

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, JUNE 14, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1174	95.8%	25	24	71

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	116	-2%
F-LINE	20	23	15%
CABLE CAR	26	30	15%
WOODS	140	186	33%
KIRKLAND	111	124	12%
FLYNN	103	108	5%
POTRERO 40'	49	57	16%
POTRERO 60'	53	36	-32%
PRESIDIO	103	130	26%
TOTAL:	719	810	13%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	192	40	14	5	11	10
Cable Car	112	31	11	2	12	6
Potrero	231	57	8	9	27	13
Presidio	190	33	7	7	13	6
Kirkland	230	44	6	8	19	11
Woods	343	68	19	9	25	15
Flynn	206	49	10	9	19	11
TOTAL:	1,504	322	75	49	126	72

1. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:34 06/14/11	R OPERATOR FL	26	3723	431	14L	6266	OTIS & 12TH STREET (OB)	ACCIDENT (COACH / TRUCK), NO INJURY	OB	10:34	10:58	26
						1175687	INSP JOMOC, K (1C53) RESP, NO INJURY, NO DAMAGE TO COACH, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A42*. VEH DELAY: 00:24					
13:37 06/14/11	R OPERATOR PR	26	1964	06	30	5624	4TH STREET & MISSION STREET (IB)	ALLEGED ACCIDENT, COACH WHEELCHAIR LIFT AND SHOPPING CART (INTERVIEW)	IB	13:37	15:41	27
						1175767	INSP. WONG (1T61), MRG. ANDEWS (4M3), SFPD UNIT #4M1C, AND 4M2B, CASE #110 478 737, 6A42*, SYSTEM SAFETY*, VIDEO*, PASSENGER HAD NO INJURIES, PASSENGER CLAIM THE SFPD WAS HARRASSING HER, SO SHE ASKED FOR THE CAPTAIN AND HE WAS DISPATCHED AND SHE CLAIM THAT HE WAS HARRASSING HER, PASSNEGER POSSIBLE MENTAL PROBLEMS. NOTE: SEE ORIGINAL TAG #1175768 VEH DELAY: 02:04					

ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS - CONTINUED

16:47 06/14/11	R	OPERATOR WO	21	1847	146	29	8357	PERSIA & NAPLES (OB)	ACCIDENT, COACH AND AUTO	OB	16:47	17:45	27
							1175771	INSP. WILSON (1T67), MGR. ANDREWS (4M3)*, SYSTEM SAFETY*, 6A46*, VIDEO*, MED #68, ENG #44, MOTORIST REFUSED AID, MOTORIST OPENED DOOR AND MADE CONTACT WITH COACH. MINOR DAMAGE TO COACH (1) SCRATCH AT REAR, AND MODERATE DAMAGE TO AUTO DOOR. VEH DELAY: 00:58					
17:27 06/14/11	R	OPERATOR PR	15	1671	65	1	5578	CALIFORNIA STREET & JORDAN (IB)	ACCIDENT, COACH AND AUTO	IB	17:27	18:00	27
							1175756	INSP. FONG (1T68), 6A46*, SYSTEM SAFETY*, VIDEO*, NO 799, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO DOOR, MOTORIST OPENED DOOR INTO THE LANE OF TRAFFIC MAKING CONTACT WITH COACH. VEH DELAY: 00:33					
19:02 06/14/11	R	OPERATOR KI	21	2827	756	19	8308	LARKIN STREET & GOLDEN GATE AVE (IB)	ACCIDENT, COACH AND AUTO	IB	19:20	20:28	27
							1175793	INSP. WONG (1T61), VIDEO*, 6A46*, SYSTEM SAFETY*, NO 799, 311 SERVICE REQUEST #900 878, MINOR DAMAGE TO COACH BUMPER (FRONT), MINOR DAMAGE TO AUTO (SCRATCHES). VEH DELAY: 01:08					
20:57 06/14/11	R	OPERATOR PR	15	2332	119	5	5562	KEARNY & MARKET (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	20:57	21:31	36
							1175811	INSP E. IRBY RESP VIDEO* CLAIMS 6A46* S/SAFETY* NO 799 VEH DELAY: 00:34					

DELAYS > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:38 06/14/11	R OPERATOR CA	11	1564	10	60	18	HYDE & FRANCISCO (IB)	GRIP	IB	10:38	11:01	30
							1175694	CABLE SHOP 665 CLEARED. INSP A FORSE*. MGR D PUGLISI*. MGR J KELLEY*. MGR D BANBURY*. VEH DELAY: 00:23 LINE DELAY: 00:23				
15:50 06/14/11	R OPERATOR CA	15	315	21	59	15	JACKSON & POWELL (OB)	JUVENILE PASSENGER FELL OF RUNNING BOARD	OB	15:50	16:20	15
							1175809	INSP S GARNICA; SFFD MEDIC 91; TRANSPORTED JUVENILE TO ST FRANCIS, CLAIMS 6-A-46*, 4-M-2*, BANBURY*, SYSTEM SAFETY*, SENIOR STAFF*, NO 799, SEE INSPECTORS REPORT FOR FURTHER DETAILS VEH DELAY: 00:30 LINE DELAY: 00:30				