

Edwin M. Lee | Mayor  
 Tom Nolan | Chairman  
 Cheryl Brinkman | Vice-Chairman  
 Leona Bridges | Director  
 Malcolm Heinicke | Director  
 Jerry Lee | Director  
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 Edward D. Reiskin | Director of Transportation

**DAILY SERVICE DELIVERY OVERVIEW**

**FRIDAY, JUNE 1, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>1,190</b>	<b>93.9%</b>	<b>32</b>	<b>41</b>	<b>36</b>

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>122</b>	<b>7%</b>
<b>F LINE</b>	<b>24</b>	<b>27</b>	<b>13%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>27</b>	<b>0%</b>
<b>WOODS</b>	<b>154</b>	<b>200</b>	<b>30%</b>
<b>KIRKLAND</b>	<b>115</b>	<b>134</b>	<b>17%</b>
<b>FLYNN</b>	<b>103</b>	<b>113</b>	<b>10%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>58</b>	<b>18%</b>
<b>POTRERO 60'</b>	<b>40</b>	<b>48</b>	<b>20%</b>
<b>PRESIDIO</b>	<b>123</b>	<b>139</b>	<b>13%</b>
<b>TOTAL</b>	<b>749</b>	<b>868</b>	<b>16%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	134	10	0	0	9	1
Flynn	166	18	1	0	14	3
Green	189	26	5	10	9	2
Kirkland	195	9	2	0	7	0
Potrero	202	14	0	3	9	2
Presidio	185	13	0	0	6	7
Woods	353	15	0	1	14	0
<b>TOTAL</b>	<b>1,424</b>	<b>105</b>	<b>8</b>	<b>14</b>	<b>68</b>	<b>15</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:56 06/01/12	411	38L	6291	GEARY & VAN NESS (OB)	VANDELISM, NO INJURIES, BROKEN MIRROR	05:56	06:56
			1233925	INSP. VONG, H. (1T60) RESP. SYSTEMS/SAFETY*, CLAIMS 6-A-47*, VIDEO*. SI FLYNN 6231 @07:17 VEH DELAY: 01:21			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:33 06/01/12	4	59	15	MASON & WASHINGTON (IB)	ACCIDENT, CABLE CAR/CITY AUTO 415217 - DEPT. OF BUILDING INSPECTIONS, MINOR, NO INJURIES	09:33	09:43
				<b>1233966</b>	INSP. L.HAYNES, MGR. D. BANBURY, CABLE CAR TRUCK 665 RESP. S/S*, CLAIMS 6A47*. <b>VEH DELAY: 00:10 LINE DELAY: 00:10</b>	<b>09:33</b>	<b>09:43</b>
10:31 06/01/12	4	5	5606	CABRILLO & LA PLAYA (IB)	OPERATOR	10:34	11:22
				<b>1233971</b>	INSP. JOHNSON, B. (1T64), SFFD ENG. #14, #34 RESP.. INSP. WONG, A. (1C14) TRANSPORTED RESCUE OPERATOR, KELLY, J.*, ALLEN TRAVIS, M.*, FRANKS, D.*, PRESIDIO DISP.*, ESPINOZA, M. (1M1)*, WORKER'S COMP.*, TWU 25A*, PEER ASSIST*. SYSTEMS/SAFETY*, CLAIMS 6-A-47*, VIDEO*, END OF RUN. SI PRESIDIO N/R [EOR 14:02] <b>VEH DELAY: 03:28</b>		
17:07 06/01/12	109	J	1421	CHURCH ST & 21ST ST (OB)	LRV/AUTO ACCIDENT	17:07	17:28
				<b>1234026</b>	SENIOR STAFF/SYSTEM SAFETY; MRU 4S35 & 4S52 RESPONDED. INSP J CHAVEZ ASSISTED. LSGP/ADGP. NO INJURIES. CLAIMS 6A48* VIDEO* NO POST ACCIDENT 799. 311 CENTER* OPERATOR WAS DEADHEADED TO METRO SHOP FOR INTERVIEW. SI GREEN 1421 @19:00 <b>VEH DELAY: 01:53 LINE DELAY: 00:21</b>	<b>17:07</b>	<b>17:28</b>
17:46 06/01/12	178	27	8104	5TH STREET & MISSION (IB)	ACCIDENT COACH/ TRUCK, NO INJURY	17:46	18:24
				<b>1234025</b>	INSP J FLORES CLEARED, S/S*, VIDEO*, 6A48* <b>VEH DELAY: 00:38</b>		
20:48 06/01/12	158	21	5524	MARKET & POWELL (IB)	ACCIDENT COACH/ AUTO, NO INJURY	20:48	21:35
				<b>1234047</b>	INSP E MORRIS CLEARED, S/S*, VIDEO*, 6A48* <b>VEH DELAY: 00:47</b>		

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:07 06/01/12	109	J	1421	CHURCH ST & 21ST ST (OB)	LRV/AUTO ACCIDENT	17:07 17:07	17:28 17:28
			<b>1234026</b>	SENIOR STAFF/SYSTEM SAFETY; MRU 4S35 & 4S52 RESPONDED. INSP J CHAVEZ ASSISTED. LSGP/ADGP. NO INJURIES. CLAIMS 6A48* VIDEO* NO POST ACCIDENT 799. 311 CENTER* OPERATOR WAS DEADHEADED TO METRO SHOP FOR INTERVIEW. SI GREEN 1421 @19:00 VEH DELAY: <b>01:53</b> LINE DELAY: <b>00:21</b>			