



**Muni  
Service Delivery  
Daily Report**

Tuesday, June 16, 2009





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	Count	Time
<b>Baseball Game Service Summary Report JUNE 16, 2009</b>		
<b>ATTENDANCE: 34716</b>		<b>NUMBER OF</b>
<b>PASSENGERS (appr.): 2945</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
<b>Pre-game inbound (IB) service</b>		
Game started		19:15
First IB trip at Embarcadero		16:59
Last IB trip at Embarcadero		19:51
Number of special IB trips	9	
Number of regular IB trips	44	
Total pre-game trips	53	
Average IB headway		3:42
Standard deviation		2:42
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>21:59</b>
First OB trip at Embarcadero		22:05
Last OB trip at Embarcadero		22:35
<b>Load completed</b>		<b>22:20</b>
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	2	
L	2	
M	0	
N	5	
<b>Total post-game trips</b>	<b>9</b>	
<b>Average OB headway</b>		<b>3:29</b>
Standard deviation		1:29

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**WEDNESDAY 06 17 09 AM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	1	0	1	0	38=1
Kirkland	0	0	0	0	
Woods	2	0	0	1	16X=1, 29=1 NO 74X NOT OUT
Potrero	1	2	0	2	14=1, 41=1, 49=1
Presidio	1	0	0	0	1=1
Metro	2	0	0	0	KT=1, M=1
F line	1	0	0	0	
<b>TOTAL</b>	<b>8</b>	<b>2</b>	<b>1</b>	<b>3</b>	

**Special Events**

0

Division

**REPORT DATA AS OF 0740 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**TUESDAY 06 16 09 PM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	0	0	2	0	
Kirkland	0	0	0	0	
Woods	2	0	0	0	1=29 1=71
Potrero	6	0	2	0	1=7 1=14 1=22 1=30 1=41 1=49
Presidio	0	0	0	0	
Metro	1	0	0	0	1=KT
F line	0	0	0	0	
<b>TOTAL</b>	<b>9</b>	<b>0</b>	<b>4</b>	<b>0</b>	

**Special Events**

Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
TUESDAY 6/16/2009							
Revised 6/15/09							
<b>Cable Car one-piece</b>	0	4		49	0	4	0.0%
<b>Cable Car multi-piece</b>	0						
<b>Flynn one-piece</b>	1	1		154	1	1	0.6%
<b>Flynn multi-piece</b>	0						
<b>Kirkland one-piece</b>	0	0		212	0	0	0.0%
<b>Kirkland multi-piece</b>	0						
<b>Woods one-piece</b>	1	0		251	2	0	0.8%
<b>Woods multi-piece</b>	2						
<b>Potrero one-piece</b>	2	0		212	5	0	2.4%
<b>Potrero multi-piece</b>	6						
<b>Presidio one-piece</b>	0	3		174	0	3	0.0%
<b>Presidio multi-piece</b>	0						
<b>Metro one-piece</b>	1	8		146	3	8	2.1%
<b>Metro multi-piece</b>	4						
<b>F Line one-piece</b>	1	2		33	2	2	6.1%
<b>F Line multi-piece</b>	2						
<b>System total</b>				<b>1231</b>	<b>13</b>	<b>18</b>	<b>1.1%</b>

# Accidents

Tue Jun 16, 2009

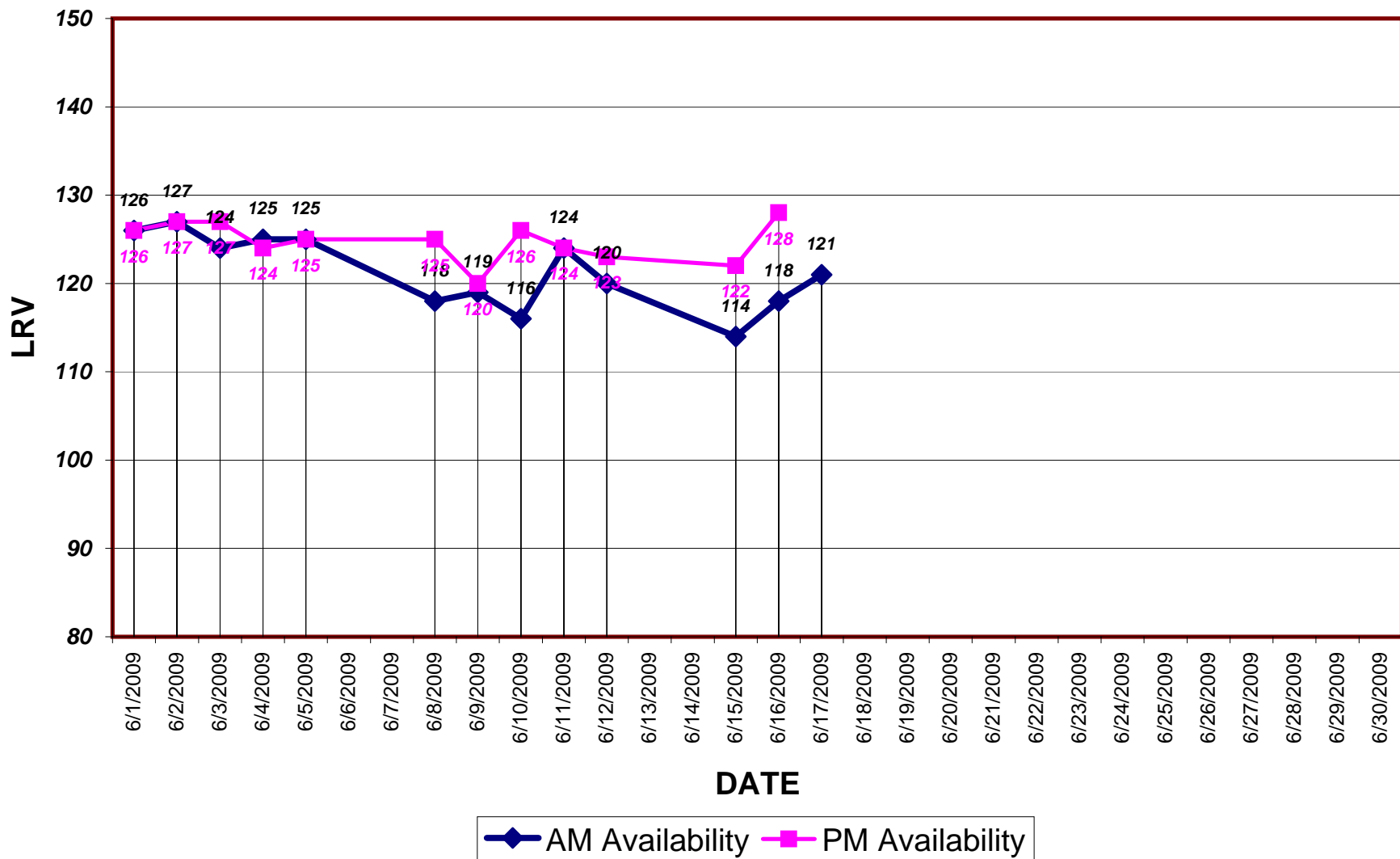
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:38 06/16/09	R OPERATOR WO	35	6	33	29	8442	WINSTON & 20TH AVENUE (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	OB	07:38	08:38	14
							1052505	INSP. R JONES CLEARED. NO OP 799. AUTO RIGHT TURNS FROM LEFT LANE AND CONTACTS COACH. NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO. VEH DELAY: 01:00				
08:47 06/16/09	R OPERATOR ME	20	1	014	L	1538	ULLOA ST & 14TH AVE (IB)	LRV & AUTO ACCIDENT, MINOR PROPERTY DAMAGE	IB LD	08:47 08:47	09:00 09:00	72
							1052511	[LRV2=1401]INSP D CASTRO & MRU 4S43 CLRD, MGR G WILLIAMS, 311, 6A42, SYSTEM SAFETY (PINO MEDINA)* FORM R. REQUIRED, NO 799, RUN & TRAIN RETURNED TO SERVICE, MINOR DAMAGE TO BOTH VEHICLES. VEH DELAY: 00:13 LINE DELAY: 00:13				
16:37 06/16/09	T OPERATOR KI	30	5	670	47	8347	VAN NESS & PACIFIC (OB)	ACCIDENT COACH AND AUTO	OB	16:37	17:20	11
							1052625	INSP.HOLMES,V.CLEARED,NO DAMAGE VEH DELAY: 00:43				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:31 06/16/09	R OPERATOR ME	20	1575	33	KT	1505	THIRD ST. & CARGO WAY (OB,NB)	NO CONFIRMATION LIGHT	OB	09:31	09:53	72
							1052583	ISLAIS CREEK BRIDGE TENDER CLEARED - POSSIBLE B/O SENSOR, MGR. G. WILLIAMS, INSP. C. DEBONO, MRU-4S26, SIGNAL 501. VEH DELAY: 00:22 LINE DELAY: 00:22				
11:17 06/16/09	R OPERATOR WO	35	2111	21	29	8163	3RD STREET & PAUL (IB,OB)	BLOCKED BY NON-MUNI ACCIDENT	IB	11:17	11:30	14
							1052593	INSPS TC JOHNSON, J CLARK RESP. *MGR M ESPINOZA , 29 LINE IBOUND/OUTBOUND RE-ROUTED. 3 STOPS MISSED. VEH DELAY: 00:13 LINE DELAY: 00:43				
11:19 06/16/09	R OPERATOR WO	39	3347	41	29	8174	3RD STREET & PAUL (IB,OB)	BLOCKED BY NON-MUNI ACCIDENT	IB	11:19	11:35	14
							1052572	INSPS TC JOHNSON, J CLARK RESP. *MGR M ESPINOZA , 29 LINE IBOUND/OUTBOUND RE-ROUTED. 3 STOPS MISSED. VEH DELAY: 00:16 LINE DELAY: 00:43				
19:32 06/16/09	R OPERATOR PO	38	3383	447	22	5407	16TH ST & UTAH (IB)	NON MUNI ACCIDENT BLOCKING	IB	19:32	19:38	29
							1052678	WILSON.L SFPD,MEDICS VEH DELAY: 00:06 LINE DELAY: 02:31	LD	19:32	22:03	



# LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
June 2009			
06/01/09	MONDAY	126	126
06/02/09	TUESDAY	127	127
06/03/09	WEDNESDAY	124	127
06/04/09	THURSDAY	125	124
06/05/09	FRIDAY	125	125
06/08/09	MONDAY	118	125
06/09/09	TUESDAY	119	120
06/10/09	WEDNESDAY	116	126
06/11/09	THURSDAY	124	124
06/12/09	FRIDAY	120	123
06/15/09	MONDAY	114	122
06/16/09	TUESDAY	118	128
06/17/09	WEDNESDAY	121	
06/18/09	THURSDAY		
06/19/09	FRIDAY		
06/22/09	MONDAY		
06/23/09	TUESDAY		
06/24/09	WEDNESDAY		
06/25/09	THURSDAY		
06/26/09	FRIDAY		
06/29/09	MONDAY		
06/30/09	TUESDAY		

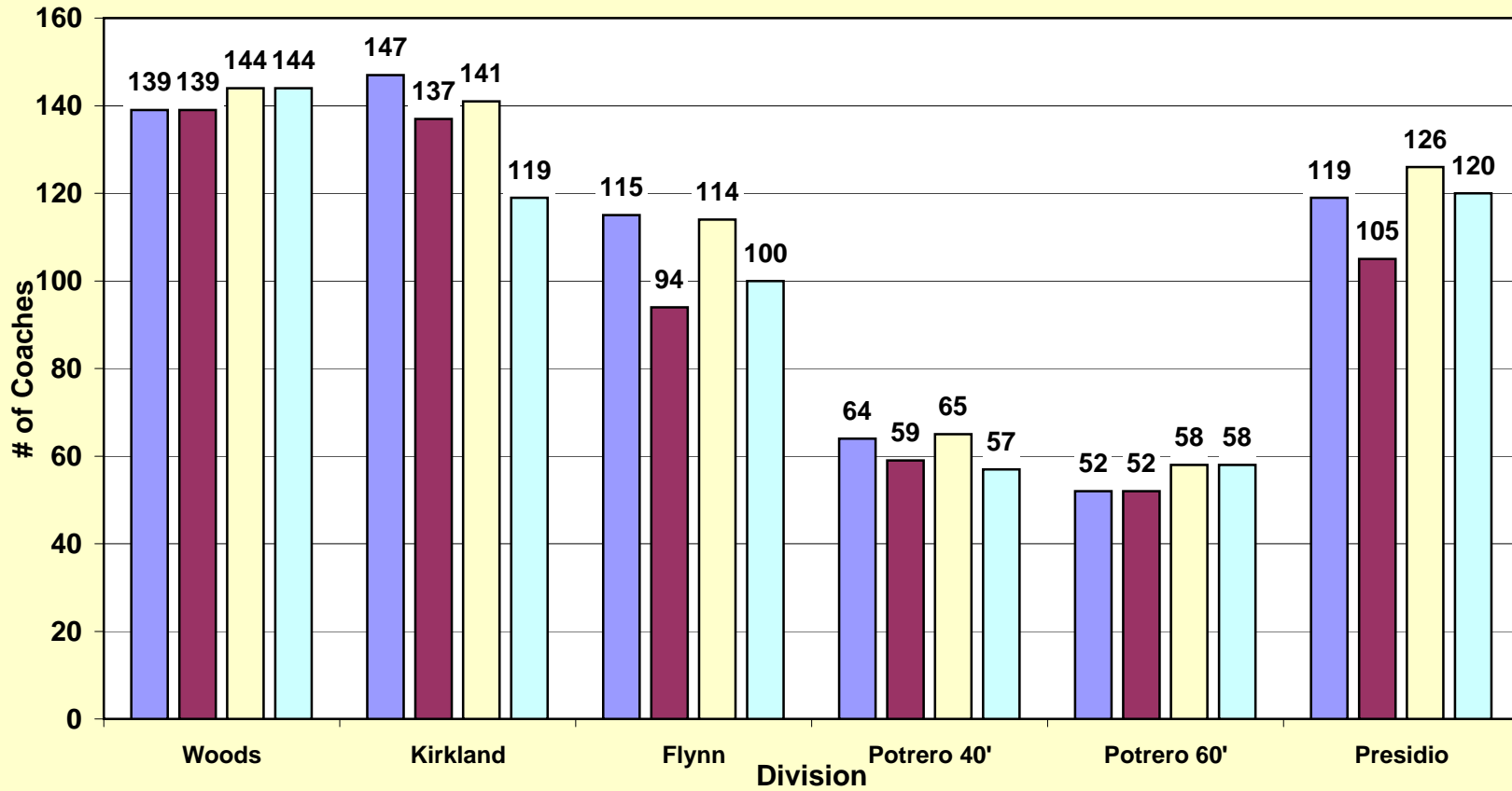
	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>6/17/09</b> <b>Wednesday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

<b>AIR SYSTEM</b>	<u>0</u>
<b>ATCS</b>	<u>2</u>
<b>BRAKE SYSTEM</b>	<u>1</u>
<b>COUPLER</b>	<u>0</u>
<b>DOORS / STEPS</b>	<u>2</u>
<b>HVAC / AIR COMF.</b>	<u>0</u>
<b>LIGHT / MIRROR</b>	<u>0</u>
<b>PANTOGRAPHS</b>	<u>0</u>
<b>PROPULSION</b>	<u>1</u>
<b>TRUCK / FLAT WHEEL</b>	<u>0</u>
<b>PM / WEEKLY</b>	<u>4</u>
<b>SUPPORT SHOP</b>	<u>7</u>
<b>BODY/PAINT SHOP</b>	<u>3</u>
<b>FLEET APPEARANCE</b>	<u>0</u>
<b>PARTS</b>	<u>0</u>
<b>DESTSIGN / ELECT.</b>	<u>0</u>
<b>ACCIDENT &amp; DERAIL</b>	<u>0</u>
<b>BREDA / VENDOR</b>	<u>0</u>
<b>ENGR / PROJECT</b>	<u>1</u>
<b>LONG TERM HOLDS</b>	<u>9</u>
<b>QUALITY ASSURANCE</b>	<u>0</u>
<b>TOTAL</b>	<b>30</b>

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>Wednesday 6/17/09</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>30</b>	<b>9</b>	<b>3</b>	<b>3</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>121</b>	<b>12</b>	<b>7</b>	<b>5</b>

**Motor & Trolley Coaches Availability**  
**A.M. 6/17/09 & 6/16/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>6/17/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	0	6	9	0	2	3	5	14
Campaigns / retrofits	0	1	0	1	0	0	3	3	4
Maintenance Holds	42	8	9	59	11	23	46	80	139
Awaiting parts	12	4	3	19	0	0	24	24	43
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	139	147	115	401	64	52	119	235	636
Final a.m. pull-out	139	137	94	370	59	52	105	216	586
Reserve fleet usage	9	0	0	9	0	4	0	4	13
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	2	0	1	3	2	1	1	4	7
<b>Afternoon (p.m.) availability</b>									
<b>6/16/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	3	7	0	0	0	0	7
Campaigns / retrofits	1	0	0	1	0	0	3	3	4
Maintenance holds	41	14	10	65	10	19	39	68	133
Awaiting parts	8	3	3	14	0	3	24	27	41
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	144	141	114	399	65	58	126	249	648
Final p.m. pull-out	144	119	100	363	57	58	120	235	598
Reserve fleet usage	8	0	0	8	0	4	0	4	12
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	3	1	4	2	1	0	3	7

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: TUESDAY , JUNE 16, 2009</b>											
Green	229	53	23	7	15	8	23.1	10.0	3.1	6.6	3.5
Cable Car	128	28	8	4	12	4	21.9	6.3	3.1	9.4	3.1
Potrero	272	57	19	10	11	17	21.0	7.0	3.7	4.0	6.3
Presidio	208	32	4	12	9	7	15.4	1.9	5.8	4.3	3.4
Kirkland	254	42	12	9	9	12	16.5	4.7	3.5	3.5	4.7
Woods	309	51	15	10	15	11	16.5	4.9	3.2	4.9	3.6
Flynn	201	54	10	10	22	12	26.9	5.0	5.0	10.9	6.0
<b>Total</b>	<b>1601</b>	<b>317</b>	<b>91</b>	<b>62</b>	<b>93</b>	<b>71</b>	<b>19.8%</b>	<b>5.7%</b>	<b>3.9%</b>	<b>5.8%</b>	<b>4.4%</b>
<b>Summary For The Last 7 Days</b>											
TUESDAY 6 9	1,584	379	133	56	109	81	24%	8%	4%	7%	5
WEDNESDAY 6 10	1,597	344	116	51	98	79	22%	7%	3%	6%	5
THURSDAY 6 11	1,592	360	127	45	105	83	23%	8%	3%	7%	5
FRIDAY 6 12	1,648	394	151	45	111	87	24%	9%	3%	7%	5
SATURDAY 6 13	1,085	257	86	29	86	56	24%	8%	3%	8%	5
SUNDAY 6 14	1,025	258	92	23	89	54	25%	9%	2%	9%	5
MONDAY 6 15	1,624	358	111	57	106	84	22%	7%	3%	7%	5
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b>1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											