

## DAILY SERVICE DELIVERY OVERVIEW

**THURSDAY, July 29, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1179</b>	<b>97.9</b>	<b>25</b>	<b>63</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>110</b>	<b>111</b>	<b>1%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>135</b>	<b>182</b>	<b>35%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>124</b>	<b>12%</b>
<b>FLYNN</b>	<b>99</b>	<b>113</b>	<b>14%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>44</b>	<b>-2%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>42</b>	<b>-21%</b>
<b>PRESIDIO</b>	<b>92</b>	<b>146</b>	<b>59%</b>
<b>TOTAL</b>	<b>691</b>	<b>813</b>	<b>18%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	237	48	15	2	18	13
Cable Car	129	29	9	6	8	6
Potrero	232	56	20	6	18	12
Presidio	193	39	14	7	13	5
Kirkland	226	46	22	7	11	6
Woods	341	69	15	13	21	20
Flynn	201	50	17	8	18	7
<b>Total</b>	<b>1,559</b>	<b>337</b>	<b>112</b>	<b>49</b>	<b>107</b>	<b>69</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:14 07/29/10	R OPERATOR KI	39	2196	645	28	8014	19TH AVENUE & IRVING (OB)	ACCIDENT COACH / AUTO	OB	13:14	14:24	32
							1117993	INSP S. WONG RESPONDED, AUTO MADE CONTACT WITH STATIONARY COACH, VEH DELAY: 01:10				
15:01 07/29/10	R OPERATOR WO	83	3558	258	43	8333	HAIGHT & COLE (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	15:01	16:52	36
							1118000	INSP. S.WONG MINOR DAMAGE NO 799. NO INJURUES REPORTED VEH DELAY: 01:51				
16:25 07/29/10	R OPERATOR FL	11	1016	478	14L	6254	MISSION & SAN JOSE (IB)	ACCIDENT COACH / COACH, NO INJURIES	IB	16:33	17:55	32
							1118048	INSP B. NEWMAN RESPONDED, INSP A. ESCOBAR TRANSPORTED RESCUE OPER^S TO SCENE, SI FLYNN N/R VEH DELAY: 01:22				

**LINE DELAY > 20 MINUTS:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:19 07/29/10	R OPERATOR PR	35	3653	058	1	5488	SACRAMENTO & STOCKTON (OB)	TROLLEY ROPE TANGLED ON COACH	OB LD	11:20 11:20	11:42 11:42	26
						1117988	INSP C. WILCHER (1T60) RESP, SHOP TRUCK 092 CLEARED VEH DELAY: 00:22 LINE DELAY: 00:22					
19:06 07/29/10	R INSP K WILLIA GV	87	2509	176	F	1050	STEUART ST & DON CHEE WAY (IB,DH)	ROPE CAUGHT IN THE GUIDE	IB LD	19:06 19:06	19:33 19:33	74
						1118046	SENIOR STAFF* LSGP; 311 CENTER* MRU 4S30, 4S39 & 4S20 RESPONDED AND CLEARED; VEH DELAY: 03:28 LINE DELAY: 00:27					