



**Muni
Service Delivery
Daily Report**

Thursday, June 18, 2009





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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6/19/2009 FRIDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	1	
Kirkland	0	0	0	0	
Woods	0	0	0	1	
Potrero	0	0	0	2	30=1; 41=1; 7=1
Presidio	0	0	0	0	
Metro	3	0	0	0	L=1; N=1
F line	0	0	0	0	
TOTAL	3	0	0	4	

Special Events				
0				
Division				
REPORT DATA AS OF 0800 AM				

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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THURSDAY 06 18 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	1=38
Kirkland	2	0	0	0	1=10 1=47
Woods	1	0	0	0	1=48
Potrero	5	0	1	0	1=22 1=24 2=41 1=49
Presidio	3	0	0	0	1=1 1=21 1=31
Metro	4	0	0	0	3=KT 1=M
F line	2	0	0	0	
TOTAL	18	0	1	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY 6/18/2009							
Revised 6/15/09							
Cable Car one-piece	0	0		49	0	0	0.0%
Cable Car multi-piece	0						
Flynn one-piece	1	0		154	1	0	0.6%
Flynn multi-piece	0						
Kirkland one-piece	1	0		212	1	0	0.5%
Kirkland multi-piece	0						
Woods one-piece	0	0		251	0	0	0.0%
Woods multi-piece	0						
Potrero one-piece	2	1		212	6	1	2.8%
Potrero multi-piece	8						
Presidio one-piece	1	6		174	3	6	1.7%
Presidio multi-piece	4						
Metro one-piece	1	11		146	4	11	2.7%
Metro multi-piece	6						
F Line one-piece	1	1		33	2	1	6.1%
F Line multi-piece	2						
System total				1231	17	19	1.4%

Accidents

Thu Jun 18, 2009

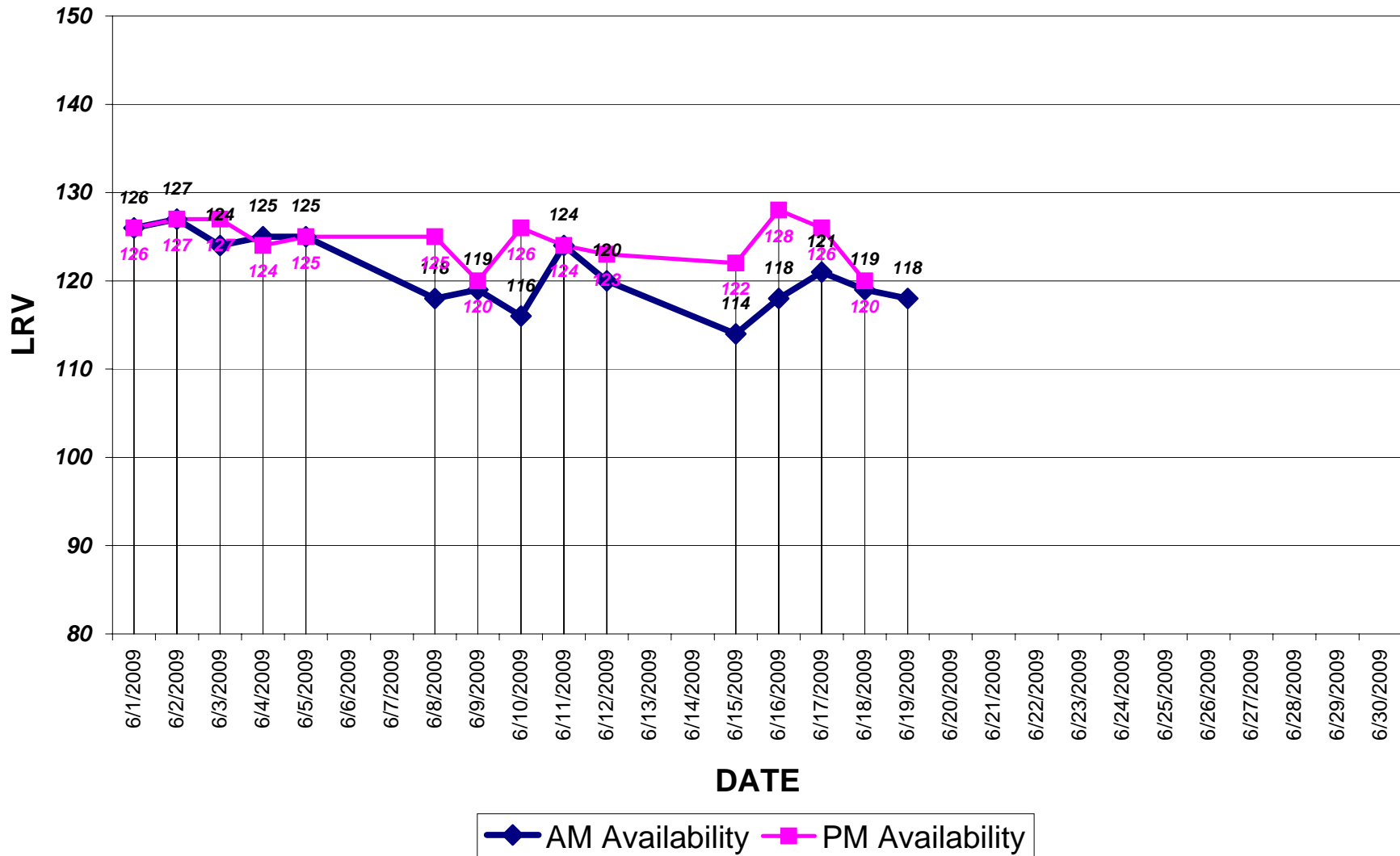
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:15 06/18/09	R OPERATOR KI	11	3	618	19	8045	POLK & SUTTER (IB)	ACCIDENT (COACH & BICYCLIST)	IB	08:15	08:42	16
							1052876					
16:26 06/18/09	R OPERATOR PR	07	0	084	30	5625	4TH STREET BETWEEN FOLSOM & HARRISON (IB)	ACCIDENT (COACH / AUTO)	IB	16:26	17:03	26
							1052973					
16:52 06/18/09	R OPERATOR FL	29	5	525	38L	6205	GEARY & PRESIDIO (IB)	ALLEGED NONE INJURY ACCIDENT (COACH / AUTO)	IB	16:52	18:00	26
							1052985					
16:56 06/18/09	R OPERATOR PR	07	1	089	3	5511	SACRAMENTO & FILLMORE (IB)	ACCIDENT (COACH / AUTO)	IB	16:56	17:42	26
							1052926					
18:19 06/18/09	R 311 FL	15	9	541	9X	6259	SAN BRUNO & BACON (IB)	ALLEGED PEDSTRAIN COLLISION	IB	17:03		16
							1052991					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
13:08 06/18/09	T	1M4 PO	30			22	CHURCH STREET & DUBOCE AVE (NB,SB,PO)	OVERHEAD WIRE DOWN ON 1424, OPEN FEEDER CA-11, 22-LINE BLOCKED.	NB	13:03	14:04	26	
									LD	13:03	14:07		
							1052964	SMALL HOLE BURNED INTO ROOF OF 1424A, J-LINE SB CHURCH/16TH, N-LINE SB DUBOCE/FILLMORE, J & N-LINE TRAINS IN SUBWAY ROUTED IN SVC TO WEST PORTAL SB SAINT FRANCIS CIRCLE, 22-LINE SB FILLMORE/HAYES & 16TH STREET/MISSION ST. LSGP, 311, STATION AGENT PHONE TREE & SUBWAY PA, SENIOR STAFF, MRO, STREET OPS & TROLLEY COACH MGR.* ON SCENE PERSONNEL; INSP B UPCHURCH, INSP C SANDERS, R MCCRAY, MRU 4S27, MRU 4S49, STREET INSPS L DAVIS, S WONG, OVERHEAD LINE TRUCK #818. MGRS F LUM, F ALEJANDRO, J ODOMS, T ARANAS, T KENNEDY & S LAU. SEE TAG #1052930 VEH DELAY: 01:01 LINE DELAY: 01:04					
13:25 06/18/09	R	INSP C SANDER ME	88	1	043	N	1490	DUBOCE & CHURCH (OB,PO)	OVERHEAD WIRE DOWN ON 1424, OPEN FEEDER CA-11, 22-LINE BLOCKED.	OB	13:05	13:43	87
										LD	13:05	13:43	
							1052963	[LRV2=1531]SMALL HOLE BURNED INTO ROOF OF 1424A, J-LINE SB CHURCH/16TH, N-LINE SB DUBOCE/FILLMORE, J & N-LINE TRAINS IN SUBWAY ROUTED IN SVC TO WEST PORTAL SB SAINT FRANCIS CIRCLE, 22-LINE SB FILLMORE/HAYES & 16TH STREET/MISSION ST. LSGP, 311, STATION AGENT PHONE TREE & SUBWAY PA, SENIOR STAFF, MRO, STREET OPS & TROLLEY COACH MGR.* ON SCENE PERSONNEL; INSP B UPCHURCH, INSP C SANDERS, R MCCRAY, MRU 4S27, MRU 4S49, STREET INSPS L DAVIS, S WONG, OVERHEAD LINE TRUCK #818. MGRS F LUM, F ALEJANDRO, J ODOMS, T ARANAS, T KENNEDY & S LAU. SEE TAG #1052930 VEH DELAY: 00:38 LINE DELAY: 00:38					

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:04 06/18/09	T MGR F ALEJAND ME	1	4	051	J	1503	CHURCH STREET BETWEEN DUBOCE AVE & MARKET STREET (OB,PO)	OVERHEAD WIRE DOWN ON 1424 & MAY HAVE STRUCK #1503, OPEN FEEDER CA-11, 22-LINE BLOCKED.	OB	13:05	14:07	87
						1052967	OP INSTRUCTED TO P/I IN SVC, METRO SHOP RETURNED TO SVC ON TIME, NO DEFECT/DAMAGE FOUND. SMALL HOLE BURNED INTO ROOF OF 1424A, J-LINE SB CHURCH/16TH, N-LINE SB DUBOCE/FILLMORE, J & N-LINE TRAINS IN SUBWAY ROUTED IN SVC TO WEST PORTAL SB SAINT FRANCIS CIRCLE, 22-LINE SB FILLMORE/HAYES & 16TH STREET/MISSION ST. LSGP, 311, STATION AGENT PHONE TREE & SUBWAY PA, SENIOR STAFF, MRO, STREET OPS & TROLLEY COACH MGR.* ON SCENE PERSONNEL; INSP B UPCHURCH, INSP C SANDERS, R MCCRAY, MRU 4S27, MRU 4S49, STREET INSPS L DAVIS, S WONG, OVERHEAD LINE TRUCK #818. MGRS F LUM, F ALEJANDRO, J ODOMS, T ARANAS, T KENNEDY & S LAU. SEE TAG #1052930. VEH DELAY: 01:02 LINE DELAY: 01:02					

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
June 2009			
06/01/09	MONDAY	126	126
06/02/09	TUESDAY	127	127
06/03/09	WEDNESDAY	124	127
06/04/09	THURSDAY	125	124
06/05/09	FRIDAY	125	125
06/08/09	MONDAY	118	125
06/09/09	TUESDAY	119	120
06/10/09	WEDNESDAY	116	126
06/11/09	THURSDAY	124	124
06/12/09	FRIDAY	120	123
06/15/09	MONDAY	114	122
06/16/09	TUESDAY	118	128
06/17/09	WEDNESDAY	121	126
06/18/09	THURSDAY	119	120
06/19/09	FRIDAY	118	
06/22/09	MONDAY		
06/23/09	TUESDAY		
06/24/09	WEDNESDAY		
06/25/09	THURSDAY		
06/26/09	FRIDAY		
06/29/09	MONDAY		
06/30/09	TUESDAY		

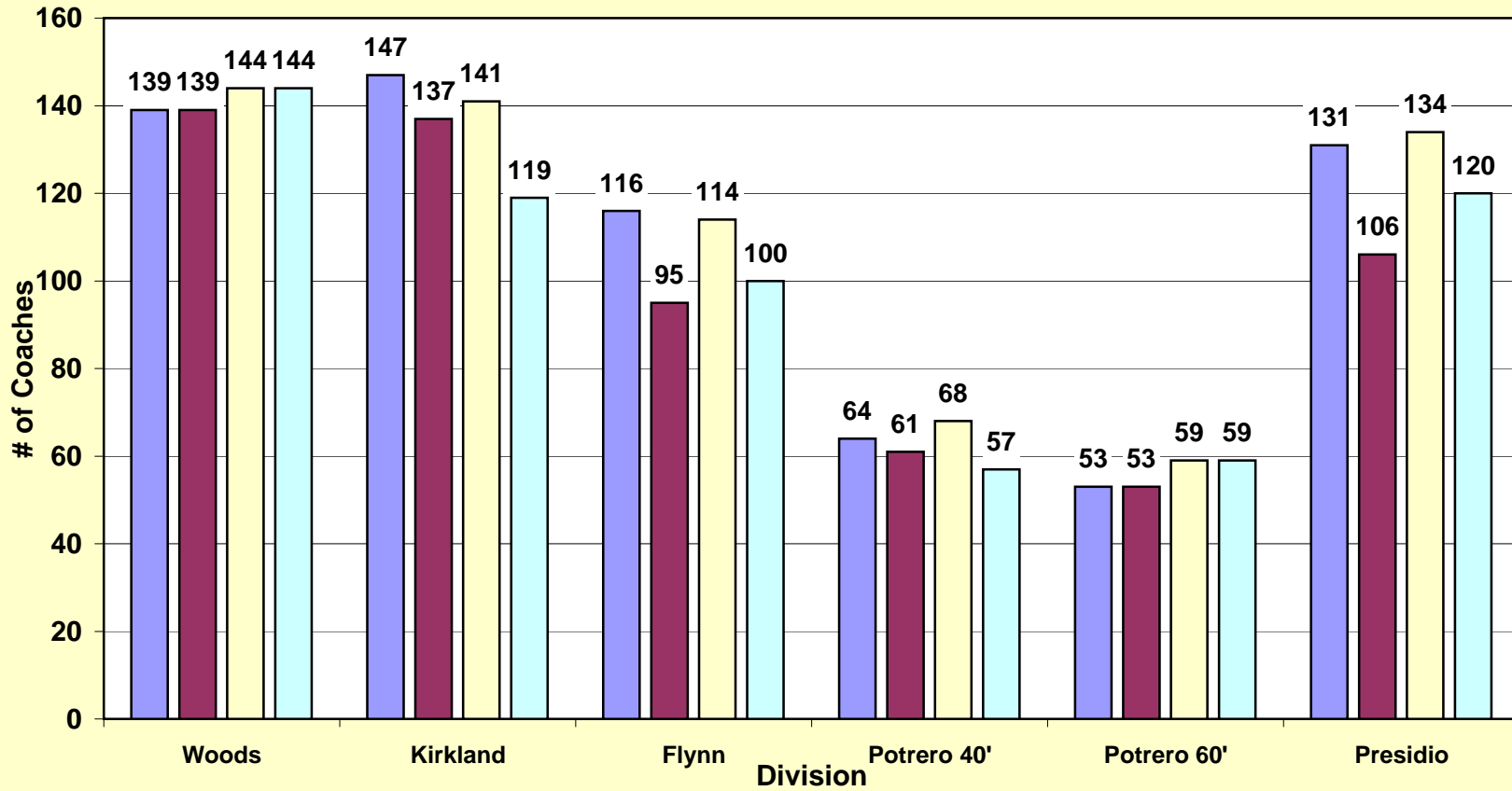
	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 6/19/2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	<u>0</u>
ATCS	<u>3</u>
BRAKE SYSTEM	<u>1</u>
COUPLER	<u>0</u>
DOORS / STEPS	<u>4</u>
HVAC / AIR COMF.	<u>0</u>
LIGHT / MIRROR	<u>0</u>
PANTOGRAPHS	<u>0</u>
PROPULSION	<u>3</u>
TRUCK / FLAT WHEEL	<u>1</u>
PM / WEEKLY	<u>4</u>
SUPPORT SHOP	<u>7</u>
BODY/PAINT SHOP	<u>1</u>
FLEET APPEARANCE	<u>0</u>
PARTS	<u>0</u>
DESTSIGN / ELECT.	<u>0</u>
ACCIDENT & DERAIL	<u>0</u>
BREDA / VENDOR	<u>0</u>
ENGR / PROJECT	<u>1</u>
LONG TERM HOLDS	<u>8</u>
QUALITY ASSURANCE	<u>0</u>
TOTAL	33

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance Friday				
6/19/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	33	10	2	3
Equipment available for service @ 7:30 a.m.	118	11	8	5

Motor & Trolley Coaches Availability
A.M. 6/19/09 & 6/18/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
6/19/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	0	6	10	2	0	2	4	14
Campaigns / retrofits	0	1	0	1	0	0	0	0	1
Maintenance Holds	51	8	8	67	11	23	34	68	135
Awaiting parts	11	4	1	16	0	0	24	24	40
Radio	0	0	0	0	0	1	0	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	139	147	116	402	64	53	131	248	650
Final a.m. pull-out	139	137	95	371	61	53	106	220	591
Reserve fleet usage	18	0	0	18	0	3	0	3	21
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	2	0	0	2	0	0	0	0	2
Afternoon (p.m.) availability									
6/18/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	3	8	0	0	0	0	8
Campaigns / retrofits	0	0	0	0	0	0	0	0	0
Maintenance holds	49	14	10	73	7	22	31	60	133
Awaiting parts	8	3	3	14	0	0	24	24	38
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	144	141	114	399	68	59	134	261	660
Final p.m. pull-out	144	119	100	363	57	59	120	236	599
Reserve fleet usage	6	0	0	6	0	7	0	7	13
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	3	1	4	2	0	0	2	6

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY , JUNE 18, 2009											
Green	233	60	19	8	19	14	25.8	8.2	3.4	8.2	6.0
Cable Car	131	21	5	2	11	3	16.0	3.8	1.5	8.4	2.3
Potrero	271	60	18	10	14	18	22.1	6.6	3.7	5.2	6.6
Presidio	210	45	14	9	12	10	21.4	6.7	4.3	5.7	4.8
Kirkland	258	49	16	8	11	14	19.0	6.2	3.1	4.3	5.4
Woods	317	53	14	9	19	11	16.7	4.4	2.8	6.0	3.5
Flynn	199	52	14	8	22	8	26.1	7.0	4.0	11.1	4.0
Total	1619	340	100	54	108	78	21.0%	6.2%	3.3%	6.7%	4.8%
Summary For The Last 7 Days											
THURSDAY 6 11	1,592	360	127	45	105	83	23%	8%	3%	7%	5
FRIDAY 6 12	1,648	394	151	45	111	87	24%	9%	3%	7%	5
SATURDAY 6 13	1,085	257	86	29	86	56	24%	8%	3%	8%	5
SUNDAY 6 14	1,025	258	92	23	89	54	25%	9%	2%	9%	5
MONDAY 6 15	1,624	358	111	57	106	84	22%	7%	3%	7%	5
TUESDAY 6 16	1,601	317	91	62	93	71	20%	6%	4%	6%	4
WEDNESDAY 6 17	1,622	335	100	57	100	78	21%	6%	4%	6%	5
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes:1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											