

## DAILY SERVICE DELIVERY OVERVIEW

### MONDAY, JUNE 27, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>94.6%</b>	<b>35</b>	<b>28</b>	<b>80</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>118</b>	<b>4%</b>
<b>F-LINE</b>	<b>20</b>	<b>24</b>	<b>20%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>28</b>	<b>8%</b>
<b>WOODS</b>	<b>140</b>	<b>187</b>	<b>34%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>126</b>	<b>14%</b>
<b>FLYNN</b>	<b>103</b>	<b>108</b>	<b>5%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>61</b>	<b>24%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>36</b>	<b>-32%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>127</b>	<b>23%</b>
<b>TOTAL:</b>	<b>719</b>	<b>815</b>	<b>13%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	201	55	6	10	22	17
<b>Cable Car</b>	121	26	7	3	11	5
<b>Potrero</b>	235	64	16	5	28	15
<b>Presidio</b>	192	53	8	9	20	16
<b>Kirkland</b>	234	64	12	8	29	15
<b>Woods</b>	343	74	19	9	29	17
<b>Flynn</b>	208	54	14	8	19	13
<b>TOTAL:</b>	<b>1,534</b>	<b>390</b>	<b>82</b>	<b>52</b>	<b>158</b>	<b>98</b>

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:15 06/27/11	R OPERATOR FL	26	3766	456	1X	6221	SANSOME & CALIFORNIA (IB)	ACCIDENT (COACH / AUTO)	IB	08:15	09:23	32
						1178145	INSP C. WILCHER (1T60A) RESPONDED, S/SAFETY*, CLAIMS 6A45*, VIDEO*, MINOR DAMAGE TO AUTO PASS SIDE MIRROR, MINOR DAMAGE TO RAIN GUARD ON COACH, NO 799, VEH DELAY: 01:08					
10:52 06/27/11	R OPERATOR KI	26	0569	703	2	8329	POST & MONTGOMERY (IB)	ACCIDENT COACH & TRUCK, NO INJURY	IB	10:52	12:33	30
						1178117	INSP L DAVIS CLEARED. COACH HAS A BROKEN LEFT SIDE MIRROR. MINOR DAMAGE TO TRUCK. NO OP 799. RCS 854 REPAIRED THE MIRROR. SYSTEM SAFETY*. VIDEO*. CLAIMS 6A42*. VEH DELAY: 01:41					
17:32 06/27/11	R OPERATOR WO	24	3049	185	27	8176	BRYANT & 7TH ST. (IB)	NON INJURY MUNI ACCIDENT, COACH / AUTO.	IB	17:32	18:35	24
						1178276	INSP GEETER A, SFPD #4M1C, S/S*, VIDEO*, CLAIMS #6A50*, NO 799. VEH DELAY: 01:03					

***DELAYS > 20 MINUTES:***

No line delays  $\geq$  than 20 minutes to report.