



**Muni
Service Delivery
Daily Report**

Wednesday, July 15, 2009





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------	------------------------	------------------------------	------------------------------	----------------

THURSDAY 07/16/09 AM NOLO REPORT

Cable Car	1	0	0	0	60=1
Flynn	1	0	0	0	14X=1
Kirkland	4	0	1	0	28=1; 2=1; 43=2
Woods	4	0	0	0	26=1; 48=1; 71=1, 16X=1
Potrero	2	0	0	0	41=2
Presidio	0	0	0	1	
Metro	0	0	1	0	
F line	0	0	0	1	
TOTAL	12	0	2	2	

Special Events

0

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

WEDNESDAY 07 15 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	3	0	1	0	1=9 1=9X 1=38
Kirkland	3	0	0	0	1=1X 1=2 1=10
Woods	2	0	0	0	1=54 1=71
Potrero	2	0	0	0	1=7 1=41
Presidio	0	0	0	0	
Metro	3	0	0	0	1=L 2=N
F line	1	0	0	0	
TOTAL	14	0	1	0	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 7/15/2009							
Revised 6/15/09							
Cable Car one-piece	1	4	4.5%	49	1	4	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	0	5.3%	154	3	0	1.9%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	1	0	1.8%	212	2	0	0.9%
Kirkland multi-piece	2		2.0%				
Woods one-piece	1	2	1.1%	251	2	2	0.8%
Woods multi-piece	2		2.0%				
Potrero one-piece	1	1	1.5%	212	3	1	1.4%
Potrero multi-piece	4		4.5%				
Presidio one-piece	0	3	0.0%	174	0	3	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	5	1.5%	146	2	5	1.4%
Metro multi-piece	2		4.1%				
F Line one-piece	1	1	10.0%	33	1	1	3.0%
F Line multi-piece	0		0.0%				
System total				1231	14	16	1.1%

Accidents

Wed Jul 15, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:31 07/15/09	R OPERATOR PO	39	1806	313	24	5439	NEWCOMB & 3RD ST (IB)	ACCIDENT , COACH & LRV, MINOR, NO INJURY	IB	08:31	09:05	35
							1056901	INSP J.CLARK CLEARED. MNGR J.STUART RESPOND. PAGED, SYSTEM SAFETY* M.TRAVIS-ALLEN* NO 799 OPER ID 1806. VIDEO* SI POTRERO 5473 @11:21 VEH DELAY: 02:50				
08:31 07/15/09	R OPERATOR ME	20	0931	009	KT	1447	3RD STREET & NEWCOMB STREET	ACCIDENT LRV & STANDING TROLLEY COACH	LD	08:31	08:48	21
							1056900	SENIOR/STAFF/SAFETY MINOR MIRROR/MIRROR CONTACT, OPERATOR POST-ACCIDENT DRUG TEST, MGR LUM, MGR GILL WILLIAMS, MGR JOE RANCE, MGR SARITA BRITT, INSP DEBONO 4C53, INSP COLLAZOS* 4S20, 4S26, MGR JAMES STUART, VIDEO* N/R EOR SI MUNI METRO EAST VEH DELAY: 00:17 LINE DELAY: 00:17				
08:54 07/15/09	R OPERATOR WO	11	2530	17	27	8105	HYDE & CLAY (OB)	ACCIDENT, COACH & AUTO, MINOR, NO INJURY	OB	08:54	09:55	35
							1056909	INSP P.JONES. NO DAMAGE COACH. SLIGHT TO RIGHT FENDER ABOVE WHEELWELL. NO 799 VEH DELAY: 01:01				
10:32 07/15/09	R OPERATOR KI	12	3614	741	28	8003	19TH AVE WAWONA (IB)	ACCIDENT, COACH & TRUCK, H&R. NO INJURY	IB	11:10		35
							1056858	INSP T.KONG SI KIRKLAND N/R [EOR 10:57]				
11:54 07/15/09	R OPERATOR PO	39	2388	345	49	7011	VAN NESS & VALLEJO (OB)	ACCIDENT COACH & TRUCK, HIT & RUN, NO INJURY.	OB	11:54	12:58	30
							1056779	INSP P JONES INTERVIEWED THE OPERATOR. NO OP799. SHOP TRUCK 094 REPAIRED THE BROKEN LEFT CONVEX MIRROR. VEH DELAY: 01:04				
13:03 07/15/09	R OPERATOR CA	39	0526	025	59	0025	MASON & WASHINGTON (IB)	CABLE CAR # 25 HIT A BUMPER BAR	IB	13:03	13:13	26
							1056778	INSP A. JAHN, SHOP TRUCK 665 RESP, CABLE MACHINERY CLEARED. MGR Y. KWAN*; J. TRUE*; 311*; NO DAMAGE TO CABLE, NO INJURY, NO 799. CAR #25 TOWED IN BY TRUCK 665. VEH DELAY: 00:10 LINE DELAY: 00:10				
16:20 07/15/09	R OPERATOR PO	11	3388	417	41	5427	LYON & GREENWICH (IB)	ACCIDENT COACH & COACH WITH RUN 114/45/5636, NO INJURY.	IB	16:19	17:42	30
							1056954	INSP V HOLMES; MGR A ANDREWS RESP. RUN 417/41/5427 WAS TRYING TO GO AROUND RUN 114/45/5636, AND MADE CONTACT WITH FRONT BUMPER AND LEFT SIDE CONVEX MIRROR OF COACH 5636. SHOP TRUCK 092 RESP. INSP D FONG TRANS NEW OPERATOR TO PULL IN COACH 5427, THEN TRANS OPERATOR ID #3388 FOR A POST ACCIDENT DRUG TEST. OPERATOR ID #3388 PLACED ON NON-DRIVING STATUS. VIDEO*. SYSTEM SAFETY FRED ORANTES*. SI POTRERO N/R VEH DELAY: 01:23				

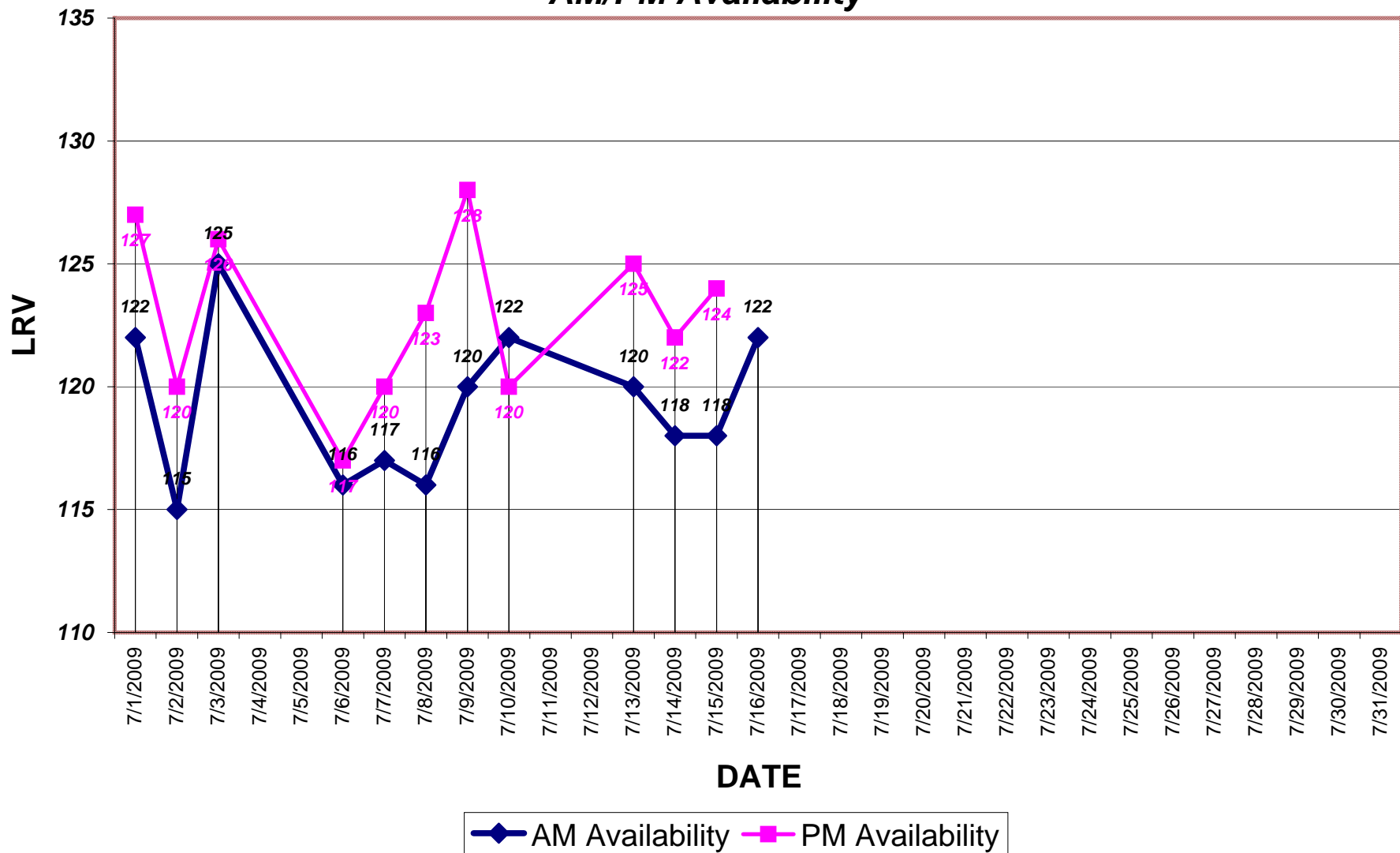
TIME DATE		CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
										DI	START	END	CC
16:20 07/15/09	R	417/41/5427 PR	11	3672	114	45	5636	LYON & GREENWICH (IB)	ACCIDENT COACH & COACH, NO INJURY. SEE TAG #1056954.	IB	16:21	17:42	30
								1056955	SHOP TRUCK 092 RESP. COACH SENT IN FOR A BROKEN LEFT SIDE CONVEX MIRROR. NO OP 799. VIDEO*. DISP*. SI PRESIDIO N/R [EOR 19:37] VEH DELAY: 03:16				
16:23 07/15/09	R	OPERATOR FL	07	2675	430	9X	6251	FREEWAY 101 SOUTH BY & POTRERO EXIT (OB)	ACCIDENT COACH & VAN, NO INJURY.	OB	16:23	16:29	30
								1056946	CHP RESP AND ESCORTED THE COACH TO SAN BRUNO & FELTON OB. INSP K JOMOC & INSP J CLARK WILL MEET THE COACH AT THAT LOCATION. VEH DELAY: 00:06				
18:23 07/15/09	R	OPERATOR FL	07	2963	509	9	6264	11TH ST & FOLSOM (OB)	BICYCLIST RAN INTO A LADY PATRON WHO WAS GETTING OFF THE COACH.	OB	18:23	18:24	30
								1056993	NO INJURY, AID WAS REFUSED. OPERATOR WILL BE INTERVIEWED AT THE OB TERMINAL OF GENEVA & RIO VERDE. VEH DELAY: 00:01				
18:31 07/15/09	R	OPERATOR PO	29	3201	484	14	7012	MISSION & 19TH ST (IB)	ACCIDENT COACH & AUTO, NO INJURY, HIT & RUN.	IB	18:31	19:06	30
								1056991	INSP T ESPINOSA CLEARED. MINOR DAMAGE TO COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY FRED ORANTES*. VEH DELAY: 00:35				
19:44 07/15/09	R	OPERATOR PR	38	1471	170	45	5623	KEARNY & GEARY (OB)	ACCIDENT COACH & AUTO, NO INJURY, HIT & RUN.	OB	19:44	20:04	30
								1056996	INSP J FLORES CLEARED. MINOR DAMAGE TO COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY FRED ORANTES*. VEH DELAY: 00:20				
23:10 07/15/09	T	OPERATOR PO	25	3151	491	6	5470	HAIGHT & CENTRAL (IB)	ACCIDENT COACH & AUTO DOOR, RIGHTSIDE REAR OF COACH MADE CONTACT WITH OPEN AUTO DOOR. MAJOR DAMAGE TO AUTO DOOR, MODERATE DAMAGE REAR OF COACH REAR.	IB	23:10	00:12	25
								1057014	SFPD#3F43E RESPONDED, INSP.GEETER CLEARED SI POTRERO N/R [EOR 01:02] VEH DELAY: 01:52				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delay $>$ 20 minutes.

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
July 2009			
07/01/09	WEDNESDAY	122	127
07/02/09	THURSDAY	115	120
07/03/09	FRIDAY	125	126
07/06/09	MONDAY	116	117
07/07/09	TUESDAY	117	120
07/08/09	WEDNESDAY	116	123
07/09/09	THURSDAY	120	128
07/10/09	FRIDAY	122	120
07/13/09	MONDAY	120	125
07/14/09	TUESDAY	118	122
07/15/09	WEDNESDAY	118	124
07/16/09	THURSDAY	122	
07/17/09	FRIDAY		
07/20/09	MONDAY		
07/21/09	TUESDAY		
07/22/09	WEDNESDAY		
07/23/09	THURSDAY		
07/24/09	FRIDAY		
07/27/09	MONDAY		
07/28/09	TUESDAY		
07/29/09	WEDNESDAY		
07/30/09	THURSDAY		
07/31/09	FRIDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 7/16/2009 Thursday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

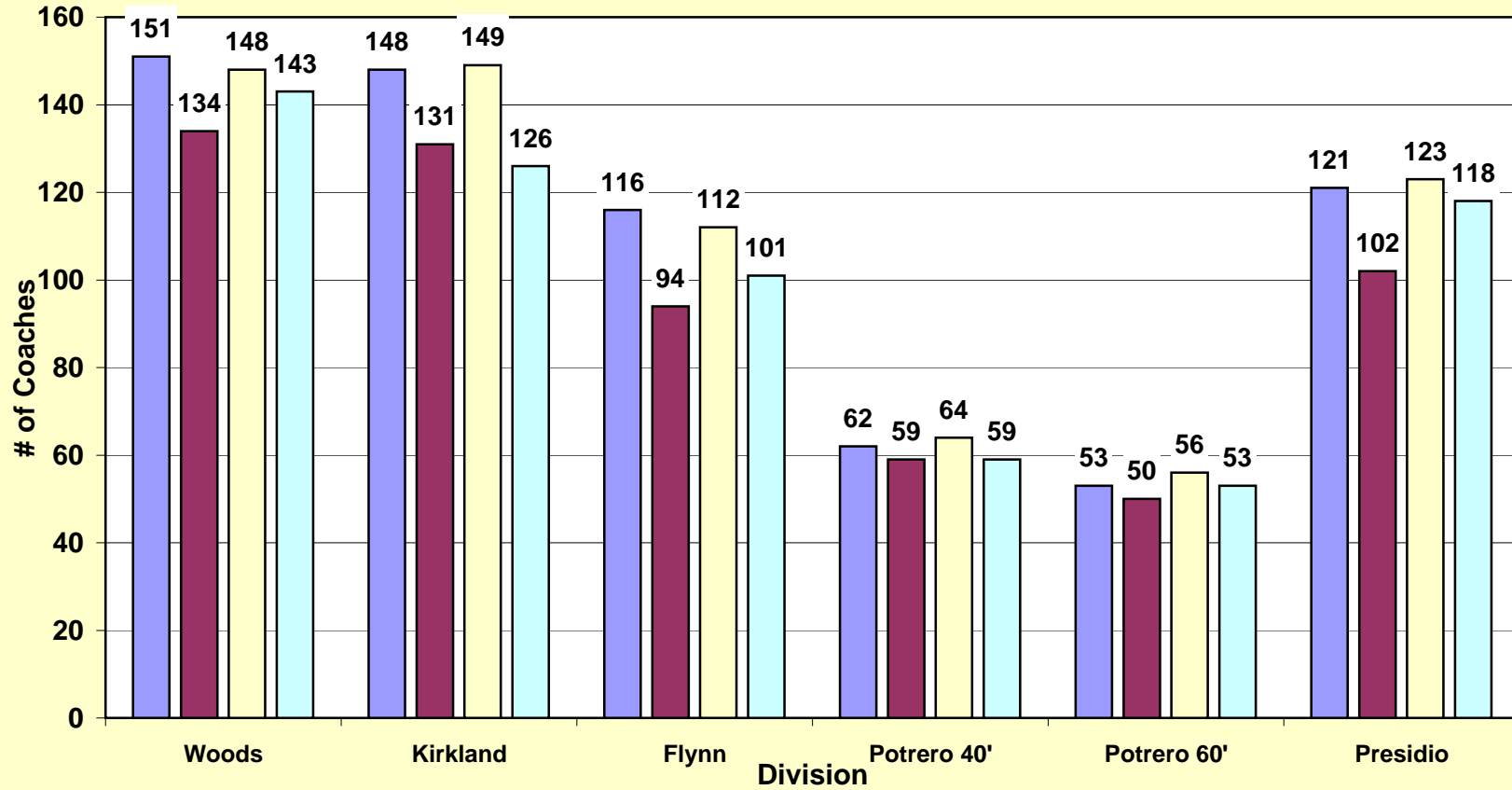
AIR SYSTEM	0
ATCS	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	4
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK / FLAT	0
PM / WEEKLY	4
SUPPORT SHOP	8
BODY/PAINT SHOP	1
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	1
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **29**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance Thursday				
7/16/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	29	8	4	4
Equipment available for service @ 7:30 a.m.	122	13	6	4

Motor & Trolley Coaches Availability
A.M. 7/15/09 & 7/14/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, JULY 15, 2009											
Green	246	50	18	6	16	10	20.3	7.3	2.4	6.5	4.1
Cable Car	125	22	4	6	10	2	17.6	3.2	4.8	8.0	1.6
Potrero	277	62	22	7	21	12	22.4	7.9	2.5	7.6	4.3
Presidio	212	38	15	7	8	8	17.9	7.1	3.3	3.8	3.8
Kirkland	252	42	17	4	12	9	16.7	6.7	1.6	4.8	3.6
Woods	316	60	24	10	16	10	19.0	7.6	3.2	5.1	3.2
Flynn	203	49	17	7	20	5	24.1	8.4	3.4	9.9	2.5
Total	1,631	323	117	47	103	56	19.8%	7.2%	2.9%	6.3%	3.4%

Summary For The Last 7 Days

WEDNESDAY 7 8	1,640	322	109	60	94	59	20%	7%	4%	6%	4
THURSDAY 7 9	1,643	328	92	59	109	68	20%	5%	4%	7%	4
FRIDAY 7 10	1,663	359	120	54	104	81	22%	7%	3%	6%	5
SATURDAY 7 11	1,102	280	96	35	89	60	25%	9%	3%	8%	5
SUNDAY 7 12	1,065	262	91	32	88	51	25%	8%	3%	8%	5
MONDAY 7 13	1,645	349	126	53	113	57	21%	8%	3%	7%	4
TUESDAY 7 14	1,618	320	121	49	99	51	20%	7%	3%	6%	3

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.