

## DAILY SERVICE DELIVERY OVERVIEW

**SUNDAY, July 25, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>765</b>	<b>96.5</b>	<b>27</b>	<b>53</b>

### 2. VEHICLES AVAILABILITY (MONDAY AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>97</b>	<b>112</b>	<b>15%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>29</b>	<b>16%</b>
<b>WOODS</b>	<b>135</b>	<b>173</b>	<b>28%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>129</b>	<b>16%</b>
<b>FLYNN</b>	<b>97</b>	<b>119</b>	<b>23%</b>
<b>POTRERO 40'</b>	<b>40</b>	<b>47</b>	<b>18%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>46</b>	<b>-2%</b>
<b>PRESIDIO</b>	<b>85</b>	<b>133</b>	<b>56%</b>
<b>TOTAL</b>	<b>657</b>	<b>808</b>	<b>23%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	146	52	22	5	16	9
Cable Car	105	24	8	2	8	6
Potrero	165	56	25	3	20	8
Presidio	140	30	9	3	8	10
Kirkland	139	29	12	0	10	7
Woods	225	62	23	7	19	13
Flynn	155	38	12	3	18	5
<b>Total</b>	<b>1,075</b>	<b>291</b>	<b>111</b>	<b>23</b>	<b>99</b>	<b>58</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### Accidents:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:16 07/25/10	R OPERATOR KI	26	3480	721	47	8224	VAN NESS & MARKET (OB)	ACCIDENT COACH/AUTO, HIT AND RUN	OB	13:16		18
						1117371	OPERATOR CLEARED, INTERVIEWED AT TERMINAL					
17:23 07/25/10	R OPERATOR KI	26	2395	785	47	8314	VAN NESS & LOMBARD (IB)	ACCIDENT COACH/AUTO, NO INJURY	IB	17:23	17:54	18
						1117459	INSP D FONG CLEARED, VIDEO*, NO 799, CLAIMS*, S/S* VEH DELAY: 00:31					
22:34 07/25/10	R OPERATOR KI	36	2953	754	12	8042	CEASAR CHEVEZ & SOUTH VAN NESS (OB)	VEHICLE ACCIDENT COACH / TRUCK (HIT/RUN)	OB	22:34	23:16	36
						1117476	INSP L. WILSON RESP CLAIMS 6A45* VIDEO* NO 799 (BROKEN MIRROR) END OF SHIFT SI KIRKLAND N/R [EOR 23:36] VEH DELAY: 01:02					

**Line delays > 20 minutes:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:02 07/25/10	R OPERATOR GV	23	2945	165	F	1056	MARKET ST & 5TH ST (IB)	BLOCKED BY EMERGENCY EQUIPMENT	IB LD	14:02 14:02	14:23 14:23	18
				1117373			SENIOR STAFF* LSGP; INSP R PARKS ASSISTED. VEH DELAY: 00:21 LINE DELAY: 00:21					
18:53 07/25/10	R OPERATOR GV	23	3046	178	F	1811	MARKET ST & SANCHEZ ST (OB)	NO TRACTION MOTOR	OB LD	18:53 18:53	19:16 19:16	74
				1117465			SENIOR STAFF* 311 CENTER* LSGP; PCC SHOP RESPONDED; MRU 4S35 & 4S37 ASSISTED; 1811 HAD TO BE TOWED IN TO THE YARD; RUN 70-N-1470/1508 USED FOR RESCUE. END OF RUN. INSP D KINDSTEDT* SI GENEVA YARD N/R [EOR 23:49] VEH DELAY: 04:56 LINE DELAY: 00:23					