

Edwin M. Lee | Mayor  
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**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, JUNE 18, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,245	95.1%	34	27	48

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	116	2%
<b>F LINE</b>	24	24	0%
<b>CABLE CAR</b>	27	27	0%
<b>WOODS</b>	154	176	14%
<b>KIRKLAND</b>	115	130	13%
<b>FLYNN</b>	103	112	9%
<b>POTRERO 40'</b>	49	57	16%
<b>POTRERO 60'</b>	40	41	3%
<b>PRESIDIO</b>	123	135	10%
<b>TOTAL</b>	749	818	9%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	124	29	9	9	11	0
Flynn	211	44	14	12	15	3
Green	224	43	17	11	14	1
Kirkland	230	31	6	15	9	1
Potrero	219	39	15	12	9	3
Presidio	216	47	23	10	12	2
Woods	378	66	28	18	15	5
<b>TOTAL</b>	<b>1,602</b>	<b>299</b>	<b>112</b>	<b>87</b>	<b>85</b>	<b>15</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:19 06/18/12	52	29	8153	LINCOLN & 19TH AVENUE (OB)	ACCIDENT COACH / AUTO (HIT AND RUN)	07:19	08:32
			1236438	INSP J. JIANG (1T67A) RESPONDED, S/SAFETY*, CLAIMS 6A42*, VIDEO*, INSP RESPORTS NO DAMAGE TO COACH, SOME PAINT TRANSFER, NO 799 VEH DELAY: 01:13			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:38 06/18/12	563	8X	6213	KEARNY & POST (IB)	VEHICLE ACCIDENT COACH / HAND TRUCK	09:38	10:03
					INSP L WILSON; 6-A-42*, VIDEO*, SYSTEM SAFETY*, NO INJURIES / NO 799 VEH DELAY: 00:25		
09:53 06/18/12	667	28	8314	19TH AVE & PACHECO (OB)	VEHICLE ACCIDENT COACH / AUTO - HIT AND RUN	09:53	10:20
					INSP Y CHAN; SYSTEM SAFETY*, CLAIMS 6-A-42*, VIDEO*, NO INJURIES / NO 799 VEH DELAY: 00:27		
15:35 06/18/12	176	29	8149	37TH AVE & LINCOLN (OB)	ACCIDENT COACH/ MOTOR CYCLE	15:35	17:10
					INSP S WONG CLEARED, S/S RESP, 6A47 RESP, VIDEO*, SFPD 3I2B RESP SI WOODS N/R VEH DELAY: 01:35		

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:45 06/18/12	71	J	1496	CHURCH & 18TH (OB)	BROKEN PANOGRAPH	18:45	20:20
					OVERHEAD LINE 817, 4S35, 4S44, 4S49 AND INSPECTOR J. CHAVEZ 4T40 AND INSPECTOR H. HENLEY 4T79 RESPONDED - TWO MOTOR COACH SHUTTLES - 311,D. PUGLISI, J. HALEY AND CAROL WOLTHER NOTIFIED - LSGP & ADGP 99-J 1448 AND 109-J 1493 USED AS RESCUE CARS SI GREEN N/R [EOR 19:01] VEH DELAY: 00:16 LINE DELAY: 01:35		
21:28 06/18/12	103	L	1531	2240 46TH AVE. & TARAVAL (OB)	BLOCKED BY ILLEGALLY PARKED VEHICLE	21:28	22:47
					INSP.GONZALEZ CLEARED. VEHICLE CITED AND TOWED. VC#22651B. CHEVY 4DR GREY LIC.#5VNM341. OPERATORS & PASSENGERS NOTIFIED. L-LINE SWITCHBACK OB-IB AT TARAVAL & SUNSET. SHUTTLE BUS BRIDGE BETWEEN 46TH AVE. & WAWONA TO TARAVAL & SUNSET. 311 CALL CENTER. INSP. KINDSTEDT*. TRAINING CAR #1538 USED AS EXTRA SERVICE TO THE L-LINE. INSP.L.KUO. INSP.PITTS*. VEH DELAY: 01:19 LINE DELAY: 01:19		