

## DAILY SERVICE DELIVERY OVERVIEW

**SUNDAY, July 4, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>765</b>	<b>97.6%</b>	<b>18</b>	<b>38</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>47</b>	<b>114</b>	<b>143%</b>
<b>F LINE</b>	<b>19</b>	<b>20</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>24</b>	<b>30</b>	<b>25%</b>
<b>WOODS</b>	<b>63</b>	<b>180</b>	<b>186%</b>
<b>KIRKLAND</b>	<b>62</b>	<b>124</b>	<b>100%</b>
<b>FLYNN</b>	<b>70</b>	<b>113</b>	<b>61%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>49</b>	<b>17%</b>
<b>POTRERO 60'</b>	<b>29</b>	<b>46</b>	<b>59%</b>
<b>PRESIDIO</b>	<b>64</b>	<b>130</b>	<b>103%</b>
<b>TOTAL</b>	<b>420</b>	<b>806</b>	<b>92%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	140	25	13	1	7	4
Cable Car	102	21	12	2	2	5
Potrero	149	34	18	4	6	6
Presidio	135	22	14	1	3	4
Kirkland	129	24	13	1	6	4
Woods	179	33	11	9	6	7
Flynn	140	25	17	2	4	2
<b>Total</b>	<b>974</b>	<b>184</b>	<b>98</b>	<b>20</b>	<b>34</b>	<b>32</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### Accidents

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:21 07/04/10	R OPERATOR WO	38	3782	518	71	6292	TRANSBAY TERMINAL (OB)	VEHICLE ACCIDENT COACH/ COACH	OB	17:22	18:45	15
							1114444	INSP B HENDERSON; SENIOR STAFF / SAFETY*, 1-M-3*, VIDEO*, VEH DELAY: 01:23				
18:53 07/04/10	R OPERATOR WO	38	3396	185	67	8529	24TH STREET & MISSION (OB)	VEHICLE ACCIDENT COACH/ TREE	OB	18:53	19:32	15
							1114435	INSP L WILSON; NO INJURIES / NO 799 VEH DELAY: 00:39				

**Line delays > 20 minutes:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:33 07/04/10	R OPERATOR PR	24	2787	122	1	5576	CLAY & GRANT (IB)	FIRE TRUCKS BLOCKING.	IB	16:33	19:04	24
							<b>1114429</b>	INSP VELACRUZ A, 311 CALL CENTER*, KELLY J*, TRAVIS-ALLEN MARY*, IB REROUTE, SHUTTLES. VEH DELAY: 02:31 LINE DELAY: 02:31	LD	16:33	19:04	
19:20 07/04/10	R OPERATOR ME	77	3269	115	KT	1532	FOREST HILL STATION (IB)	NOISE UNDERNEATH TRAIN	IB	19:20		87
							<b>1114437</b>	MRU 4S51 & INSP J CASTILLO CLRD, INSP L KUO & INSP MJ STALION*, LSGP SUBWAY STATION HOLDS, SUBWAY PA, THREE TRAINS CROSSED OVER AT CASTRO FOR INBOUND SERVICE, SS/SAFETY & RAILS* BY PHONE & PAGE. SI GREEN LINE DELAY: 00:28	LD	19:20	19:48	