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**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, JUNE 16, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>815</b>	<b>95.0%</b>	<b>19</b>	<b>22</b>	<b>50</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>113</b>	<b>79%</b>
<b>F LINE</b>	<b>24</b>	<b>24</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>30</b>	<b>20%</b>
<b>WOODS</b>	<b>84</b>	<b>186</b>	<b>121%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>127</b>	<b>112%</b>
<b>FLYNN</b>	<b>82</b>	<b>110</b>	<b>34%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>52</b>	<b>24%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>40</b>	<b>3%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>135</b>	<b>99%</b>
<b>TOTAL</b>	<b>487</b>	<b>817</b>	<b>68%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	94	15	7	4	4	0
Flynn	178	31	14	12	1	4
Green	141	36	15	12	7	2
Kirkland	141	20	4	16	0	0
Potrero	153	32	15	9	6	2
Presidio	147	25	12	9	4	0
Woods	191	35	16	17	1	1
<b>TOTAL</b>	<b>1,045</b>	<b>194</b>	<b>83</b>	<b>79</b>	<b>23</b>	<b>9</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:44 06/16/12	38	M	1527	19TH AVENUE & JUNIPERO SERRA (OB)	ACCIDENT, LRV & TRUCK (HIT & RUN)	07:44 07:44	08:02 08:02
			1236198	SENIOR STAFF & SAFETY*, SYSTEM SAFETY*, PEER ASSISTANCE*, WORKER^S COMP*, DISP*, MGR T JULIAN*, VIDEO PULLED, LSGP*, SFPD # 03-I-16-A, OPERATOR SICK ON THE RUN, NO 799, INSP R NORWOOD*, MRU 4-S-26, TRACK DEPT CLEARED DEBRIS, INSP D HAYNES CLEARED N/R [EOR 09:47] <b>VEH DELAY: 02:03 LINE DELAY: 00:18</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:08 06/16/12	731	28	8349	19TH AVENUE & LAWTON (OB)	VEHICLE ACCIDENT COACH / TRUCK (HIT / RUN) COACH STATIONARY IN ZONE	16:28	17:15
				<b>1236283</b>	INSP T. ESPINOZA RESP CLAIMS 6A46* VIDEO* S/SAFETY* NO 799 (DNMC) NO INJURIES REPORTED AT SCENE MINOR DAMAGE TO COACH (LEFT SIDE MIRRORS BROKEN) SI KIRKLAND 8041 @18:02 <b>VEH DELAY: 01:34</b>		
16:57 06/16/12	062	30	5541	COLUMBUS & FILBERT (IB)	VEHICLE ACCIDENT COACH / AUTO	16:59	17:59
				<b>1236310</b>	INSP C. HALETKY RESP NO INJURIES REPORTED AT SCENE CLAIMS 6A48* VIDEO* S/SAFETY* NO 799 (DNMC) <b>VEH DELAY: 01:00</b>		
18:05 06/16/12	153	5	5504	FULTON & 36TH AVENUE (OB)	RENDERING AID -	18:05	19:55
				<b>1236268</b>	INSPECTOR A. GEETER CLEARED, SFFD MEDIC #92 - CAD #334 RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A48)*, PASSNEGER TREATED AND RELEASED, NO 799 <b>VEH DELAY: 01:50</b>		
18:12 06/16/12	708	10	8023	25TH STREET & DAKOTO (IB)	OPERATOR ASSAULTED	18:12	19:23
				<b>1236270</b>	INSP A. MCDANIEL RESP NO VIDEO AVAILABLE, CLAIMS 6A46* PEER ASST* TWU 250A* WORK/COMP* DISPATCHER* RESCUE OPERATOR PULLED COACH INTO DIVISION OPERATOR TRANS BY MEDIC #55 TO SF KAISER (RIGHT EYE INJURY) SFFD ENG #9 RESP SFPD #3C72 RESP CASE #120-474-151 NO ARREST SI KIRKLAND N/R [EOR 19:17] <b>VEH DELAY: 01:05</b>		

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

*There were no delays over twenty minutes.*