

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, JUNE 20, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1174	96.3%	29	14	68

2. VEHICLES AVAILABILITY – MONDAY AM

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	107	-6%
F-LINE	20	20	0%
CABLE CAR	26	26	0%
WOODS	140	185	32%
KIRKLAND	111	128	15%
FLYNN	103	107	4%
POTRERO 40'	49	54	10%
POTRERO 60'	53	31	-42%
PRESIDIO	103	126	22%
TOTAL:	719	784	9%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	207	48	13	7	10	18
Cable Car	120	25	4	5	11	5
Potrero	231	55	12	6	26	11
Presidio	194	40	7	9	17	7
Kirkland	233	51	15	8	18	10
Woods	347	71	15	12	33	11
Flynn	211	54	13	6	18	17
TOTAL:	1,543	344	79	53	133	79

1. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:47 06/20/11	R OPERATOR FL	26	2717	442	38	6207	GEARY & POWELL (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	12:47	14:07	15
						1176808	INSP C WILCHER; A ANDREWS*, CLAIMS 6-A-45*, VIDEO*, SYSTEM SAFETY*, DISP*, NO INJURIES / OPERATOR 799, VEH DELAY: 01:20					
14:36 06/20/11	R OPERATOR PO	21	2748	434	49	7056	VAN NESS & GEARY (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	14:36	15:16	21
						1176821	INSP J GIANG; CLAIMS 6-A-45*, VIDEO*, SYSTEM SAFETY*, MODERATE DAMAGE TO AUTO, NI INJURIES / NO 799 VEH DELAY: 00:40					

DELAYS > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:52 06/20/11	R OPERATOR ME	29	0790	087	KT	1529	OCEAN AVENUE & BRIGHTON (IB)	LOW AIR	IB LD	12:52 12:52	13:18	23
						1176867	RESCUE CAR RUN 36/K/T/1461, INSP. 4-T-41A PINTO RESP., 4-S-50 RESP., INSP. 4-T-75 UPCHURCH* SI GREEN 1461 @14:43 VEH DELAY: 01:51 LINE DELAY: 00:26					
23:18 06/20/11	R OPERATOR KI	36		769	19	8323	(IB)	ORDERS TO COVER LAST HEADWAY ON THE 19 LINE	IB LD	23:18 00:15	00:45	36
						1176906	DISPATCHER* 311* FOLLOWER (RUN 772/19/8033 DISABLE NEED TOW) CONTINUE FROM OCC# 1176905 LINE DELAY: 00:30					