



**Muni
Service Delivery
Daily Report**

Wednesday, July 29, 2009





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	Count	Time
Baseball Game Service Summary Report JULY 29, 2009		
ATTENDANCE: 37582		NUMBER OF
PASSENGERS (appr.): 3250		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		12:45
First IB trip at Embarcadero		10:25
Last IB trip at Embarcadero		13:23
Number of special IB trips	9	
Number of regular IB trips	39	
Total pre-game trips	48	
Average IB headway		3:46
Standard deviation		3:24
Post-game outbound (OB) service		
Game ended		15:15
First OB trip at Embarcadero		15:03
Last OB trip at Embarcadero		15:58
Load completed		15:35
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	4	
L	2	
M	1	
N	6	
Total post-game trips	13	
Average OB headway		4:17
Standard deviation		2:39

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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THURSDAY 07/30/09 AM NOLO REPORT

Cable Car	1	0	0	0	59=1
Flynn	1	0	0	0	9X=1
Kirkland	0	0	0	0	
Woods	3	0	0	0	29=1; 30X=1; 23=1
Potrero	2	0	2	0	41=2
Presidio	1	0	0	0	5=1
	Metro	0	0	0	
	F line	0	1	1	
TOTAL	8	0	3	1	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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WEDNESDAY 07 29 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	2	0	0	0	2=38
Kirkland	3	0	0	0	1=19 1=43 1=47
Woods	2	0	0	0	1=18 1=54
Potrero	0	0	1	0	
Presidio	0	0	0	0	
Metro	0	0	1	0	
F line	0	0	0	0	
TOTAL	7	0	2	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 7/29/2009							
Revised 6/15/09							
Cable Car one-piece	1	4	4.5%	49	1	4	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	3	2.6%	154	1	3	0.6%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	0	1.8%	212	1	0	0.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	3	1.1%	251	2	3	0.8%
Woods multi-piece	2		2.0%				
Potrero one-piece	0	0	0.0%	212	0	0	0.0%
Potrero multi-piece	0		0.0%				
Presidio one-piece	1	2	1.9%	174	1	2	0.6%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	4	1.5%	146	1	4	0.7%
Metro multi-piece	0		0.0%				
F Line one-piece	2	2	20.0%	33	2	2	6.1%
F Line multi-piece	0		0.0%				
System total				1231	9	18	0.7%

Accidents

Wed Jul 29, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:53 07/29/09	R OPERATOR PR	39	3	103	5	5585	MCALLISTER & HYDE (IB)	ACCIDENT COACH & PEDSTRIAN (WHEELCHAIR PERSON WAS INTOXICATED); HIP INJURY	IB	11:53	13:00	39
							1059189	INSP L. DAVIS, MANAGER STUART, 6A42, SYSTEM SAFETY, VIDEO*, POLICE # 3J62, CASE # 090769573, MEDIC #67 TRANSPORTED PEDSTRIAN TO SFGH, INSP L. DAVIS 799 OPERATOR, NEW OPERATOR TOOK OVER THE RUN, DISPATCHER*N/R [EOR 18:58] VEH DELAY: 07:05				
12:53 07/29/09	R OPERATOR KI	30	1	747	28	8003	LAGUNA & BAY (IB)	ACCIDENT COACH AND VAN	IB	12:53	14:28	11
							1059223	INSPECTOR HENDERSON,B;RESPOND,MGR.STUART,J.*,CLAIMS *,VIDEO *,DISPATCHER *,INSPECTOR FLORES,J.TRANSPORT RESCUE OPERATOR ,COACH WINDOW DAMAGE,OPERATOR POST ACCIDENT TESTING SI KIRKLAND N/R VEH DELAY: 01:35				
17:02 07/29/09	R OPERATOR ME	74	7	120	J	1486	CHURCH ST & CLIPPERR (OB)	NON INJURY ACCIDENT, LRV & AUTO, MINOR	OB LD	17:02	17:10	87
							1059262	OPERATOR CLEARED, INTERVIEWED AT METRO TERMINAL BY INSP C GONZALES, SYSTEM SAFETY NOTIFIED, SENIOR STAFF & RAIL OPERATIONS*. OCC SUBMITTED REVISED FORM ^R^. VEH DELAY: 00:08 LINE DELAY: 00:08				

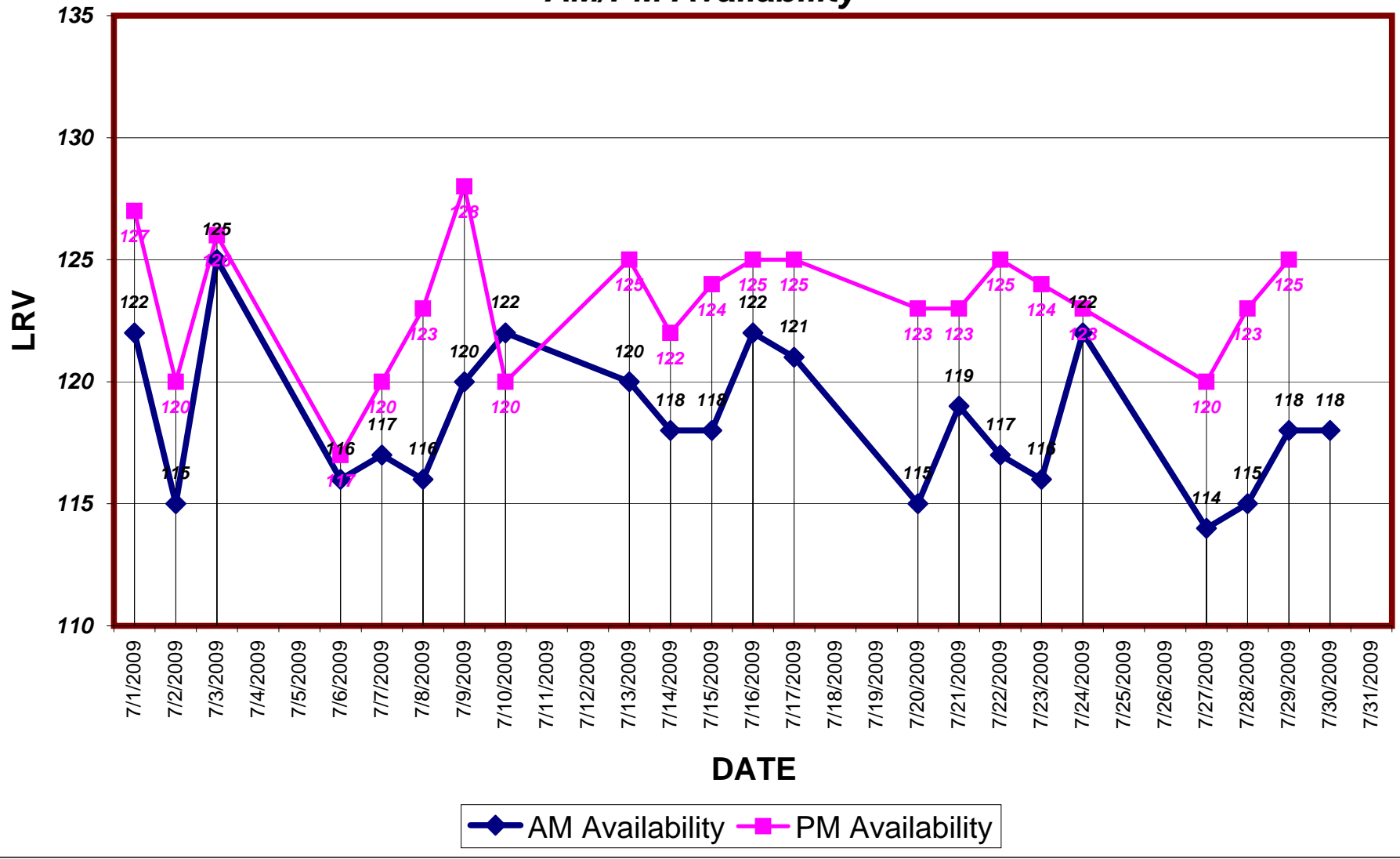
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
18:06 07/29/09	T	SFPD KI	38	2	779	108	8208	2ND ST & HARRISON (IB)	SFPD DISPAATCH REPORT CITIZEN COMPLAINT OF COACH STRUCK HER VEHICLE AND DID NOT STOP.	IB	18:06		25
							1059209	INSP.HENDERSON DISPATCHED TO LOCATION, DID NOT LOCATE ALLEGED AUTO INVOLVED IN ACCIDENT. DID NOT OBSERVE ANY DEBRIS ALLEGEDLY LEFT AT SCENE. SEE ACCOMPANYING TAG#1059206 FOR OPERATOR INTERVIEW.					
18:36 07/29/09	R	OPERATOR WO	29	2640	232	54	8444	PLYMOUTH & GRAFTON (IB)	MINOR ACCIDENT COACH & AUTO. RIGHT SIDE AUTO MIRROR STRUCK BY LEFT REAR OF COACH.	IB	18:36	19:36	25
							1059211	INSP.NEWMAN CLEARED VEH DELAY: 01:00					
22:48 07/29/09	R	OPERATOR KI	16		782	28	8340	PARK PRESIDIO & FULTON (IB)	ACCIDENT, COACH / AUTO	IB	22:48	23:35	16
							1059305	INSP. A. GEETER, NO INJURIES, MINOR DAMAGE TO COACH, MAJOR TO AUTO, NO (799), VIDEO* VEH DELAY: 00:47					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was not delay > 20 minutes.

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
July 2009			
07/01/09	WEDNESDAY	122	127
07/02/09	THURSDAY	115	120
07/03/09	FRIDAY	125	126
07/06/09	MONDAY	116	117
07/07/09	TUESDAY	117	120
07/08/09	WEDNESDAY	116	123
07/09/09	THURSDAY	120	128
07/10/09	FRIDAY	122	120
07/13/09	MONDAY	120	125
07/14/09	TUESDAY	118	122
07/15/09	WEDNESDAY	118	124
07/16/09	THURSDAY	122	125
07/17/09	FRIDAY	121	125
07/20/09	MONDAY	115	123
07/21/09	TUESDAY	119	123
07/22/09	WEDNESDAY	117	125
07/23/09	THURSDAY	116	124
07/24/09	FRIDAY	122	123
07/27/09	MONDAY	114	120
07/28/09	TUESDAY	115	123
07/29/09	WEDNESDAY	118	125
07/30/09	THURSDAY	118	
07/31/09	FRIDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 07/30/2009 Thursday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

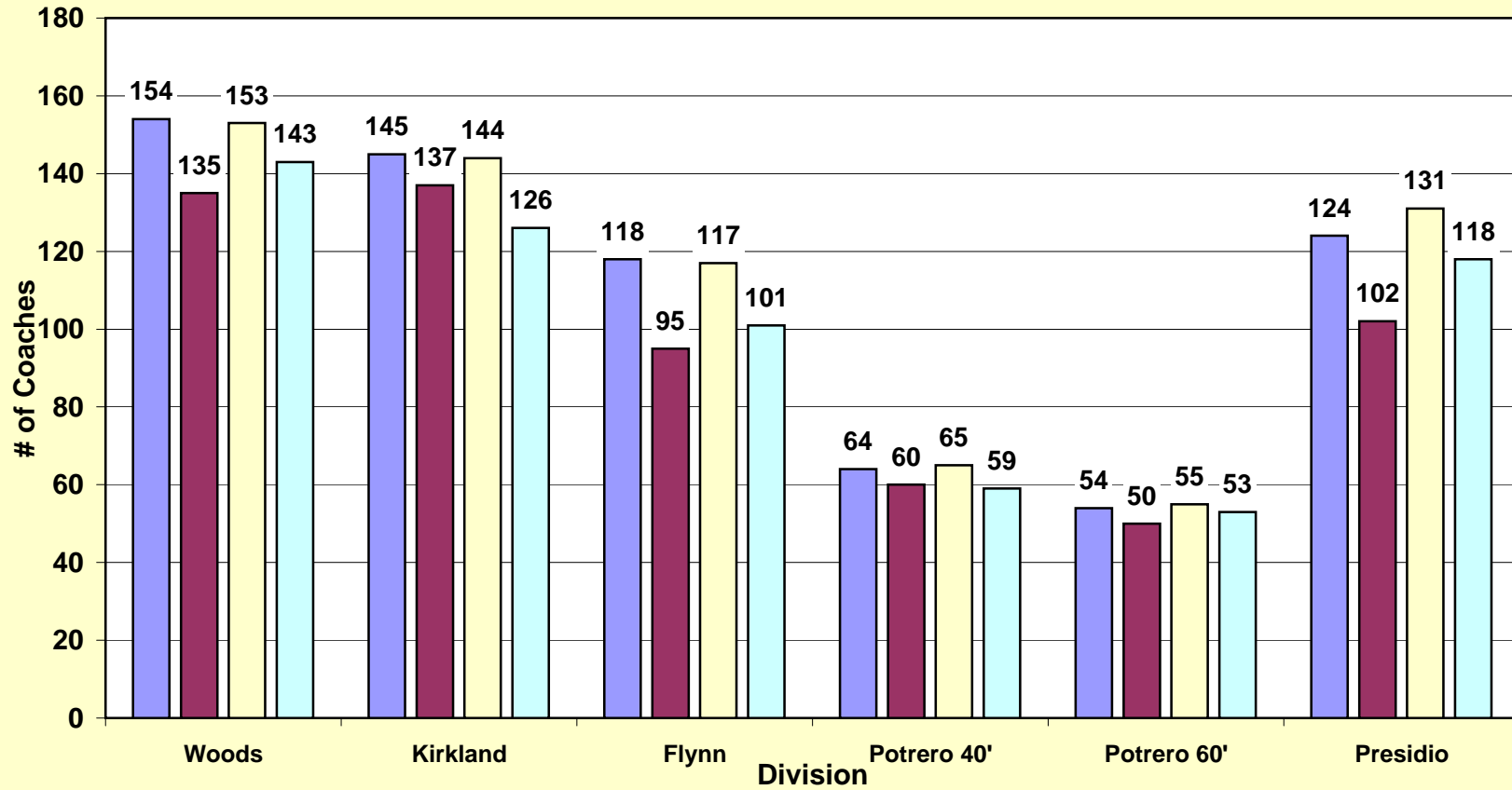
AIR SYSTEM	0
ATCS	7
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK / FLAT	1
PM / WEEKLY	5
SUPPORT SHOP	3
BODY/PAINT SHOP	2
FLEET APPEARANCE	0
PARTS	1
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **33**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Thursday 07/30/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	33	10	2	3
Equipment available for service @ 7:30 a.m.	118	11	8	5

Motor & Trolley Coaches Availability
A.M. 7/30/09 & 7/29/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, JULY 29, 2009											
Green	248	64	24	9	15	16	25.8	9.7	3.6	6.0	6.5
Cable Car	130	29	6	5	13	5	22.3	4.6	3.8	10.0	3.8
Potrero	277	56	19	5	22	10	20.2	6.9	1.8	7.9	3.6
Presidio	211	37	11	6	10	10	17.5	5.2	2.8	4.7	4.7
Kirkland	255	39	9	7	14	9	15.3	3.5	2.7	5.5	3.5
Woods	311	56	15	10	21	10	18.0	4.8	3.2	6.8	3.2
Flynn	203	42	9	10	18	5	20.7	4.4	4.9	8.9	2.5
Total	1,635	323	93	52	113	65	19.8%	5.7%	3.2%	6.9%	4.0%
Summary For The Last 7 Days											
WEDNESDAY 7 22	1,626	323	100	51	109	63	20%	6%	3%	7%	4
THURSDAY 7 23	1,624	355	116	53	113	73	22%	7%	3%	7%	4
FRIDAY 7 24	1,641	394	147	57	114	76	24%	9%	3%	7%	5
SATURDAY 7 25	1,116	294	108	36	90	60	26%	10%	3%	8%	5
SUNDAY 7 26	1,055	281	106	32	85	58	27%	10%	3%	8%	5
MONDAY 7 27	1,627	390	146	57	116	71	24%	9%	3%	7%	4
TUESDAY 7 28	1,612	348	112	55	116	65	22%	7%	3%	7%	4
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											