

## DAILY SERVICE DELIVERY OVERVIEW

**THURSDAY, June 17, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1179</b>	<b>96.9</b>	<b>37</b>	<b>40</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>110</b>	<b>111</b>	<b>1%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>135</b>	<b>183</b>	<b>36%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>123</b>	<b>11%</b>
<b>FLYNN</b>	<b>99</b>	<b>110</b>	<b>11%</b>
<b>POTRERO 40</b>	<b>45</b>	<b>52</b>	<b>16%</b>
<b>POTRERO 60</b>	<b>53</b>	<b>45</b>	<b>-15%</b>
<b>PRESIDIO</b>	<b>92</b>	<b>139</b>	<b>51%</b>
<b>TOTAL</b>	<b>691</b>	<b>812</b>	<b>18%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	245	79	23	9	23	24
Cable Car	132	38	6	6	8	18
Potrero	233	59	26	8	17	8
Presidio	198	41	9	8	8	16
Kirkland	225	46	7	12	14	13
Woods	342	88	19	11	30	28
Flynn	198	42	12	5	13	12
<b>Total</b>	<b>1,573</b>	<b>393</b>	<b>102</b>	<b>59</b>	<b>113</b>	<b>119</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### Accidents

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:20 06/17/10	R OPERATOR WO	25	3757	242	29	8453	SUNSET & VICENTE (IB)	ACCIDENT COACH & AUTO. COACH REAR-ENDED AUTO	IB	00:20	01:40	25
							1112113	SFPD#3113E/MEDIC#53. INSP.GEETER RESPONDED. VIDEO* VEH DELAY: 01:20				
08:44 06/17/10	R OPERATOR PO	30	0566	320	22	5431	16TH STREET & POTRERO (OB)	ACCIDENT, COACH/AUTO, MINOR, HIT AND RUN	OB	08:43	08:44	14
							1112143	OP CLEARED. VEH DELAY: 00:01				
11:17 06/17/10	R CAROL M/SHOP	72					MME & S.E. 8 TRACK	MUNI ACCIDENT TRUCK/POLE NO INJURIES REPORTED		11:17		85
							1112205	4M3 CLEARED AT 1201PM.				
17:42 06/17/10	R OPERATOR ME	32	1136	270	K	2817	19TH AVENUE & RANDOPLH (OB)	ACCIDENT COACH / AUTO	OB	17:46	18:22	36
							1112258	INSP B. HENDERSON RESP CLAIMS 6A48* VIDEO* NO 799 VEH DELAY: 00:36				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:19 06/17/10	R OPERATOR KI	7	1855	748	47	8204	NORTHPOINT & MASON (OB)	ACCIDENT COACH / AUTO	OB	19:19	19:55	36
				1112270			INSP A. ESCOBAR RESP. CLAIMS 6A48* S/S* VIDEO* NO 799 MINOR DAMAGE TO AUTO SI KIRKLAND N/R [EOR 19:51] VEH DELAY: 00:32					
20:41 06/17/10	R OPERATOR FL	32	2795	553	8X	6261	GENEVA & SANTOS (OB)	ALTERCATION PASSENGER / PASSENGER	OB	20:41	21:08	36
				1112286			SFPD 3H16D RESP. NO ARREST VEH DELAY: 00:27					

**Line Delays  $\geq$  20 minutes**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:45 06/17/10	R OPERATOR ME	72	510	21	J	1495	VAN NESS & CIVIC CENTER (IB)	DOOR PANEL FELL ONTO TRACKWAY	IB LD	09:45 09:45	10:10 10:10	85
				1112159			TRAIN REVERSE RUN INSPECTOR A.JA RETRIVED DOOR, PULL INTO MME. VEH DELAY: 02:19 LINE DELAY: 00:25					
15:05 06/17/10	R OPERATOR ME	88	0581	32	KT	1490	THIRD ST. & PALOU (OB)	FALL ALIGHTING	OB LD	15:05 15:05	15:35 15:35	72
				1112182			STEPS COLLAPSED, INSP. R. MCCRAY, H. HENLEY, D. DIAL, MRU-4S30 CLEARED, SFPD 3C42CM CASE #100560071, , OPER 799, SI MME N/R [EOR 16:38] VEH DELAY: 01:33 LINE DELAY: 00:30					
18:33 06/17/10	R OPERATOR ME	29	1887	112	J	1512	CHURCH ST & 30TH ST (IB)	MID BLOCK ACCIDENT, LRV & TRUCK, MINOR.	IB LD	18:33 18:33	19:00 19:00	87
				1112268			INSP R PARKS CLRD, INSP T JULIAN*, LSGP*, CLAIMS(6A48)*, SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 00:27 LINE DELAY: 00:27					