



**Muni
Service Delivery
Daily Report**

Thursday, June 11, 2009





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| Not-Outs: No Operators | Not-Outs: No Equipment | Late Pull-outs: No Operators | Late Pull-outs: No Equipment | Lines affected |
|------------------------------|------------------------------|---------------------------------|---------------------------------|----------------|
|------------------------------|------------------------------|---------------------------------|---------------------------------|----------------|

FRIDAY 06 12 09 AM NOLO REPORT

| | | | | | |
|--------------|----|---|---|---|-----------------------|
| Cable Car | 0 | 0 | 0 | 0 | |
| Flynn | 4 | 0 | 2 | 0 | 14L=1, 38=3 |
| Kirkland | 0 | 0 | 0 | 0 | |
| Woods | 0 | 0 | 0 | 1 | |
| Potrero | 8 | 0 | 2 | 0 | 6=1, 14=3, 30=1, 41=3 |
| Presidio | 1 | 0 | 0 | 0 | 30=1 |
| Metro | 4 | 0 | 0 | 3 | J=1, M=2, S=1 |
| F line | 1 | 0 | 0 | 0 | F=1 |
| TOTAL | 18 | 0 | 4 | 4 | |

Special Events

0

Division

REPORT DATA AS OF 0740 AM

| Not-Outs: No Operators | Not-Outs: No Equipment | Late Pull-outs: No Operators | Late Pull-outs: No Equipment | Lines affected |
|------------------------------|------------------------------|---------------------------------|---------------------------------|----------------|
|------------------------------|------------------------------|---------------------------------|---------------------------------|----------------|

THURSDAY 6-11-09 PM NOLO REPORT 1805 HRS

| | | | | | |
|--------------|-----------|----------|----------|----------|------------------------------------------|
| Cable Car | 0 | 0 | 0 | 0 | |
| Flynn | 2 | 0 | 0 | 0 | 1=9X 1=38 |
| Kirkland | 7 | 0 | 0 | 0 | 1=2 2=10 1=19 2=47 1=38 |
| Woods | 9 | 0 | 0 | 0 | 1=16X 1=26 1=27 1=29 1=48 1=54 1=52 2=71 |
| Potrero | 6 | 0 | 0 | 0 | 1=14 3=30 1=41 1=49 |
| Presidio | 5 | 0 | 0 | 0 | 1=1 1=5 2=21 1=45 |
| Metro | 3 | 0 | 0 | 0 | 1=KT 2=M |
| F line | 4 | 0 | 0 | 0 | 4=F |
| TOTAL | 36 | 0 | 0 | 0 | |

Special Events

NONE

Division

REPORT DATA COMPILED AS OF - 1600HRS

| | Runs Missed | RDO | | Daily Runs Scheduled | Daily Runs Missed | Daily RDO | Daily Missed Runs % |
|-------------------------------------------------------------------|-------------|-----|--|----------------------|-------------------|-----------|---------------------|
| Missed Service By Division Due To No Regular Day Off (RDO) | | | | | | | |
| THURSDAY 6/11/2009 | | | | | | | |
| Revised 2/21/09 | | | | | | | |
| Cable Car one-piece | 0 | 4 | | 49 | 0 | 4 | 0.0% |
| Cable Car multi-piece | 0 | | | | | | |
| Flynn one-piece | 1 | 0 | | 154 | 1 | 0 | 0.6% |
| Flynn multi-piece | 0 | | | | | | |
| Kirkland one-piece | 3 | 5 | | 212 | 6 | 5 | 2.8% |
| Kirkland multi-piece | 6 | | | | | | |
| Woods one-piece | 3 | 4 | | 251 | 5 | 4 | 2.0% |
| Woods multi-piece | 4 | | | | | | |
| Potrero one-piece | 2 | 3 | | 212 | 4 | 3 | 1.9% |
| Potrero multi-piece | 4 | | | | | | |
| Presidio one-piece | 6 | 8 | | 174 | 9 | 8 | 5.2% |
| Presidio multi-piece | 6 | | | | | | |
| Metro one-piece | 1 | 6 | | 146 | 3 | 6 | 2.1% |
| Metro multi-piece | 4 | | | | | | |
| F Line one-piece | 1 | 4 | | 33 | 3 | 4 | 9.1% |
| F Line multi-piece | 4 | | | | | | |
| System total | | | | 1231 | 31 | 34 | 2.5% |

Accidents

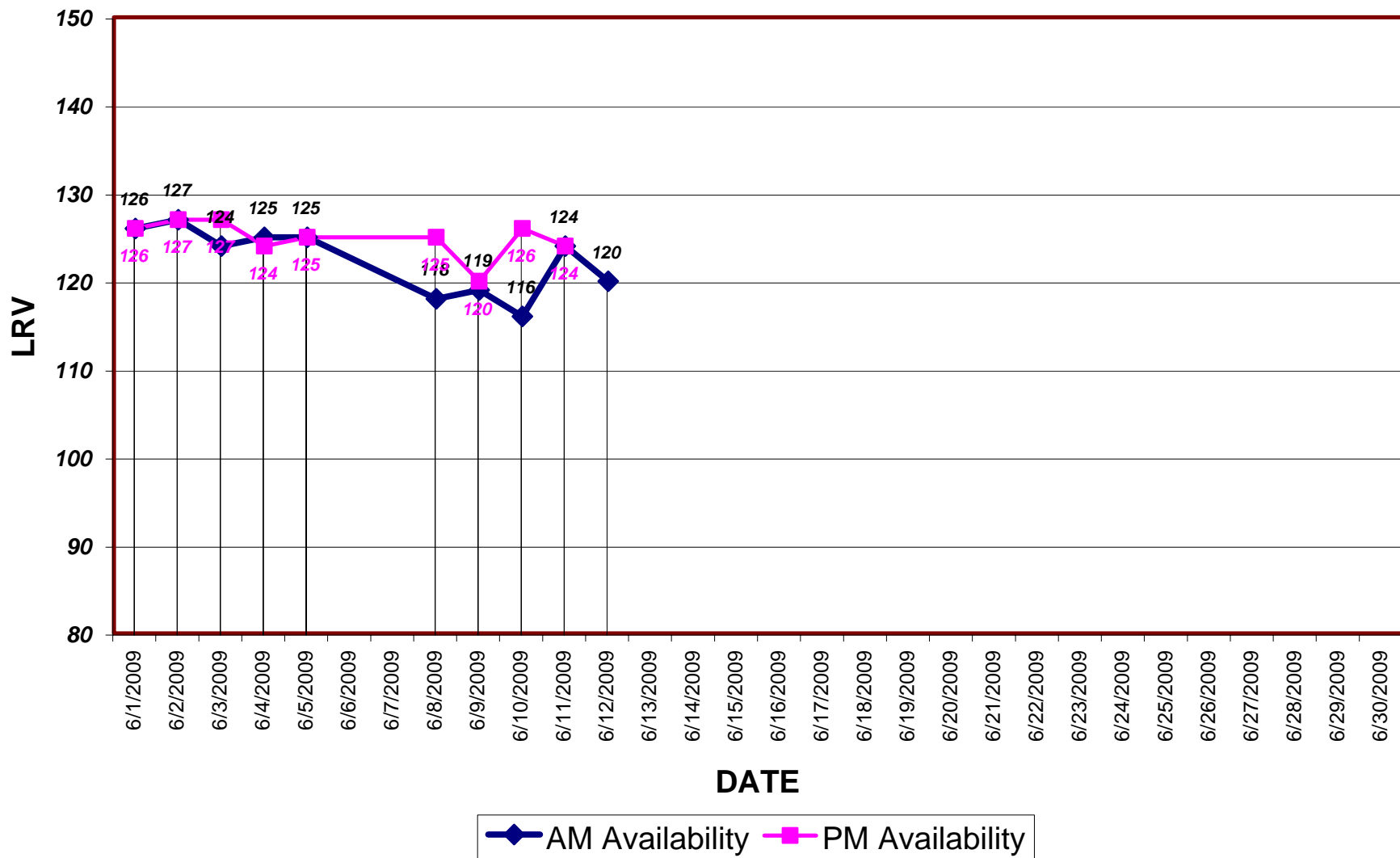
Thu Jun 11, 2009

| TIME DATE | CALL FROM DIVISION | To CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|-----------------------|-------|-----|-----|------|------|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 08:31 06/11/09 | R OPERATOR PO | 39 | 4 | 369 | 49 | 7103 | VAN NESS & JACKSON (OB) | VEHICLE ACCIDENT, MINOR PROPERTY DAMAGE ONLY. (COACH & AUTO) DAMAGE TO RIGHT OUT SIDE MIRROR, NO DAMAGE TO COACH. | OB | 08:31 | 09:33 | 17 |
| | | | | | | | 1051721 | INSP P JONES CLEARED, SYSTEM SAFETY* VEH DELAY: 01:02 | | | | |
| 09:11 06/11/09 | R LINE INSPECTO PO | 35 | 2 | 340 | 14 | 7056 | MISSION & MAIN (IB) | ACCIDENT, COACH / COACH TROLLEY POLES, NO DAMAGE TO COACHES OR LINES | IB | 09:16 | 10:33 | 35 |
| | | | | | | | 1051870 | INSP A.LEDBETTER CLEARED, MNGR J.STUART RESPOND. SHOP TRUCK 854 CHECK VEHICLES FOR DAMAGE-NO DAMAGE FOUND. NO 799 VIDEO* REFER TO TAG #1051873 VEH DELAY: 01:17 | | | | |
| 09:11 06/11/09 | R OVERHEAD LINE PR | 35 | 8 | 76 | 1 | 5585 | MAIN & MISSION (OB) | ACCIDENT, COACH / COACH, TROLLEY POLES NO DAMAGE TO POLES NO 799 | OB | 09:11 | 10:33 | 35 |
| | | | | | | | 1051873 | INSP A.LEDBETTER CLEARED, MNGR J.STUART RESPOND, NO DAMAGE TO COACH OR OVERHEAD LINES, VIDEO* SHOP TRUCK 854 CHECKED FOR DAMAGE. REFER TO TAG#1051870 VEH DELAY: 01:22 | | | | |
| 13:20 06/11/09 | R OPERATOR PR | 30 | 2 | 11 | 30 | 5638 | STOCKTON BETWEEN CLAY & SACRAMENTO (IB) | VEHICLE ACCIDENT COACH / AUTO | IB | 13:20 | 14:14 | 36 |
| | | | | | | | 1051884 | INSP B. HENDERSON CLEARED NO REPORTED INJURIES, NO 799 VEH DELAY: 00:54 | | | | |

Line Delays \geq 20 Minutes

| TIME DATE | CALL FROM DIVISION | To CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|-----------------------|-------|-----|-----|------|------|--------------------------------------|----------------------------------------------------------------------------------------------|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 06:43 06/11/09 | T POWER CONTROL PR | 88 | | | | | CABRILLO & LA PLAYA (IB,OB) | OPEN FEEDER; BA-2 , 5 LINE EFFECTED. LINE TRUCK 818 REQUEST TO CLEAR BROKEN POLE IN OVERHEAD | IB | 06:43 | 07:05 | 35 |
| | | | | | | | 1051850 | | | | | |
| 09:58 06/11/09 | R OPERATOR GV | 23 | 16 | 151 | F | 1050 | MARKET BETWEEN CHURCH & 14TH ST (IB) | DERAILMENT | IB | 09:58 | 11:03 | 88 |
| | | | | | | | 1051914 | | | | | |

LIGHT RAIL AM/PM Availability



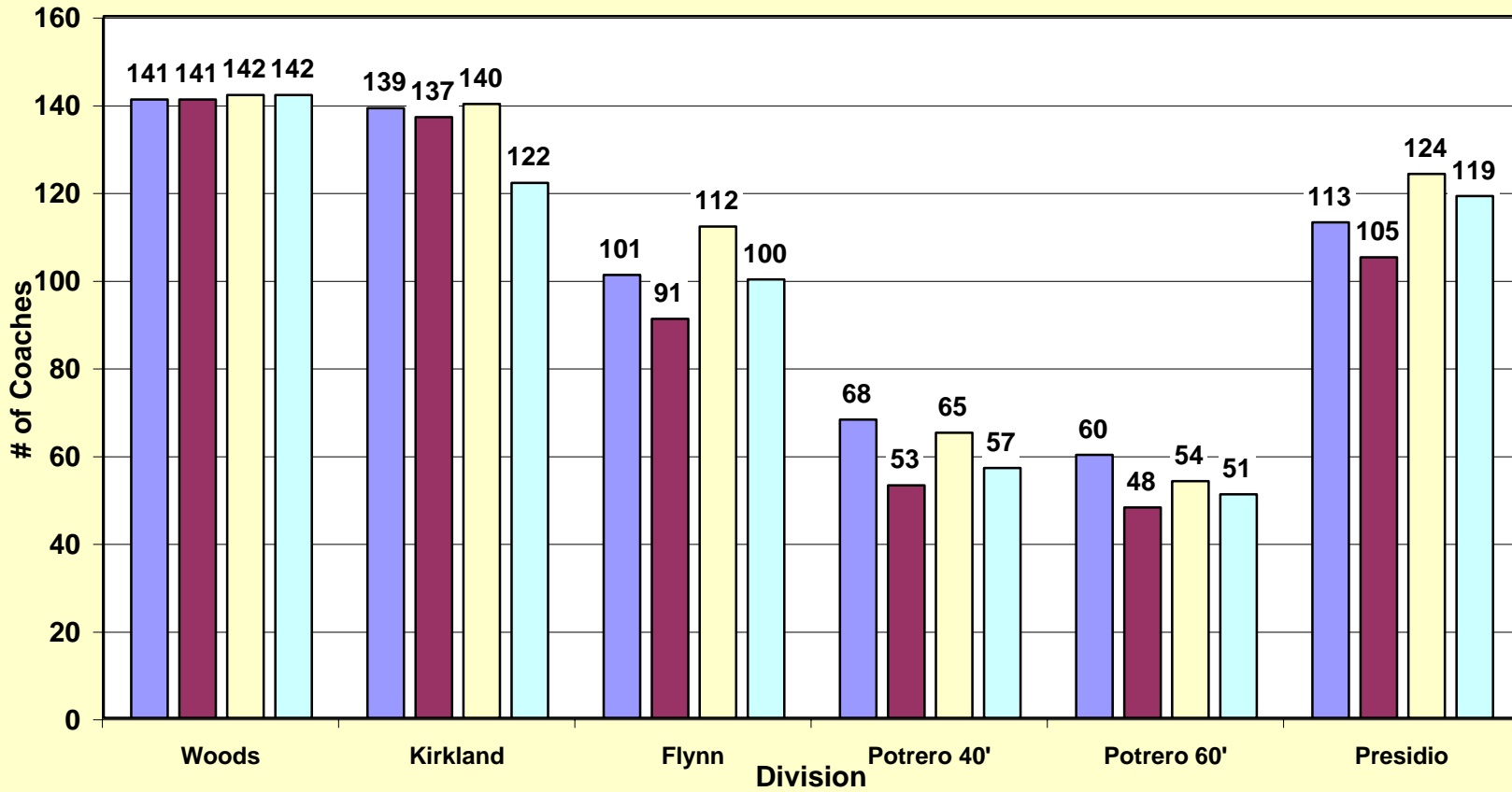
| Date | Day of week | A.M. | P.M. |
|-------------------------------------------------------|-------------|------|------|
| Light Rail Vehicles (LRVs) Availability - Peak | | | |
| June 2009 | | | |
| 06/01/09 | MONDAY | 126 | 126 |
| 06/02/09 | TUESDAY | 127 | 127 |
| 06/03/09 | WEDNESDAY | 124 | 127 |
| 06/04/09 | THURSDAY | 125 | 124 |
| 06/05/09 | FRIDAY | 125 | 125 |
| 06/08/09 | MONDAY | 118 | 125 |
| 06/09/09 | TUESDAY | 119 | 120 |
| 06/10/09 | WEDNESDAY | 116 | 126 |
| 06/11/09 | THURSDAY | 124 | 124 |
| 06/12/09 | FRIDAY | 120 | |
| 06/15/09 | MONDAY | | |
| 06/16/09 | TUESDAY | | |
| 06/17/09 | WEDNESDAY | | |
| 06/18/09 | THURSDAY | | |
| 06/19/09 | FRIDAY | | |
| 06/22/09 | MONDAY | | |
| 06/23/09 | TUESDAY | | |
| 06/24/09 | WEDNESDAY | | |
| 06/25/09 | THURSDAY | | |
| 06/26/09 | FRIDAY | | |
| 06/29/09 | MONDAY | | |
| 06/30/09 | TUESDAY | | |

| | Maintenance Holds |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| Green Division Daily Maintenance Morning Status Report Friday 06/12/09 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m. | |
| Air | 1 |
| Automatic Train Control System (ATCS) | 1 |
| Brakes | 1 |
| Coupler | 0 |
| Doors / steps | 3 |
| Heating, Ventilation, Air Conditioner (HVAC) | 0 |
| Lights | 0 |
| Pantographs | 0 |
| Propulsion | 1 |
| Flats | 0 |
| PM | 3 |
| Support shop | 7 |
| Body/paint shop | 12 |
| Glass shop | 0 |
| Parts | 0 |
| Destination sign/electrical | 0 |
| Other | 2 |
| Vendor | 0 |
| Engineering | 0 |
| Total | 31 |

| | LRV2/3 | PCC | Milan | Historic |
|----------------------------------------------------|---------------|------------|--------------|-----------------|
| Green Division Daily Maintenance | | | | |
| 06/12/09 | | | | Friday |
| Morning Status Report @ 7:30 a.m. | | | | |
| Fleet size | 151 | 28 | 10 | 8 |
| Present demand | 114 | 13 | 4 | 3 |
| Maintenance Holds | 31 | 14 | 2 | 3 |
| Equipment available for service @ 7:30 a.m. | 120 | 14 | 8 | 5 |

Motor & Trolley Coaches Availability
 A.M. 6/12/09 & 6/11/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



| | Woods | Kirkland | Flynn | Subtotal Diesel | Potrero 40' | Potrero 60' | Presidio | Subtotal Trolley | Totals |
|----------------------------------------------|-------|----------|-------|--------------------|----------------|----------------|----------|---------------------|--------|
| Bus Maintenance Morning Status Report | | | | | | | | | |
| Information Reported by Each Division | | | | | | | | | |
| Morning (a.m.) availability | | | | | | | | | |
| 6/12/09 | | | | | | | | | |
| Fleet size | 181 | 155 | 124 | 460 | 75 | 74 | 165 | 314 | 774 |
| Present demand | 141 | 137 | 95 | 373 | 61 | 56 | 106 | 223 | 596 |
| Extra service | 0 | 0 | 0 | 0 | N/A | N/A | N/A | N/A | 0 |
| Scheduled maintenance | 2 | 0 | 5 | 7 | 0 | 2 | 3 | 5 | 12 |
| Campaigns / retrofits | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Maintenance Holds | 41 | 13 | 12 | 66 | 11 | 18 | 52 | 81 | 147 |
| Awaiting parts | 7 | 4 | 4 | 15 | 0 | 0 | 28 | 28 | 43 |
| Radio | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 |
| Farebox | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Equipment available for service @ 7:45 a.m. | 141 | 139 | 101 | 381 | 68 | 60 | 113 | 241 | 622 |
| Final a.m. pull-out | 141 | 137 | 91 | 369 | 53 | 48 | 105 | 206 | 575 |
| Reserve fleet usage | 8 | 0 | 0 | 8 | 0 | 0 | 0 | 0 | 8 |
| Trolley hot body defects | N/A | N/A | N/A | N/A | 0 | 0 | 0 | 0 | 0 |
| Operator not outs | 0 | 0 | 1 | 1 | 4 | 4 | 1 | 9 | 10 |
| Afternoon (p.m.) availability | | | | | | | | | |
| 6/11/09 | | | | | | | | | |
| Fleet size | 181 | 155 | 124 | 460 | 75 | 74 | 165 | 314 | 774 |
| Present demand | 144 | 122 | 101 | 367 | 59 | 59 | 120 | 238 | 605 |
| Extra service | 0 | 0 | 0 | 0 | N/A | N/A | N/A | N/A | 0 |
| Scheduled maintenance | 1 | 0 | 3 | 4 | 0 | 0 | 0 | 0 | 4 |
| Campaigns / retrofits | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 |
| Maintenance holds | 43 | 15 | 12 | 70 | 10 | 20 | 41 | 71 | 141 |
| Awaiting parts | 7 | 4 | 4 | 15 | 0 | 0 | 27 | 27 | 42 |
| Radio | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Farebox | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Equipment available for service @ 5:30 p.m. | 142 | 140 | 112 | 394 | 65 | 54 | 124 | 243 | 637 |
| Final p.m. pull-out | 142 | 122 | 100 | 364 | 57 | 51 | 119 | 227 | 591 |
| Reserve fleet usage | 3 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 3 |
| Trolley hot body defects | N/A | N/A | N/A | N/A | 0 | 0 | 0 | 0 | 0 |
| Operator not outs | 2 | 0 | 1 | 3 | 2 | 3 | 1 | 6 | 9 |

| | Scheduled | Total Unavailable | Sick | Vacation | Unplanned Leave* | Other Reasons+ | Total Unavailable | Sick | Vacation | Unplanned Leave* | Other Reasons+ |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|-------------------|------------|-----------|------------------|----------------|-------------------|-------------|-------------|------------------|----------------|
| Full-Time Operators Absenteeism | | | | | | | | | | | |
| Day:THURSDAY , JUNE 11, 2009 | | | | | | | | | | | |
| Green | 224 | 54 | 24 | 8 | 13 | 9 | 24.1 | 10.7 | 3.6 | 5.8 | 4.0 |
| Cable Car | 128 | 28 | 6 | 3 | 14 | 5 | 21.9 | 4.7 | 2.3 | 10.9 | 3.9 |
| Potrero | 266 | 55 | 22 | 6 | 13 | 14 | 20.7 | 8.3 | 2.3 | 4.9 | 5.3 |
| Presidio | 205 | 51 | 22 | 6 | 10 | 13 | 24.9 | 10.7 | 2.9 | 4.9 | 6.3 |
| Kirkland | 254 | 57 | 19 | 9 | 13 | 16 | 22.4 | 7.5 | 3.5 | 5.1 | 6.3 |
| Woods | 309 | 68 | 19 | 9 | 21 | 19 | 22.0 | 6.1 | 2.9 | 6.8 | 6.1 |
| Flynn | 206 | 47 | 15 | 4 | 21 | 7 | 22.8 | 7.3 | 1.9 | 10.2 | 3.4 |
| Total | 1592 | 360 | 127 | 45 | 105 | 83 | 22.6% | 8.0% | 2.8% | 6.6% | 5.2% |
| Summary For The Last 7 Days | | | | | | | | | | | |
| | | | | | | | | | | | |
| THURSDAY 6 4 | 1,594 | 354 | 128 | 43 | 108 | 75 | 22% | 8% | 3% | 7% | 5 |
| FRIDAY 6 5 | 1,618 | 375 | 154 | 39 | 115 | 67 | 23% | 9% | 2% | 7% | 4 |
| SATURDAY 6 6 | 1,126 | 299 | 118 | 39 | 84 | 58 | 28% | 11% | 3% | 8% | 5 |
| SUNDAY 6 7 | 1,061 | 260 | 94 | 31 | 80 | 55 | 25% | 9% | 3% | 7% | 5 |
| MONDAY 6 8 | 1,644 | 385 | 137 | 50 | 112 | 86 | 23% | 8% | 3% | 7% | 5 |
| TUESDAY 6 9 | 1,584 | 379 | 133 | 56 | 109 | 81 | 24% | 8% | 4% | 7% | 5 |
| WEDNESDAY 6 10 | 1,597 | 344 | 116 | 51 | 98 | 79 | 22% | 7% | 3% | 6% | 5 |
| <p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes:1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p> | | | | | | | | | | | |