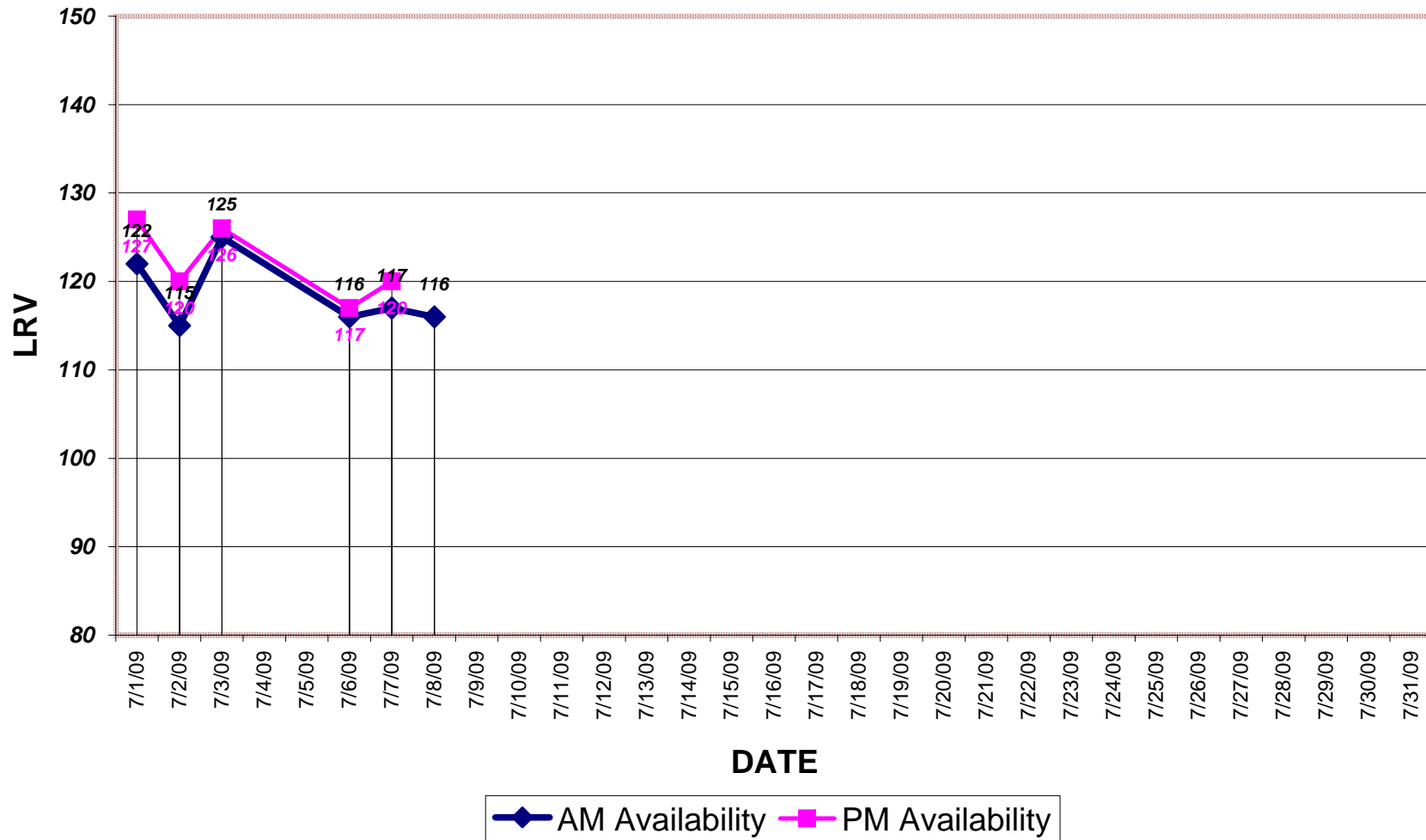


## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

**There was no delay  $>$  20 minutes.**

# LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
July 2009			
07/01/09	WEDNESDAY	122	127
07/02/09	THURSDAY	115	120
07/03/09	FRIDAY	125	126
07/06/09	MONDAY	116	117
07/07/09	TUESDAY	117	120
07/08/09	WEDNESDAY	116	
07/09/09	THURSDAY		
07/10/09	FRIDAY		
07/13/09	MONDAY		
07/14/09	TUESDAY		
07/15/09	WEDNESDAY		
07/16/09	THURSDAY		
07/17/09	FRIDAY		
07/20/09	MONDAY		
07/21/09	TUESDAY		
07/22/09	WEDNESDAY		
07/23/09	THURSDAY		
07/24/09	FRIDAY		
07/27/09	MONDAY		
07/28/09	TUESDAY		
07/29/09	WEDNESDAY		
07/30/09	THURSDAY		
07/31/09	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>7/9/2009</b> <b>Thursday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

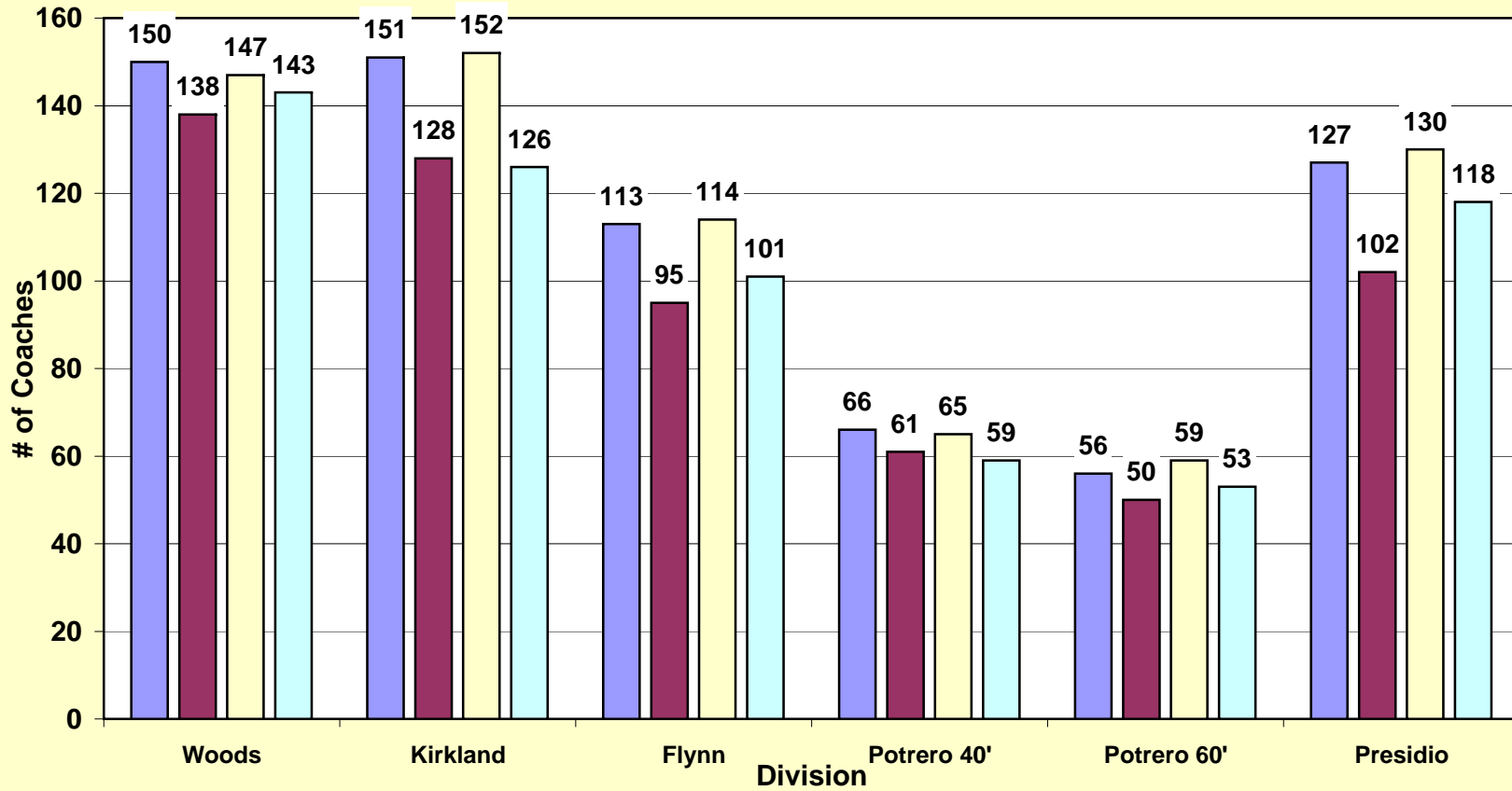
AIR SYSTEM	<u>0</u>
ATCS	<u>3</u>
BRAKE SYSTEM	<u>1</u>
COUPLER	<u>0</u>
DOORS / STEPS	<u>0</u>
HVAC / AIR COMF.	<u>0</u>
LIGHT / MIRROR	<u>0</u>
PANTOGRAPHS	<u>0</u>
PROPULSION	<u>3</u>
TRUCK / FLAT WHEEL	<u>0</u>
PM / WEEKLY	<u>4</u>
SUPPORT SHOP	<u>8</u>
BODY/PAINT SHOP	<u>3</u>
FLEET APPEARANCE	<u>0</u>
PARTS	<u>0</u>
DESTSIGN / ELECT.	<u>0</u>
ACCIDENT & DERAIL	<u>0</u>
BREDA / VENDOR	<u>0</u>
ENGR / PROJECT	<u>1</u>
LONG TERM HOLDS	<u>8</u>
QUALITY ASSURANCE	<u>0</u>

**TOTAL** **31**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance Thursday</b>				
<b>7/9/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	31	8	3	4
<b>Equipment available for service @ 7:30 a.m.</b>	120	13	7	4

**Motor & Trolley Coaches Availability**  
**A.M. 7/9/09 & 7/8/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out





	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: WEDNESDAY, JULY 8, 2009</b>											
Green	246	50	17	9	14	10	20.3	6.9	3.7	5.7	4.1
Cable Car	130	27	7	6	11	3	20.8	5.4	4.6	8.5	2.3
Potrero	282	60	27	7	16	10	21.3	9.6	2.5	5.7	3.5
Presidio	211	37	12	8	8	9	17.5	5.7	3.8	3.8	4.3
Kirkland	253	48	15	11	12	10	19.0	5.9	4.3	4.7	4.0
Woods	315	59	18	12	17	12	18.7	5.7	3.8	5.4	3.8
Flynn	203	41	13	7	16	5	20.2	6.4	3.4	7.9	2.5
<b>Total</b>	<b>1,640</b>	<b>322</b>	<b>109</b>	<b>60</b>	<b>94</b>	<b>59</b>	<b>19.6%</b>	<b>6.6%</b>	<b>3.7%</b>	<b>5.7%</b>	<b>3.6%</b>

**Summary For The Last 7 Days**

WEDNESDAY 7 1	1,637	338	108	57	108	65	21%	7%	3%	7%	4
THURSDAY 7 2	1,629	318	98	55	107	58	19%	6%	3%	7%	5
FRIDAY 7 3	1,673	348	114	66	100	68	21%	7%	4%	6%	4
SATURDAY 7 4	1,010	193	101	24	27	41	19%	10%	2%	3%	5
SUNDAY 7 5	1,068	263	103	23	80	57	25%	9%	2%	7%	6
MONDAY 7 6	1,657	379	146	57	100	76	23%	9%	3%	6%	5
TUESDAY 7 7	1,626	361	136	58	96	71	22%	8%	4%	6%	4

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.