



**Muni
Service Delivery
Daily Report**

Thursday, June 10, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

06 11 2010 FRIDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	2	0	0	0	8X=2
Kirkland	4	0	0	1	1X=1, 43=1, 47=2
Woods	8	0	0	0	9=1, 23=1, 29=2, 44=1, 48=1, 71=2
Potrero	8	0	1	0	14=1, 22=3, 30=2, 49=2
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	22	0	1	1	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches
Report data compiled as of - 0740 HOURS (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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06 10 10 THURSDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	38=1
Kirkland	12	0	0	0	2=2 19=4 28=1 43=3 47=2
Woods	7	0	2	0	9=2 23=1 29=1 54=2 44=1
Potrero	2	0	2	0	22=1 49=1
Presidio	0	0	0	0	
Metro	4	0	0	0	N=1 L=2 KT=1
F line	1	0	0	0	
TOTAL	27	0	4	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY, JUNE 10, 2010							
SIGN UP MAY 2010							
Cable Car one-piece	1	4	4.5%	49	1	4	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	0	0	0.0%	154	0	0	100.0%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	9	2	15.8%	189	11	2	94.2%
Kirkland multi-piece	4		4.0%				
Woods one-piece	7	7	8.0%	262	8	7	96.9%
Woods multi-piece	2		2.0%				
Potrero one-piece	1	0	1.5%	181	1	0	99.4%
Potrero multi-piece	0		0.0%				
Presidio one-piece	0	0	0.0%	161	0	0	100.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	4	10	6.0%	151	5	10	96.7%
Metro multi-piece	2		4.1%				
F Line one-piece	3	2	30.0%	32	3	2	90.6%
F Line multi-piece	0		0.0%				
System total				1179	29	25	97.5%

Accidents

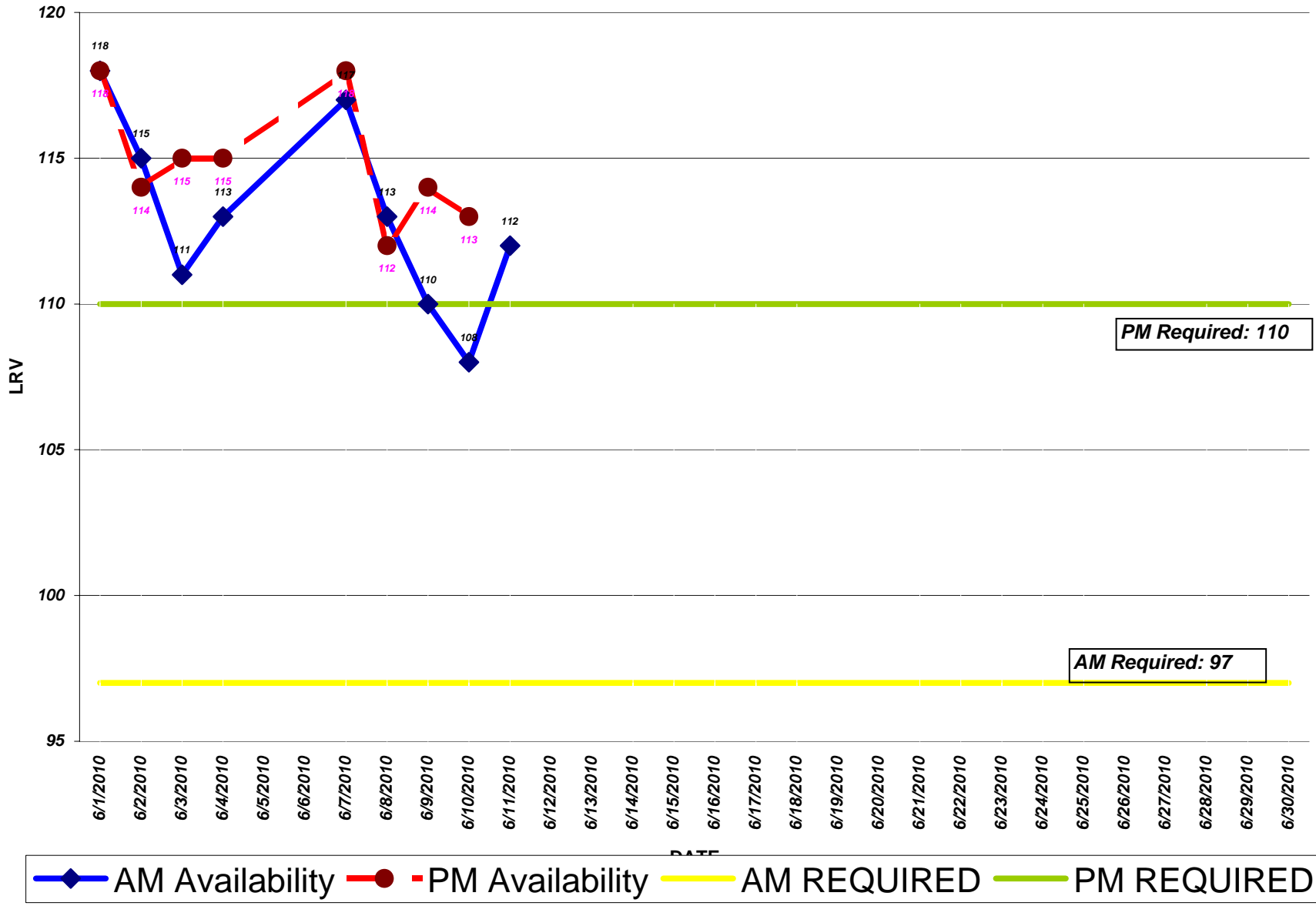
Thu Jun 10, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:10 06/10/10	CCO 88 OBSERV ME	88					MMT BETWEEN FERRY PORTAL & EMBARCADERO	TWO TRESPASSERS WALKING IN TUNNEL		00:10 LD 00:10	00:40	88
							1111163	STATION & PORTAL HOLDS; LS GP; INSP E WELLS; INSP M MCGEHEE; MRU 4S39; MRU 4S30; MRU 4S44; SFPD DISPATCHED BUT DID NOT RESPOND; SEVERAL TRAINS SWEEP INBOUND & OUTBOUND IN CUTOUT AT RESTRICTED SPEED; ROLLING DELAY 0010 TO 0040 HOURS; LAST HEADWAY ON N LINE OUTBOUND DELAYED ABOUT 20 MINUTES; J MURPHY*; J KELLY*; SYSTEM SAFETY P MEDINA*; VIDEO DEPT*, TSA* LINE DELAY: 00:30				
10:27 06/10/10	R 311 #672646 PR	39	1132	4	5	5522	MARKET & 7TH STREET (IB)	ALLEGED ACCIDENT COACH MADE CONTACT WITH COAT OF BICYCLIST	IB	08:45	09:15	40
							1111229	VIDEO* VEH DELAY: 00:30				
11:01 06/10/10	R OPERATOR PR	39	2674	58	1	5622	CLAY & STOCKTON (IB)	ACCIDENT H&R COACH DISABLED CAR HIT REAR OF COACH	IB	11:01	11:07	40
							1111235	SYSTEM/SAFETY*. CLAIMS* INSP.T60 NEWMAN.B. VEH DELAY: 00:06				
11:46 06/10/10	R OPERATOR PO	35	1951	322	49	7031	VAN NESS & MARKET (OB)	COACH/PEDESTRIAN ACCIDENT. COACH HIT BARRICADE AND MADE CONTACT WITH PEDESTRIAN. (DPW WORKER)	OB	11:46	13:20	07
							1111198	INSP J. GIANG CLEARED, VIDEO*, 6A40, SFPD 3E62, CASE NO 100537070, MEDIC 78, TRANSPORT PEDESTRIAN TO DAVIES HOSPITAL. OPERATOR 799 VEH DELAY: 01:34				
13:16 06/10/10	R OPERATOR PO	80	0946	328	49	7101	VAN NESS & GROVE (OB)	COACH/AUTO ACCIDENT MINOR DAMAGE	OB	13:16	14:04	07
							1111199	INSP A. CHAU CLEARED VEH DELAY: 00:48				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:42 06/10/10	R OPERATOR GV	88	2134	182	F	1051	MARKET & OCTAVIA (OB)	NON MUNI ACCIDENT BLOCKING	OB LD	00:39 00:39	01:10 01:10	88
							1111164	OPERATOR CLEARED; INSP R MCCRAY* VEH DELAY: 00:31 LINE DELAY: 00:31				
18:33 06/10/10	R OPERATOR CA	27		43	59	12	POWELL & GEARY (OB)	BLOCKED BY ILLEGALLY PARKED VEHICLE	OB LD	18:33 18:33	19:05 19:05	36
							1111282	INSP A BEMNET RESP DPT* CITED AND TOWED VEHICLE 311* TWO SHUTTLE REQUESTED VEH DELAY: 00:32 LINE DELAY: 00:32				
20:09 06/10/10	R OPERATOR PR	36		161	45	5539	STOCKTON & SACRAMENTO (IB,OB)	ACCIDENT BLOCKING (NON-MUNI)	IB LD	20:09 20:09	22:22 22:22	16
							1111327	INSP. D. FONG, A. ESCOBAR, T. ALDANA, SENIOR STAFF/SAFETY*, J. KELLY, M. TRAVIS-ALLEN*, 311 CALL CENTER*, 1, 8X, 30, 45 LINES BLOCKED, RE-ROUTED IB/OB, TWO SHUTTLES USED FROM CAL TRAIN TO STOCKTON/SUTTER, 1 LINE OB ONLY; FROM SACRAMENTO, L-SANSOME, R-SUTTER, R-VAN NESS, L-SACRAMENTO TO REGULAR ROUTE, 8X OB ONLY; FROM STOCKTON, CONTINUED ON COLUMBUS TO MONTGOMERY, R-SUTTER, L-STOCKTON TO REGULAR ROUTE, 30,45 LINES IB; CONTINUE ON COLUMBUS, L-CLAY, R-DAVIS, R-MARKET, L-4TH STREET TO REGULAR ROUTE, OB; OBFROM 3RD STREET, R-MISSION, L-MAIN TO DRUMM, L-SACRAMENTO, R-SANSOME, L-WASHINGTON, R-COLUMBUS TO REGULAR ROUTE, 1-LINE CLEARED AT 21:30 HRS. 162/30/5588, 551/8X/6423 ALSO BLOCKED VEH DELAY: 02:13 LINE DELAY: 02:13				

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
JUNE 2010					
06/01/10	TUESDAY (NEW DEMAND)	97	118	110	118
06/02/10	WEDNESDAY	97	115	110	114
06/03/10	THURSDAY	97	111	110	115
06/04/10	FRIDAY	97	113	110	115
06/07/10	MONDAY	97	117	110	118
06/08/10	TUESDAY	97	113	110	112
06/09/10	WEDNESDAY	97	110	110	114
06/10/10	THURSDAY	97	108	110	113
06/11/10	FRIDAY	97	112	110	
06/14/10	MONDAY	97		110	
06/15/10	TUESDAY	97		110	
06/16/10	WEDNESDAY	97		110	
06/17/10	THURSDAY	97		110	
06/18/10	FRIDAY	97		110	
06/21/10	MONDAY	97		110	
06/22/10	TUESDAY	97		110	
06/23/10	WEDNESDAY	97		110	
06/24/10	THURSDAY	97		110	
06/25/10	FRIDAY	97		110	
06/28/10	MONDAY	97		110	
06/29/10	TUESDAY	97		110	
06/30/10	WEDNESDAY	97		110	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
June 11, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

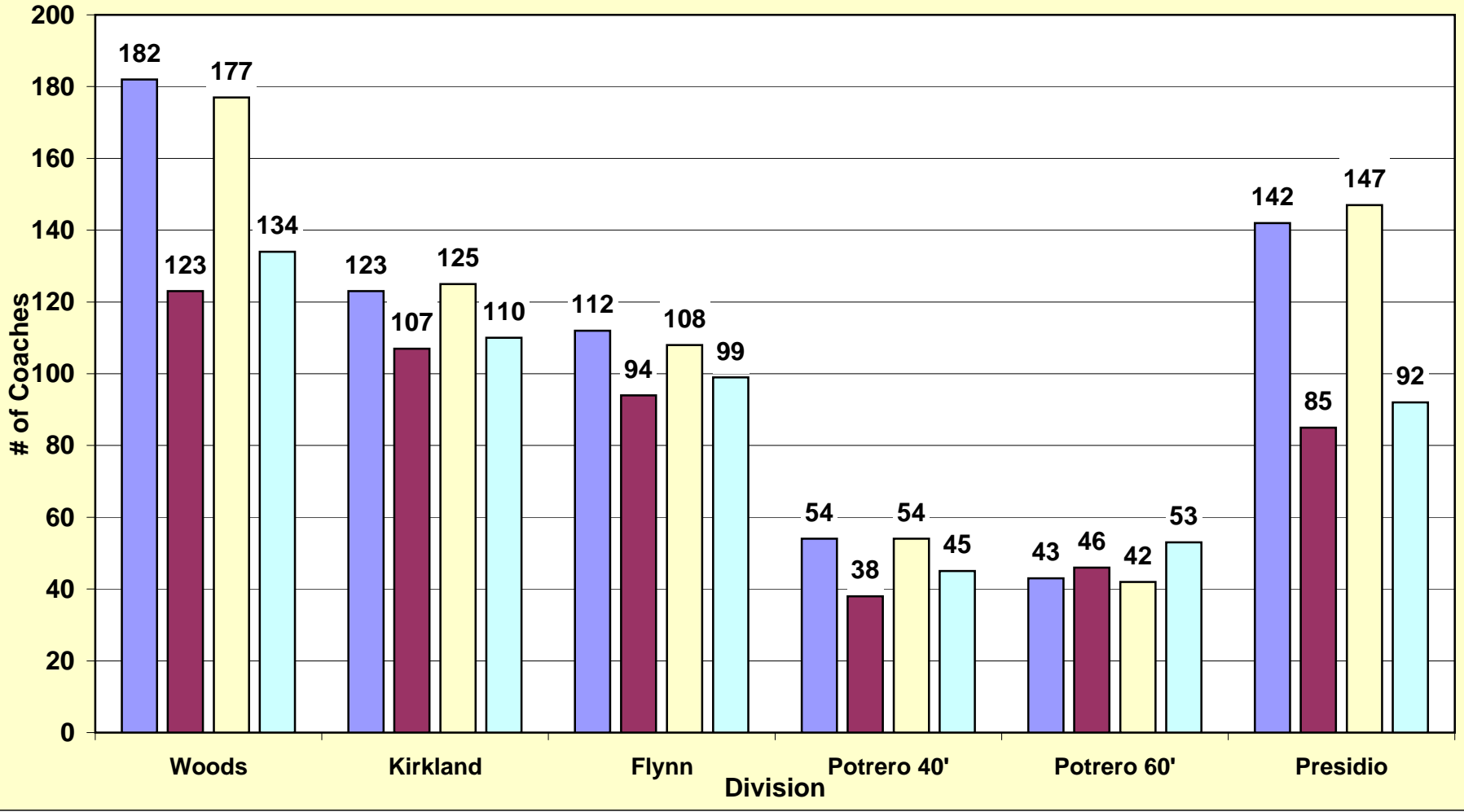
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	3
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT/MIRROR/WIPER/ARTIC/UNDERCAR	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK RELATED/ FLAT	1
HEAVY DUTY REPAIR	6
PREVENTIVE MAINTENANCE	5
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	0
LONG TERM HOLDS	10
QUALITY ASSURANCE	0

TOTAL **39**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
June 11, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	101	13	4	3
Maintenance Holds	39	8	6	4
Equipment available for service @ 7:30 a.m.	112	13	4	4

Motor & Trolley Coaches Availability
A.M. 6/11/10 & 6/10/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
6/11/10									
Fleet size	205	135	124	464	75	73	165	313	773
Present demand	135	111	97	343	40	47	85	172	515
Extra service	14	0	0	14	N/A	N/A	N/A	N/A	14
Scheduled maintenance	5	1	5	11	1	1	1	3	14
Campaigns / retrofits	3	0	2	5	0	0	0	0	5
Maintenance Holds	23	12	12	47	21	30	23	74	121
Awaiting parts	2	0	0	2	4	8	4	16	18
Radio	1	0	0	1	0	1	0	1	2
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	182	123	112	417	54	43	142	239	656
Final a.m. pull-out	123	107	94	324	38	46	85	169	493
Reserve fleet usage	21		0	21	0	0	0	0	21
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	12	4	3	19	2	1	0	3	22
Afternoon (p.m.) availability									
6/10/10									
Fleet size	201	135	124	460	75	73	165	313	773
Present demand	135	111	99	345	45	53	92	190	535
Extra service	2	0	0	2	N/A	N/A	N/A	N/A	2
Scheduled maintenance	5	1	7	13	1	1	0	2	15
Campaigns / retrofits	3	0	2	5	0	0	0	0	5
Maintenance holds	24	10	16	50	21	31	18	70	120
Awaiting parts	2	0	0	2	4	8	4	16	18
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	2	0	2	3
Equipment available for service @ 5:30 p.m.	177	125	108	410	54	42	147	243	653
Final p.m. pull-out	134	110	99	343	45	53	92	190	533
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	1	0	2	0	0	0	0	2

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, JUNE 10, 2010											
Green	248	70	21	8	24	17	28.2	8.5	3.2	9.7	6.9
Cable Car	136	28	2	4	8	14	20.6	1.5	2.9	5.9	10.3
Potrero	236	53	24	7	14	8	22.5	10.2	3.0	5.9	3.4
Presidio	199	28	10	4	9	5	14.1	5.0	2.0	4.5	2.5
Kirkland	223	46	13	14	10	9	20.6	5.8	6.3	4.5	4.0
Woods	341	58	13	10	21	14	17.0	3.8	2.9	6.2	4.1
Flynn	198	37	10	5	16	6	18.7	5.1	2.5	8.1	3.0
Total	1,581	320	93	52	102	73	20.2%	5.9%	3.3%	6.5%	4.6%
THURSDAY 06 03 10											
	1576	356	107	50	114	85	23%	7%	3%	7%	5%
FRIDAY 06 04 10											
	1596	375	115	50	125	85	23%	7%	3%	8%	5%
SATURDAY 06 05 10											
	1109	287	80	41	97	69	26%	7%	4%	9%	6%
SUNDAY 06 06 10											
	1079	278	79	36	96	67	26%	7%	3%	9%	6%
MONDAY 06 07 10											
	1609	383	119	56	121	87	24%	7%	3%	7%	5%
TUESDAY 06 08 10											
	1604	353	95	63	115	80	22%	6%	4%	7%	5%
WEDNESDAY 06 09 10											
	1597	339	98	57	107	77	21%	6%	4%	7%	5%
* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...											
+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.											

