



**Muni
Service Delivery
Daily Report**

Wednesday, June 2, 2010





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| Not-Outs: No Operators | Not-Outs: No Equipment | Late Pull-outs: No Operators | Late Pull-outs: No Equipment | Lines affected |
|---------------------------------------|---------------------------------------|---|---|-----------------------|
|---------------------------------------|---------------------------------------|---|---|-----------------------|

Runs Not Out and Late Out for Rush Hours

06 03 10 MORNING REPORT

| | | | | | |
|------------------|----|---|---|---|-----------------------------------|
| Cable Car | 0 | 0 | 0 | 0 | |
| Flynn | 0 | 0 | 1 | 0 | |
| Kirkland | 4 | 0 | 0 | 0 | 28=1; 43=1; 30X=1; 47=1 |
| Woods | 10 | 0 | 0 | 0 | 18=2; 9=2; 44=2; 27=1; 29=2; 48=1 |
| Potrero | 2 | 0 | 0 | 2 | 22=1; 14=1 |
| Presidio | 0 | 0 | 1 | 0 | |
| Green | 0 | 0 | 0 | 0 | |
| F line | 0 | 0 | 0 | 0 | |
| TOTAL | 16 | 0 | 2 | 2 | |

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - (TIME)

| Not-Outs: No Operators | Not-Outs: No Equipment | Late Pull-outs: No Operators | Late Pull-outs: No Equipment | Afected lines |
|-------------------------------|-------------------------------|-------------------------------------|-------------------------------------|----------------------|
|-------------------------------|-------------------------------|-------------------------------------|-------------------------------------|----------------------|

06 02 2010 WEDNESDAY PM NOLO REPORT

| | | | | | |
|------------------|----------|----------|----------|----------|------------------------------|
| Cable Car | 1 | 0 | 0 | 0 | 59=1 |
| Flynn | 1 | 0 | 0 | 0 | 14L=1 |
| Kirkland | 0 | 0 | 2 | 0 | |
| Woods | 5 | 0 | 2 | 0 | 23=1, 27=1, 29=1, 71=1, KT=1 |
| Potrero | 1 | 0 | 0 | 1 | 14=1 |
| Presidio | 0 | 0 | 0 | 0 | |
| Metro | 0 | 0 | 0 | 0 | |
| F line | 0 | 0 | 0 | 0 | |
| TOTAL | 8 | 0 | 4 | 1 | |

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

| | Runs Missed | RDO | Missed Runs % | Daily Runs Scheduled | Daily Runs Missed | Daily RDO | Daily Pulled Out Runs % |
|---|-------------|-----|---------------|----------------------|-------------------|-----------|-------------------------|
| Missed Service By Division Due To No Regular Day Off (RDO) | | | | | | | |
| WEDNESDAY, JUNE 02, 2010 | | | | | | | |
| SIGN UP MAY 2010 | | | | | | | |
| Cable Car one-piece | 0 | 0 | 0.0% | 49 | 0 | 0 | 100.0% |
| Cable Car multi-piece | 0 | | 0.0% | | | | |
| Flynn one-piece | 0 | 6 | 0.0% | 154 | 0 | 6 | 100.0% |
| Flynn multi-piece | 0 | | 0.0% | | | | |
| Kirkland one-piece | 2 | 0 | 3.5% | 189 | 2 | 0 | 98.9% |
| Kirkland multi-piece | 0 | | 0.0% | | | | |
| Woods one-piece | 10 | 8 | 11.5% | 262 | 12 | 8 | 95.4% |
| Woods multi-piece | 4 | | 4.0% | | | | |
| Potrero one-piece | 4 | 2 | 6.0% | 181 | 5 | 2 | 97.2% |
| Potrero multi-piece | 2 | | 2.2% | | | | |
| Presidio one-piece | 0 | 1 | 0.0% | 161 | 0 | 1 | 100.0% |
| Presidio multi-piece | 0 | | 0.0% | | | | |
| Metro one-piece | 3 | 6 | 4.5% | 151 | 3 | 6 | 98.0% |
| Metro multi-piece | 0 | | 0.0% | | | | |
| F Line one-piece | 0 | 5 | 0.0% | 32 | 0 | 5 | 100.0% |
| F Line multi-piece | 0 | | 0.0% | | | | |
| System total | | | | 1179 | 22 | 28 | 98.1% |

Accidents

Wed Jun 02, 2010

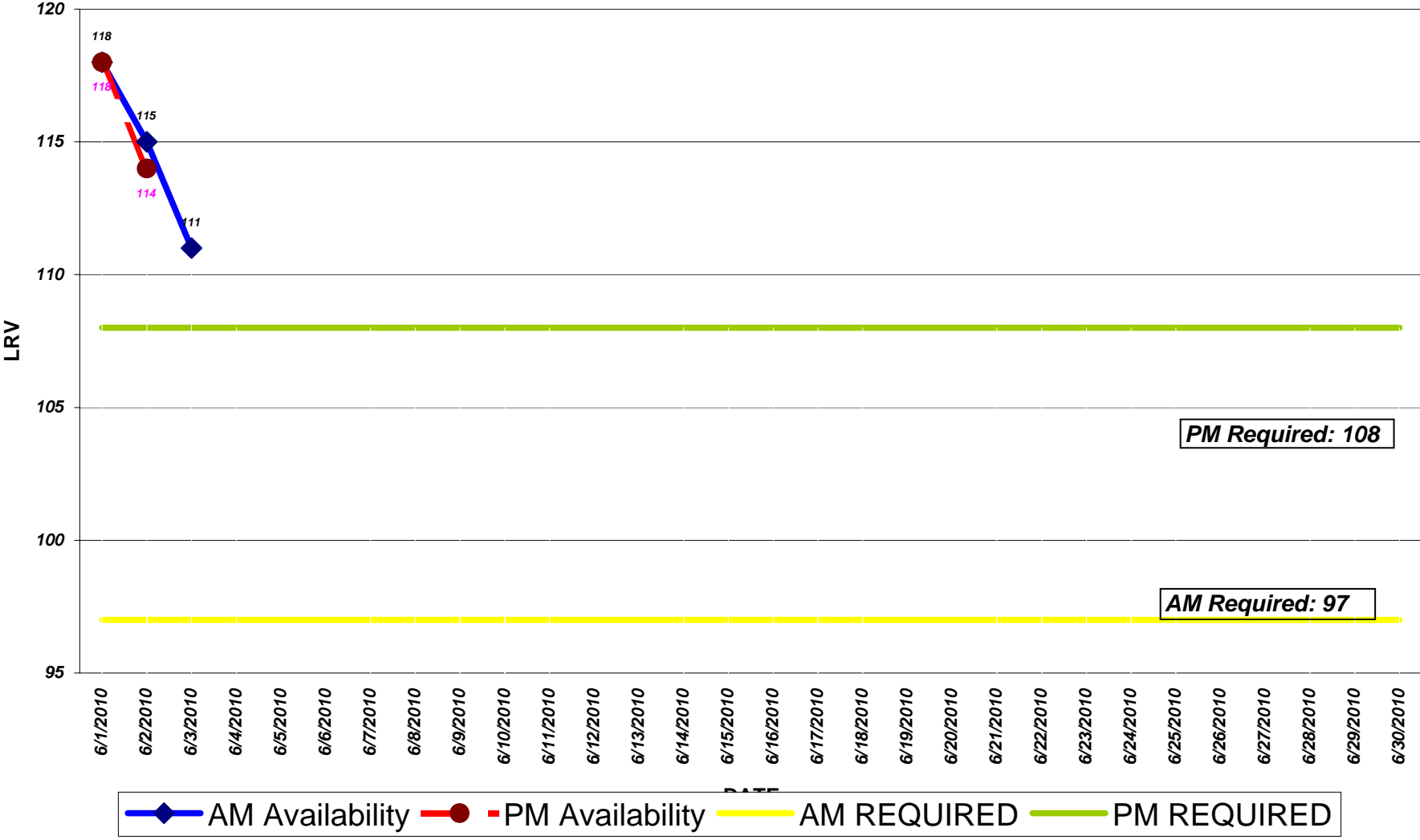
| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|------|-----|------|------|---|--|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 08:42 06/02/10 | R OPERATOR WO | 75 | 2006 | 203 | K | 2829 | OCEAN AVE. & JULES (IB) | ACCIDENT(COACH /AUTO) | IB | 08:42 | 09:48 | 78 |
| | | | | | | | 1109968 | NO INJURY;NO 799,AUTO REAR END COACH.(MINOR DAMAGE TO COACH);1M2,M.ESPINOZA*,VIDEO*,SYSTEM SAFETY*;INSPJ.FLORES,RCS#853 RESPOND & CLEARED VEH DELAY: 01:06 | | | | |
| 14:16 06/02/10 | R OPERATOR FL | 39 | 2165 | 525 | 38 | 6270 | GEARY & WEBSTER (OB) | ACCIDENT-COACH AND AUTOMOBILE (HIT & RUN) NO INJURIES | OB | 14:16 | 15:00 | 38 |
| | | | | | | | 1110041 | UPPER MANAGEMENT*; SYSTEM SAFETY*; PAGED: 1550 HRS; CLAIMS-6A45- J. SPOHN*; VIDEO PULLED*; INSP. V. HOLMES REPORTS COACH WAS STATIONARY IN THE BUS ZONE WHEN A FEMALE DRIVING A BLUE COMPACT AUTOMOBILE MADE A RIGHT TURN CAUSING THE RIGHT SIDE OF HER AUTOMOBILE TO MAKE CONTACT WITH THE RIGHT FRONT BUMPER CORNER OF THE COACH. THE DRIVER FAILED TO STOP AND IDENTIFY HERSELF , FLEEING THE SCENE. THERE WERE NO INJURIES; NO POST ACCIDENT TEST REQUIRED. VEH DELAY: 00:44 | | | | |
| 14:44 06/02/10 | R OPERATOR WO | 27 | 3784 | 89 | 54 | 8438 | REVERE BETWEEN INGALLS & JENNINGS (OB) | ACCIDENT-COACH AND AUTOMOBILE-NO INJURIES | OB | 14:44 | 15:50 | 38 |
| | | | | | | | 1109992 | UPPER MANAGEMENT* SYSTEM SAFETY*; PAGED: 1600 HRS.; CLAIMS-6A01-B. DONLIN; VIDEO PULLED*; INSP. J. CLARK REPORTS OPERATOR WAS GOING O/B WHEN AN AUTOMOBILE PULLED OUT FROM A DRIVEWAY INFRONT OF THE OPERATOR'S PATH. THE OPERATOR VEERED TO THE LEFT BUT WAS UNABLE TO AVOID CONTACT. THE RIGHT-FRONT OF THE COACH BUMPER MADE CONTACT WITH THE LEFT-FRONT OF THE AUTOMOBILE BUMPER. MINOR DAMAGE TO BOTH VEHICLES; NO INJURIES; NO POST ACCIDENT TEST REQUIRED. VEH DELAY: 01:06 | | | | |

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|------|-----|------|------|-------------------|---|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 18:13 06/02/10 | R OPERATOR FL | 11 | 2364 | 490 | 38L | 6296 | GEARY & POLK (OB) | ACCIDENT, COACH AND AUTO (PARKED) | OB | 18:13 | 18:47 | 16 |
| | | | | | | | 1110056 | INSP. GEETER (1T62), NO INJURIES (AUTO UN-OCCUPIED), NO (799), NO DAMAGE TO COACH, MODERATE DAMAGE TO LEFT SIDE OF AUTO, SENIOR STAFF / SAFETY*, CLAIMS 6-A-01*, VIDEO* SI FLYNN N/R VEH DELAY: 00:34 | | | | |
| 22:50 06/02/10 | R OPERATOR GV | 77 | 2144 | 182 | F | 1077 | MARKET & 7TH (OB) | ACCIDENT PCC CAR AND BICYCLE | OB | 22:50 | 00:01 | 13 |
| | | | | | | | 1110110 | 6-A-01 BERT DONLIN (CLAIMS), FRED ORANTES, (SYSTEM SAFTY), INSP. R. PARKS, & INSP. R. MC.CRAY, OP. TRANSPORT 799 BY M. MC.GEHEE, SFPD CASE# 100.512.947, SFPD UNIT # 3-B-62, MED.# 83 TRANSPORT TO SFGH. LSGP SWITCH BACK IB/OB 11TH & MARKET. POST ACCT. 799, SYSTEM SAFETY, CLIMS, 311*, J. ALEY JR., J. KELLY*, F. ALEJANDRO, C. CARRILLO*, VEHICLE ON HOLD, , CPUC, SI GREEN VEH DELAY: 01:11 LINE DELAY: 01:11 | LD | 22:50 | 00:01 | |

Line Delays \geq 20 Minutes

| TIME DATE | CALL FROM DIVISION | To CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|------|-----|------|------|------------------------|---|----------|----------------|----------------|----|
| | | | | | | | | | DI | START | END | CC |
| 05:31 06/02/10 | R OPERATOR ME | 13 | 673 | 16 | N | 1504 | 4TH & KING (IB) | NO PERMISSIVE SIGNAL/VETAG (DUE TO BLOCKAGE AT 4TH & TOWNSEND) | IB LD | 05:25 05:25 | 05:49 05:49 | 72 |
| | | | | | | | 1110089 | [LRV2=1508]SIGNAL 501, INSP. B. UPCHURCH CLEARED, G. WILLIAMS SIGNAL 500, LSGP, U-PAGE SEE TAG # 1109903. & R. DONALDSON, 311* VEH DELAY: 00:24 LINE DELAY: 00:24 | | | | |
| 15:14 06/02/10 | R OPERATOR GV | 29 | 1344 | 162 | F | 1057 | MASON & JEFFERSON (IB) | NO POWER / LOW POWER | IB LD | 15:14 15:14 | 15:36 15:36 | 13 |
| | | | | | | | 1110109 | EOR, TOW FROM PIER 39 BY CAR 1052 @ 2005 HRS TO SHOP, 4-S-44 M. LA, INSP. R. PARKS, LSGP, 311* PHONE TREE SI PIER 39 N/R [EOR 18:10] VEH DELAY: 02:56 LINE DELAY: 00:22 | | | | |
| 15:39 06/02/10 | R CABLE MACHINE CA | 07 | | 37 | 60 | 19 | POWELL & BUSH (OB) | STRAND ALARM #331 @ POWELL & GEARY | OB LD | 15:39 15:39 | 16:05 16:06 | 07 |
| | | | | | | | 1110033 | INSP ALLEN, CLEARED MGR Y. KWAN*, 665, CABLE MACHINERY, NO MERIT, PG 1610 VEH DELAY: 00:26 LINE DELAY: 00:27 | | | | |
| 17:42 06/02/10 | R GRIPMAN CA | 11 | 2386 | 31 | 59 | 27 | MASON & BROADWAY (IB) | CABLE CAR/AUTO MINOR ACCIDENT, SLOT BLADE | IB LD | 17:42 17:42 | 18:05 18:05 | 07 |
| | | | | | | | 1110048 | INSP BEMNET, MGR Y. KWAN*, 665, CABLE MACHINERY, SYSTEM SAFETY*, NO 799, AUTO PULL OUT FROM DRIVEWAY, OPERATOR USED SLOT BLADE TO STOP, BUT CONTACT WAS MADE, MINOR TO AUTO, NO DAMAGE TO CABLE CAR, NO INJURY, NO FORM ^R^, SI CABLE CAR 17 @20:04 VEH DELAY: 02:22 LINE DELAY: 00:23 | | | | |
| 22:50 06/02/10 | R OPERATOR GV | 77 | 2144 | 182 | F | 1077 | MARKET & 7TH (OB) | ACCIDENT PCC CAR AND BICYCLE | OB LD | 22:50 22:50 | 00:01 00:01 | 13 |
| | | | | | | | 1110110 | 6-A-01 BERT DONLIN (CLAIMS), FRED ORANTES, (SYSTEM SAFTY), INSP. R. PARKS, & INSP. R. MC.CRAY, OP. TRANSPORT 799 BY M. MC.GEHEE, SFPD CASE# 100.512.947, SFPD UNIT # 3-B-62, MED.# 83 TRANSPORT TO SFGH. LSGP SWITCH BACK IB/OB 11TH & MARKET. POST ACCT. 799, SYSTEM SAFETY, CLIMS, 311*, J. ALEY JR., J. KELLY*, F. ALEJANDRO, C. CARRILLO*, VEHICLE ON HOLD, , CPUC, SI GREEN VEH DELAY: 01:11 LINE DELAY: 01:11 | | | | |

LIGHT RAIL VEHICLES AM/PM Required & Availability



| Date | Day of week | A.M. | | P.M. | |
|---|----------------------|-----------|------------|-----------|------------|
| | | SCHEDULED | ACTUAL | SCHEDULED | ACTUAL |
| Light Rail Vehicles (LRVs) Availability - Peak | | | | | |
| JUNE 2010 | | | | | |
| 06/01/10 | TUESDAY (NEW DEMAND) | 97 | 118 | 108 | 118 |
| 06/02/10 | WEDNESDAY | 97 | 115 | 108 | 114 |
| 06/03/10 | THURSDAY | 97 | 111 | 108 | |
| 06/04/10 | FRIDAY | 97 | | 108 | |
| 06/07/10 | MONDAY | 97 | | 108 | |
| 06/08/10 | TUESDAY | 97 | | 108 | |
| 06/09/10 | WEDNESDAY | 97 | | 108 | |
| 06/10/10 | THURSDAY | 97 | | 108 | |
| 06/11/10 | FRIDAY | 97 | | 108 | |
| 06/14/10 | MONDAY | 97 | | 108 | |
| 06/15/10 | TUESDAY | 97 | | 108 | |
| 06/16/10 | WEDNESDAY | 97 | | 108 | |
| 06/17/10 | THURSDAY | 97 | | 108 | |
| 06/18/10 | FRIDAY | 97 | | 108 | |
| 06/21/10 | MONDAY | 97 | | 108 | |
| 06/22/10 | TUESDAY | 97 | | 108 | |
| 06/23/10 | WEDNESDAY | 97 | | 108 | |
| 06/24/10 | THURSDAY | 97 | | 108 | |
| 06/25/10 | FRIDAY | 97 | | 108 | |
| 06/28/10 | MONDAY | 97 | | 108 | |
| 06/29/10 | TUESDAY | 97 | | 108 | |
| 06/30/10 | WEDNESDAY | 97 | | 108 | |

| | |
|---|------------------------------|
| | Maintenance Holds |
| Green Division | |
| Daily Maintenance Morning Status Report | |
| June 3, 2010 | |
| Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m. | |

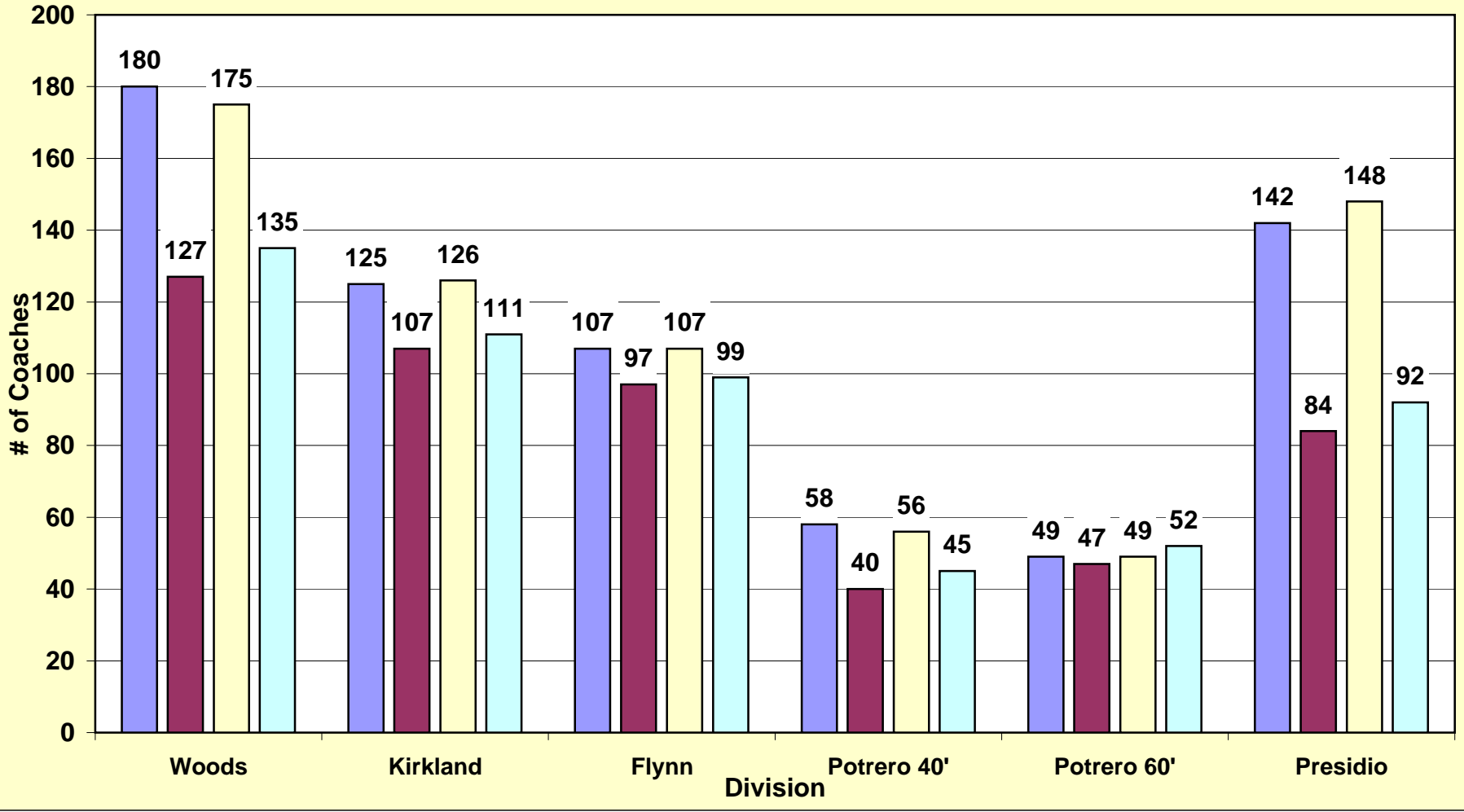
| | |
|---|----|
| AIR SUPPLY SYSTEM | 0 |
| AUTOMATIC TRAIN CONTROL SYSTEM (ATCS) | 5 |
| BRAKE SYSTEM | 0 |
| COUPLER | 0 |
| DOORS / STEPS | 2 |
| HEATING/VENTILATION/AIR CONDITIONING (HVAC) | 0 |
| LIGHT/MIRROR/WIPER/ARTIC/UNDERCAR | 0 |
| DESTSIGN / ELECTRICAL/ELECTRONIC | 1 |
| PANTOGRAPHS | 0 |
| PROPULSION | 0 |
| TRUCK RELATED/ FLAT | 1 |
| HEAVY DUTY REPAIR | 4 |
| PREVENTIVE MAINTENANCE | 5 |
| BODY/PAINT/LEAKER | 2 |
| FLEET APPEARANCE/CLEANING | 0 |
| AWAITING PARTS | 0 |
| ACCIDENT/DERAIL/INVESTIGATION | 0 |
| BREDA / VENDOR | 9 |
| ENGR / PROJECT | 1 |
| LONG TERM HOLDS | 10 |
| QUALITY ASSURANCE | 0 |

TOTAL **40**

| | LRV2/3 | PCC | Milan | Historic |
|--|------------|-----------|----------|----------|
| Green Division Daily Maintenance | | | | |
| June 3, 2010 | | | | |
| Morning Status Report @ 7:30 a.m. | | | | |
| Fleet size | 151 | 21 | 10 | 8 |
| Present demand (AM) | 101 | 13 | 4 | 3 |
| Maintenance Holds | 40 | 10 | 6 | 4 |
| Equipment available for service @ 7:30 a.m. | 111 | 11 | 4 | 4 |

Motor & Trolley Coaches Availability
 A.M. 6/3/10 & 6/2/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



| | Woods | Kirkland | Flynn | Subtotal Diesel | Potrero 40' | Potrero 60' | Presidio | Subtotal Trolley | Totals |
|--|-------|----------|-------|--------------------|----------------|----------------|----------|---------------------|--------|
| Bus Maintenance Morning Status Report | | | | | | | | | |
| Information Reported by Each Division | | | | | | | | | |
| Morning (a.m.) availability | | | | | | | | | |
| 6/3/10 | | | | | | | | | |
| Fleet size | 205 | 135 | 124 | 464 | 75 | 73 | 165 | 313 | 773 |
| Present demand | 135 | 111 | 97 | 343 | 40 | 47 | 85 | 172 | 515 |
| Extra service | 14 | 0 | 0 | 14 | N/A | N/A | N/A | N/A | 14 |
| Scheduled maintenance | 5 | 1 | 6 | 12 | 2 | 0 | 2 | 4 | 16 |
| Campaigns / retrofits | 3 | 0 | 2 | 5 | 0 | 0 | 0 | 0 | 5 |
| Maintenance Holds | 25 | 10 | 17 | 52 | 17 | 24 | 23 | 64 | 116 |
| Awaiting parts | 1 | 0 | 0 | 1 | 4 | 9 | 7 | 20 | 21 |
| Radio | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 2 |
| Farebox | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Equipment available for service @ 7:45 a.m. | 180 | 125 | 107 | 412 | 58 | 49 | 142 | 249 | 661 |
| Final a.m. pull-out | 127 | 107 | 97 | 331 | 40 | 47 | 84 | 171 | 502 |
| Reserve fleet usage | 20 | | 0 | 20 | 0 | 0 | 0 | 0 | 20 |
| Trolley hot body defects | N/A | N/A | N/A | N/A | 0 | 0 | 0 | 0 | 0 |
| Operator not outs | 8 | 4 | 0 | 12 | 0 | 0 | 1 | 1 | 13 |
| Afternoon (p.m.) availability | | | | | | | | | |
| 6/2/10 | | | | | | | | | |
| Fleet size | 201 | 135 | 124 | 460 | 75 | 73 | 165 | 313 | 773 |
| Present demand | 135 | 111 | 99 | 345 | 45 | 53 | 92 | 190 | 535 |
| Extra service | 1 | 0 | 0 | 1 | N/A | N/A | N/A | N/A | 1 |
| Scheduled maintenance | 5 | 1 | 3 | 9 | 2 | 0 | 0 | 2 | 11 |
| Campaigns / retrofits | 4 | 0 | 2 | 6 | 0 | 0 | 0 | 0 | 6 |
| Maintenance holds | 26 | 9 | 17 | 52 | 19 | 24 | 17 | 60 | 112 |
| Awaiting parts | 2 | 0 | 1 | 3 | 4 | 9 | 7 | 20 | 23 |
| Radio | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Farebox | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Equipment available for service @ 5:30 p.m. | 175 | 126 | 107 | 408 | 56 | 49 | 148 | 253 | 661 |
| Final p.m. pull-out | 135 | 111 | 99 | 345 | 45 | 52 | 92 | 189 | 534 |
| Reserve fleet usage | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Trolley hot body defects | N/A | N/A | N/A | N/A | 0 | 0 | 0 | 0 | 0 |
| Operator not outs | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 |

| | Schedul ed | Total Unavailable | Sick | Vacation | Unplanned Leave* | Other Reasons+ | Total Unavailable | Sick | Vacation | Unplanned Leave* | Other Reasons+ |
|--|---------------|----------------------|-----------|-----------|---------------------|-------------------|----------------------|-------------|-------------|---------------------|-------------------|
| Full-Time Operators Absenteeism | | | | | | | | | | | |
| Day: WEDNESDAY, JUNE 02, 2010 | | | | | | | | | | | |
| Green | 254 | 63 | 14 | 4 | 22 | 23 | 24.8 | 5.5 | 1.6 | 8.7 | 9.1 |
| Cable Car | 136 | 23 | 7 | 3 | 7 | 6 | 16.9 | 5.1 | 2.2 | 5.1 | 4.4 |
| Potrero | 234 | 63 | 24 | 9 | 16 | 14 | 26.9 | 10.3 | 3.8 | 6.8 | 6.0 |
| Presidio | 201 | 31 | 12 | 7 | 8 | 4 | 15.4 | 6.0 | 3.5 | 4.0 | 2.0 |
| Kirkland | 230 | 39 | 8 | 11 | 15 | 5 | 17.0 | 3.5 | 4.8 | 6.5 | 2.2 |
| Woods | 346 | 63 | 17 | 8 | 25 | 13 | 18.2 | 4.9 | 2.3 | 7.2 | 3.8 |
| Flynn | 199 | 43 | 11 | 5 | 20 | 7 | 21.6 | 5.5 | 2.5 | 10.1 | 3.5 |
| Total | 1,600 | 325 | 93 | 47 | 113 | 72 | 20.3% | 5.8% | 2.9% | 7.1% | 4.5% |
| <i>WEDNESDAY 05 26 10</i> | 1594 | 295 | 70 | 42 | 106 | 77 | 18% | 4% | 3% | 7% | 5% |
| <i>THURSDAY 05 27 10</i> | 1566 | 308 | 77 | 44 | 110 | 77 | 20% | 5% | 3% | 7% | 5% |
| <i>FRIDAY 05 28 10</i> | 1599 | 350 | 105 | 43 | 107 | 95 | 22% | 7% | 3% | 7% | 6% |
| <i>SATURDAY 05 29 10</i> | 1105 | 279 | 92 | 35 | 90 | 62 | 25% | 8% | 3% | 8% | 6% |
| <i>SUNDAY 05 30 10</i> | 1079 | 287 | 97 | 29 | 94 | 67 | 27% | 9% | 3% | 9% | 6% |
| <i>MONDAY 06 01 10</i> | 1063 | 249 | 91 | 37 | 36 | 85 | 23% | 9% | 4% | 3% | 8% |
| <i>TUESDAY 06 02 10</i> | 1594 | 333 | 82 | 54 | 120 | 77 | 21% | 5% | 3% | 8% | 5% |
| <p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p> | | | | | | | | | | | |