

Edwin M. Lee | Mayor  
 Tom Nolan | Chairman  
 Cheryl Brinkman | Vice-Chairman  
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 Malcolm Heinicke | Director  
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**DAILY SERVICE DELIVERY OVERVIEW**

**THURSDAY, JUNE 21, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>1,205</b>	<b>96.4%</b>	<b>22</b>	<b>21</b>	<b>54</b>

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>121</b>	<b>6%</b>
<b>F LINE</b>	<b>24</b>	<b>25</b>	<b>4%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>27</b>	<b>0%</b>
<b>WOODS</b>	<b>154</b>	<b>185</b>	<b>20%</b>
<b>KIRKLAND</b>	<b>115</b>	<b>129</b>	<b>12%</b>
<b>FLYNN</b>	<b>103</b>	<b>111</b>	<b>8%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>62</b>	<b>27%</b>
<b>POTRERO 60'</b>	<b>40</b>	<b>44</b>	<b>10%</b>
<b>PRESIDIO</b>	<b>123</b>	<b>139</b>	<b>13%</b>
<b>TOTAL</b>	<b>749</b>	<b>843</b>	<b>13%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	124	24	2	11	10	1
Flynn	203	47	15	13	18	1
Green	221	36	12	9	14	1
Kirkland	226	29	7	16	6	0
Potrero	224	34	13	11	9	1
Presidio	210	36	12	9	12	3
Woods	365	54	20	14	18	2
<b>TOTAL</b>	<b>1,573</b>	<b>260</b>	<b>81</b>	<b>83</b>	<b>87</b>	<b>9</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:35 06/21/12	2	9	8437	MAIN & MISSION (OB)	OPERATOR	07:35	08:30
		1236888		INSP J. WONG, SFFD MEDIC 89 RESPONDED, INSP M. PORTER (1T65) TRANSPORTED RESCUE OP #1359 TO SCENE TO PULL IN COACH, SUPT D. FRANKS*, M. TRAVIS-ALLEN*, M. ESPINOZA*, PEER ASST*, WORK COMP*, DISP*, LOCAL 250A* VEH DELAY: 00:55			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:20 06/21/12	039	N	1527	CARL & COLE (OB)	ACCIDENT (LRV / AUTO)	08:20	08:32
			<b>1236904</b>	[LRV2=1497]INSP.^S R. DONALDSON, G. PINTO RESPOND.MRU 4-S-27 CLEARED.LMC*,311*,T.JULIAN*,VIDEO*CLAIMS 6-A-40*,SYSTEM SAFETY*D.PUGLISI*.AUTO PARKED PASS THE CLEARANCE LINE,LRV MADE CONTACT WITH AUTOS MIRROR.MINOR DAMAGE,NO INJURY,NO DAMAGE TO LRV.INSP.R.DONALDSON TO INTERVIEW OPERATOR.ONE SHUTTLE USED.LSGP*,ADGP* <b>VEH DELAY: 00:12 LINE DELAY: 00:12</b>		<b>08:20</b>	<b>08:32</b>
12:59 06/21/12	505	38L	6237	GEARY & POWELL (OB)	RENDERING AID (ILL PASSENGER)	12:59	13:28
			<b>1236916</b>	1259-1328 HRS., SFFD RESPONDED, SFPD # 3-A-46-B, INSP E MORRIS CLEARED SI FLYNN 6296 @14:04 <b>VEH DELAY: 01:05</b>			
16:44 06/21/12	223	17	8530	WEST PORTAL STATION (OB)	POOR PERFORMANCE - ACCELERATION DELAY	17:00	
			<b>1236956</b>	WOODS RCS 853 CLEARED SI WOODS 8505 @18:45 <b>VEH DELAY: 01:45</b>			
18:01 06/21/12	183	F	2833	JONES ST & BEACH ST (OB)	SLEEPER (NOT RESPONDING)	18:01	18:26
			<b>1236955</b>	MEDICS 83 TRANSPORTED HIM TO A SOBERING CENTER, SFPD UNITS# 3A-13D AND SFFD ENGINE TRUCK #2 ASSISTED. INSP K WILLIAMS RESPONDED, LSGP. <b>VEH DELAY: 00:25 LINE DELAY: 00:25</b>		<b>18:01</b>	<b>18:26</b>
18:13 06/21/12	419	6	5454	9TH AVENUE & KIRKHAM (OB)	ACCIDENT, COACH / AUTO	18:13	18:50
			<b>1236962</b>	INSP. J. GIANG CLEARED, NO INJURIES, MINOR DAMAGE TO COACH^S BIKE RACK, MINOR DAMAGE TO AUTO^S REAR BUMPER, NO (799), VIDEO*, CLAIMS 6A-47* <b>VEH DELAY: 00:37</b>			
18:14 06/21/12	403	14	7119	SOUTH VAN NESS & 16TH STREET (OB)	RENDERING AID (ILL PASSENGER)	18:14	18:22
			<b>1237006</b>	INSP. MCDANIEL, VIDEO*, CLAIMS 6A-47*, END OF RUN SI POTRERO N/R [EOR 19:16] <b>VEH DELAY: 01:02</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
20:59 06/21/12	193	71	8455	MARKET BETWEEN 4TH STREET & O^FARRELL (IB)	ACCIDENT, COACH - TOUR BUS	20:59	21:31
			<b>1237021</b>	INSP. SOLINGER, CAMPUS TOURS COACH # 326 MADE CONTACT WITH COACH 8455, NO INJURIES, NO (799), VIDEO*, MINOR DAMAGE TO BOTH COACHES SI WOODS N/R <b>VEH DELAY: 00:32</b>			
23:17 06/21/12	165	45	5517	3RD ST & MISISION (OB)	FARE EVASION	23:17	23:25
			<b>1237030</b>	SFPD REMOVED PASSENGER <b>VEH DELAY: 00:08</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:16 06/21/12	109	3	5636	POST & LEAVENWORTH (IB)	STUCK W/C LIFT (WON^T STOW)	10:16	10:47
			<b>1236893</b>	INSPECTOR E. MORRIS 1T60A RESPONDED AND CLEARED, OPERATOR DEPLOY W/C LIFT MADE CONTACT WITH SHELLTER, NO DAMAGE TO W/C LIFT OR SHELLTER, VIDEO*. <b>LINE DELAY: 00:31</b>			
18:01 06/21/12	183	F	2833	JONES ST & BEACH ST (OB)	SLEEPER (NOT RESPONDING)	18:01	18:26
			<b>1236955</b>	MEDICS 83 TRANSPORTED HIM TO A SOBERING CENTER, SFPD UNITS# 3A-13D AND SFFD ENGINE TRUCK #2 ASSISTED. INSP K WILLIAMS RESPONDED, LSGP. <b>VEH DELAY: 00:25 LINE DELAY: 00:25</b>			

## 5. NX Bus Express

Ridership	Counts
<b>Morning</b>	<b>900</b>
<b>Afternoon</b>	<b>784</b>
<b>TOTAL</b>	<b>1,684</b>

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>14</b>	<b>75%</b>