



MUNI

Service Delivery

Daily Report

Friday, June 12, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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AM NOLO REPORT SATURDAY 06 13 09

Cable Car	0	0	0	0	
Flynn	0	0	2	0	
Kirkland	0	0	0	0	
Woods	0	0	0	0	NO 74 X NOT OUTS
Potrero	2	0	1	1	14=2
Presidio	0	0	1	0	
Metro	5	0	0	0	KT=3, N=1, L=1
F line	1	0	0	0	
TOTAL	8	0	4	1	

Special Events

0

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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06 12 09 FRIDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	5	0	0	0	9=1 9X=3 14L=1
Kirkland	1	0	0	0	19=1
Woods	6	0	0	0	16X=1 29=3 54=2
Potrero	7	0	2	0	7=2 14=2 30=1 41=2
Presidio	3	0	0	0	21=2 31=1
Metro	15	0	1	1	M=3 N=2 KT=2 S=3 J=1 L=4
F line	1	0	0	0	F=1
TOTAL	38	0	3	1	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
FRIDAY 6/12/2009							
Revised 2/21/09							
Cable Car one-piece	1	0		49	1	0	2.0%
Cable Car multi-piece	0						
Flynn one-piece	2	2		154	4	2	2.6%
Flynn multi-piece	4						
Kirkland one-piece	0	1		212	0	1	0.0%
Kirkland multi-piece	0						
Woods one-piece	2	1		251	4	1	1.6%
Woods multi-piece	4						
Potrero one-piece	3	0		212	7	0	3.3%
Potrero multi-piece	8						
Presidio one-piece	1	8		174	3	8	1.7%
Presidio multi-piece	4						
Metro one-piece	5	6		146	11	6	7.5%
Metro multi-piece	12						
F Line one-piece	2	2		33	4	2	12.1%
F Line multi-piece	4						
System total				1231	34	20	2.8%

Accidents

Fri Jun 12, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:09 06/12/09	R OPERATOR PO	30	9	308	49	7059	VAN NESS & PACIFIC (IB)	ACCIDENT: AUTO REAR-ENDED BY AUTO AND THEN COLLIDES WITH STATIONARY COACH AND A THIRD AUTO	IB	06:09	07:53	11
							1051978					
10:50 06/12/09	T SFPD PO	35	2	336	22	5459	FILLMORE & OAK (IB)	SFPD REQUEST TO STOP COACH SUSPECT ON COACH	IB	10:50	11:00	35
							1052018	SFPD # 3F66 RESPOND, NO SUSPECT ON BOARD VEH DELAY: 00:10				
13:25 06/12/09	R OPERATOR WO	12	9	25	44	8422	MIDDLEPOINT & WESTPOINT (OB)	ACCIDENT COACH & AUTO (MINOR DAMAGE TO RIGHT REAR OF COACH)	OB	13:25	13:57	39
							1052012	INSP JOMOC, K. ANDERSON*, VIDEO*, MANAGER ANDREWS*, NO 799 VEH DELAY: 00:32				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:34 06/12/09	R OPERATOR GV	85	8	159	F	1078	EMBARCADERO & WASHINGTON (OB)	NO FORWARD MOTION	OB LD	13:34 13:34	13:59	13
							1052131 FERRY RESCUE, 162@F/1059, DUBOCE RESCUE TO METRO 962@K/1530, LSGP. PCC SHOP*, METRO 4-S-46 R. O^NEILL, METRO 4- S-39 J. SMITH, J. CHAVEZ, LSGP , PHONE TREE , DISP*, SI FERRY & GREEN LINE DELAY: 00:25					
14:10 06/12/09	R OPERATOR ME	85	6	070	J	1417	CHURCH & 18TH STREET (IB)	DOOR MALFUNCTION	IB LD	14:10 14:10	14:31 14:31	87
							1052076 MRU 4S43, INSP C CONTRERAS & F CADELINA ASSISTED TO CLEAR DELAY, INSP B UPCHURCH*. SENIOR STAFF & MGMT, STATION AGENTS*. SI GREEN 1441 @15:28 VEH DELAY: 01:18 LINE DELAY: 00:21					

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons +	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day:FRIDAY , JUNE 12, 2009											
Green	226	57	26	7	14	10	25.2	11.5	3.1	6.2	4.4
Cable Car	138	31	7	6	13	5	22.5	5.1	4.3	9.4	3.6
Potrero	279	69	29	5	13	22	24.7	10.4	1.8	4.7	7.9
Presidio	217	51	25	7	8	11	23.5	11.5	3.2	3.7	5.1
Kirkland	265	60	17	8	17	18	22.6	6.4	3.0	6.4	6.8
Woods	313	67	22	8	22	15	21.4	7.0	2.6	7.0	4.8
Flynn	210	59	25	4	24	6	28.1	11.9	1.9	11.4	2.9
Total	1648	394	151	45	111	87	23.9%	9.2%	2.7%	6.7%	5.3%
Summary For The Last 7 Days											
FRIDAY 6 5	1,618	375	154	39	115	67	23%	9%	2%	7%	4
SATURDAY 6 6	1,126	299	118	39	84	58	28%	11%	3%	8%	5
SUNDAY 6 7	1,061	260	94	31	80	55	25%	9%	3%	7%	5
MONDAY 6 8	1,644	385	137	50	112	86	23%	8%	3%	7%	5
TUESDAY 6 9	1,584	379	133	56	109	81	24%	8%	4%	7%	5
WEDNESDAY 6 10	1,597	344	116	51	98	79	22%	7%	3%	6%	5
THURSDAY 6 11	1,592	360	127	45	105	83	23%	8%	3%	7%	5
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											