



**Muni  
Service Delivery  
Daily Report**

Monday, July 13, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**TUESDAY 07 14 2009 AM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	2	0	1	0	1X=1, 14X=1
Kirkland	2	0	0	0	10=1, 28=1
Woods	2	0	0	0	NO 74X NOT OUT 54=1. 67=1
Potrero	1	0	0	0	49=1
Presidio	0	0	0	0	
Metro	0	0	0	0	
F line	0	0	0	0	
<b>TOTAL</b>	<b>7</b>	<b>0</b>	<b>1</b>	<b>0</b>	

**Special Events**

0

Division

**REPORT DATA AS OF 0740 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**MONDAY 07 13 09 PM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	3	0	0	0	1=1X 12 1=12 1=28
Woods	4	0	2	0	1=27 1=29 1=44 1=48
Potrero	4	2	1	0	1=7 2=14 2=22 1=49
Presidio	0	0	0	0	
Metro	0	0	0	0	
F line	0	0	0	0	
<b>TOTAL</b>	11	2	3	0	

<b>Special Events</b>
Division
<b>REPORT DATA COMPILED AS OF - 1600HRS</b>

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 7/13/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	1	2	4.5%	49	1	2	2.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	1	1	2.6%	154	1	1	0.6%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	1	1	1.8%	212	1	1	0.5%
<b>Kirkland multi-piece</b>	0		0.0%				
<b>Woods one-piece</b>	1	2	1.1%	251	3	2	1.2%
<b>Woods multi-piece</b>	4		4.0%				
<b>Potrero one-piece</b>	1	0	1.5%	212	4	0	1.9%
<b>Potrero multi-piece</b>	6		6.7%				
<b>Presidio one-piece</b>	1	0	1.9%	174	1	0	0.6%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	0	11	0.0%	146	0	11	0.0%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	1	3	10.0%	33	1	3	3.0%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				1231	12	20	1.0%

# Accidents

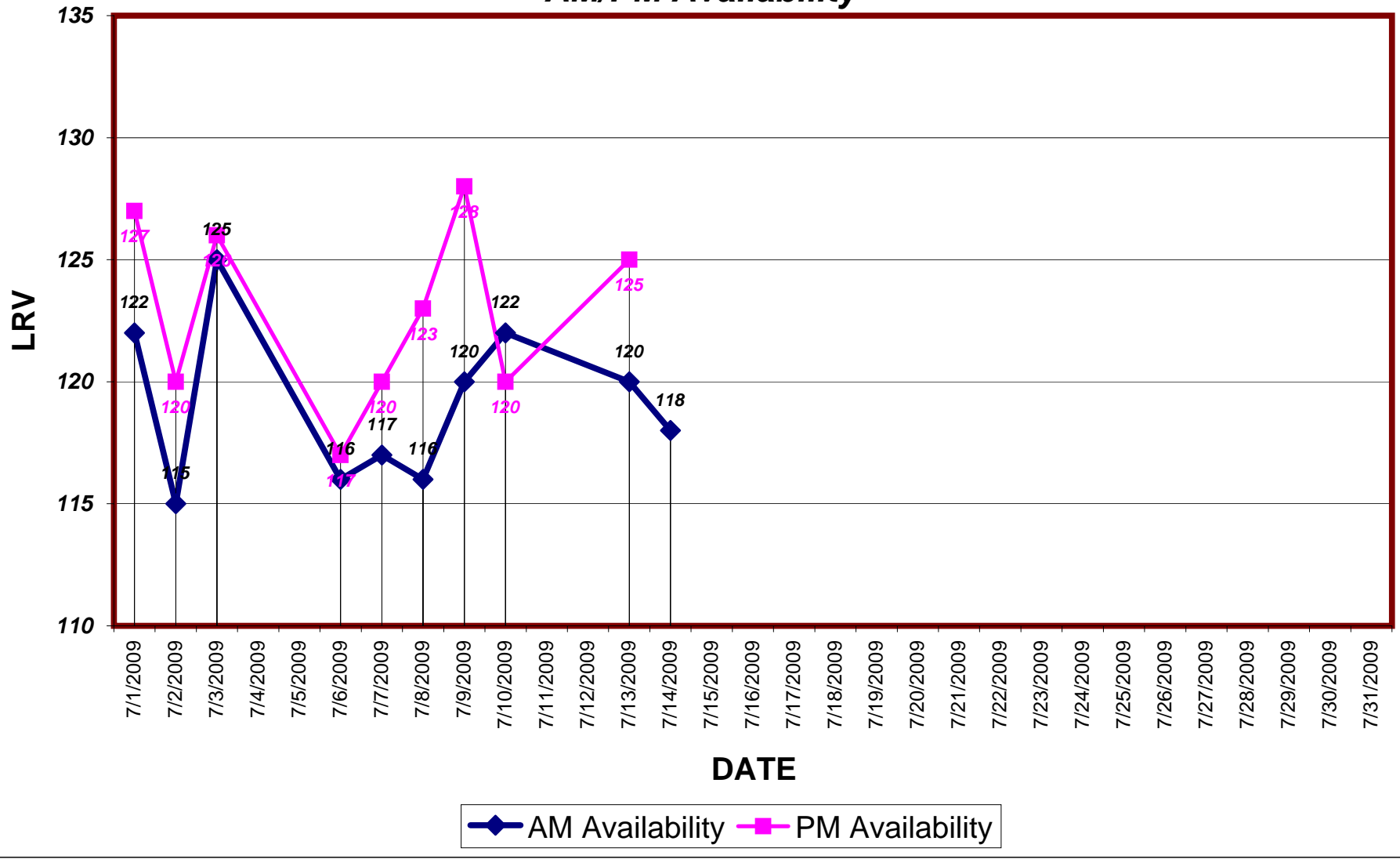
Mon Jul 13, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:53 07/13/09	R OPERATOR KI	26	9	606	43	8332	9TH AVE & JUDAH (OB)	ACCIDENT, COACH & SHELTER COLLIDED, NON-INJURY, SHELTER GLASS BROKEN / COACH RIGHT MIRROR DAMAGED	OB	09:53	10:55	04
							<b>1056553</b>	INSP T.KONG, MNGR J. STUART RESPOND. DISP* VIDEO* CLEAR CHANNEL*, 311* DPW* DRIVER ON NON-DRIVING STATUS, PER MNGR J.STUART NO 799. SI KIRKLAND N/R VEH DELAY: 01:02				
12:01 07/13/09	R OPERATOR PO	39	6	326	49	7059	MISSION & 25TH STREET (OB)	ACCIDENT (COACH / AUTO), HIT & RUN, NO INJURY	OB	12:01	12:55	26
							<b>1056640</b>	INSP P. JONES RESP. BENT MIRROR, NO INJURY, NO 799. VEH DELAY: 00:54				
12:41 07/13/09	R OPERATOR WO	26	3	154	29	8451	IRVING & 20TH STREET (OB)	ACCIDENT (COACH / AUTO), NO INJURY	OB	12:41	14:38	26
							<b>1056622</b>	INSP S. WONG RESP. NO INJURY, NO 799. VIDEO*, CLAIM 6A40* VEH DELAY: 01:57				
12:51 07/13/09	R OPERATOR ME	87	4	94	N	1485	CARL & HILLWAY (OB)	LRV/AUTO ACCIDENT (HIT & RUN)	OB	12:51	12:57	85
							<b>1056558</b>	[LRV2=1478]MRO INSPECTOR,SFPD,SFFD RESPONDED. ONE TRAIN SWITCHBACK OB/IB AT JUDAH/19TH AVE.K.ANDERSON*,K.SHAH*,4T40 INTERVIEWED OPERATOR.4S46*. NOT AT INTERSECTION. NO R FORM.S.LAU,F.ALEJANDRO,J.TRUE,J.KELLY,J.RANCE* VEH DELAY: 00:06 LINE DELAY: 00:06				
18:30 07/13/09	R OPERATOR FL	38	9	547	38	6410	GEARY & 33RD AVE (OB)	NON INJURY ACCIDENT.	OB	18:30	19:30	24
							<b>1056681</b>	INSP WONG S, CLAIMS#6A40*, NO DAMAGE, NO 799. VEH DELAY: 01:00				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY						
									DI	START	END	CC			
04:17 07/13/09	R OPERATOR ME	77	1	5	L	1479	GENEVA UPPER YARD (IB,PO)	NO PROPULSION	IB	04:17	05:21	86			
						1056544	[LRV2=1436]MRU 4S26 & 4S46 CLEARED. SECURED RESCUE TRAIN FROM GENEVA YARD AND TOWED BACK TO METRO. SHUTTLE COACH 809/38/8341 COVERED FIRST INBOUND HEADWAY FROM WAWONA & 46TH AVE. SENIOR STAFF/RAILS NOTIFIED VIA UPAGE. F.LUM*. 311 CALL CENTER*. SI GREEN 1469<>1474 @05:21 VEH DELAY: 01:04 LINE DELAY: 00:24					LD	04:17	04:41	

# LIGHT RAIL AM/PM Availability





Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
July 2009			
07/01/09	WEDNESDAY	122	127
07/02/09	THURSDAY	115	120
07/03/09	FRIDAY	125	126
07/06/09	MONDAY	116	117
07/07/09	TUESDAY	117	120
07/08/09	WEDNESDAY	116	123
07/09/09	THURSDAY	120	128
07/10/09	FRIDAY	122	120
07/13/09	MONDAY	120	125
07/14/09	TUESDAY	118	
07/15/09	WEDNESDAY		
07/16/09	THURSDAY		
07/17/09	FRIDAY		
07/20/09	MONDAY		
07/21/09	TUESDAY		
07/22/09	WEDNESDAY		
07/23/09	THURSDAY		
07/24/09	FRIDAY		
07/27/09	MONDAY		
07/28/09	TUESDAY		
07/29/09	WEDNESDAY		
07/30/09	THURSDAY		
07/31/09	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>7/14/2009</b> <b>Tuesday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

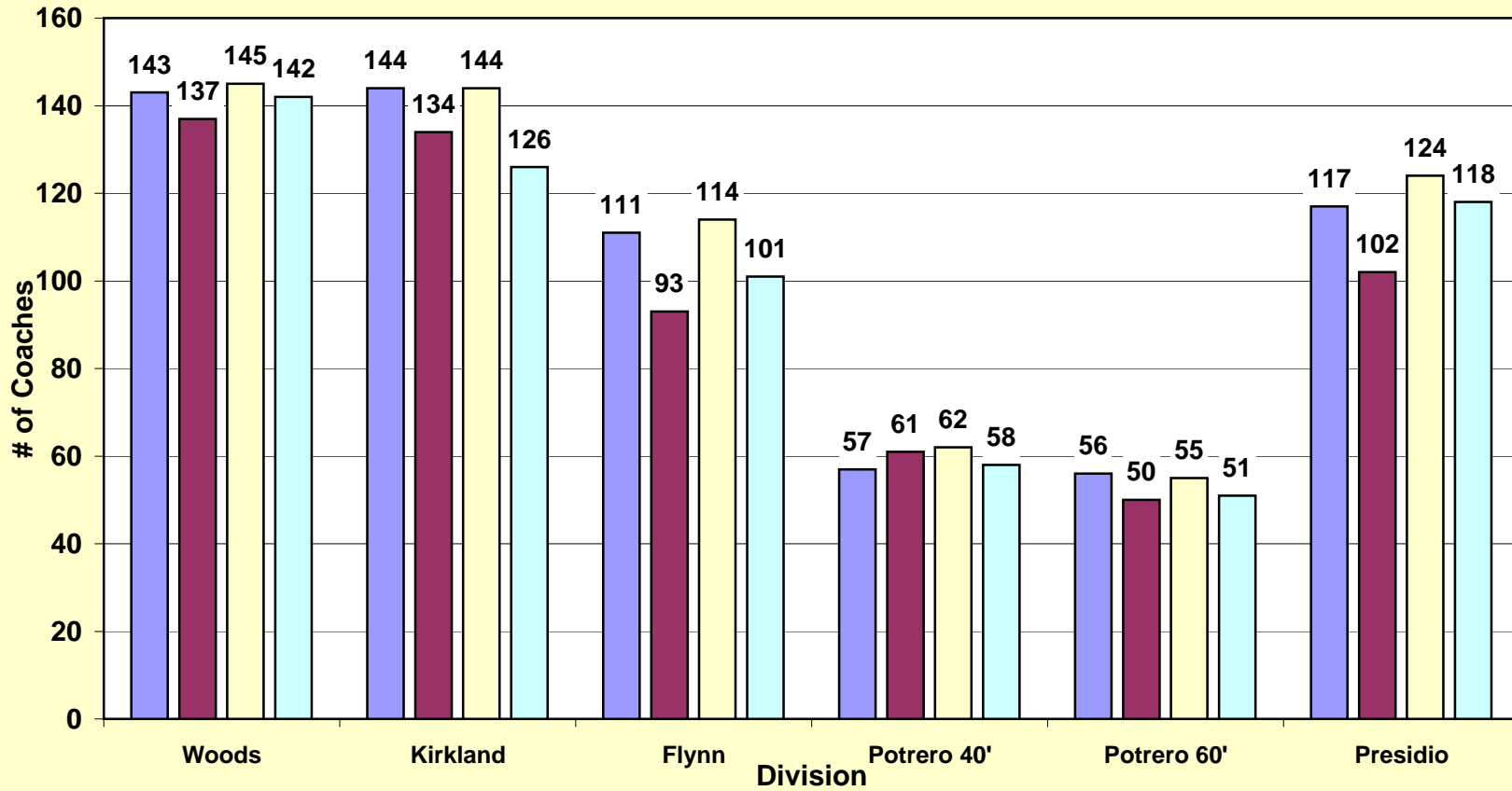
AIR SYSTEM	0
ATCS	2
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	3
HVAC / AIR COMF.	1
LIGHT / MIRROR	1
PANTOGRAPHS	1
PROPULSION	0
TRUCK / FLAT WHEEL	1
PM / WEEKLY	4
SUPPORT SHOP	8
BODY/PAINT SHOP	2
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **33**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance Tuesday</b>				
<b>7/14/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	33	7	4	3
<b>Equipment available for service @ 7:30 a.m.</b>	118	14	6	5

**Motor & Trolley Coaches Availability**  
**A.M. 7/14/09 & 7/13/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>7/14/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	6	9	2	0	3	5	14
Campaigns / retrofits	0	0	0	0	0	0	5	5	5
Maintenance Holds	38	11	13	62	18	18	48	84	146
Awaiting parts	7	2	1	10	1	0	20	21	31
Radio	1	1	0	2	0	0	0	0	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	143	144	111	398	57	56	117	230	628
Final a.m. pull-out	137	134	93	364	61	50	102	213	577
Reserve fleet usage	8	0	0	8	0	0	0	0	8
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	1	3	2	6	0	0	0	0	6
<b>Afternoon (p.m.) availability</b>									
<b>7/13/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	5	8	0	0	0	0	8
Campaigns / retrofits	0	0	0	0	0	0	5	5	5
Maintenance holds	36	11	10	57	13	19	41	73	130
Awaiting parts	10	2	1	13	0	0	19	19	32
Radio	0	1	0	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	145	144	114	403	62	55	124	241	644
Final p.m. pull-out	142	126	101	369	58	51	118	227	596
Reserve fleet usage	4	0	0	4	0	0	0	0	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	1	0	0	1	1	2	0	3	4

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: MONDAY, JULY 13, 2009</b>											
Green	236	43	16	7	12	8	18.2	6.8	3.0	5.1	3.4
Cable Car	138	35	7	7	18	3	25.4	5.1	5.1	13.0	2.2
Potrero	279	63	26	9	20	8	22.6	9.3	3.2	7.2	2.9
Presidio	211	39	20	6	8	5	18.5	9.5	2.8	3.8	2.4
Kirkland	262	51	20	5	15	11	19.5	7.6	1.9	5.7	4.2
Woods	317	71	22	13	22	14	22.4	6.9	4.1	6.9	4.4
Flynn	202	47	15	6	18	8	23.3	7.4	3.0	8.9	4.0
<b>Total</b>	<b>1,645</b>	<b>349</b>	<b>126</b>	<b>53</b>	<b>113</b>	<b>57</b>	<b>21.2%</b>	<b>7.7%</b>	<b>3.2%</b>	<b>6.9%</b>	<b>3.5%</b>

**Summary For The Last 7 Days**

MONDAY 7 6	1,657	379	146	57	100	76	23%	9%	3%	6%	5
TUESDAY 7 7	1,626	361	136	58	96	71	22%	8%	4%	6%	4
WEDNESDAY 7 8	1,640	322	109	60	94	59	20%	7%	4%	6%	4
THURSDAY 7 9	1,643	328	92	59	109	68	20%	5%	4%	7%	4
FRIDAY 7 10	1,663	359	120	54	104	81	22%	7%	3%	6%	5
SATURDAY 7 11	1,102	280	96	35	89	60	25%	9%	3%	8%	5
SUNDAY 7 12	1,065	262	91	32	88	51	25%	8%	3%	8%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.