



**Muni  
Service Delivery  
Daily Report**

Wednesday, June 24, 2009





## Content

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**THURSDAY 06/25/09 AM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	1	0	1	0	31X=1
Woods	4	0	0	0	26=1; 30X=1; 44=1; 16X=1
Potrero	5	0	0	2	14=1; 30=1; 41=2; 7=1
Presidio	0	0	0	1	
Metro	2	0	0	0	M=1; S=1
F line	0	0	1	0	
<b>TOTAL</b>	<b>12</b>	<b>0</b>	<b>2</b>	<b>3</b>	

**Special Events**

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Division					
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**REPORT DATA AS OF 0740 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**WEDNESDAY 06 24 09 PM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	6	0	0	0	9=2 9X=2 14L=1 38=1
Kirkland	0	0	0	0	
Woods	6	0	0	0	54=1 27=1 48=2 26=1 36=1
Potrero	5	0	0	0	14=3 22=1 6=1
Presidio	0	0	0	0	
Metro	3	0	0	0	KT=1 L=1 M=1
F line	0	0	0	0	
<b>TOTAL</b>	25	0	0	0	

<b>Special Events</b>					
Division					
<b>REPORT DATA COMPILED AS OF - 1600HRS</b>					

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
WEDNESDAY 6/24/2009							
Revised 6/15/09							
<b>Cable Car one-piece</b>	0	0		<b>49</b>	0	0	0.0%
<b>Cable Car multi-piece</b>	0						
<b>Flynn one-piece</b>	1	0		<b>154</b>	1	0	0.6%
<b>Flynn multi-piece</b>	0						
<b>Kirkland one-piece</b>	0	0		<b>212</b>	0	0	0.0%
<b>Kirkland multi-piece</b>	0						
<b>Woods one-piece</b>	2	0		<b>251</b>	4	0	1.6%
<b>Woods multi-piece</b>	4						
<b>Potrero one-piece</b>	2	0		<b>212</b>	3	0	1.4%
<b>Potrero multi-piece</b>	2						
<b>Presidio one-piece</b>	0	0		<b>174</b>	0	0	0.0%
<b>Presidio multi-piece</b>	0						
<b>Metro one-piece</b>	1	2		<b>146</b>	1	2	0.7%
<b>Metro multi-piece</b>	0						
<b>F Line one-piece</b>	1	2		<b>33</b>	1	2	3.0%
<b>F Line multi-piece</b>	0						
<b>System total</b>				<b>1231</b>	10	4	0.8%

# Accidents

Wed Jun 24, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:31 06/24/09	T STATION AGENT ME	88					CIVIC CENTER STATION	MAJOR POLICE ACTIVITY RESULTING IN SUBWAY DELAY INBOUND & OUTBOUND	LD	07:31 07:31	07:39	88
							1053819	14 SFPD OFFICERS ARRESTED SUSPECT WHO ENTERED BART TUNNEL AT 16TH/MISSION AND WENT TO CIVIC CENTER; TRAINS HELD AT POWELL OUTBOUND & VAN NESS INBOUND AND UPSTREAM FROM EACH STATION; STATION OPS SUPV S JOHNSON; CIVIC CENTER STATION AGENT; LSGP; SUBWAY P.A.; WEST PORTAL AGENT* FOR PHONE TREE; BART CENTRAL CONTROL*; SFPD 911*: A PARRA*; K MCDONALD*; S LAU*; J TRUE*; POP R WOLFGANG*; POP 11M6*; SENIOR STAFF* VIA PAGE. LINE DELAY: 00:08				
09:20 06/24/09	R OPERATOR ME	21	00	75	N	1490	SUNSET TUNNEL BETWEEN CARL/COLE & DUBOCE/NOE (OB)	TRESPASSER IN SUSNET TUNNEL	OB	09:20		88
							1053797	TRAINS NOTIFIED BY LSGP & INDIVIDUALLY OF TRESPASSER WALKING INBOUND TOWARDS DUBOCE & NOE THROUGH SUNSET TUNNEL; INSP R DONALDSON CLEARED INCIDENT AT DUBOCE & NOE AT 0937 HOURS; SUSPECT WALKED AWAY; SFPD RESPONDED TO CARL & COLE; A PARRA*				

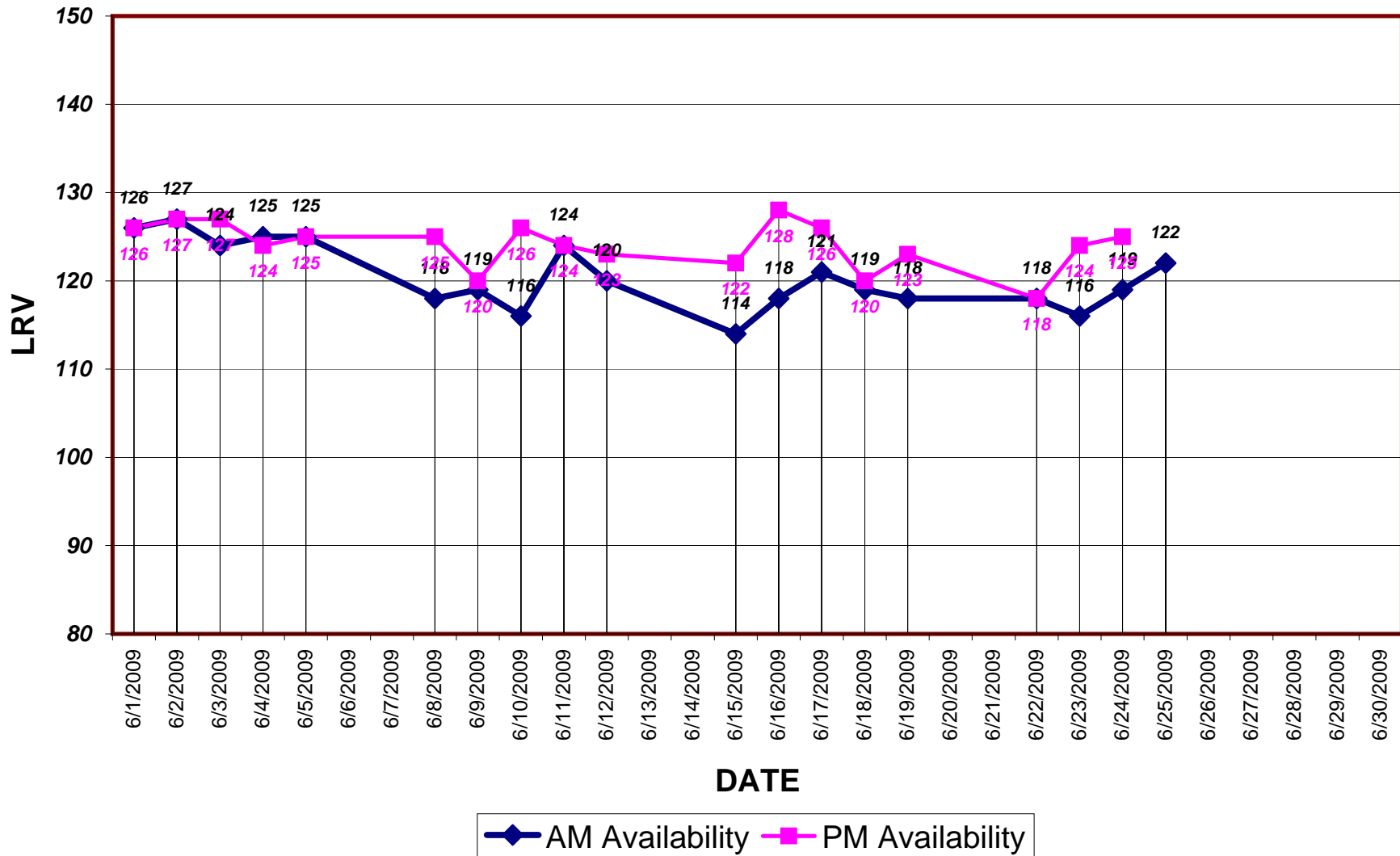
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:25 06/24/09	R OPERATOR KI	26	2	607	28	8024	19TH AVE & LINCOLN (OB)	ACCIDENT COACH & AUTO, NO INJURY.	OB	10:25	11:10	30
							1053823	INSP E VICKERS CLEARED. COACH WAS STOPPED. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY K. ANDERSON*. VEH DELAY: 00:45				
11:05 06/24/09	R OPERATOR FL	26	9	497	9X	6221	STOCKTON & SACRAMENTO (OB)	ALLEGED ACCIDENT COACH & AUTO	OB	11:05	12:20	30
							1053862	INSP P JONES CLEARED. NO INJURY. NO DAMAGE TO COACH. AUTO HAS A BROKEN LEFT OUTSIDE MIRROR. THERE WAS NO CLEAR INDICATION THAT COACH MADE CONTACT WITH AUTO. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY K. ANDERSON*. VEH DELAY: 01:15				
15:48 06/24/09	R OPERATOR FL	11	2	439	9	6278	POTRERO & 16TH STREET (OB)	POLICE ACTIVITY ON BOARD COACH	OB	15:48	16:17	11
							1053878	INSP.JOMOC,K.SFPD 3D13C,CASE 090 645 804,MALE FLED SCENE,ONE FEMALE REFUSED AID VIDEO * VEH DELAY: 00:29				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:49 06/24/09	R OPERATOR PR	29		99	5	5592	FULTON & 20TH AVE (IB)	TREE FELL DOWN ON OVERHEAD, OPEN FEEDER B-2	IB LD	15:49 17:08		07 17:35
							1053887	INSP J. GINAG, L. DAVIS, E. TUCKER, MGR A. ANDREWS*, 820 CLEARED, NO REROUTE, COACHES EPU BY LOCATION, LINE DELAY: 00:27				
18:17 06/24/09	R 96/5/5482 PR	39	2589				MARKET & MCALLISTER (OB)	BLOCKED BY POLICE AND FIRE EQUIPMENT	OB LD	18:17 18:17		39 19:03
							1053886	INSP J. FLORES, MANAGER ANDREWS*, 311 CENTER*, INBOUND REROUTE: MCALLISTER & POLK, R-POLK, ON 21 LINE, L-MARKET THEN REGULAR ROUTE. OUTBOUND REROUTE: CONTINUE ON TO MARKET & 9TH ST, R-9TH ST, ON TO 21 LINE, R-FRANKLIN, L-MCALLISTER THEN REGULAR ROUTE LINE DELAY: 00:46				



## LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
June 2009			
06/01/09	MONDAY	126	126
06/02/09	TUESDAY	127	127
06/03/09	WEDNESDAY	124	127
06/04/09	THURSDAY	125	124
06/05/09	FRIDAY	125	125
06/08/09	MONDAY	118	125
06/09/09	TUESDAY	119	120
06/10/09	WEDNESDAY	116	126
06/11/09	THURSDAY	124	124
06/12/09	FRIDAY	120	123
06/15/09	MONDAY	114	122
06/16/09	TUESDAY	118	128
06/17/09	WEDNESDAY	121	126
06/18/09	THURSDAY	119	120
06/19/09	FRIDAY	118	123
06/22/09	MONDAY	118	118
06/23/09	TUESDAY	116	124
06/24/09	WEDNESDAY	119	125
06/25/09	THURSDAY	122	
06/26/09	FRIDAY		
06/29/09	MONDAY		
06/30/09	TUESDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>6/25/2009</b> <b>Thursday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

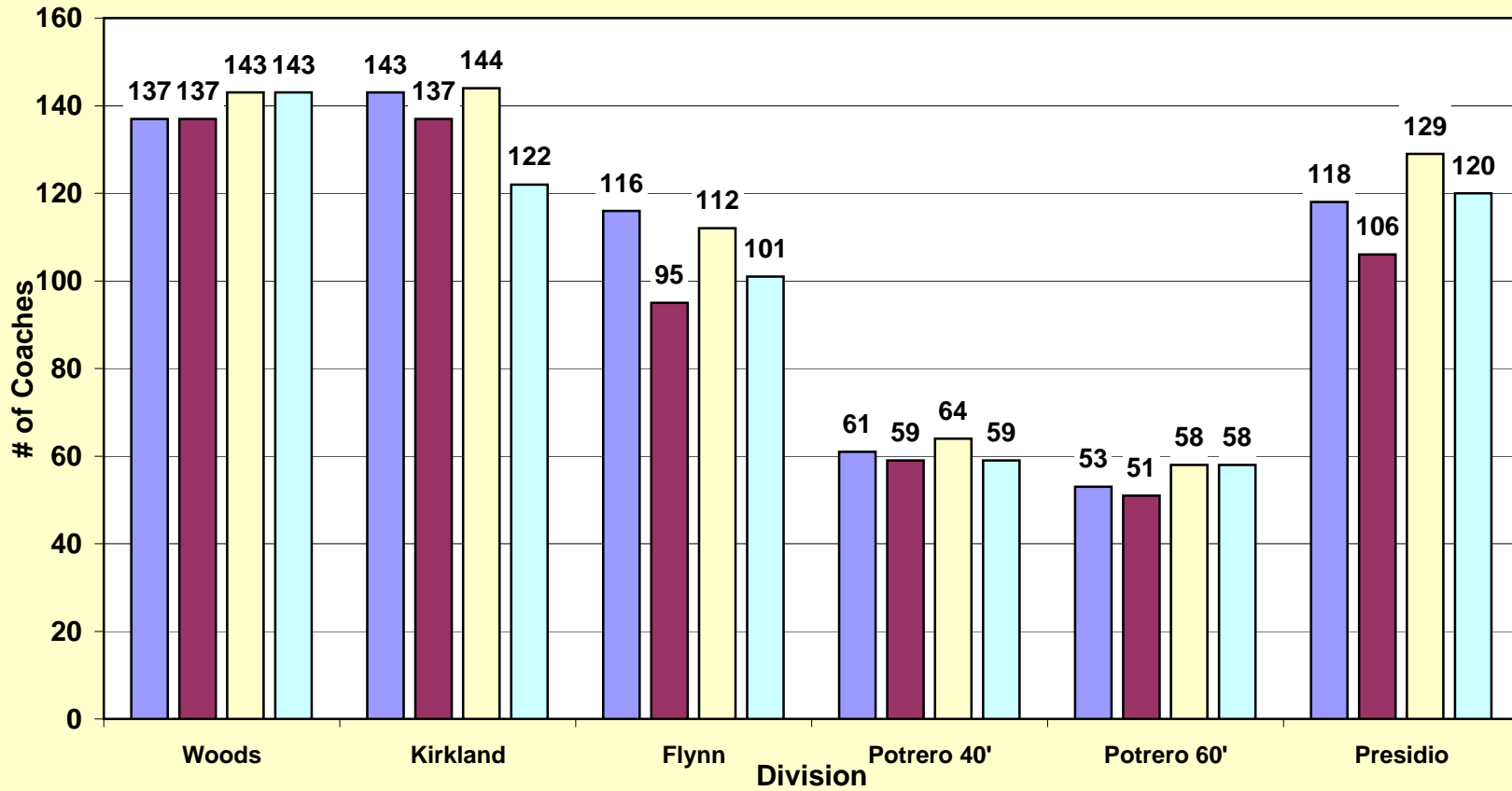
AIR SYSTEM	0
ATCS	2
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK / FLAT WHEEL	0
PM / WEEKLY	2
SUPPORT SHOP	4
BODY/PAINT SHOP	2
FLEET APPEARANCE	0
PARTS	2
DESTSIGN / ELECT.	2
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **29**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>Thursday 6/25/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	29	10	3	3
<b>Equipment available for service @ 7:30 a.m.</b>	122	11	7	5

**Motor & Trolley Coaches Availability**  
**A.M. 6/25/09 & 6/24/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>6/25/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	7	12	2	0	3	5	17
Campaigns / retrofits	0	0	0	0	1	2	4	7	7
Maintenance Holds	46	12	8	66	14	21	47	82	148
Awaiting parts	8	3	0	11	2	2	18	22	33
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	137	143	116	396	61	53	118	232	628
Final a.m. pull-out	137	137	95	369	59	51	106	216	585
Reserve fleet usage	6	0	0	6	0	2	0	2	8
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	4	0	0	4	2	2	0	4	8
<b>Afternoon (p.m.) availability</b>									
<b>6/24/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	4	7	0	0	0	0	7
Campaigns / retrofits	0	0	0	0	0	2	5	7	7
Maintenance holds	48	11	12	71	11	20	36	67	138
Awaiting parts	9	3	1	13	2	2	18	22	35
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	1	0	0	1	2
Equipment available for service @ 5:30 p.m.	143	144	112	399	64	58	129	251	650
Final p.m. pull-out	143	122	101	366	59	58	120	237	603
Reserve fleet usage	9	0	0	9	0	6	0	6	15
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	0	0	1	0	1	0	1	2

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: WEDNESDAY , JUNE 24, 2009</b>											
Green	242	49	10	9	21	9	20.2	4.1	3.7	8.7	3.7
Cable Car	131	29	7	0	10	12	22.1	5.3	0.0	7.6	9.2
Potrero	282	68	26	13	16	13	24.1	9.2	4.6	5.7	4.6
Presidio	213	36	7	7	9	13	16.9	3.3	3.3	4.2	6.1
Kirkland	257	49	13	9	8	19	19.1	5.1	3.5	3.1	7.4
Woods	316	65	17	7	26	15	20.6	5.4	2.2	8.2	4.7
Flynn	202	51	14	8	19	10	25.2	6.9	4.0	9.4	5.0
<b>Total</b>	<b>1643</b>	<b>347</b>	<b>94</b>	<b>53</b>	<b>109</b>	<b>91</b>	<b>21.1%</b>	<b>5.7%</b>	<b>3.2%</b>	<b>6.6%</b>	<b>5.5%</b>
<b>Summary For The Last 7 Days</b>											
WEDNESDAY 6 17	1,622	335	100	57	100	78	21%	6%	4%	6%	5
THURSDAY 6 18	1,619	340	100	54	108	78	21%	6%	3%	7%	5
FRIDAY 6 19	1,655	372	120	52	110	90	23%	7%	3%	7%	5
SATURDAY 6 20	1,098	287	102	34	88	63	26%	9%	3%	8%	6
SUNDAY 6 21	1,064	289	107	26	85	71	27%	10%	2%	8%	7
MONDAY 6 22	1,636	363	115	56	105	87	22%	7%	3%	6%	5
TUESDAY 6 23	1,626	332	97	62	100	73	20%	6%	4%	6%	5
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b> 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											