



**Muni
Service Delivery
Daily Report**

Thursday, July 16, 2009





Content

- Not outs for the a.m. rush hour 3
- Not outs for the p.m. rush hour 4
- Daily not outs & RDO report 5
- Accidents & line delays > 20 minutes 6
- Vehicles availability and maintenance reports
 - Light Rail Vehicles Count (chart) 8
 - Light Rail Maintenance Hold 9
 - Light Rail Maintenance Available 10
 - Light Rail Maintenance Count 11
 - Motor & Trolley Buses Pull Outs (chart) 12
 - Motor & Trolley Buses Pull Outs (details) 13
- Operators absenteeism report 14

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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FRIDAY JULY 17 2009 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	3	0	0	0	1X=1, 9=1, 9X=1
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	4	0	0	0	22=1, 41=2, 49=1
Presidio	0	0	0	0	
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	7	0	0	0	

Special Events				
0				
Division				
REPORT DATA AS OF 0740 AM				

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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THURSDAY 07 16 09 PM NOLO REPORT

Cable Car	1	0	0	0	1=61
Flynn	7	0	0	0	1=1X 4=9X 2=38
Kirkland	3	0	1	0	1=1X 1=10 1=19
Woods	9	0	0	0	1=23 2=27 1=29 1=30X 1=44 1=48 2=54
Potrero	9	0	0	0	1=7 1=14 1=22 1=30 2=41 3=49
Presidio	1	0	0	0	1=1
Metro	1	0	0	0	1=KT
F line	0	0	0	0	
TOTAL	31	0	1	0	

Special Events

Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 7/16/2009							
Revised 6/15/09							
Cable Car one-piece	1	0	4.5%	49	2	0	4.1%
Cable Car multi-piece	2		33.3%				
Flynn one-piece	2	3	5.3%	154	4	3	2.6%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	2	1	3.5%	212	4	1	1.9%
Kirkland multi-piece	4		4.0%				
Woods one-piece	3	0	3.4%	251	7	0	2.8%
Woods multi-piece	8		8.0%				
Potrero one-piece	2	2	3.0%	212	6	2	2.8%
Potrero multi-piece	8		9.0%				
Presidio one-piece	1	6	1.9%	174	3	6	1.7%
Presidio multi-piece	4		4.7%				
Metro one-piece	1	11	1.5%	146	1	11	0.7%
Metro multi-piece	0		0.0%				
F Line one-piece	1	1	10.0%	33	1	1	3.0%
F Line multi-piece	0		0.0%				
System total				1231	28	24	2.3%

Accidents

Thu Jul 16, 2009

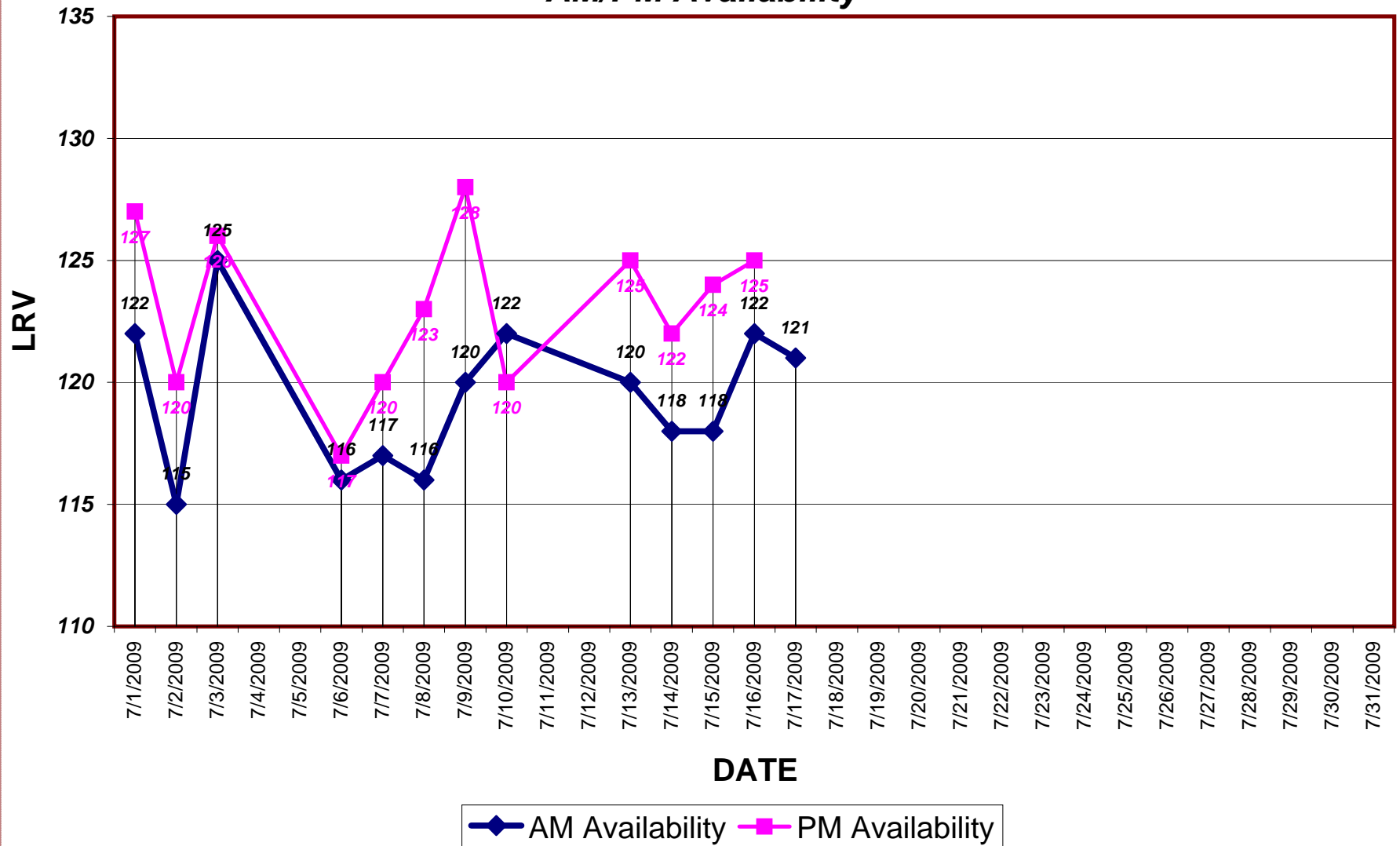
TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:59 07/16/09	R 142/N/1480-15 ME	77	3		N		SUNSET TUNNEL BETWEEN CARL & COLE (IB,OB)	OPERATOR OBSERVED INTRUDERS WALKING INSIDE THE SUNSET TUNNEL.	IB	00:59	01:13	86
							1056971	OPERATORS ON THE N-JUDAH LINE WAS NOTIFIED ABOUT THE INTRUDERS AND TO OPERATE WITH CAUTION GOING INBOUND & OUTBOUND THROUGH THE AREA. SFPD* DISPATCH# 78, SFPD UNIT.#3F13E & 3F15B APPREHENDED THE TRESSPASSERS, BUT NO ARREST WAS MADE. MUNI SECURITY WAS INFORMED. SENIOR STAFF/SAFETY/RAILS NOTIFIED. VEH DELAY: 00:14				
13:17 07/16/09	R OPERATOR ME	20	1	13	N	1452	JUDAH & 28TH AVE (OB)	PASSENGER STRUCK BY AUTO WHILE ALIGHTING.	OB LD	13:17 13:17	13:50 13:50	85
							1057079	[LRV2=1465]MEDIC #12 & ENGIN 18 TREATED AND RELEASED.NO RANDOM DRUG TEST.3-MOTOR COACH SHUTTLES.LSGP,VIDEO PULL*,SYSTEM SAFETY.CLAIMS*4M1,SFPD 3B3F STAR 438. VEH DELAY: 00:33 LINE DELAY: 00:33				
15:42 07/16/09	R OPERATOR GV	75	3	175	F	1077	FERRY & MAIN (IB,OB)	LRV & AUTO ACCIDENT	IB LD	15:47 15:47	16:00 16:00	85
							1057146	INSPECTOR SHOP RESPONDED AND CAR TAKEN OUT OF SERVICE TO THE FERRY.4S27,4C55.1M4,SAFETY* NO CPUC. VEH DELAY: 00:13 LINE DELAY: 00:13				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
16:31 07/16/09	R	OPERATOR PR	11	0	150	45	5490	LYON & FILBERT (IB)	NON INJURY ACCIDENT, COACH / COACH.	IB	16:31	18:15	24
						1057153		2ND INCIDENT COACH 422-41-5446 ID#2492 TOWED IN, INSP BROWN L, FONG D, SYSTEM SAFETY OFFICER SHAW, 1M4*, VIDEO*, MARY TRAVIS ALLEN*, DANNY TOMSON*, BOTH OPERATORS 799, RESCUE OPERATOR PULLED IN COACH. SI PRESIDIO N/R [EOR 23:25] VEH DELAY: 06:54					
16:31 07/16/09	R	OPERATOR PO	11	2	422	41	5446	LYON & FILBERT (OB)	COACH & COACH COLLIDE BROKEN POLE	OB	16:31	19:50	29
						1057035		COACH TOWED IN INSP BROWN MGR ANDREWS * SI POTRERO N/R VEH DELAY: 03:19					
16:47 07/16/09	T	SFPD	7			5571	STOCKTON & GEARY	ALLEGED PEDESTRAIN COLLISION		16:47		36	
						1057147		INSP J FLORES RESP. (INTERVIEW PEDESTRAIN) LEFT SCENE NO CONTACT, SFPD 3J41D RESP. CLIAMS 6A40*, VIDEO* MGR A. ANDREWS*					
18:47 07/16/09	R	OPERATOR PO	24	3	449	22	5411	FILLMORE & EDDY (IB)	VEHICLE ACCIDENT COACH / CAR HIT AND RUN	IB	18:47		36
						1057155		INTERVIEW AT THE POTRERO DIVISION					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:17 07/16/09	R OPERATOR ME	20	1	13	N	1452	JUDAH & 28TH AVE (OB)	PASSENGER STRUCK BY AUTO WHILE ALIGHTING.	OB	13:17	13:50	85
						1057079	[LRV2=1465]MEDIC #12 & ENGIN 18 TREATED AND RELEASED.NO RANDOM DRUG TEST.3-MOTOR COACH SHUTTLES.LSGP,VIDEO PULL*,SYSTEM SAFETY.CLAIMS*4M1,SFPD 3B3F STAR 438. VEH DELAY: 00:33 LINE DELAY: 00:33					

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
July 2009			
07/01/09	WEDNESDAY	122	127
07/02/09	THURSDAY	115	120
07/03/09	FRIDAY	125	126
07/06/09	MONDAY	116	117
07/07/09	TUESDAY	117	120
07/08/09	WEDNESDAY	116	123
07/09/09	THURSDAY	120	128
07/10/09	FRIDAY	122	120
07/13/09	MONDAY	120	125
07/14/09	TUESDAY	118	122
07/15/09	WEDNESDAY	118	124
07/16/09	THURSDAY	122	125
07/17/09	FRIDAY	121	
07/20/09	MONDAY		
07/21/09	TUESDAY		
07/22/09	WEDNESDAY		
07/23/09	THURSDAY		
07/24/09	FRIDAY		
07/27/09	MONDAY		
07/28/09	TUESDAY		
07/29/09	WEDNESDAY		
07/30/09	THURSDAY		
07/31/09	FRIDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 7/17/2009 Friday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

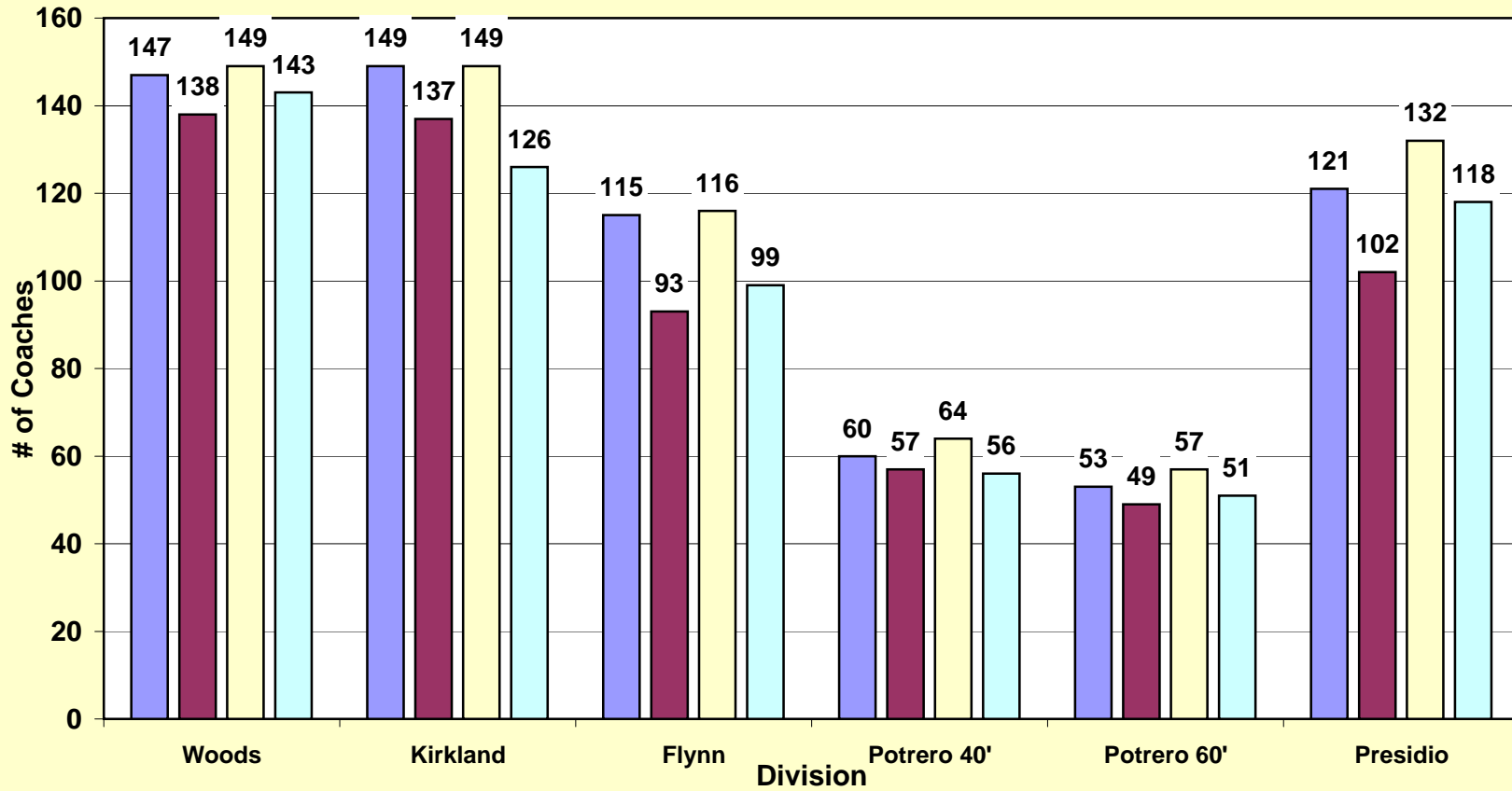
AIR SYSTEM	0
ATCS	0
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	0
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	1
PROPULSION	2
TRUCK / FLAT	0
PM / WEEKLY	3
SUPPORT SHOP	8
BODY/PAINT SHOP	3
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	2
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **30**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance Friday				
7/17/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	30	10	4	4
Equipment available for service @ 7:30 a.m.	121	11	6	4

Motor & Trolley Coaches Availability
A.M. 7/17/09 & 7/16/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
7/17/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	7	11	1	2	2	5	16
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance Holds	34	6	9	49	15	21	44	80	129
Awaiting parts	10	2	2	14	0	0	18	18	32
Radio	0	1	0	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	147	149	115	411	60	53	121	234	645
Final a.m. pull-out	138	137	93	368	57	49	102	208	576
Reserve fleet usage	7	0	0	7	0	0	0	0	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	2	2	4	1	0	5	7
Afternoon (p.m.) availability									
7/16/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	5	9	0	0	0	0	9
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance holds	32	6	8	46	11	17	33	61	107
Awaiting parts	10	2	2	14	0	0	18	18	32
Radio	0	1	0	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	149	149	116	414	64	57	132	253	667
Final p.m. pull-out	143	126	99	368	56	51	118	225	593
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	2	2	3	2	0	5	7

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, JULY 16, 2009											
Green	240	51	17	7	15	12	21.3	7.1	2.9	6.3	5.0
Cable Car	134	32	7	6	11	8	23.9	5.2	4.5	8.2	6.0
Potrero	269	59	21	8	16	14	21.9	7.8	3.0	5.9	5.2
Presidio	210	46	22	4	10	10	21.9	10.5	1.9	4.8	4.8
Kirkland	251	48	20	4	16	8	19.1	8.0	1.6	6.4	3.2
Woods	319	62	24	10	17	11	19.4	7.5	3.1	5.3	3.4
Flynn	203	51	14	7	22	8	25.1	6.9	3.4	10.8	3.9
Total	1,626	349	125	46	107	71	21.5%	7.7%	2.8%	6.6%	4.4%
Summary For The Last 7 Days											
THURSDAY 7 9	1,643	328	92	59	109	68	20%	5%	4%	7%	4
FRIDAY 7 10	1,663	359	120	54	104	81	22%	7%	3%	6%	5
SATURDAY 7 11	1,102	280	96	35	89	60	25%	9%	3%	8%	5
SUNDAY 7 12	1,065	262	91	32	88	51	25%	8%	3%	8%	5
MONDAY 7 13	1,645	349	126	53	113	57	21%	8%	3%	7%	4
TUESDAY 7 14	1,618	320	121	49	99	51	20%	7%	3%	6%	3
WEDNESDAY 7 15	1,631	323	117	47	103	56	20%	7%	3%	6%	3
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											