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DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, JUNE 27, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,245	95.8%	26	26	58

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	122	7%
F LINE	24	25	4%
CABLE CAR	27	27	0%
WOODS	154	181	18%
KIRKLAND	115	130	13%
FLYNN	103	108	5%
POTRERO 40'	49	62	27%
POTRERO 60'	40	45	13%
PRESIDIO	123	131	7%
TOTAL	749	831	11%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	123	25	6	9	10	0
Flynn	204	44	11	14	17	2
Green	219	45	20	12	12	1
Kirkland	223	26	8	11	6	1
Potrero	222	34	12	15	5	2
Presidio	217	39	13	12	14	0
Woods	363	48	20	10	16	2
TOTAL	1,571	261	90	83	80	8

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:55 06/27/12	347	49	5401	VAN NESS AVENUE & UNION (OB)	ACCIDENT, TROLLEY COACH & AUTO-NO INJURIES	07:55	08:40
			1237866	MINOR DAMAGE TO COACH, AUTO MIRROR BROKEN, NO 799, NO INJURIES, INSP V HOLMES CLEARED VEH DELAY: 00:45			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:31 06/27/12	461	38	6248	OFFARRELL ST & VAN NESS AVE (IB)	WHEEL CHAIR PATRON FELL OUT OF WHEEL CHAIR	12:31	13:22
				1237907	INSP J WONG(1T60A) ON SCENE, ENGINE #1, MEDIC #55 RESPONDED, AID REFUSED. VEH DELAY: 00:51		
15:27 06/27/12	373	22	5430	16TH ST & BRYANT (IB)	OPERATORS SPAT ON	15:27	16:09
				1237913	INSP BANIAS SFPD # 3D6C CASE # 120506851 (CITED) VIDEO * SI POTRERO VEH DELAY: 00:42		
18:37 06/27/12	523	8X	6207	3RD ST & PERRY (IB)	ACCIDENT COACH & AUTO, NO INJURY, HIT & RUN	18:37	19:10
				1237943	INSP A BANIAS CLEARED. NO DAMAGE TO COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. CLAIMS 6A47*. VEH DELAY: 00:33		
21:58 06/27/12	744	47	8324	VAN NESS & BAY (IB)	SFPD REQUEST COACH STOP TO INTERVIEW PASSENGER. PASSENGER STATED SHE HAD BEEN INJURED EARLIER ON COACH #7121. ALLEGED SHE STRUCK HER HEAD ON THE (SWINGING) OPERATOR COMPARTMENT DOOR.	21:58	22:26
				1237953	MEDIC#85 RESPONDED, PASSENGER REFUSED AID. INSP FONG INTERVIEWED PASSENGER. DISP# CONFIRMED COACH #7121 NOT IN SERVICE THIS DAY. VEH DELAY: 00:28		
22:26 06/27/12	172	31	5600	MARKET & POWELL (IB)	VANDALISM	22:26	
				1237980	VIDEO*, INTOXICATED PATRON KICKED GLASS ON FRONT DOOR (SHATTERED) SI PRESIDIO 5639 @23:42 VEH DELAY: 01:16		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
02:44 06/27/12	182	55	5501	MARKET & HYDE (IB,OB)	FEEDER KILL (CC 23 & D14)	02:44	03:41
				1237854	LINE CREW 824 REQUESTED FEEDER KILL, 05-LINE DELAYED, D. PUGLISI*, 311*, U-PAGE SENT (182/05/5501 STUCK IB AT MCALLISTER/GOUGH) VEH DELAY: 00:57 LINE DELAY: 00:57	02:44	03:41
03:15 06/27/12	181	5	5480	FULTON & 43RD AVENUE (IB,OB)	PEDESTRIAN ACCIDENT (NON-MUNI) HIT & RUN	03:15	03:33
				1237855	INSP. ESCOBAR, SFPD 3G-15E CLEARED, SFFD ENG.34, MEDIC 87 TRANSPORTED ONE MALE TO SFGH, PEDESTRIAN APPEARED TO HAVE BEEN STRUCK BY AUTO, 311*, D. PUGLISI* VEH DELAY: 00:18 LINE DELAY: 00:26	03:15	03:41
09:33 06/27/12	19	31	5558	CABRILLO & LA PLAYA (IB)	WIRE DOWN	09:33	10:50
				1237877	INSP JONES & LUM; OH 818; PRESIDIO SHOP 072; FIRE ENGINE 34 VEH DELAY: 01:17 LINE DELAY: 01:17	09:33	10:50