

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, JUNE 23, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1174	94.9%	32	28	68

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	117	3%
F-LINE	20	23	15%
CABLE CAR	26	29	12%
WOODS	140	187	34%
KIRKLAND	111	127	14%
FLYNN	103	109	6%
POTRERO 40'	49	59	20%
POTRERO 60'	53	35	-34%
PRESIDIO	103	122	18%
TOTAL:	719	808	12%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	204	46	5	7	13	21
Cable Car	118	28	8	4	9	7
Potrero	226	56	13	4	25	14
Presidio	190	36	7	10	11	8
Kirkland	219	56	19	6	24	7
Woods	340	65	12	5	33	15
Flynn	206	50	12	9	17	12
TOTAL:	1,503	337	76	45	132	84

1. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:15 06/23/11	T OPERATOR KI	32	2046	602	28	8227	19TH AVE & PACHECO (IB)	ACCIDENT COACH AND TRUCK, NO INJURY	IB	07:15	09:05	30
						1177243	INSP B JOHNSON RESP. BROKEN LEFT SIDE CONVEX MIRROR ON THE COACH. RCS 855 RESP. NO OP 799. CLAIMS 6A45*. VIDEO*. SYSTEM SAFETY*. SI KIRKLAND 8341 @11:20 VEH DELAY: 04:05					
07:26 06/23/11	R OPERATOR FL	11	1673	402	8X	6225	KEARNY & MARKET (IB)	ACCIDENT COACH & AUTO, NO INJURY	IB	07:26	09:06	30
						1177242	INSP C WILCHER CLEARED. MINOR DAMAGE TO RIGHT REAR OF THE COACH. MODERATE DAMAGE TO LEFT FRONT OF THE AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A45*. VIDEO*. SYSTEM SAFETY*. VEH DELAY: 01:40					

ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS - CONTINUES

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:51 06/23/11	T OPERATOR ME	32	1659	59	37	8503	HAIGHT & MASONIC STREET (OB)	ACCIDENT, AUTO & COACHS (FIXED OBJECTS-TREES)	OB	07:51	09:15	20
							1177381	SENIOR STAFF *, SYSTEM SAFETY, SFPD, D HILL *, M TRAVIS-ALLEN*, MGR T JULIAN*, J KELLY*, MGR J STUART*, P ROSE*, N POPP*, MGR C TURNER*, D PUGLISI*, DISP*, CLAIMS # 06-A-45, WOODS SHOP (ROAD CALL) # 854, VIDEO PULLED, ATLAS TOW, OPERATOR 799, INSP E IRBY, INSP L LEDBETTER CLEARED N/R [EOR 09:24] VEH DELAY: 01:33				
09:14 06/23/11	R OPERATOR PR	11	0684	32	21	8134	MARKET & 5TH ST (IB)	ACCIDENT COACH & AUTO, NO INJURY	IB	09:14	10:08	30
							1177383	INSP S WONG CLEARED. NO DAMAGE TO BIKE RACK OF THE COACH. MOTORIST LEFT PRIOR TO INSPECTOR^S ARRIVAL. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A45*. SYSTEM SAFETY*. VIDEO*. VEH DELAY: 00:54				
10:41 06/23/11	R OPERATOR PO	12	1905	322	33	5481	18TH ST & CASTRO (IB)	ACCIDENT COACH & BUS SHELTER, NO INJURY	IB	10:41	11:28	30
							1177359	INSP L DAVIS CLEARED. NO DAMAGE TO COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY RESP. CLAIMS 6A45*. LEAD INSP J STUART*. VIDEO*. VEH DELAY: 00:47				
12:20 06/23/11	T OPERATOR WO	32	3693	93	44	8411	6TH AVE & CALIFORNIA (OB)	ACCIDENT COACH & AUTO, NO INJURY	OB	12:20	12:50	30
							1177452	INSP B LUM CLEARED. MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO. COACH WAS STOPPED. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A45*. VIDEO*. SYSTEM SAFETY*. VEH DELAY: 00:30				
12:54 06/23/11	T SFPD	20					766 VALLEJO CENTRAL & POLICE STATION (IB)	ALLEGED, NON INJURY MUNI ACCIDENT.	IB	12:54	14:44	24
							1177456	INSP WILCHER C. VEH DELAY: 01:50				

ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS - CONTINUES

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:23 06/23/11	R OPERATOR PO	34	2912	340	49	7051	VAN NESS & ELLIS (OB)	MUNI INJURY ACCIDENT, COACH / AUTO.	OB	14:23	15:52	24
							1177468	INSP WONG S, 4M3, SFPD #4B56, CASE #110505421, ENGINE #6, MEDIC #63 TRANSPORTED TO ST. FRANCIS, CLAIMS #6A45, INSP IRBY E TRANSPORTED RESCUE OPERATOR, DISP*, S/S*, VIDEO*, PUGLISI D*, CHAMBERS C*, 799. SI POTRERO N/R [EOR 16:05] VEH DELAY: 01:42				
14:58 06/23/11	R OPERATOR PR	32	3940	130	31	5640	EDDY & VAN NESS (IB)	ACCIDENT COACH AND AUTO	IB	14:58	15:42	24
							1177487	INSPECTOR FLORES, J. CLEARED. VIDEO *, CLAIMS 6-A-45 *, SYSTEM SAFETY *MINOR NO 799 VEH DELAY: 00:44				
16:50 06/23/11	R OPERATOR PR	32	3609	107	41	5508	UNION & POLK (IB)	NON INJURY MUNI ACCIDENT.	IB	16:50	17:32	24
							1177507	INSP FLORES J, S/S*, VIDEO*, CLAIMS #6A40*, MINOR, NO 799. VEH DELAY: 00:42				

DELAYS > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:26 06/23/11	R OPERATOR CA	18	0832	3	60	2	JACKSON & MASON (OB)	CAR OVER CLEARANCE LINE	OB LD	12:26 12:26	13:09 13:09	18
							1177433	INSP A FORSE CLEARED, 8M8*, DPT TOWED AUTO VEH DELAY: 00:43 LINE DELAY: 00:43				
19:01 06/23/11	R OPERATOR ME	83	2916	107	KT	1420	BAYSHORE BOULEVARD & SUNNYDALE AVENUE (OB)	OPERATOR REPORTS NO PERMISSIVE SIGNAL	OB LD	19:01 19:01	19:22 19:22	23
							1177516	INSP. 4-C-53B MCGEHEE RESP. VEH DELAY: 00:21 LINE DELAY: 00:21				

DELAYS > 20 MINUTES - CONTINUES:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
19:04 06/23/11	R	SFFD	79				OCEAN AVENUE & PHELAN (IB)	NON-MUNI INJURY ACCIDENT (BLOCKING)	IB LD	19:04	20:06	23	
					1177423		INSP. 4-T-78 MCCRAY RESP., LSGP K/T LINESRE-ROUTE INBOUND OVER THE M-LINE. INSP. 4-T-79 HENLEY*, INSP. 4-C-31 STALLIONS*, INSP. 4-C-53B MCGEHEE*, (2) MOTOR COACH SHUTTLES USEDAS BUS BRIDGE. 311*, S.O.M. D. PUGLISI*, 4-M-3 A. ANDREWS* VEH DELAY: 01:02 LINE DELAY: 01:02						
20:24 06/23/11	R	OPERATOR ME	83	3048	130	M	1425	SAN JOSE AVENUE & MT. VERNON (OB)	BRAKE FAULT	OB LD	20:24	21:24	23
					1177525		METRO SHOP RESP., INSP. 4-T-78 MCCRAY RESP., RESCUETRAIN RUN 97/M/1489, S.O.M D. PUGLISI* SI RESCUED TO METRO BY RUN 97.M/1489 1423 @21:24 VEH DELAY: 01:00 LINE DELAY: 00:31						