



**Muni
Service Delivery
Daily Report**

Tuesday, July 14, 2009





Content

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
---------------------------------------	---------------------------------------	---	---	-----------------------

WEDNESDAY 07 15 2009 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	1	2	
Kirkland	2	0	0	1	10=1, 28L=1
Woods	0	0	0	1	
Potrero	0	0	1	0	
Presidio	0	0	0	0	
Metro	0	0	1	0	
F line	1	0	1	0	F=1
TOTAL	3	0	4	4	

Special Events	0
Division	
REPORT DATA AS OF 0740 AM	

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

TUESDAY 07 14 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	7	0	0	0	2=9 1=9X 1=14X 3=38
Kirkland	4	0	0	0	1=2 1=12 1=19 1=108
Woods	6	0	0	0	1=23 1=26 1=27 2=67 1=71
Potrero	3	6	0	0	1=7 4=14 2=22 2=24
Presidio	0	0	0	0	
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	20	6	0	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 7/14/2009							
Revised 6/15/09							
Cable Car one-piece	0	5	0.0%	49	0	5	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	1	5.3%	154	4	1	2.6%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	1	1	1.8%	212	3	1	1.4%
Kirkland multi-piece	4		4.0%				
Woods one-piece	2	4	2.3%	251	5	4	2.0%
Woods multi-piece	6		6.0%				
Potrero one-piece	1	1	1.5%	212	1	1	0.5%
Potrero multi-piece	0		0.0%				
Presidio one-piece	1	5	1.9%	174	1	5	0.6%
Presidio multi-piece	0		0.0%				
Metro one-piece	0	5	0.0%	146	0	5	0.0%
Metro multi-piece	0		0.0%				
F Line one-piece	0	5	0.0%	33	0	5	0.0%
F Line multi-piece	0		0.0%				
System total				1231	14	27	1.1%

Accidents

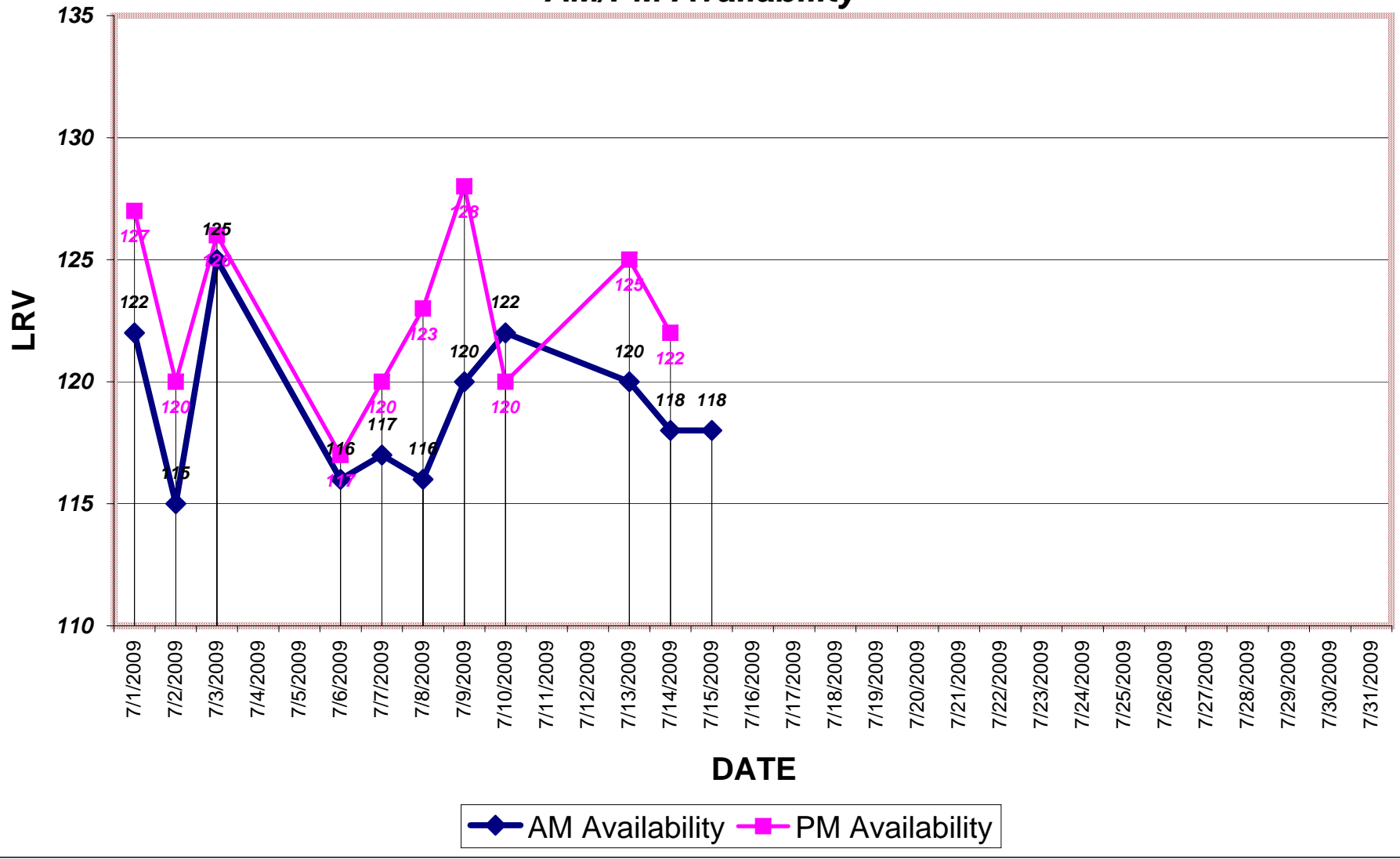
Tue Jul 14, 2009

TIME DATE		CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
										DI	START	END	CC
10:46 07/14/09	R	OPERATOR FL	40		411	38	6282	MARKET & FREEMONT (OB)	ACCIDENT, COACH / TRUCK, NO INJURY, MINOR	OB	10:46	11:34	35
								1056762	INSP A.LEDBETTER VEH DELAY: 00:48				
11:46 07/14/09	R	OPERATOR WO	26	8	116	29	8187	PERSIA & MISSION (OB)	ACCIDENT COACH / AUTO, H&R .NO INJURY	OB	11:46	12:15	35
								1056785	INSP L.DAVIS CLEARED. MINOR DAMAGE TO COACH. NO 799 SI WOODS N/R VEH DELAY: 00:29				
16:55 07/14/09	R	OPERATOR PR	15	8	117	5	5640	FULTON & 8TH AVE (IB)	ACCIDENT COACH & COACH, WITH RUN 109/5/5538. NO INJURY.	IB	16:55	18:01	30
								1056831	INSP S WONG; SYSTEM SAFETY K SHAH RESP. 117/5/5640^ TROLLEY POLES MADE CONTACT WITH COACH 5538. COACH 5538 HAS A BROKEN LEFT TROLLEY POLE. INSP D FONG TRANS NEW OPERATOR TO PULL IN COACH 5640. INSP D FONG THEN TRANS OPERATOR ID #3408 TO POST ACCIDENT DRUG TEST. MGR A ANDREWS*. MGR M TRAVIS-ALLEN*. VIDEO*. SI PRESIDIO N/R VEH DELAY: 01:06				
16:55 07/14/09	R	117/5/5640 PR	15	7	109	5	5538	FULTON & 8TH AVE (IB)	ACCIDENT COACH & COACH WITH 117/5/5640, NO INJURY. SEE TAG ID #1056831.	IB	16:55	20:15	30
								1056832	INSP S WONG RESP. P & S TOW TO PRESIDIO. SI PRESIDIO N/R [EOR 19:00] VEH DELAY: 02:05				
								1056867	SFPD CAD.#4145. SFPD REMOVED PASSENGER AND CLEARED. INSP.GONZALEZ*. VEH DELAY: 00:25				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:21 07/14/09	R OPERATOR ME	74	6	073	N	1549	JUDAH ST. & 22ND AVE (IB)	NO FORWARD MOTION	IB	08:21	08:42	21
						1056745	[LRV2=1514]SENIOR/STAFF/SAFETY, N-LINE SWITCHBACK @ JUDAH/19TH AVE, TRAIN SENDED IN N/R EOR, 4S46* 4T40, 3 SHUTTLES USED SI GREEN N/R [EOR 11:05] VEH DELAY: 02:44 LINE DELAY: 00:21		LD	08:21	08:42	

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
July 2009			
07/01/09	WEDNESDAY	122	127
07/02/09	THURSDAY	115	120
07/03/09	FRIDAY	125	126
07/06/09	MONDAY	116	117
07/07/09	TUESDAY	117	120
07/08/09	WEDNESDAY	116	123
07/09/09	THURSDAY	120	128
07/10/09	FRIDAY	122	120
07/13/09	MONDAY	120	125
07/14/09	TUESDAY	118	122
07/15/09	WEDNESDAY	118	
07/16/09	THURSDAY		
07/17/09	FRIDAY		
07/20/09	MONDAY		
07/21/09	TUESDAY		
07/22/09	WEDNESDAY		
07/23/09	THURSDAY		
07/24/09	FRIDAY		
07/27/09	MONDAY		
07/28/09	TUESDAY		
07/29/09	WEDNESDAY		
07/30/09	THURSDAY		
07/31/09	FRIDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 7/15/2009 Wednesday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

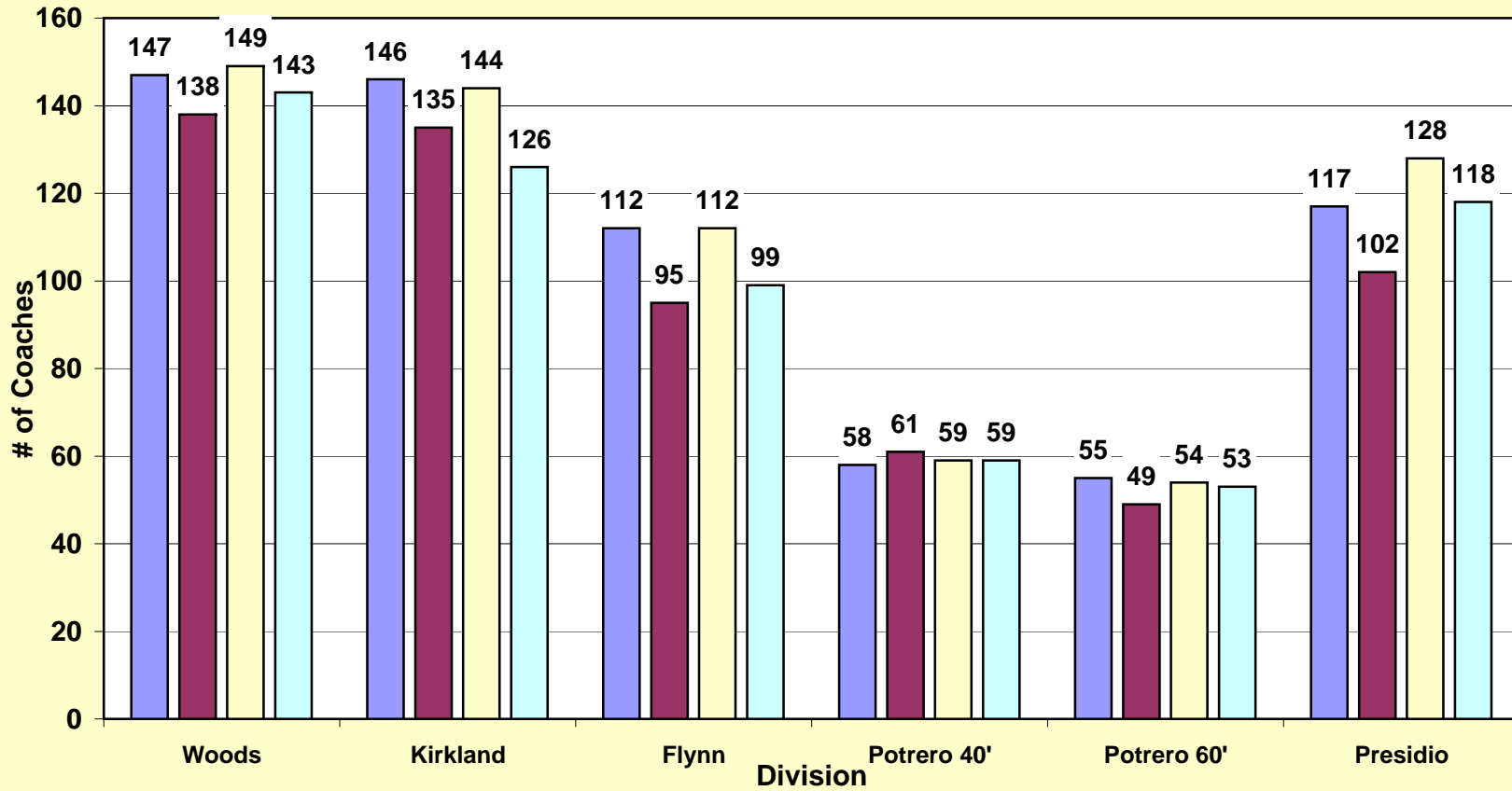
AIR SYSTEM	0
ATCS	3
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	2
HVAC / AIR COMF.	0
LIGHT / MIRROR	1
PANTOGRAPHS	0
PROPULSION	1
TRUCK / FLAT	1
PM / WEEKLY	3
SUPPORT SHOP	9
BODY/PAINT SHOP	2
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **33**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Wednesday 7/15/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	33	7	5	4
Equipment available for service @ 7:30 a.m.	118	14	5	4

Motor & Trolley Coaches Availability
A.M. 7/15/09 & 7/14/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
7/15/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	6	10	1	1	2	4	14
Campaigns / retrofits	0	0	0	0	0	0	4	4	4
Maintenance Holds	34	9	12	55	17	19	48	84	139
Awaiting parts	10	2	1	13	1	0	19	20	33
Radio	1	1	0	2	0	0	0	0	2
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	147	146	112	405	58	55	117	230	635
Final a.m. pull-out	138	135	95	368	61	49	102	212	580
Reserve fleet usage	9	0	0	9	0	0	0	0	9
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	2	0	2	0	1	0	1	3
Afternoon (p.m.) availability									
7/14/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	0	5	8	0	0	0	0	8
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance holds	32	11	12	55	16	20	37	73	128
Awaiting parts	8	2	1	11	0	0	20	20	31
Radio	0	1	0	1	1	0	0	1	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	149	144	112	405	59	54	128	241	646
Final p.m. pull-out	143	126	99	368	59	53	118	230	598
Reserve fleet usage	2	0	0	2	0	0	0	0	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	0	2	2	0	0	0	0	2

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, JULY 14, 2009											
Green	242	43	17	7	12	7	17.8	7.0	2.9	5.0	2.9
Cable Car	128	30	6	6	14	4	23.4	4.7	4.7	10.9	3.1
Potrero	271	47	19	6	15	7	17.3	7.0	2.2	5.5	2.6
Presidio	211	42	18	6	8	10	19.9	8.5	2.8	3.8	4.7
Kirkland	255	49	22	5	12	10	19.2	8.6	2.0	4.7	3.9
Woods	310	62	19	12	22	9	20.0	6.1	3.9	7.1	2.9
Flynn	201	47	20	7	16	4	23.4	10.0	3.5	8.0	2.0
Total	1,618	320	121	49	99	51	19.8%	7.5%	3.0%	6.1%	3.2%

Summary For The Last 7 Days

TUESDAY 7 7	1,626	361	136	58	96	71	22%	8%	4%	6%	4
WEDNESDAY 7 8	1,640	322	109	60	94	59	20%	7%	4%	6%	4
THURSDAY 7 9	1,643	328	92	59	109	68	20%	5%	4%	7%	4
FRIDAY 7 10	1,663	359	120	54	104	81	22%	7%	3%	6%	5
SATURDAY 7 11	1,102	280	96	35	89	60	25%	9%	3%	8%	5
SUNDAY 7 12	1,065	262	91	32	88	51	25%	8%	3%	8%	5
MONDAY 7 13	1,645	349	126	53	113	57	21%	8%	3%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.