



MUNI

Service Delivery

Daily Report

Saturday, July 11, 2009





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	Count	Time
Baseball Game Service Summary Report JULY 11, 2009		
ATTENDANCE: 38112		NUMBER OF
PASSENGERS (appr.): 3655		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		18:05
First IB trip at Embarcadero		16:04
Last IB trip at Embarcadero		18:15
Number of special IB trips	7	
Number of regular IB trips	25	
Total pre-game trips	32	
Average IB headway		4:16
Standard deviation		2:44
Post-game outbound (OB) service		
Game ended		20:37
First OB trip at Embarcadero		20:31
Last OB trip at Embarcadero		21:37
Load completed		20:59
Trips to Castro	0	
Trips to Embarcadero	2	
J	0	
KT	2	
L	0	
M	1	
N	6	
Total post-game trips	11	
Average OB headway		6:23
Standard deviation		3:53

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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SUNDAY 07 12 2009 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	4	0	0	0	3=38, 1-71
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	0	0	0	0	
Presidio	0	0	0	0	
Metro	2	0	0	0	1=N, 1=M
F line	1	0	0	0	
TOTAL	7	0	0	0	

Special Events

0

Division

REPORT DATA AS OF 0800 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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SATURDAY 07 11 09 PM NOLO REPORT

Cable Car	2	0	0	0	59=1 61=1
Flynn	3	0	0	0	71=3
Kirkland	4	0	0	0	10=1 28=1 47=1 19=1
Woods	0	0	0	0	
Potrero	0	0	3	0	
Presidio	0	0	0	0	
Metro	17	0	0	0	KT=4 L=5 J=1 N=4 M=3
F line	2	0	0	0	F=2
TOTAL	28	0	3	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Saturday 7/11/09							
Revised 2/21/08							
Cable Car one-piece	2	8	9.1%	46	2	8	4.3%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	14	5.3%	117	5	14	4.3%
Flynn multi-piece	6		8.8%				
Kirkland one-piece	3	0	5.3%	137	4	0	2.9%
Kirkland multi-piece	2		2.0%				
Woods one-piece	1	0	1.1%	160	1	0	0.6%
Woods multi-piece	0		0.0%				
Potrero one-piece	2	1	3.0%	142	3	1	2.1%
Potrero multi-piece	2		2.2%				
Presidio one-piece	0	5	0.0%	130	0	5	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	6	20	9.0%	103	12	20	11.7%
Metro multi-piece	12		24.5%				
F Line one-piece	2	4	20.0%	30	4	4	13.3%
F Line multi-piece	4		44.4%				
System total				865	31	52	3.6%

Accidents

Sat Jul 11, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:34 07/11/09	R OPERATOR PR	14	0	81	3	5502	FILLMORE BETWEEN SUTTER & BUSH (IB)	ACCIDENT COACH & AUTO (MINOR DAMAGE TO COACH) ; AUTO OPEN DOOR ON COACH	IB	13:34	14:18	39
							1056381	INSP GIANG, RIGHT REAR DAMAGE TO COACH, NO 799, SYSTEM SAFETY F. ORANTES* VEH DELAY: 00:44				
15:16 07/11/09	R OPERATOR KI	07	38	738	2	8324	SUTTER & JONES (OB)	ACCIDENT COACH / TRUCK (MINOR DAMAGE TO LEFT REAR WINDOW OF COACH)	OB	15:16	15:55	39
							1056386	INSP B. LIANG, NO 799, SYSTEM SAFETY F. ORANTES* VEH DELAY: 00:39				
15:58 07/11/09	R OPERATOR GV	23	7	157	F	1856	MARKET ST & SUTTER ST (IB)	MILAN CAR/AUTO ACCIDENT (NO INJURIES)	IB LD	15:58	16:15	74
							1056400	SENIOR STAFF/SYSTEM SAFETY; INSP L HAYNES RESPONDED & CLEARED; 4M3* LSGP; 311 CENTER* CLAIMS 6-A-50* PAINT SCRATCHES TO MUNI; MODERATE DAMAGE TO AUTO. NO POST ACCIDENT 799, NO ^R^ FORM. VEH DELAY: 00:17 LINE DELAY: 00:17				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:50 07/11/09	R OPERATOR PO	24	2	422	14	7110	MISSION & ACTON (IB)	ACCIDENT COACH / AUTO (MINOR DAMAGE TO RIGHT REAR SIDE & BUMPER)	IB	16:50	17:35	39
							1056391	INSP T. ESPINOZA, SYSTEM SAFETY F. ORANTES*, NO 799 VEH DELAY: 00:45				
17:45 07/11/09	R OPERATOR GV	23	9	170	F	8363	THE EMBARCADERO & GRANT ST (OB)	COACH/AUTO ACCIDENT (HIT & RUN)	OB	17:33	17:43	74
							1056402	COACH WAS REARENDED BY AUTO; OPERATOR INTERVIEWED BY INSP J CHAVEZ @ THE FERRIES. PAINT SCRATCHES TO REAR OF COACH; UNKNOWN DAMAGES TO AUTO; NO INJURIES REPORTED. VEH DELAY: 00:10 LINE DELAY: 00:10				
19:28 07/11/09	R OPERATOR PO	24	7	500	6	5421	MARKET & VAN NESS (IB)	BACK WINDOW OF COACH FELL OUT & HIT PASSENGER ON HEAD	IB	19:28	20:24	39
							1056423	INSP R. JONES, 6A01*, POT #94 PULL COACH IN, MED #95 TRANSPORTED PASSENGER WHICH WAS 18 YEARS OLD TO DAVIE HOSPITAL WITH HEAD INJURY, DISPATCHER*, SYSTEM SAFETY F. ORANTES*, VIDEO*, INSP L. WILSON TRANSPORTED OPERATOR FOR 799, INTERVIEW HAPPENED AT MARKET & 11TH ST SI POTRERO N/R [EOR 01:37] VEH DELAY: 06:09				
20:02 07/11/09	T MONT STATION ME	87					MONTGOMERY BOOTH	MEDICAL EMERGENCY		20:02		74
							1056427	RENDERED AID TO A 65 YRS OLD MALE ASIAN AMERICAN; TRANSPORTED TO ST FRANCIS HOSPITAL BY MEDIC 65.(DIZZINESS)				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
20:14 07/11/09	R CABLE CAR TOW CA	15			61		CALIFORNIA & POWELL (IB)	TOUR BUS BLOCKING	IB	20:14	22:02	36
					1056409		INSP. A. ESCOBAR AND W. BARTH RESP. C/S TRK 665 RESP., MGR Y. KWAN*, SFPD*, P/S*, CLEARED BY TOUR BUS MECHANIC	VEH DELAY: 01:48	LD	20:14	22:02	
							LINE DELAY: 01:48					

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SATURDAY, JULY 11, 2009											
Green	141	41	11	6	13	11	29.1	7.8	4.3	9.2	7.8
Cable Car	118	36	16	4	11	5	30.5	13.6	3.4	9.3	4.2
Potrero	175	40	12	7	14	7	22.9	6.9	4.0	8.0	4.0
Presidio	147	28	11	4	6	7	19.0	7.5	2.7	4.1	4.8
Kirkland	171	39	17	2	11	9	22.8	9.9	1.2	6.4	5.3
Woods	201	46	10	7	15	14	22.9	5.0	3.5	7.5	7.0
Flynn	149	50	19	5	19	7	33.6	12.8	3.4	12.8	4.7
Total	1,102	280	96	35	89	60	25.4%	8.7%	3.2%	8.1%	5.4%

Summary For The Last 7 Days

SATURDAY 7 4	1,010	193	101	24	27	41	19%	10%	2%	3%	5
SUNDAY 7 5	1,068	263	103	23	80	57	25%	9%	2%	7%	6
MONDAY 7 6	1,657	379	146	57	100	76	23%	9%	3%	6%	5
TUESDAY 7 7	1,626	361	136	58	96	71	22%	8%	4%	6%	4
WEDNESDAY 7 8	1,640	322	109	60	94	59	20%	7%	4%	6%	4
THURSDAY 7 9	1,643	328	92	59	109	68	20%	5%	4%	7%	4
FRIDAY 7 10	1,663	359	120	54	104	81	22%	7%	3%	6%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.