



**Muni
Service Delivery
Daily Report**

Tuesday, June 30, 2009





Content

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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07 01 2009 WEDNESDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	3	0	
Kirkland	2	0	0	1	2=1, 28=1
Woods	0	0	0	1	
Potrero	0	0	0	0	
Presidio	0	0	1	0	
Metro	1	0	0	0	KT=1
F line	2	0	0	0	F=2
TOTAL	5	0	4	2	

Special Events	
	0
Division	
REPORT DATA AS OF 0740 AM	

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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TUESDAY 06 30 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	2	0	0	0	38=1 14L=1
Kirkland	5	0	0	0	19=1 2=1 1AX=1 12=1 91(OWL)=1
Woods	3	0	0	0	44=1 54=1 30X=1
Potrero	1	0	0	0	49=1
Presidio	1	0	0	0	31=1
Metro	7	0	0	1	M=2 K=2 N=2 L=1
F line	0	0	0	0	
TOTAL	19	0	0	0	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)						
TUESDAY 6/30/2009						
Revised 6/15/09						
Cable Car one-piece	0	1	49	0	1	0.0%
Cable Car multi-	0					
Flynn one-piece	1	0	154	1	0	0.6%
Flynn multi-piece	0					
Kirkland one-piece	0	0	212	0	0	0.0%
Kirkland multi-piece	0					
Woods one-piece	2	4	251	4	4	1.6%
Woods multi-piece	4					
Potrero one-piece	1	1	212	1	1	0.5%
Potrero multi-piece	0					
Presidio one-piece	1	2	174	1	2	0.6%
Presidio multi-piece	0					
Metro one-piece	4	9	146	7	9	4.8%
Metro multi-piece	6					
F Line one-piece	2	3	33	4	3	12.1%
F Line multi-piece	4					
System total			1231	18	20	1.5%

ACCIDENTS

TUE JUN 30, 2009

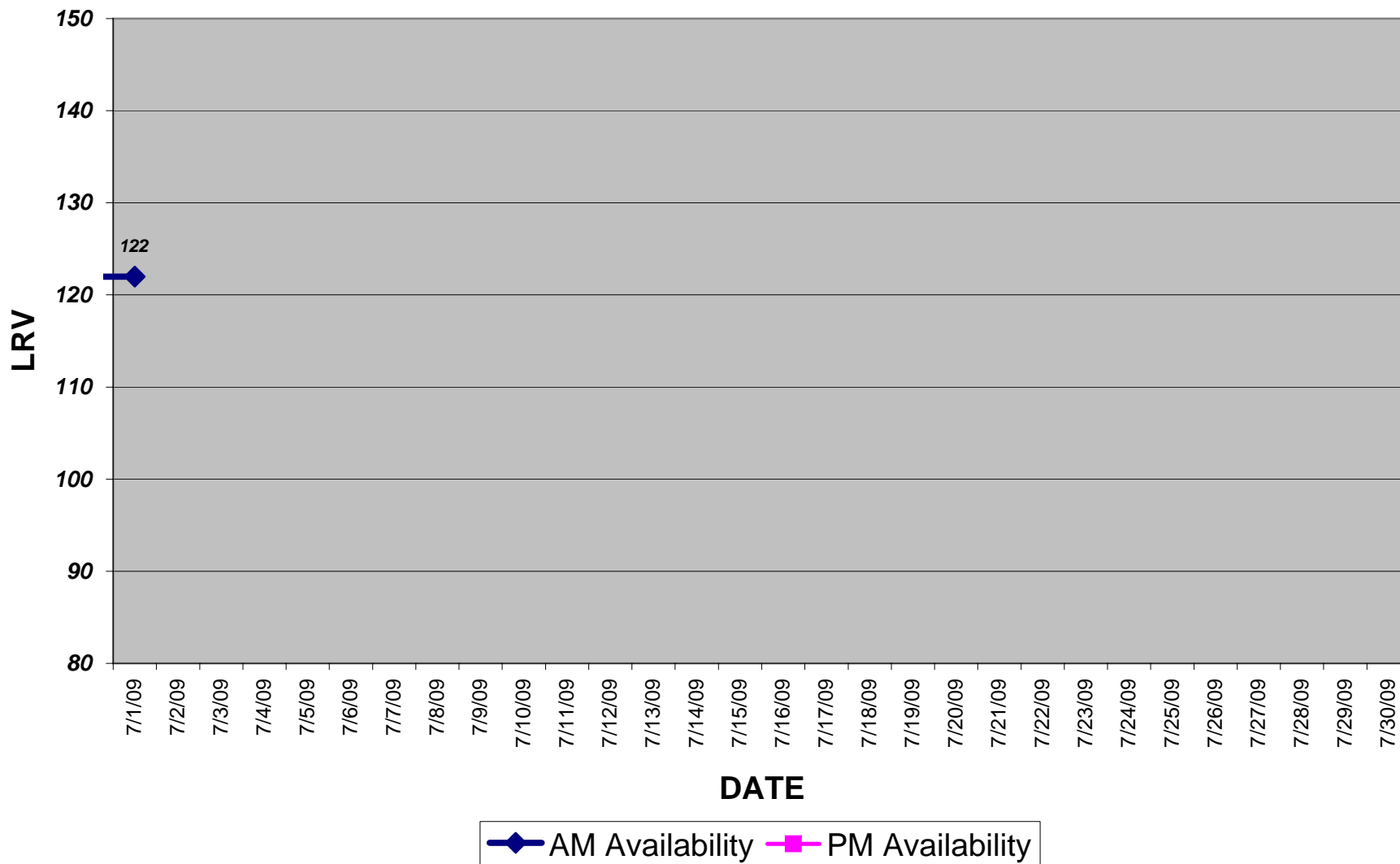
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:57 06/30/09	T OPERATOR WO	11		132	44	8139	7TH AVENUE & LAWTON (IB)	ACCIDENT COACH AND AUTO , NO INJURY	IB	09:57	11:12	39
							1054687 INSPECTOR JONES,R;MGR.STUART,J;SFPD 4B4Z , MEDIC 17 RESPOND MEDCAL AID REFUSED,CLAIMS 6A40, INSP VICKERS TRANSPORTED OPERATOR FOR 799, SYSTEM SAFETY*, J. KELLY*, M. TRAVIS ALLEN*, N. POPP*, VIDEO*, INSP Y. CHAN TRANSPORTED NEW OPERATOR TO PULL COACH IN SI WOODS N/R VEH DELAY: 01:15					
17:31 06/30/09	R OPERATOR KI	07		670	47	8028	VAN NESS & OFARRELL (IB)	COACH/AUTO MINOR ACCIDENT	IB	17:31	18:40	29
							1054798 INSP E. DENNIS CLEARED VEH DELAY: 01:09					

LINE DELAYS \geq 20 MINUTES

TUE JUN 30, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:00 06/30/09	R OPERATOR GV	87		152	F	1051	JONES & BEACH (OB)	ALTERCATION OPERATOR/PASSENGER PHYSICAL	OB	06:02	06:40	88
								LD	06:02	06:40		
					1054730		MGR G WILLIAMS; INSP E DENNIS; SFPD 3E13E & 3E11E; PASSENGER WAS CITED & ARRESTED; CASE #090664575; CAR 1051 DEADHEADED TO FERRY AND BANKED; F LINE SWITCH BACK INBOUND TO OUTBOUND AT PIER 39; ONE MOTOR COACH SHUTTLE; LSGP; OPERATOR TRANSPORTED MGR G WILLIAMS TO METRO DIVISION AND THEN TO SBC TREATMENT FACILITY; 311 CENTER*; F ALEJANDRO*; J KELLY*; S BRITT*; F LUM*; A PARRA*; PEER ASSISTANCE*; TWU 250A* SI GREEN N/R [EOR 12:14] VEH DELAY: 06:12 LINE DELAY: 00:38					
11:25 06/30/09	R OPERATOR ME	87		30	K	1400	METRO TERMINAL (IB)	RUN 30 ABANDON CAR 1400	IB	11:10	11:34	85
								LD	11:10	11:34		
					1054656		M/SHOP CLEARED.DISP* 4T41* VEH DELAY: 00:24 LINE DELAY: 00:24					
12:28 06/30/09	R OPERATOR GV	87		165	F	1010	MARKET & 3RD STREET (IB)	BLOCKED BYNON-MUNI ACCIDENT AUTO/PEDESTRIAN	IB	12:28		85
								LD	12:28	12:54		
					1054767		SWITCHBACK IB/OB MARKET/11TH STREET.SWITCHBACK OB/IB FERRY.INSPECTOR,SFPD ON SCENE. LINE DELAY: 00:26					
12:30 06/30/09	R OPERATOR GV	87		163	F	1059	MARKET & 3RD STREET (OB)	BLOCKED BY NON-MUNI ACCIDENT	OB	12:30		85
								LD	12:30	12:54		
					1054768		SWITCHBACK OB/IB FERRY,SWITCHBACK IB/OB MARKET/11TH STREET. LINE DELAY: 00:24					

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak July 2009			
07/01/09	WEDNESDAY	122	
07/02/09	THURSDAY		
07/03/09	FRIDAY		
07/06/09	MONDAY		
07/07/09	TUESDAY		
07/08/09	WEDNESDAY		
07/09/09	THURSDAY		
07/10/09	FRIDAY		
07/13/09	MONDAY		
07/14/09	TUESDAY		
07/15/09	WEDNESDAY		
07/16/09	THURSDAY		
07/17/09	FRIDAY		
07/20/09	MONDAY		
07/21/09	TUESDAY		
07/22/09	WEDNESDAY		
07/23/09	THURSDAY		
07/24/09	FRIDAY		
07/27/09	MONDAY		
07/28/09	TUESDAY		
07/29/09	WEDNESDAY		
07/30/09	THURSDAY		
07/31/09	FRIDAY		

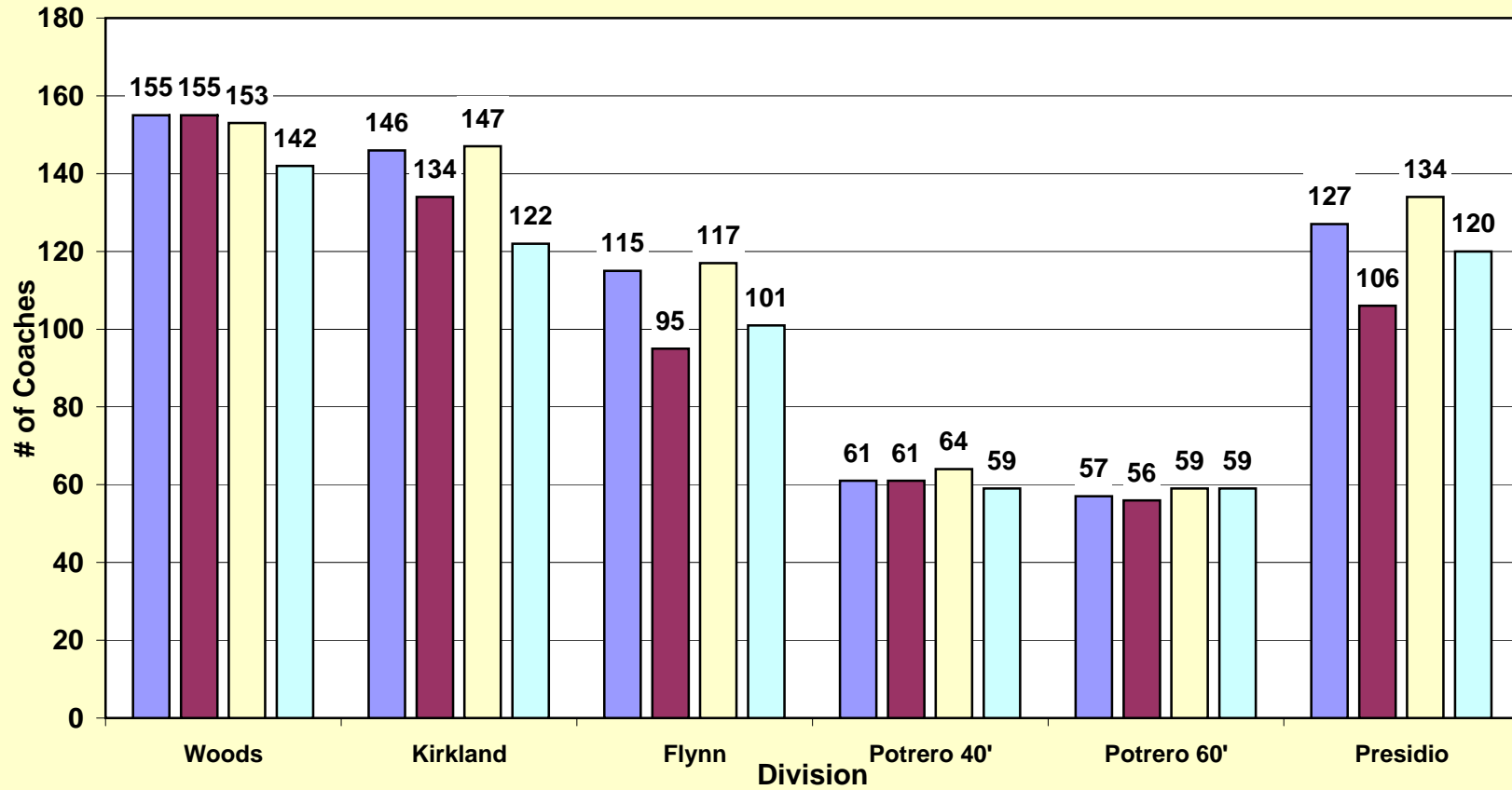
	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 7/1/2009 Wednesday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	0
ATCS	1
BRAKE SYSTEM	0
COUPLER	1
DOORS / STEPS	2
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK / FLAT WHEEL	1
PM / WEEKLY	2
SUPPORT SHOP	6
BODY/PAINT SHOP	4
FLEET APPEARANCE	0
PARTS	1
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0
TOTAL	29

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Wednesday 7/1/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	29	8	3	3
Equipment available for service @ 7:30 a.m.	122	13	7	5

Motor & Trolley Coaches Availability
A.M. 7/1/09 & 6/30/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
7/1/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	156	137	95	388	61	56	106	223	611
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	7	11	3	0	3	6	17
Campaigns / retrofits	0	0	0	0	1	1	2	4	4
Maintenance Holds	30	9	9	48	14	17	38	69	117
Awaiting parts	5	2	1	8	2	2	19	23	31
Radio	0	0	0	0	0	0	1	1	1
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	155	146	115	416	61	57	127	245	661
Final a.m. pull-out	155	134	95	384	61	56	106	223	607
Reserve fleet usage	5	0	0	5	0	0	0	0	5
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	3	0	3	0	0	0	0	3
Afternoon (p.m.) availability									
6/30/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	1	1	1	3	0	0	0	0	3
Campaigns / retrofits	0	0	0	0	1	0	2	3	3
Maintenance holds	28	8	7	43	11	15	31	57	100
Awaiting parts	7	2	0	9	2	2	19	23	32
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	153	147	117	417	64	59	134	257	674
Final p.m. pull-out	142	122	101	365	59	59	120	238	603
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	2	0	0	2	0	0	0	0	2

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, JUNE 30, 2009											
Green	228	62	19	8	22	13	27.2	8.3	3.5	9.6	5.7
Cable Car	130	31	3	5	11	12	23.8	2.3	3.8	8.5	9.2
Potrero	278	61	20	7	14	20	21.9	7.2	2.5	5.0	7.2
Presidio	208	38	11	8	8	11	18.3	5.3	3.8	3.8	5.3
Kirkland	259	44	12	7	9	16	17.0	4.6	2.7	3.5	6.2
Woods	313	60	11	8	23	18	19.2	3.5	2.6	7.3	5.8
Flynn	203	48	17	9	14	8	23.6	8.4	4.4	6.9	3.9
Total	1,619	344	93	52	101	98	21.2%	5.7%	3.2%	6.2%	6.1%
Summary For The Last 7 Days											
TUESDAY 6 23	1,626	332	97	62	100	73	20%	6%	4%	6%	5
WEDNESDAY 6 24	1,643	347	94	53	109	91	21%	6%	3%	7%	6
THURSDAY 6 25	1,638	364	110	50	115	89	22%	7%	3%	7%	6
FRIDAY 6 26	1,673	405	123	54	119	109	24%	7%	3%	7%	6
SATURDAY 6 27	1,127	277	87	26	79	85	25%	8%	2%	7%	5
SUNDAY 6 28	1,066	278	98	26	75	79	26%	9%	2%	7%	5
MONDAY 6 29	1,645	406	125	55	105	121	25%	8%	3%	6%	5
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											