



**Muni  
Service Delivery  
Daily Report**

Monday, July 6, 2009





## Content

	Count	Time
<b>Baseball Game Service Summary Report JULY 6, 2009</b>		
<b>ATTENDANCE: 26995</b>		
<b>NUMBER OF PASSENGERS (appr.): 2580</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
<b>Pre-game inbound (IB) service</b>		
Game started		19:15
First IB trip at Embarcadero		16:21
Last IB trip at Embarcadero		19:24
Number of special IB trips	9	
Number of regular IB trips	43	
Total pre-game trips	52	
Average IB headway		3:37
Standard deviation		2:43
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>21:40</b>
First OB trip at Embarcadero		21:41
Last OB trip at Embarcadero		22:15
<b>Load completed</b>		<b>22:00</b>
Trips to Castro	0	
Trips to Embarcadero	1	
J	0	
KT	4	
L	1	
M	1	
N	4	
<b>Total post-game trips</b>	<b>11</b>	
<b>Average OB headway</b>		<b>3:37</b>
Standard deviation		2:29



Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**WEDNESDAY 07 06 09 PM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	4	0	0	0	1=2 2=12 1=47
Woods	6	0	2	0	2=16X 1=27 1=30X 1=44 1=48
Potrero	6	0	0	1	1=7 1=14 1=22 1=30 2=49
Presidio	0	0	0	1	
Metro	10	0	1	0	2=J 4=KT 1=L 2=M 1=N
F line	1	0	0	0	
<b>TOTAL</b>	<b>27</b>	<b>0</b>	<b>3</b>	<b>2</b>	

**Special Events**

Division

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 7/6/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	0	0	0.0%	49	0	0	0.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	1	1	2.6%	154	1	1	0.6%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	3	2	5.3%	212	7	2	3.3%
<b>Kirkland multi-piece</b>	8		7.9%				
<b>Woods one-piece</b>	2	4	2.3%	251	5	4	2.0%
<b>Woods multi-piece</b>	6		6.0%				
<b>Potrero one-piece</b>	1	6	1.5%	212	3	6	1.4%
<b>Potrero multi-piece</b>	4		4.5%				
<b>Presidio one-piece</b>	1	0	1.9%	174	1	0	0.6%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	4	8	6.0%	146	8	8	5.5%
<b>Metro multi-piece</b>	8		16.3%				
<b>F Line one-piece</b>	1	4	10.0%	33	1	4	3.0%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				1231	26	25	2.1%

# Accidents

Mon Jul 06, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:28 07/06/09	R OPERATOR ME	77	0	11	L	1426	MONTGOMERY STATION BETWEEN EMBARCADERO STATION & MONTGOMERY STATION (OB)	ATCS TIME-OUT / VOBC SWITCHOVER (TRAIN EB IN MOTION). PASSENGER (D. YEE) CLAIM INJURY	OB	07:23	07:25	86
							1055528	[LRV2=1434]INSP.CASTRO INTERVIEW OPERATOR. PASSENGER (D.YEE) REQUEST AID, SFFD*CAD.# 64. MEDIC #19 TRANSPORTED PASSENGER TO SFGH. OPERATOR/PASSENGER ANNOUNCEMENTS MADE. METRO SHOP* FOR DATA DUMP. CAR TRADED WITH RUN 40/M/1494 AT WEST PORTAL & ULLOA. CLAIMS* 6-A-50, SYSTEM SAFETY/SENIOR STAFF/RAILS NOTIFIED. MR.YEE FAMILY NOTIFIED. K.ANDERSON*, J.KELLY*, WORKERS COMP*, TWU LOCAL 200*, VIDEO DEPT*. VEH DELAY: 00:02 LINE DELAY: 00:02	LD	07:23	07:25	
07:48 07/06/09	R OPERATOR PO	30	0	375	22	5422	FILLMORE & BEACH (OB)	ACCIDENT (COACH / TRUCK)	OB	07:48	08:12	25
							1055527	INSP L. BROWN RESP. MINOR DAMAGE TO COACH AT WINDSHIELD. NO DAMAGE TO TRUCK. NO INJURY. NO 799. COACH CONTINUE IN SERVICE. SYSTEM SAFETY* CLAIM 6A50* VEH DELAY: 00:24				
11:32 07/06/09	R OPERATOR PO	30	8	338	22	5404	16TH STREET & POTRERO (OB)	ACCIDENT (COACH / TRUCK)	OB	11:32	12:35	26
							1055538	INSP TC. JOHNSON RESP. MINOR DAMAGE TO REAR LEFT SIDE OF COACH, RIGHT SIDE MIRROR IN THE TRUCK BROKEN. NO INJURY, NO 799. SYSTEM SAFETY*, CLAIM 6A50*, VIDEO* VEH DELAY: 01:03				

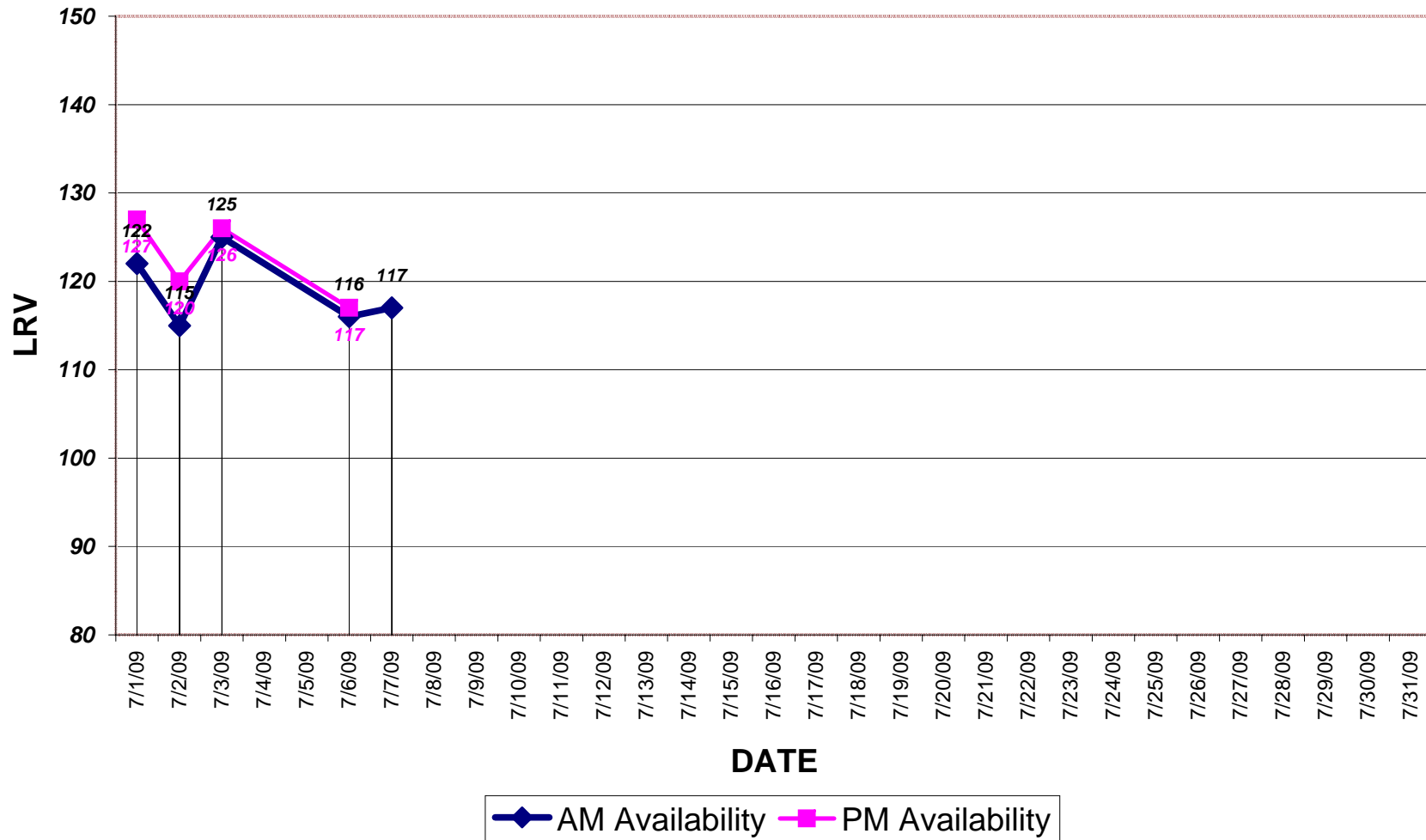
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:51 07/06/09	R OPERATOR PO	30		415	22	5468	FILLMORE & SACRAMENTO (IB)	ACCIDENT-COACH & AUTOMOBILE	IB	12:51	13:30	25
							1055539	CLAIMS 6A50 *; INSP. P. JONES RESPONDED, STATES AUTO WAS PARKED/UNATTENDED BEHIND THE BUS ZONE. OPERATOR MADE CONTACT WITH THE LEFT FRONT TIRE AND BUMPER OF AUTO. THE OWNER SHOWED UP AND DROVE AWAY WITHOUT TALKING TO INSP. JONES. NO POST ACCIDENT DRUG TEST. VEH DELAY: 00:39				
15:32 07/06/09	R 4T41	13					METRO YARD & TRACK #11	LRV/AUTO ACCIDENT MINOR DAMAGE TO LEFT FRONT BUMPER OF AUTO. LRV DAMAGE REAR DOOR, SCRATCH PAINT. (SHOPMAN MOVING CAR)		15:32		25
							1055638	KEN ANDERSON* NO R-FORM .4T41*,4S20*,CLAIMS* 6-A-62.				
18:00 07/06/09	R SFPD ME	74		144	K/T	1436	3RD ST & INNES ST (SB)	SFPD ACTIVITY	SB	18:08	18:14	74
							1055612	SFPD UNIT 4-C-42-C RESPONDED; NO ARREST; INSP H HENLEY* VEH DELAY: 00:06 LINE DELAY: 00:06	LD	18:08	18:14	
19:30 07/06/09	R OPERATOR KI	29	0	752	10	8002	FOLSOM & FREMONT (IB)	ALLEGED ACCIDENT-COACH & AUTOMOBILE	IB	19:31	20:20	38
							1055681	INSP. B. LIANG; 6A42-L. BERNABEI*; VIDEO PULLED*; NO DAMAGE TO COACH; MINOR SCRATCH ON AUTOMOBILE RIGHT FRONT FENDER; AREA OF IMPACT (AOI) UNKNOWN; NO POST ACCIDENT DRUG TEST REQUIRED; OPERATOR N/R; EOR. SI KIRKLAND VEH DELAY: 00:49				
21:55 07/06/09	T 311 DISPATCHER WO	25	0	201	26	8146	MISSION & 30TH ST (OB)	311 DISPATCHER REPORTS CITIZEN COMPLAINT OF OPERATOR RUNNING RED LIGHT AND ALMOST RUNNING OVER PEDESTRIAN.	OB	21:55		25
							1055619	OPERATOR CONTACTED, TO BE INTERVIEWED AT TERMINAL. SEE ACCOMPANYING TAG#1055618.				
22:09 07/06/09	R OPERATOR WO	25	0	201	26	8146	MISSION & 5TH ST (OB)	OPERATOR INTERVIEW RE: ALLEGED RED LIGHT RUNNER INCIDENT. SEE ACCOMPANYING TAG#1055619	OB	22:47	22:54	25
							1055618	ESCOBAR CLEARED. VEH DELAY: 00:07				



## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:18 07/06/09	R OPERATOR PO	30		423	30	7121	4TH ST & MARKET (IB)	WORKING FIRE	IB	10:18	10:20	25
					1055589		INSP B.WONG, MNGR J.STUART, INSP P.JONES RESPOND. 30 AND 45 LINES SWITCHED AT STOCKTON/ POST IB/OB. 10 SHUTTLES USED TO BRIDGE GAP IN SERVICE. SHUTTLES ROUTED STOCKTON TO OFARRELL, L-OFARRELL TO MARKET, R-2ND ST, R- MISSION, L- 4TH ST. 2 STOPS MISSED.9X REROUTED STOCKTON / OFARRELL, L- OFARRELL, ONTO MARKET, R-2ND ST, R- MISSION,L 4TH ST TO REGULAR ROUTE. 2 STOPS MISSED. VEH DELAY: 00:02 LINE DELAY: 01:32		LD	10:18	11:50	

## LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
July 2009			
07/01/09	WEDNESDAY	122	127
07/02/09	THURSDAY	115	120
07/03/09	FRIDAY	125	126
07/06/09	MONDAY	116	117
07/07/09	TUESDAY	117	
07/08/09	WEDNESDAY		
07/09/09	THURSDAY		
07/10/09	FRIDAY		
07/13/09	MONDAY		
07/14/09	TUESDAY		
07/15/09	WEDNESDAY		
07/16/09	THURSDAY		
07/17/09	FRIDAY		
07/20/09	MONDAY		
07/21/09	TUESDAY		
07/22/09	WEDNESDAY		
07/23/09	THURSDAY		
07/24/09	FRIDAY		
07/27/09	MONDAY		
07/28/09	TUESDAY		
07/29/09	WEDNESDAY		
07/30/09	THURSDAY		
07/31/09	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>7/7/2009</b> <b>Tuesday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

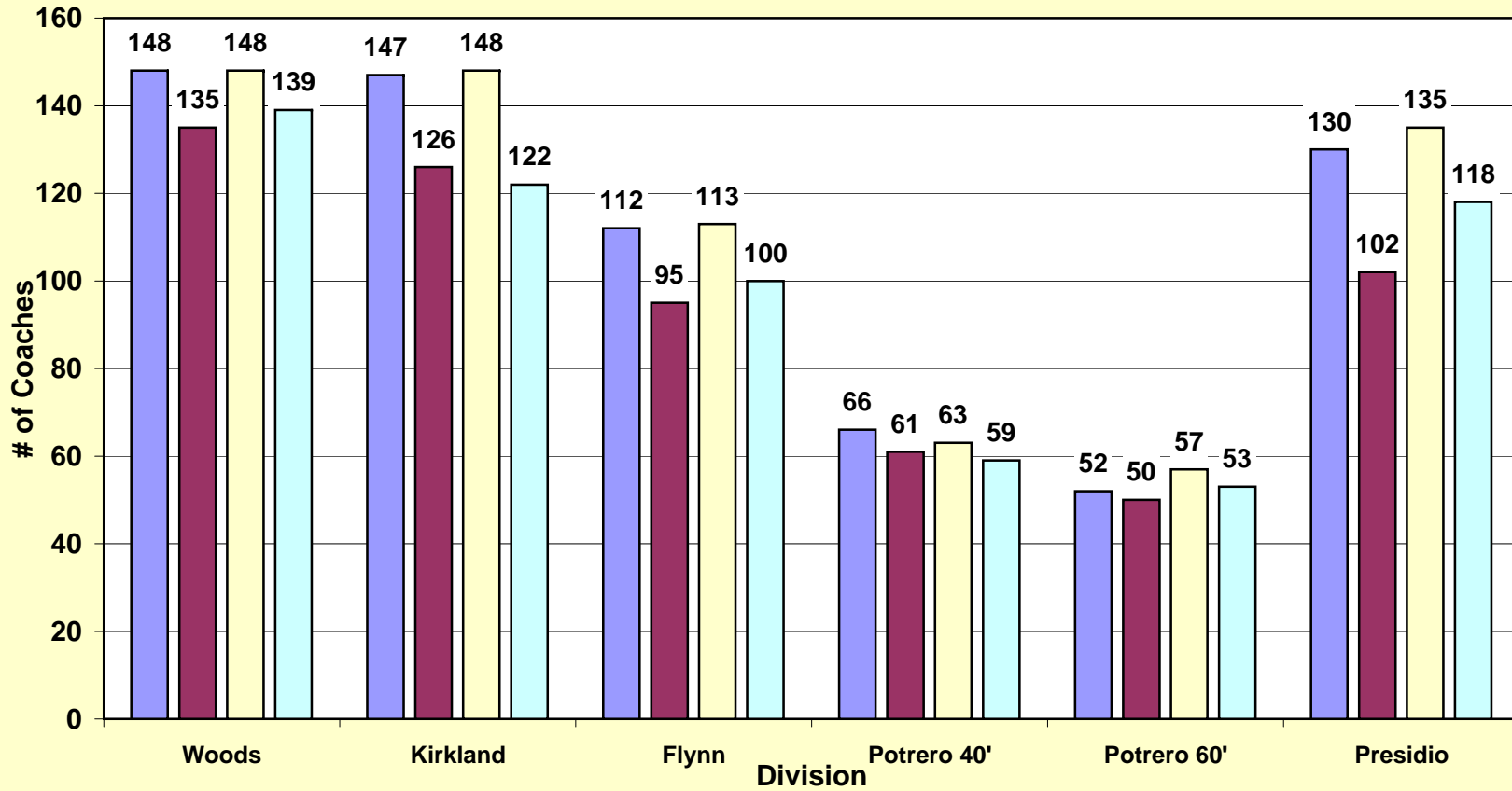
AIR SYSTEM	0
ATCS	3
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK / FLAT WHEEL	1
PM / WEEKLY	3
SUPPORT SHOP	9
BODY/PAINT SHOP	4
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	1
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	1

**TOTAL** **34**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance Tuesday</b>				
<b>7/7/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	34	9	3	3
<b>Equipment available for service @ 7:30 a.m.</b>	117	12	7	5

**Motor & Trolley Coaches Availability**  
**A.M. 7/7/09 & 7/6/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>7/7/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	0	1	6	7	0	2	2	4	11
Campaigns / retrofits	0	0	0	0	0	0	4	4	4
Maintenance Holds	33	8	12	53	9	22	35	66	119
Awaiting parts	11	1	0	12	0	0	18	18	30
Radio	0	0	0	0	1	0	0	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	148	147	112	407	66	52	130	248	655
Final a.m. pull-out	135	126	95	356	61	50	102	213	569
Reserve fleet usage	1	0	0	1	0	0	0	0	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	3	11	0	14	0	0	0	0	14
<b>Afternoon (p.m.) availability</b>									
<b>7/6/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	1	1	4	6	0	0	0	0	6
Campaigns / retrofits	0	0	0	0	0	0	4	4	4
Maintenance holds	33	7	11	51	12	17	30	59	110
Awaiting parts	11	1	0	12	2	0	17	19	31
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	148	148	113	409	63	57	135	255	664
Final p.m. pull-out	139	122	100	361	59	53	118	230	591
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	4	4	1	9	0	0	0	0	9

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
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**Full-Time Operators Absenteeism**

**Day: MONDAY, JULY 6, 2009**

Green	231	52	17	8	14	13	22.5	7.4	3.5	6.1	5.6
Cable Car	140	31	15	5	10	1	22.1	10.7	3.6	7.1	0.7
Potrero	277	69	31	7	18	13	24.9	11.2	2.5	6.5	4.7
Presidio	214	39	10	8	9	12	18.2	4.7	3.7	4.2	5.6
Kirkland	264	63	31	9	13	10	23.9	11.7	3.4	4.9	3.8
Woods	325	73	25	13	21	14	22.5	7.7	4.0	6.5	4.3
Flynn	206	52	17	7	15	13	25.2	8.3	3.4	7.3	6.3
<b>Total</b>	<b>1,657</b>	<b>379</b>	<b>146</b>	<b>57</b>	<b>100</b>	<b>76</b>	<b>22.9%</b>	<b>8.8%</b>	<b>3.4%</b>	<b>6.0%</b>	<b>4.6%</b>

**Summary For The Last 7 Days**

MONDAY 6 29	1,645	406	125	55	105	121	25%	8%	3%	6%	5
TUESDAY 6 30	1,619	344	93	52	101	98	21%	6%	3%	6%	6
WEDNESDAY 7 1	1,637	338	108	57	108	65	21%	7%	3%	7%	4
THURSDAY 7 2	1,629	318	98	55	107	58	19%	6%	3%	7%	5
FRIDAY 7 3	1,673	348	114	66	100	68	21%	7%	4%	6%	4
SATURDAY 7 4	1,010	193	101	24	27	41	19%	10%	2%	3%	5
SUNDAY 7 5	1,068	263	103	23	80	57	25%	9%	2%	7%	6

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.