



**Muni
Service Delivery
Daily Report**

Tuesday, June 9, 2009





Content

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

WEDNESDAY 06 10 09 AM NOLO REPORT

Cable Car	0	0	0	1	
Flynn	0	0	1	1	
Kirkland	7	0	0	0	10=2, 12=1, 19=1, 28=2, 47=1
Woods	0	0	1	0	
Potrero	6	0	1	2	14=1, 30=1, 41=3, 49=1
Presidio	2	0	0	1	5=1, 21=1
Metro	3	0	0	0	KT=1, M=1, N=1
F line	1	0	0	0	F=1
TOTAL	19	0	3	5	

Special Events

0

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

MONDAY/6 09 09 /PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	4	0	0	0	1=12 1=19 1=28 1=47
Woods	0	0	0	0	
Potrero	8	0	2	0	2=6 1=7 1=14 2=33 2=41
Presidio	3	0	0	0	2=1 1=30
Metro	9	0	0	0	2=J 3=KT 1=L 1=M 2=N
F line	2	0	0	0	
TOTAL	36	0	2	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
TUESDAY 6/9/2009							
Revised 2/21/09							
Cable Car one-piece	1	5		49	1	5	2.0%
Cable Car multi-piece	0						
Flynn one-piece	2	1		154	3	1	1.9%
Flynn multi-piece	2						
Kirkland one-piece	4	3		212	10	3	4.7%
Kirkland multi-piece	12						
Woods one-piece	2	0		251	5	0	2.0%
Woods multi-piece	6						
Potrero one-piece	2	1		212	4	1	1.9%
Potrero multi-piece	4						
Presidio one-piece	1	1		174	2	1	1.1%
Presidio multi-piece	2						
Metro one-piece	4	15		146	7	15	4.8%
Metro multi-piece	6						
F Line one-piece	3	1		33	4	1	12.1%
F Line multi-piece	2						
System total				1231	36	27	2.9%

Accidents

Tue Jun 09, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:45 06/09/09	R INSP V.HOLMES KI	35	5	701	30X	8311	BEACH & SCOTT (IB)	ACCIDENT, COACH / TOW TRUCK MINOR	IB	07:45		35
				1051543		INSP V. HOLMES CLEARED. SYSTEM SAFETY* SI KIRKLAND N/R [EOR 07:49] VEH DELAY: 00:04						
08:00 06/09/09	R OPERATOR WO	17	1	672	28	8312	LAGUNA & LOMBARD (OB)	ACCIDENT, COACH / AUTO MODERATE, NO INJURY	OB	08:00	08:40	35
				1051546		INSP V.HOLMES CLEARED CLAIMS* SYSTEM SAFETY* VIDEO* N/R VEH DELAY: 00:40						
10:28 06/09/09	R OPERATOR FL	40	3	403	9X	6229	PHELAN LOOP (IB)	JUVENILES BRANDISH KNIFE ON OPERATOR	IB	10:28	11:20	35
				1051576		INSP T.C.JOHNSON CLEARED. MNGR M.ESPINOZA* SYSTEM SAFETY* VIDEO* SECURITY* DISP* SUPERINTENDANT M.HARRIS* SFPD H 5 B RESPONDED CASE# 090592330. NO ARREST, NO INJURY. PEER ASSIST* OPER TO WORK 2ND HALF OF RUN SI FLYNN VEH DELAY: 00:52						
16:20 06/09/09	R OPERATOR WO	38	5	104	67	8105	24TH STREET & MISSION (IB)	ACCIDENT (COACH / AUTO)	IB	16:20	17:22	26
				1051636		INSP Y. CHAN RESP; MGR A. ANDREWS*; CLAIM 6A48*; VIDEO*; NO INJURY, NO 799. VEH DELAY: 01:02						

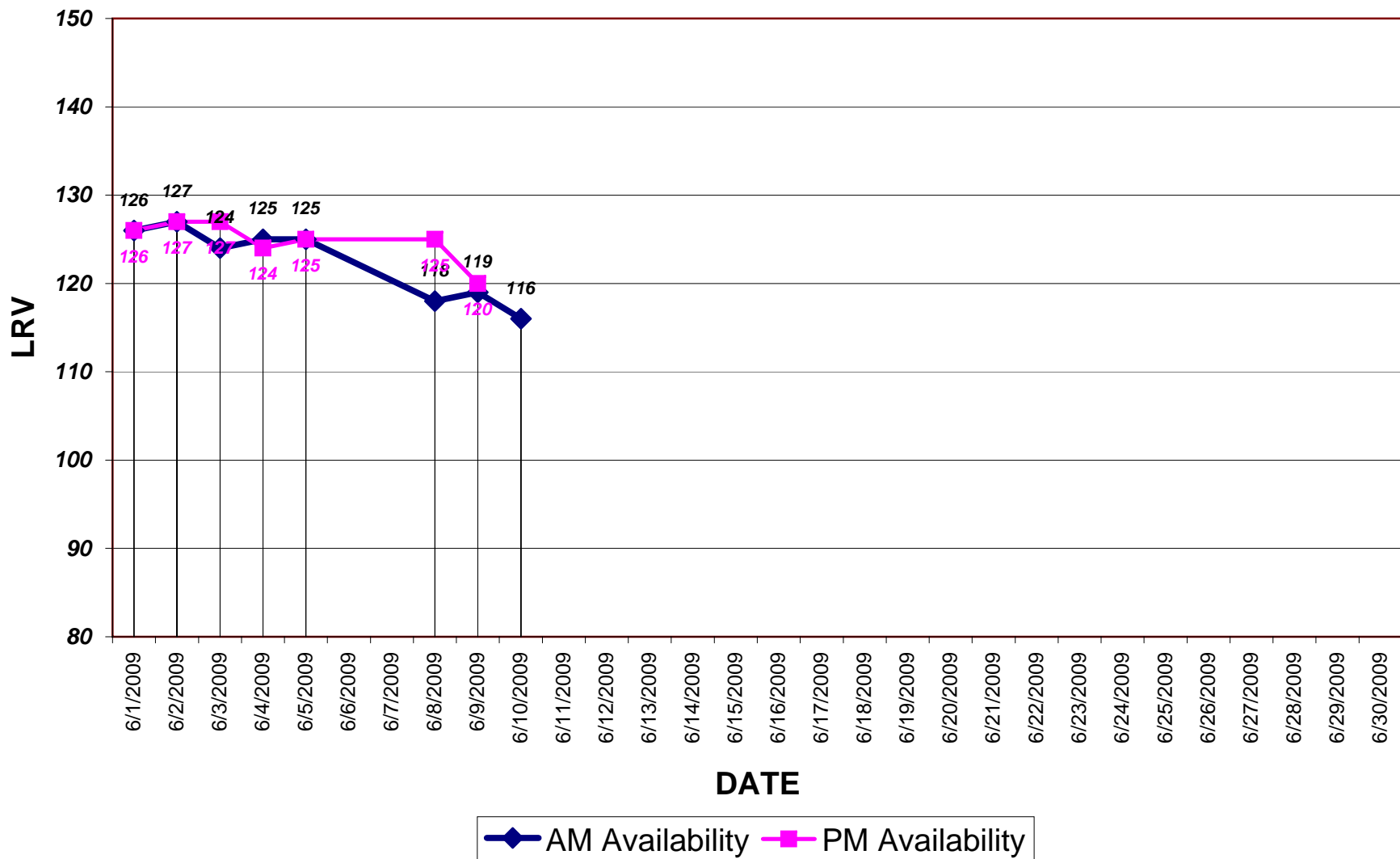
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:39 06/09/09	R OPERATOR FL	11	9	466	9X	6250	KEARNY & GEARY (IB)	ACCIDENT (COACH / AUTO)	IB	16:39	18:03	26
				1051611			INSP L. DAVIS RESP; MGR A. ANDREWS*; CLAIM 6A48*; VIDEO*. NO INJURY, NO 799. VEH DELAY: 01:24					
16:53 06/09/09	R OPERATOR FL	11	5	454	38	6279	MARKET & 3RD STREET (IB)	ACCIDENT (COACH / AUTO)	IB	16:53	17:10	26
				1051612			INSP L. DAVIS RESP, MGR A.ANDREWS*; CLAIM 6A48*; VIDEO*. NO INJURY, NO 799. VEH DELAY: 00:17					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was not delay $>$ 20 minutes.

LIGHT RAIL AM/PM Availability



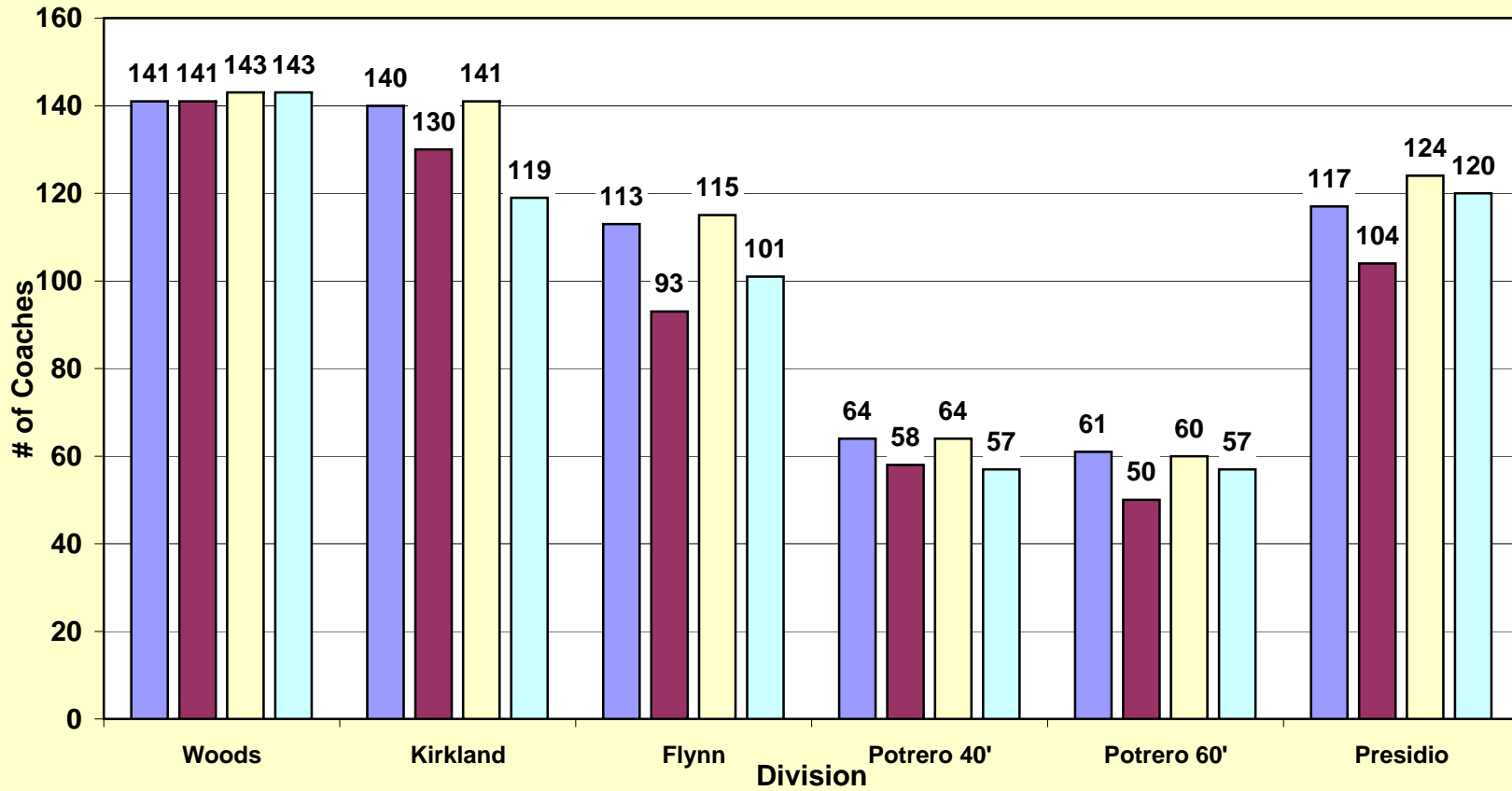
Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
June 2009			
06/01/09	MONDAY	126	126
06/02/09	TUESDAY	127	127
06/03/09	WEDNESDAY	124	127
06/04/09	THURSDAY	125	124
06/05/09	FRIDAY	125	125
06/08/09	MONDAY	118	125
06/09/09	TUESDAY	119	120
06/10/09	WEDNESDAY	116	
06/11/09	THURSDAY		
06/12/09	FRIDAY		
06/15/09	MONDAY		
06/16/09	TUESDAY		
06/17/09	WEDNESDAY		
06/18/09	THURSDAY		
06/19/09	FRIDAY		
06/22/09	MONDAY		
06/23/09	TUESDAY		
06/24/09	WEDNESDAY		
06/25/09	THURSDAY		
06/26/09	FRIDAY		
06/29/09	MONDAY		
06/30/09	TUESDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
Wednesday	
06/10/09	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	
Air	5
Automatic Train Control System (ATCS)	2
Brakes	2
Coupler	0
Doors / steps	1
Heating, Ventilation, Air Conditioner (HVAC)	0
Lights	1
Pantographs	0
Propulsion	1
Flats	0
PM	2
Support shop	7
Body/paint shop	12
Glass shop	0
Parts	0
Destination sign/electrical	0
Other	2
Vendor	0
Engineering	0
Total	35

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Wednesday 06/10/09				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	28	10	8
Present demand	114	13	4	3
Maintenance Holds	35	15	2	3
Equipment available for service @ 7:30 a.m.	116	13	8	5

Motor & Trolley Coaches Availability
A.M. 6/10/09 & 6/9/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
6/10/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	6	9	0	1	3	4	13
Campaigns / retrofits	0	0	0	0	0	0	0	0	0
Maintenance Holds	50	15	11	76	11	13	48	72	148
Awaiting parts	7	4	1	12	0	0	28	28	40
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	141	140	113	394	64	61	117	242	636
Final a.m. pull-out	141	130	93	364	58	50	104	212	576
Reserve fleet usage	23	0	0	23	0	0	0	0	23
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	7	2	9	3	3	2	8	17
Afternoon (p.m.) availability									
6/9/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	3	6	0	0	0	0	6
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	45	14	9	68	11	14	41	66	134
Awaiting parts	7	3	1	11	0	0	28	28	39
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	143	141	115	399	64	60	124	248	647
Final p.m. pull-out	143	119	101	363	57	57	120	234	597
Reserve fleet usage	7	0	0	7	0	0	0	0	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	1	3	0	4	2	2	0	4	8

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day:TUESDAY, JUNE 9, 2009											
Green	228	66	27	9	20	10	28.9	11.8	3.9	8.8	4.4
Cable Car	133	37	8	5	17	7	27.8	6.0	3.8	12.8	5.3
Potrero	251	63	24	10	12	17	25.1	9.6	4.0	4.8	6.8
Presidio	211	37	14	6	8	9	17.5	6.6	2.8	3.8	4.3
Kirkland	251	63	24	10	12	17	25.1	9.6	4.0	4.8	6.8
Woods	308	63	20	10	20	13	20.5	6.5	3.2	6.5	4.2
Flynn	202	50	16	6	20	8	24.8	7.9	3.0	9.9	4.0
Total	1584	379	133	56	109	81	23.9%	8.4%	3.5%	6.9%	5.1%
Summary For The Last 7 Days											
TUESDAY 6 2	1,592	340	115	45	99	81	21%	7%	3%	6%	5
WEDNESDAY 6 3	1,589	330	118	46	99	67	21%	7%	3%	6%	4
THURSDAY 6 4	1,594	354	128	43	108	75	22%	8%	3%	7%	5
FRIDAY 6 5	1,618	375	154	39	115	67	23%	9%	2%	7%	4
SATURDAY 6 6	1,126	299	118	39	84	58	28%	11%	3%	8%	5
SUNDAY 6 7	1,061	260	94	31	80	55	25%	9%	3%	7%	5
MONDAY 6 8	1,644	385	137	50	112	86	23%	8%	3%	7%	5
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes:1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											