



**Muni
Service Delivery
Daily Report**

Tuesday, June 23, 2009





Content

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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WEDNESDAY JUN 24 2009 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	1	
Kirkland	0	0	0	0	
Woods	2	0	0	1	29=1, 54=1
Potrero	1	0	1	1	41=1
Presidio	0	0	0	0	
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	3	0	1	3	

Special Events

0

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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TUESDAY 06 23 09 PM NOLO REPORT

Cable Car	0	0	0	0		
Flynn	5	0	0	0	1=9 2=9X 1=14X 1=38	
Kirkland	0	0	0	0		
Woods	4	0	0	0	1=18 1=27 1=29 1=54	
Potrero	5	0	0	0	1=7 1=14 1=22 1=33 1=49	
Presidio	0	0	0	0		
	Metro	2	0	1	0	1=L 1=M
	F line	1	0	0	0	
TOTAL		17	0	1	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
TUESDAY 6/23/2009							
Revised 6/15/09							
Cable Car one-piece	0	2		49	0	2	0.0%
Cable Car multi-piece	0						
Flynn one-piece	1	1		154	1	1	0.6%
Flynn multi-piece	0						
Kirkland one-piece	0	0		212	0	0	0.0%
Kirkland multi-piece	0						
Woods one-piece	2	3		251	5	3	2.0%
Woods multi-piece	6						
Potrero one-piece	1	0		212	2	0	0.9%
Potrero multi-piece	2						
Presidio one-piece	0	1		174	0	1	0.0%
Presidio multi-piece	0						
Metro one-piece	1	5		146	3	5	2.1%
Metro multi-piece	4						
F Line one-piece	1	2		33	2	2	6.1%
F Line multi-piece	2						
System total				1231	13	14	1.1%

Accidents

Tue Jun 23, 2009

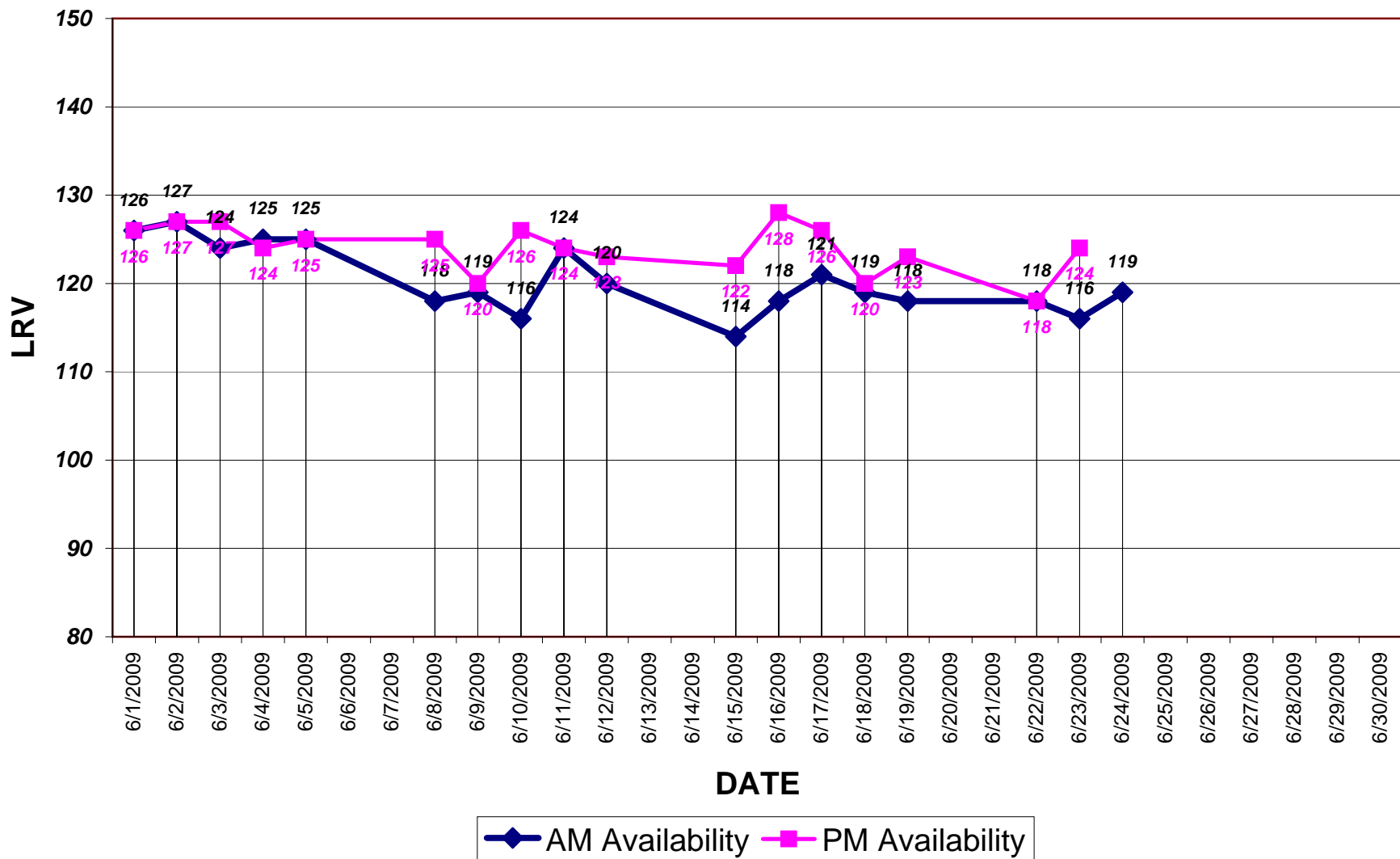
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:50 06/23/09	R OPERATOR WO	14	0	122	48	8124	24TH ST & SANCHEZ (OB)	ACCIDENT COACH & AUTO, NO INJURY.	OB	08:50	09:34	30
							1053656	INSP K JOMOC CLEARED. MINOR DAMAGES TO BOTH VEHICLES. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY K. ANDERSON*. VEH DELAY: 00:44				
09:05 06/23/09	R OPERATOR WO	14	7	128	29	8165	25TH AVE & CABRILLO (IB)	ACCIDENT COACH & AUTO, HIT & RUN, NO INJURY.	IB	09:05	09:06	30
							1053660	OPERATOR CLEARED. OPEARTOR WILL BE INTERVIEWED AT 25TH AVE & CALIFORNIA. VEH DELAY: 00:01				
09:19 06/23/09	R OPERATOR GV	88	8	152	F	1815	EMBARCADERO & LOMBARD (IB)	ACCIDENT, MILAN & AUTO (MINOR)	IB LD	09:19	09:26	20 09:26
							1053666	INTERVIEWED @ PIER 39, FORM-R, J. KROLL*, F. LUM*, CLAIMS # 06-A-42*, INSP HAYNES CLEARED. SI PIER 39 VEH DELAY: 00:07 LINE DELAY: 00:07				
10:40 06/23/09	R OPERATOR FL	17	6	404	38L	6224	O^FARRELL & VAN NESS (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB	10:40	11:46	30
							1053675	INSP P JONES CLEARED. NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO. NO OP 799. COACH SENT BACK IN SERVICE. VEH DELAY: 01:06				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:57 06/23/09	R OPERATOR ME	72	8	53	L	1511	TARAVAL & 40TH AVENUE (OB)	PASSENGER STRUCK BY MOTORIST AFTER ALIGHTING LRV	OB LD	11:57 11:57	12:24 12:24	20
							1053683	[LRV2=1540]RETURN TO SERVICE @ 1255 HRS, WEST PORTAL, SENIOR STAFF & SAFETY*, K. MCDONALD*, S. LAU*, F. ALEJANDRO*, J. TRUE*, S. BRITT*, F. LUM*, SFPD # 3-A-13, CASE # 090-641-385, MOTORIST CITED, CLAIMS # 06-A-2*, MEDIC #78, TRANSPORT TO ST FRANCIS HOSPITAL, INSP PINTO CLEARED. SI 46TH AVENUE/TARAVAL VEH DELAY: 00:27 LINE DELAY: 00:27				
12:10 06/23/09	R OPERATOR ME	88	3	88	J	1542	CHURCH & MARKET (IB)	ACCIDENT, LRV & TROLLEY (336/22/5437)	IB	11:58		20
							1053686	SENIOR STAFF & SAFETY*, K MCDONALD*, S. LAU*. F. ALEJANDRO*, J. TRUE*, S. BRITT*, F. LUM*, INSP ECHIVARRE INTERVIEWD OPERATOR @ EMBARCADERO @ 1211 HRS., NO OPERATOR 799, M. TRAVIS-ALLEN*,				
13:21 06/23/09	R OPERATOR KI	13	2	104	67	8108	CRESENT & FOLSOM (IB)	COACH/AUTO MINOR ACCIDENT	IB	13:21	13:59	07
							1053692	INSP K. JOMOC CLEARED VEH DELAY: 00:38				
20:55 06/23/09	R OPERATOR WO	15	6	242	44	8154	INGLES & HUDSON (IB)	JUVENILES SHOOTING GUNS IN THE AIR NEAR COACH, NO INJURES	IB	20:55		07
							1053776	OPERATOR TO BE INTERVIEWED AT WOODS YARD SI WOODS				
23:04 06/23/09	R OPERATOR FL	07	2	550	38	6403	GEARY & FILLMORE (OB)	ALLEGED ROBBERY ON COACH	OB	23:04	23:35	07
							1053721	INSP GEETER, SFPD* PATRON TO FILL OUT REPORT AT POLICE STATION, VIDEO* VEH DELAY: 00:31				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
12:56 06/23/09	R	57/5/5625 PR	39	1			MCALLISTER & POLK (IB,OB)	BLOCKED BY PROTEST	IB	12:56		39	
							1053599	INSP L. DAVIS, MANAGER STUART, REROUTE AS FOLLOW INBOUND: MCALLISTER & GOUGH, R-GOUGH, L-GROVE, THEN TO 21 LINE REGULAR ROUTE. OUTBOUND: MARKET & 9TH ST, R-9TH ST TO 21 LINE, R-FRANKLIN, L-MCALLISTER THEN REGULAR ROUTE, 1 SHUTTLE, 311 CENTER* LINE DELAY: 01:45	LD	12:56	14:41		
21:52 06/23/09	R	OPERATOR ME	86	9	141	K	1420	EMBARCADERO & BRYANT (OB)	BLOCKED BY DISABLED AUTO ON TRACKWAY	OB	21:52	22:30	77
							1053782	DISPTACHED INSPECTOR C. GONZALES AND H. HENELY TO SCENE. SHOP UNIT 4-S-30 ASSISTED. SFPD RESPONDED. VEH DELAY: 00:38 LINE DELAY: 00:38	LD	21:52	22:30		

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
June 2009			
06/01/09	MONDAY	126	126
06/02/09	TUESDAY	127	127
06/03/09	WEDNESDAY	124	127
06/04/09	THURSDAY	125	124
06/05/09	FRIDAY	125	125
06/08/09	MONDAY	118	125
06/09/09	TUESDAY	119	120
06/10/09	WEDNESDAY	116	126
06/11/09	THURSDAY	124	124
06/12/09	FRIDAY	120	123
06/15/09	MONDAY	114	122
06/16/09	TUESDAY	118	128
06/17/09	WEDNESDAY	121	126
06/18/09	THURSDAY	119	120
06/19/09	FRIDAY	118	123
06/22/09	MONDAY	118	118
06/23/09	TUESDAY	116	124
06/24/09	WEDNESDAY	119	
06/25/09	THURSDAY		
06/26/09	FRIDAY		
06/29/09	MONDAY		
06/30/09	TUESDAY		

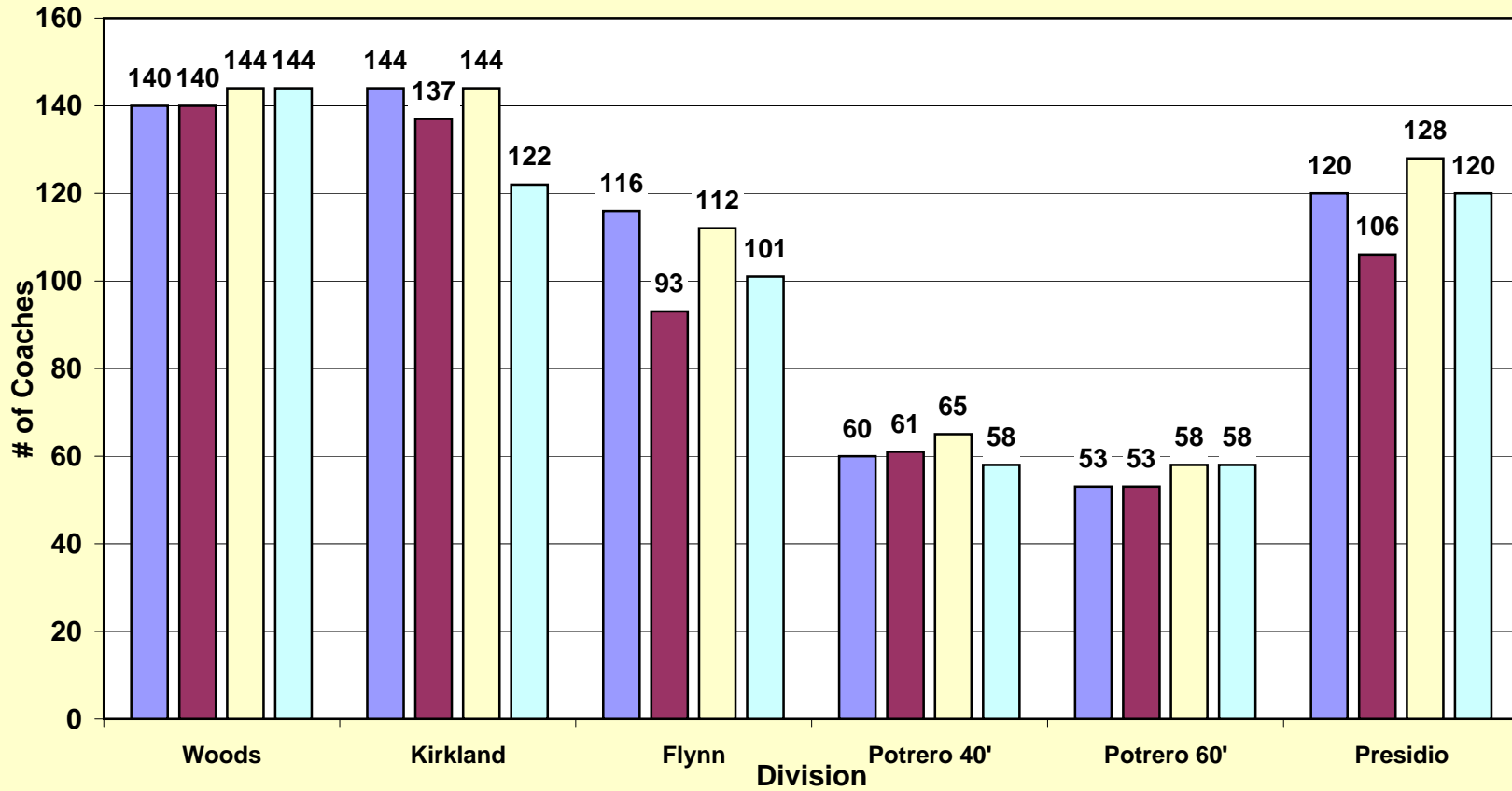
	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 6/24/2009 Wednesday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	<u>0</u>
ATCS	<u>7</u>
BRAKE SYSTEM	<u>1</u>
COUPLER	<u>0</u>
DOORS / STEPS	<u>0</u>
HVAC / AIR COMF.	<u>0</u>
LIGHT / MIRROR	<u>0</u>
PANTOGRAPHS	<u>0</u>
PROPULSION	<u>1</u>
TRUCK / FLAT WHEEL	<u>0</u>
PM / WEEKLY	<u>3</u>
SUPPORT SHOP	<u>9</u>
BODY/PAINT SHOP	<u>1</u>
FLEET APPEARANCE	<u>0</u>
PARTS	<u>0</u>
DESTSIGN / ELECT.	<u>0</u>
ACCIDENT & DERAIL	<u>0</u>
BREDA / VENDOR	<u>0</u>
ENGR / PROJECT	<u>2</u>
LONG TERM HOLDS	<u>8</u>
QUALITY ASSURANCE	<u> </u>
TOTAL	32

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Wednesday 6/24/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	32	10	3	3
Equipment available for service @ 7:30 a.m.	119	11	7	5

Motor & Trolley Coaches Availability
A.M. 6/24/09 & 6/23/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
6/24/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	6	11	2	0	3	5	16
Campaigns / retrofits	0	0	0	0	0	0	4	4	4
Maintenance Holds	53	11	8	72	15	23	45	83	155
Awaiting parts	9	3	1	13	3	1	18	22	35
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	140	144	116	400	60	53	120	233	633
Final a.m. pull-out	140	137	93	370	61	53	106	220	590
Reserve fleet usage	15	0	0	15	0	0	0	0	15
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	0	2	3	0	0	0	0	3
Afternoon (p.m.) availability									
6/23/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	4	9	0	0	0	0	9
Campaigns / retrofits	0	0	0	0	0	0	4	4	4
Maintenance holds	55	11	12	78	10	24	37	71	149
Awaiting parts	10	3	1	14	3	1	18	22	36
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	1	0	1	2
Equipment available for service @ 5:30 p.m.	144	144	112	400	65	58	128	251	651
Final p.m. pull-out	144	122	101	367	58	58	120	236	603
Reserve fleet usage	14	0	0	14	0	6	0	6	20
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	0	0	1	1	0	2	2

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day:TUESDAY , JUNE 23, 2009											
Green	232	49	13	9	19	8	21.1	5.6	3.9	8.2	3.4
Cable Car	131	28	7	3	12	6	21.4	5.3	2.3	9.2	4.6
Potrero	278	63	20	13	14	16	22.7	7.2	4.7	5.0	5.8
Presidio	211	33	6	9	10	8	15.6	2.8	4.3	4.7	3.8
Kirkland	260	46	17	9	9	11	17.7	6.5	3.5	3.5	4.2
Woods	315	65	21	9	22	13	20.6	6.7	2.9	7.0	4.1
Flynn	199	48	13	10	14	11	24.1	6.5	5.0	7.0	5.5
Total	1626	332	97	62	100	73	20.4%	6.0%	3.8%	6.2%	4.5%
Summary For The Last 7 Days											
TUESDAY 6 16	1,601	317	91	62	93	71	20%	6%	4%	6%	4
WEDNESDAY 6 17	1,622	335	100	57	100	78	21%	6%	4%	6%	5
THURSDAY 6 18	1,619	340	100	54	108	78	21%	6%	3%	7%	5
FRIDAY 6 19	1,655	372	120	52	110	90	23%	7%	3%	7%	5
SATURDAY 6 20	1,098	287	102	34	88	63	26%	9%	3%	8%	6
SUNDAY 6 21	1,064	289	107	26	85	71	27%	10%	2%	8%	7
MONDAY 6 22	1,636	363	115	56	105	87	22%	7%	3%	6%	5
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes:1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											