



**Muni
Service Delivery
Daily Report**

Sunday, July 19, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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MONDAY JULY 20 2009 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	1	0	38=1
Kirkland	4	0	0	0	2=1, 10=1, 28=1, 43=1
Woods	8	0	1	0	16X=2, 23=1, 29=1, 30X=1, 44=1, 48=1, 71=1
Potrero	2	15	1	0	41=8, 7=4, 22=1, 14=1, 24=1, 49=1, 30=1
Presidio	0	0	1	0	
Metro	1	0	1	1	L=1
F line	0	0	0	0	
TOTAL	16	15	5	1	

Special Events

0

Division

REPORT DATA AS OF 0750 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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WEDNESDAY 07 19 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	1	0	1=9X
Kirkland	0	0	0	0	
Woods	5	0	0	0	1=23 1=27 1=29 1=44 1=54
Potrero	3	0	0	0	1=14 1=24 1=49
Presidio	0	0	0	0	
Metro	4	0	0	0	1=KT 2=M 1=N
F line	1	0	0	0	
TOTAL	14	0	1	0	

Special Events

Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SUNDAY 7/19/09							
Revised 2/21/08							
Cable Car one-piece	1	5	4.5%	46	2	5	4.3%
Cable Car multi-piece	2		33.3%				
Flynn one-piece	1	7	2.6%	107	1	7	0.9%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	0	1.8%	138	1	0	0.7%
Kirkland multi-piece	0		0.0%				
Woods one-piece	2	4	2.3%	156	6	4	3.8%
Woods multi-piece	8		8.0%				
Potrero one-piece	1	0	1.5%	136	2	0	1.5%
Potrero multi-piece	2		2.2%				
Presidio one-piece	0	6	0.0%	113	0	6	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	19	1.5%	79	3	19	3.8%
Metro multi-piece	4		8.2%				
F Line one-piece	1	3	10.0%	30	2	3	6.7%
F Line multi-piece	2		22.2%				
System total				805	17	44	2.1%

Accidents

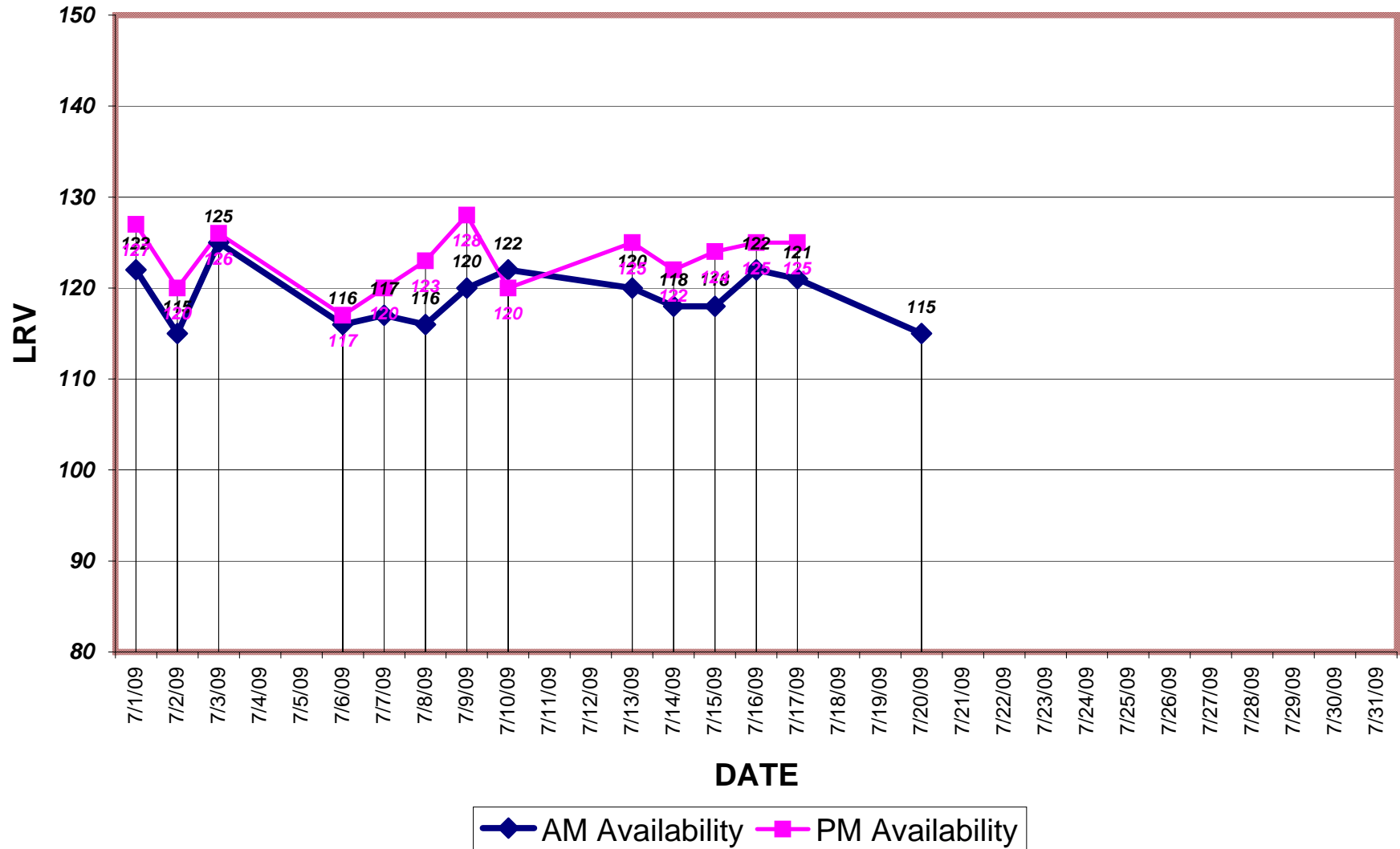
Sun Jul 19, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:00 07/19/09	R OPERATOR WO					8107	PORTOLA & CLAIRMONT (DH)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	DH	11:00	12:05	14
						1057541	INSP. J. WILLIAMS CLEARED. CLAIMS 6A50*, VIDEO*, SAFETY* NO OP 799. PEACE OFFICER FOLLOWING LA HONDA JUVENILE SHUTTLE FAILED TO PUT AUTO IN PARK WHEN THE OFFICER ATTEMPTED TO APREHEND JUVENILE ESCAPING THROUGH REAR SIDE WINDOW OIF COACH. AUTO THEN ROLLED INTO REAR OF COACH. NO INJURIES, NO OP 799. VEH DELAY: 01:05					
17:53 07/19/09	R F.HILL AGENT	74					FOREST HILL STATION	MEDICAL EMERGENCY		17:53		85
						1057586	CLAIMS 6A50*,4C94* ,INTOXICATED PERSON.MEDIC #1015 TRANSPORTED TO SFGH. SFPD 3I2D.					
21:59 07/19/09	R OPERATOR CA	25	3	37	60	25	LEAVENWORTH & WASHINGTON (IB)	ACCIDENT CABLECAR & AUTO COLLIDED H/R MINOR DAMANGE TO CABLE CAR	IB	21:59		40
						1057390	8T54 BEMNET,A.					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:10 07/19/09	R OPERATOR PR	29	2	99	3	5629	SUTTER & STOCKTON (OB)	BLOCKED BY 722 ACTIVITY	OB	14:10	14:35	14
							1057567	INSPS. T. KONG, B. LIANG RESP. MGR. J. STUART* VEH DELAY: 00:25 LINE DELAY: 00:25				
19:39 07/19/09	R OPERATOR ME	74	5	131	M	1501	9TH AVE & JUDAH (IB,OB)	OVERHEAD WIRE DOWN. ROOF DAMAGE REPORTED. ROUTE CHANGE FOR SERVICE.	IB	19:39	21:25	85
							1057575	OVERHEAD LINE # 819. 4S30,4S24,4S44.4T79.SFFD.POWER CONTROL*.LSGP*.SWITCHBACK IB/OB AT 19TH AVE.OB/IB AT HILLWAY. 2 SHUTTLES.SS/STAFF*. SI GREEN LINE DELAY: 01:46				
22:56 07/19/09	R OPERATOR ME	77		130	K	1472	OCEAN & JUNIPERO SERRA (IB,OB)	BLOCKED BY AUTO ON TRACKWAY.	IB	22:56	23:41	86
							1057610	INSP.CASTILLO, INSP.GARCIA, MRU 4S24 & 4S30 CLEARED. TRACK DEPT. OPERATORS NOTIFIED*, REROUTED K-LINE OUTBOUND OVER THE M-LINE AND INBOUND OVER THE J-LINE. SHUTTLES. 311 CALL CENTER*, J.TRUE*, D.BANBURY*, SENIOR STAFF/SAFETY/RAILS* UPAGED. STATION AGENTS*. VEH DELAY: 00:45 LINE DELAY: 00:45				

AM/PM Availability



LRVS AVAILABILITY - PEAK			
	DATE	AM	PM
WEDNESD	07/01/09	122	127
THURSDA	07/02/09	115	120
FRIDAY	07/03/09	125	126
MONDAY	07/06/09	116	117
TUESDAY	07/07/09	117	120
WEDNESD	07/08/09	116	123
THURSDA	07/09/09	120	128
FRIDAY	07/10/09	122	120
MONDAY	07/13/09	120	125
TUESDAY	07/14/09	118	122
WEDNESD	07/15/09	118	124
THURSDA	07/16/09	122	125
FRIDAY	07/17/09	121	125
MONDAY	07/20/09	115	
TUESDAY	07/21/09		
WEDNESD	07/22/09		
THURSDA	07/23/09		
FRIDAY	07/24/09		
MONDAY	07/27/09		
TUESDAY	07/28/09		
WEDNESD	07/29/09		
THURSDA	07/30/09		
FRIDAY	07/31/09		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 7/20/2009 Monday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

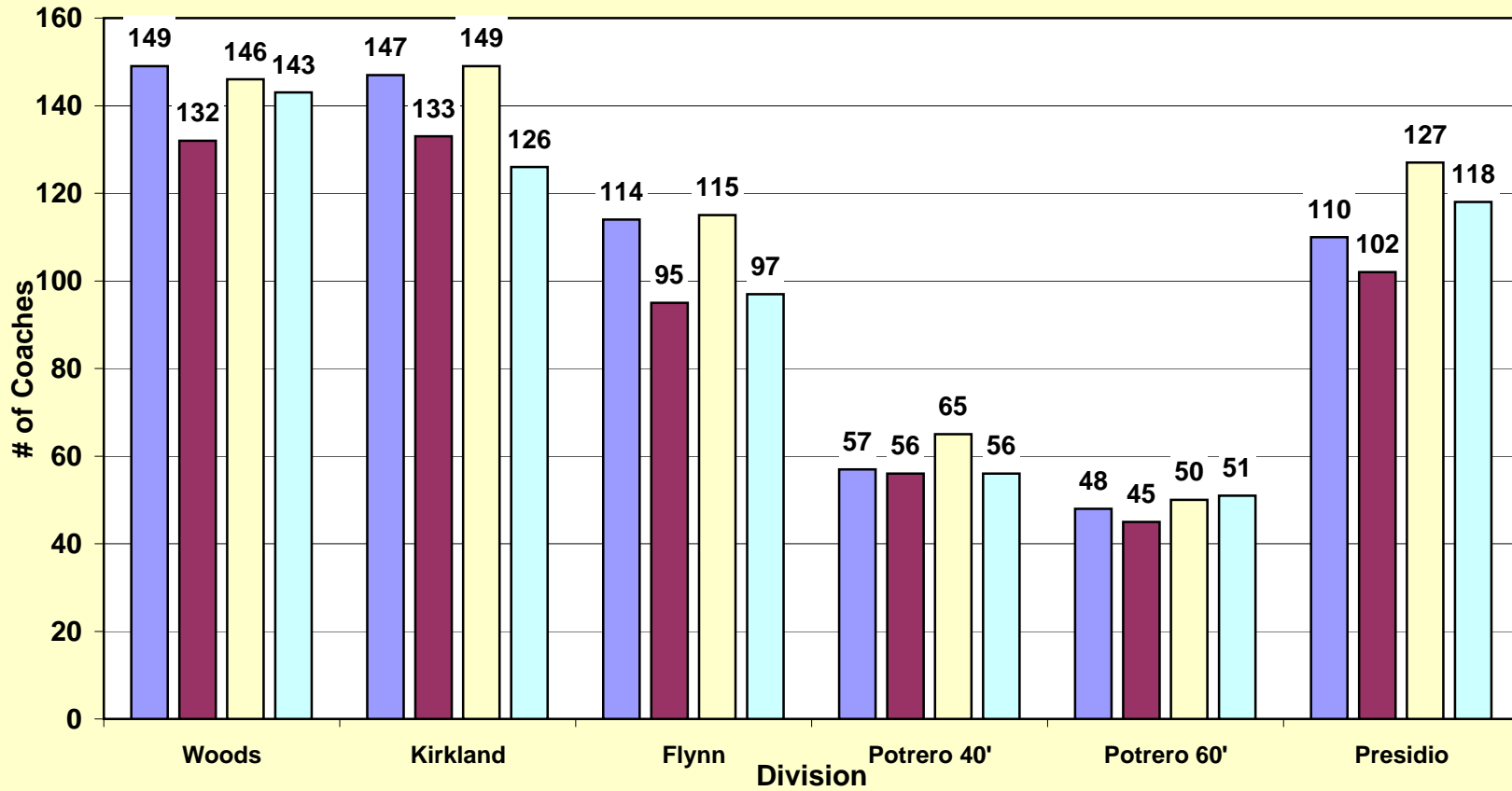
AIR SYSTEM	0
ATCS	5
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK / FLAT	0
PM / WEEKLY	3
SUPPORT SHOP	9
BODY/PAINT SHOP	4
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	3
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **36**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance Monday				
7/20/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	36	11	3	4
Equipment available for service @ 7:30 a.m.	115	10	7	4

Motor & Trolley Coaches Availability
A.M. 7/20/09 & 7/17/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
7/20/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	1	6	3	1	1	5	11
Campaigns / retrofits	0	0	0	0	0	0	4	4	4
Maintenance Holds	32	8	10	50	18	26	55	99	149
Awaiting parts	8	1	0	9	0	0	18	18	27
Radio	0	1	0	1	0	1	2	3	4
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	149	147	114	410	57	48	110	215	625
Final a.m. pull-out	132	133	95	360	56	45	102	203	563
Reserve fleet usage	10	0	0	10	0	0	0	0	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	6	4	0	10	5	5	0	10	20
Afternoon (p.m.) availability									
7/17/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	0	5	0	0	0	0	5
Campaigns / retrofits	0	0	0	0	0	0	4	4	4
Maintenance holds	35	6	9	50	10	24	38	72	122
Awaiting parts	8	2	1	11	0	0	18	18	29
Radio	0	1	0	1	0	0	1	1	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	146	149	115	410	65	50	127	242	652
Final p.m. pull-out	143	126	97	366	56	51	118	225	591
Reserve fleet usage	5	0	0	5	0	2	0	2	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	4	4	3	2	0	5	9

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY, JULY 19, 2009											
Green	114	27	6	3	12	6	23.7	5.3	2.6	10.5	5.3
Cable Car	117	26	11	3	11	1	22.2	9.4	2.6	9.4	0.9
Potrero	173	40	15	4	14	7	23.1	8.7	2.3	8.1	4.0
Presidio	132	24	9	2	7	6	18.2	6.8	1.5	5.3	4.5
Kirkland	171	35	12	3	12	8	20.5	7.0	1.8	7.0	4.7
Woods	216	53	17	10	18	8	24.5	7.9	4.6	8.3	3.7
Flynn	137	39	12	4	14	9	28.5	8.8	2.9	10.2	6.6
Total	1,060	244	82	29	88	45	23.0%	7.7%	2.7%	8.3%	4.2%

Summary For The Last 7 Days

SUNDAY 7 12	1,065	262	91	32	88	51	25%	8%	3%	8%	5
MONDAY 7 13	1,645	349	126	53	113	57	21%	8%	3%	7%	4
TUESDAY 7 14	1,618	320	121	49	99	51	20%	7%	3%	6%	3
WEDNESDAY 7 15	1,631	323	117	47	103	56	20%	7%	3%	6%	3
THURSDAY 7 16	1,626	349	125	46	107	71	21%	8%	3%	7%	4
FRIDAY 7 17	1,677	373	147	47	103	76	22%	9%	3%	6%	5
SATURDAY 7 18	1,118	278	92	32	86	68	25%	8%	3%	8%	6

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.